

**Nicola Turnbull.**

**Head of Service Quality Strategy & Innovation**

Newcastle City Council

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Chris Thornton

Director for North of England & Isle of Man

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Sent via email: [christhornton@redcross.org.uk](mailto:christhornton@redcross.org.uk)

This matter is being dealt with by **Julie Backhouse** Please contact **0191 2782751** for any related queries.

**13 February 2025**

**Our reference:** 008591- High Intensity User Service

**Your reference:** N/A

I am writing to inform you that, following a recent procurement exercise by way of negotiation, the Council wishes to proceed to award your company, The British Red Cross the relevant contract. This is subject to acceptance of the Council’s terms and conditions of contract.

Our team will reach out shortly to discuss the specifics of the outcome, and to arrange an initial meeting, if necessary.

We appreciate your cooperation on this matter and look forward to working with you.

Yours sincerely

**Julie Backhouse**

On behalf of **Nicola Turnbull**