Request for Proposal

Question bank



Request for Proposal (RFP) on behalf of UK Research and Innovation (UKRI) – Science and Technology Facilities Council (STFC)

Subject: CMMS/EAM Software for the ISIS Facility

Sourcing Reference Number: DDaT22481

Section 6 – Response Evaluation Questionnaires

Introduction

Bidders should note that the response evaluation questionnaire is located within the **Jaggaer eSourcing portal.**

Guidance on how to register and use the eSourcing portal is available at https://beisgroup.ukp.app.jaggaer.com/

PLEASE NOTE THE QUESTIONS ARE NOT NUMBERED SEQUENTIALLY

EAM/CMMS Software for the ISIS Facility

DDaT22481

OPEN ABOVE THRESHOLD PROCEDURE

Bidder Guidance notes for completion for Parts 1, 2, 3 and definitions for all sections

- 1. The "authority" means the named Contracting Authority or anyone acting on behalf of the Contracting Authority, that is seeking to invite suitable candidates to participate in this procurement process.
- 2. "You" / "Your" refers to the potential Supplier or Bidder completing this standard Selection Questionnaire i.e. the legal entity responsible for the information provided. The term "potential supplier" is intended to cover any economic operator as defined by the Public Contracts Regulations 2015 (as amended) (referred to as the "regulations") and could be a registered company; the lead contact for a group of economic operators; charitable organisation; Voluntary Community and Social Enterprise (VCSE); Special Purpose Vehicle; or other form of entity.
- 3. Please ensure that all questions are completed in full, and in the format requested. If the question does not apply to you, please state 'N/A'. Should you need to provide additional information in response to the questions, please submit a clearly identified annex.
- 4. The authority recognises that arrangements set out in section 1.2 of the standard Selection Questionnaire, in relation to a group of economic operators (for example, a consortium) and/or use of sub-contractors, may be subject to change and will, therefore, not be finalised until a later date. The lead contact should notify the authority immediately of any change in the proposed arrangements and ensure a completed Part 1 and Part 2 is submitted for any new organisation relied on to meet the selection criteria. The authority will make a revised assessment of the submission based on the updated information.
- 5. For Part 1 and Part 2 every organisation that is being relied on to meet the selection must complete and submit the self-declaration.
- 6. For answers to Part 3 If you are bidding on behalf of a group, for example, a consortium, or you intend to use sub-contractors, you should complete all of the questions on behalf of the consortium and/ or any sub-contractors, providing one composite response and declaration.

The authority confirms that it will keep confidential and will not disclose to any third parties any information obtained from a named customer contact, other than to the Cabinet Office and/or contracting authorities defined by the regulations, or pursuant to an order of the court

or demand made by any competent authority or body where the authority is under a legal or regulatory obligation to make such a disclosure.

Section 6 – Evaluation Response Questionnaires

- 6.1. Qualification / Selection Questionnaire
- 6.1.1 Bidders should note that the Qualification / Selection Questionnaire is located within the **Jaggaer eSourcing Portal.**

Guidance on how to register and use the Jaggaer eSourcing portal is available at

https://beisgroup.ukp.app.jaggaer.com/

PLEASE NOTE THE QUESTIONS ARE NOT NUMBERED SEQUENTIALLY

Part 1: Potential supplier Information

Please answer the following questions in full. Note that every organisation that is being relied on to meet the selection shall complete and submit the Part 1 and Part 2 self-declaration.

Section 1	Potential Supplier Information			
Question Number	Question	Response		
1.1 (a)	Full name of the potential supplier submitting the information			
1.1 (b) – (i)	Registered office address (if applicable)			
1.1 (b) – (ii)	Registered website address (if applicable)			
1.1 (c)	Trading status a) public limited company b) limited company c) limited liability partnership d) other partnership e) sole trader f) third sector g) other (please specify your trading status)			
1.1 (d)	Date of registration in country of origin			
1.1 (e)	Company registration number (if applicable)			
1.1 (f)	Charity registration number (if applicable)			
1.1 (g)	Head office DUNS number (if applicable)			
1.1 (h)	Registered VAT number			
1.1 (i) – (i)	If applicable, is your organisation registered with the appropriate professional or trade register(s) in the member state where it is established?	Yes □ No □ N/A □		
1.1 (i) – (ii)	If you responded yes to 1.1(i) - (i), please provide the relevant details, including the registration number(s).			
1.1 (j) – (i)	Is it a legal requirement in the state where you are established for you to possess a particular authorisation, or be a member of a particular	Yes □ No □		

	organisation in order to provide the services specified in this procurement?	
1.1 (j) – (ii)	If you responded yes to 1.1(j) - (i), please provide additional details of what is required and confirmation that you have complied with this.	
1.1 (k)	Trading name(s) that will be used if successful in this procurement	
1.1 (l)	Relevant classifications (state whether you fall within one of these, and if so which one) a) Voluntary Community Social Enterprise (VCSE) b) Sheltered Workshop c) Public service mutual	
1.1 (m)	Are you a Small, Medium or Micro Enterprise (SME) ¹ ?	Yes □ No □
1.1 (n)	Details of Persons of Significant Control (PSC), where appropriate: ² - Name; - Date of birth; - Nationality; - Country, state or part of the UK where the PSC usually lives; - Service address; - The date he or she became a PSC in relation to the company (for existing companies the 6 April 2016 should be used); - Which conditions for being a PSC are met; - Over 25% up to (and including) 50%, - More than 50% and less than 75%, - 75% or more. ³	N/A □
	(Please enter N/A if not applicable)	
1.1 (o)	Details of immediate parent company: - Full name of the immediate parent company - Registered office address (if applicable) - Registration number (if applicable) - Head office DUNS number (if applicable) - Head office VAT number (if applicable) (Please enter N/A if not applicable)	N/A □
1.1 (p)	Details of ultimate parent company:	N/A □
	 Full name of the ultimate parent company Registered office address (if applicable) Registration number (if applicable) 	

[.]

¹ See EU definition of SME https://ec.europa.eu/growth/smes/business-friendly-environment/sme-definition_en

² UK companies, Societies European (SEs) and limited liability partnerships (LLPs) will be required to identify and record the people who own or control their company. Companies, SEs and LLPs will need to keep a PSC register and must file the PSC information with the central public register at Companies House. See PSC guidance.

³ Central Government contracting authorities should use this information to have the PSC information for the preferred supplier checked before award.

Head office DUNS number (if applicable)Head office VAT number (if applicable)	
(Please enter N/A if not applicable)	

Please note: A criminal record check for relevant convictions may be undertaken for the preferred suppliers and the persons of significant in control of them.

Please provide the following information about your approach to this procurement:

Section 1	Bidding Model					
Question Number	Question Response					
1.2 (a) - (i)	Are you bidding as the lead contact for group of economic operators?	ra	Yes ☐ No ☐ If yes, ple listed in c (a) (iii) a (ii), 1.3, S If no, and supportin provide th group at reference complete 3.	questions nd to 1.2 section 2 you are g bidder ne name 1.2(a) (ii) purpose	1.2(a) (a) (b) (i), and 3. a please of your for es, and	(ii), (b)
1.2 (a) - (ii)	Name of group of economic operators applicable)	`				
1.2 (a) - (iii)	Proposed legal structure if the group of economic operators intends to form a single legal entity prior to signing a contawarded. If you do not propose to form single legal entity, please explain the legal structure.	named ntract, if n a				
1.2 (b) - (i)	Are you or, if applicable, the group of economic operators proposing to use contractors?	sub-	Yes □ No □			
1.2 (b) - (ii)	If you responded yes to 1.2(b)-(i) ple sub-contractor in the following table: v as well. Name					
	Registered address					
	Trading status					
	Company registration number					
	Head Office DUNS number (if					
	applicable)					
	Registered VAT number Type of organisation					
	SME (Yes/No)					
	The role each sub-contractor will					
	take in providing the works and /or					
	supplies e.g. key deliverables					

The approximate % of contractual obligations assigned to each sub-			
contractor			

Contact details and declaration

- 1)I declare that to the best of my knowledge the answers submitted, and information contained in this document are correct and accurate.
- 2)I declare that, upon request and without delay I will provide the certificates or documentary evidence referred to in this document.
- 3)I understand that the information will be used in the selection process to assess my organisation's suitability to be invited to participate further in this procurement.
- 4)I understand that the authority may reject this submission in its entirety if there is a failure to answer all the relevant questions fully, or if false/misleading information or content is provided in any section.
- 5)I am aware of the consequences of serious misrepresentation.

Section 1	Contact details and declaration				
Question Number	Question Response				
1.3 (a)	Contact name				
1.3 (b)	Name of organisation				
1.3 (c)	Role in organisation				
1.3 (d)	Phone number				
1.3 (e)	E-mail address				
1.3 (f)	Postal address				
1.3 (g)	Signature (electronic is acceptable)				
1.3 (h)	Date				

Part 2: Exclusion Grounds

Please answer the following questions in full. Note that every organisation that is being relied on to meet the selection must complete and submit the Part 1 and Part 2 self-declaration.

Section 2	Grounds for Mandatory Exclusion		
Question	Question	Response	
Number	Question	Response	
2.1 (a)	Regulations 57(1) and (2)		
		exclusion of an organisation are set out referred to before completing these	
	Please indicate if, within the past five yother person who has powers of repreorganisation been convicted anywhere within the summary below and listed or	sentation, decision or control in the e in the world of any of the offences	
2.1 (a) - (i)	Participation in a criminal	Yes □	
	organisation.	No □	
		If Yes, please provide details at 2.1(b)	
2.1 (a) -	Corruption.	Yes □	
(ii)		No □	
		If Yes, please provide details at 2.1(b)	
2.1 (a) -	Fraud.	Yes □	
(iii)		No □	
		If Yes, please provide details at 2.1(b)	
2.1 (a) -	Terrorist offences or offences linked	Yes □	
(iv)	to terrorist activities	No □	
		If Yes, please provide details at 2.1(b)	
2.1 (a) -	Money laundering or terrorist	Yes □	
(v)	financing	No □	
		If Yes, please provide details at 2.1(b)	
2.1 (a) -	Child labour and other forms of	Yes □	
(vi)	trafficking in human beings	No □	
		If Yes, please provide details at 2.1(b)	
2.1 (b)	If you have answered yes to questic		
	please provide further details.		
	Date of conviction, specify which of the listed the conviction was for, and the re conviction,		
	Identity of who has been convicted If the relevant documentation is availa electronically please provide the web a issuing authority, precise reference of documents.	address,	
2.2	If you have answered Yes to any of the above have measures been taken to demonstrate the reliability of the organ	No □	

	despite the existence of a relevant ground for exclusion? (Self-Cleaning)	
2.3 (a)	Regulation 57(3)	Yes □
	Has it been established, for your organisation by a judicial or administrative decision having final and binding effect in accordance with the legal provisions of any part of the United Kingdom or the legal provisions of the country in which the organisation is established (if outside the UK), that the organisation is in breach of obligations related to the payment of tax or social security contributions?	No □
2.3 (b)	If you have answered yes to question 2.3(a), please provide further details. Please also confirm you have paid or have entered into a binding arrangement with a view to paying, the outstanding sum including where applicable any accrued interest and/or fines.	

Please Note: The authority reserves the right to use its discretion to exclude a potential supplier where it can demonstrate by any appropriate means that the potential supplier is in breach of its obligations relating to the non-payment of taxes or social security contributions.

Section 3	Grounds for discr	etionary exclusion
Question Number	Question	Response
3.1		you, your organisation or any other
3.1 (a)	Breach of environmental obligations?	Yes □ No □ If yes, please provide details at 3.2
3.1 (b)	Breach of social obligations?	Yes □ No □ If yes, please provide details at 3.2
3.1 (c)	Breach of labour law obligations?	Yes □ No □ If yes, please provide details at 3.2
3.1 (d)	Bankrupt or is the subject of insolvency or winding-up proceedings, where the organisation's assets are being administered by a liquidator or by the court, where it is in an arrangement with creditors, where its business	Yes □ No □ If yes, please provide details at 3.2

	activities are suspended or it is in any analogous situation arising from a similar procedure under the laws and regulations of any State?	
3.1 (e)	Guilty of grave professional misconduct?	Yes □ No □ If yes, please provide details at 3.2
3.1 (f)	Entered into agreements with other economic operators aimed at distorting competition?	Yes □ No □ If yes, please provide details at 3.2
3.1 (g)	Aware of any conflict of interest within the meaning of regulation 24 due to the participation in the procurement procedure?	Yes □ No □ If yes, please provide details at 3.2
3.1 (h)	Been involved in the preparation of the procurement procedure?	Yes □ No □ If yes, please provide details at 3.2
3.1 (i)	Shown significant or persistent deficiencies in the performance of a substantive requirement under a prior public contract, a prior contract with a contracting entity, or a prior concession contract, which led to early termination of that prior contract, damages or other comparable sanctions?	Yes □ No □ If yes, please provide details at 3.2
3.1 (j)	Please answer the following statements	
3.1 (j) - (i)	The organisation is guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria. Is the above statement true of your organisation?	Yes □ No □ If Yes, please provide details at 3.2
3.1 (j) - (ii)	The organisation has withheld such information.	Yes □ No □ If Yes, please provide details at 3.2
3.1 (j) - (iii)	The organisation is not able to submit supporting documents required under regulation 59 of the Public Contracts Regulations 2015.	Yes □ No □ If Yes, please provide details at 3.2
3.1 (j) - (iv)	The organisation has influenced the decision-making process of the contracting authority to obtain confidential information that may	Yes □ No □ If Yes, please provide details at 3.2

	confer upon the organisation undue advantages in the procurement procedure, or to negligently provided misleading information that may have a material influence on decisions concerning exclusion, selection or award.
3.2	If you have answered Yes to any of the above, explain what measures been taken to demonstrate the reliability of the organisation despite the existence of a relevant ground for exclusion? (Self-Cleaning)

Part 3: Selection Questions

Section 4	Economic and Financial Standing	
Question Number	Question	Response
4.1	Are you able to provide a copy of your audited accounts for the last two years, if requested? If no, can you provide one of the following: answer with Y/N in the relevant box.	Yes □ No □
	(a) A statement of the turnover, Profit and Loss Account/Income Statement, Balance Sheet / Statement of Financial Position and Statement of Cash Flow for the most recent year of trading for this organisation.	Yes □ No □
	(b) A statement of the cash flow forecast for the current year and a bank letter outlining the current cash and credit position.	Yes □ No □
	(c) Alternative means of demonstrating financial status if any of the above are not available (e.g. forecast of turnover for the current year and a statement of funding provided by the owners and/or the bank, charity accruals accounts or an alternative means of demonstrating financial status).	Yes □ No □

Section 5	If you have indicated in the Selection Questionnaire question 1.2 that you are part of a wider group, please provide further details below:	
Question Number	Question	Response
Name of or		
Relationsh	ip to the Supplier completing these questions	
5.1	Are you able to provide parent company accounts if requested to at a later stage?	Yes □
		No □
5.2	If yes, would the parent company be willing to provide a guarantee if necessary?	Yes □
		No □
5.3	If no, would you be able to obtain a guarantee elsewhere (e.g. from a bank)?	Yes □
		No □

Section 6	Technical and Professional Ability	
Question Number	Question	
6.1	Relevant experience and contract examples Please provide details of up to three contracts, in any combination from	
	either the public or private sector; voluntary, charity or social enterprise (VCSE) that are relevant to our requirement. VCSEs may include samples of grant-funded work. Contracts for supplies or services should have been performed during the past three years. Works contracts may be from the past five years.	
	The named contact provided should be able to provide written evidence to confirm the accuracy of the information provided below.	

Consortia bids should provide relevant examples of where the consortium has delivered similar requirements. If this is not possible (e.g. the consortium is newly formed or a Special Purpose Vehicle is to be created for this contract) then three separate examples should be provided between the principal member(s) of the proposed consortium or Special Purpose Vehicle (three examples are not required from each member).

Where the Supplier is a Special Purpose Vehicle, or a managing agent not intending to be the main provider of the supplies or services, the information requested should be provided in respect of the main intended provider(s) or sub-contractor(s) who will deliver the contract.

If you cannot provide examples, see question 6.3

	Contract 1	Contract 2	Contract 3
Name of customer organisation			
Point of contact in the organisation			
Position in the organisation			
E-mail address			
Description of contract			
Contract Start date			
Contract completion date			
Estimated contract value			

6.2	Where you intend to sub-contract a proportion of the contract, please demonstrate how you have previously maintained healthy supply chains with your sub-contractor(s)
	Evidence should include, but is not limited to, details of your supply chain management tracking systems to ensure performance of the contract and including prompt payment or membership of the UK Prompt Payment Code (or equivalent schemes in other countries)
6.3	If you cannot provide at least one example for questions 6.1, in no more than 500 words please provide an explanation for this e.g. your organisation is a new start-up, or you have provided services in the past but not under a

Section 7	Modern Slavery Act 2015: Requirements under I 2015	Modern Slavery Act
7.1	Are you a relevant commercial organisation as defined by section 54 ("Transparency in supply chains etc.") of the Modern Slavery Act 2015("the Act")?	□ Yes □ No
	Bidder guidance - Bidder shall confirm they are or are not a relevant commercial organisation as defined by section 54 of the Modern Slavery Act 2015 by answering Yes or No. Yes - Please provide the relevant URL in question 7.2	

contract.

nation in question 7.3 tion Only	
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tion if you have I in which you have iant with the annual ined within Section 54 15?	Please provide relevant URL
ern Slavery Act then it is sing Authority in its comply with this acting Authority's right warded.	
r shall provide the	
npliant with the Modern S.	
rently captured by the ot currently compliant, ct award, as you will be award then this will	
ed by the Modern tly compliant, nor will it d then this will result in	
that any organisation before submitting its ubsidiary will not verseas parent odern Slavery Act, since ely independently of its nies.	
uirements contained ern Slavery Act 2015? ern Slavery Act then it is sing Authority in its comply with this	Please provide an explanation
1	quired to be compliant uirements contained ern Slavery Act 2015? ern Slavery Act then it is ting Authority in its comply with this racting Authority's right warded.

Bidder Guidance - The bidder shall provide an explanation as an attachment.	
If your organisation is not captured by the Modern Slavery Act please ensure that you provide a clear explanation to achieve a PASS. The Contracting Authority also actively encourages those organisations that are not captured by the Act to comply with the Spirit of the Act.	
Please note: It is of paramount importance that any organisation needs to thoroughly consider before submitting its response, that having a UK subsidiary will not automatically mean that an overseas parent company is caught by the Modern Slavery Act, since a subsidiary may act completely independently of its parent or other group companies.	
Scoring Criteria - Mandatory Pass/fail	

Additional Questions

Suppliers who self-certify that they meet the requirements to these additional questions will be required to provide evidence of this if they are successful at contract award stage.

Section 8	Additional Questions	
8.1	Insurance	
8.1 (a)	Please self-certify whether you already have, or can commit to obtain, prior to the commencement of the contract, the levels of insurance cover indicated below:	
	Employer's (Compulsory) Liability Insurance = for not less than £5 million per claim	
	Product Liability Insurance = for not less than £5 million per claim	
	*It is a legal requirement that all companies hold Employer's (Compulsory) Liability Insurance of £5 million as a minimum. Please note this requirement is not applicable to Sole Traders.	

SEL5.5	Please self-certify that your organisation has a Health and Safety Policy that complies with current legislative requirements. These should consider not only were your organisation is based but also any needs that are required in the country of delivery of the procurement.
Bidder	The Bidder shall answer Yes or No
Guidance	Yes – Pass
	No – Fail
Scoring	Mandatory Pass / Fail
Criteria	
Answer	Option List
Type	
	Yes – Pass

No – Fail

SEL5.6	Has your organisation or any of its Directors or Executive Officers been in receipt of enforcement/remedial orders in relation to the Health and Safety Executive (or equivalent body) in the last 3 years?
Bidder Guidance	The Bidder shall answer Yes or No
Odidance	Yes – Fail* – Please provide details within SEL5.6.1 No – Pass – No response required for SEL5.6.1
	If your answer to this question is "Yes", please provide details in a separate document attachment to SEL5.6.1 of the conviction or notice and details of any remedial action or changes you have made as a result of conviction or notices served.
	*The Contracting Authority will not select bidder(s) that have been prosecuted or served notice under Health and Safety legislation in the last 3 years, unless the authority is satisfied that appropriate remedial action has been taken to prevent future occurrences/breaches.
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes – Fail* – Please provide details within SEL5.6.1 No – Pass – No response required for SEL5.6.1

SEL5.6.1	Supporting Documentation for SEL5.6 - Enforcement/remedial orders in relation to the Health and Safety Executive (or equivalent body) in the last 3 years?
Bidder Guidance	Where a bidder has responded 'Yes' to SEL5.6 please provide details of the conviction or notice and details of any remedial action or changes that you have made as a result of the conviction or notices served.
	*The Contracting Authority will not select bidder(s) that have been prosecuted or served notice under Health and Safety legislation in the last 3 years, unless the authority is satisfied that appropriate remedial action has been taken to prevent future occurrences/breaches.
	This information should be provided as an attachment to this question. Any bidder declaring enforcement or remedial action within SEL5.6 but not providing evidence may not be considered.
Scoring Criteria	For Information Only
Answer Type	Attachment

SEL5.7	Has your organisation been convicted of breaching environmental legislation, or had any notice served upon it, in the last three years by any environmental regulator or authority (including local authority)?
Bidder Guidance	The Bidder shall answer yes or no
	Yes – Fail* – Please provide details within SEL5.7.1 No – Pass – No response required for SEL5.7.1

	If your answer to this question is "Yes", please provide details in a separate document attached for SEL5.7.1 of the conviction or notice and details of any remedial action or changes you have made as a result of conviction or notices served.
	*The Contracting Authority will not select bidder(s) that have been prosecuted or served notice under environmental legislation in the last 3 years, unless the authority is satisfied that appropriate remedial action has been taken to prevent future occurrences/breaches.
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes – Fail* – Please provide details within SEL5.7.1 No – Pass – No response required for SEL5.7.1

SEL5.7.1	Supporting Documentation for SEL5.7 - breaching environmental legislation, in the last 3 years?
Bidder Guidance	Where a bidder has responded 'Yes' to SEL5.7 please provide details of the conviction or notice and details of any remedial action or changes that you have made as a result of the conviction or notices served.
	The Contracting Authority will not select bidder(s) that have been prosecuted or served notice under Health and Safety legislation in the last 3 years, unless the authority is satisfied that appropriate remedial action has been taken to prevent future occurrences/breaches.
	This information should be provided as an attachment to this question. Any bidder declaring enforcement or remedial action within SEL5.7 but not providing evidence may not be considered.
Scoring	For Information Only
Criteria	
Answer	Attachment
Туре	

SEL5.8	If you use sub-contractors, do you have processes in place to check whether any of these organisations have been convicted or had a notice served upon them for infringement of environmental legislation?
Bidder	The Bidder Shall answer Yes/No/Not Applicable
Guidance	A response of 'Yes' or 'Not Applicable' will result in a pass and a response of 'No' will result in a fail against this question.
Scoring Criteria	Mandatory Pass / Fail
Answer	Multiple Choice Dropdown
Туре	
	Yes – Pass
	No – Fail
	N/A – Pass

SEL5.9	In the last three years, has any finding of unlawful discrimination been made against your organisation by an Employment Tribunal, an Employment Appeal Tribunal or any other court (or in comparable proceedings in any jurisdiction other than the UK)? And/or;

	In the last three years, has your organisation had a complaint upheld following an investigation by the Equality and Human Rights Commission or its predecessors (or a comparable body in any jurisdiction other than the UK), on grounds of alleged unlawful discrimination?
Bidder Guidance	The Bidder shall answer Yes or No
Culdunice	Yes – Fail* – Please provide details within SEL5.9.1 No – Pass – No response required within SEL5.9.1
	*If you have answered "yes" please provide, as a supporting document to SEL5.9.1 including a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.
	If the investigation upheld the complaint against your organisation, please use the attachment to explain what action (if any) you have taken to prevent unlawful discrimination from reoccurring.
	You may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate remedial action has been taken to prevent similar unlawful discrimination reoccurring.
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Option List
1,750	Yes – Fail* - Please provide details within SEL5.9.1 No – Pass – No response required within SEL5.9.1

SEL5.9.1	Supporting Documentation for SEL5.9
Bidder Guidance	Where a bidder has responded 'Yes' to SEL5.9 please provide a supporting document attached to this question, including a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.
	If the investigation upheld the complaint against your organisation, please use the attachment to explain what action (if any) you have taken to prevent unlawful discrimination from reoccurring.
	You may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate remedial action(s) have been taken to prevent similar unlawful discrimination reoccurring.
	This information should be provided as an attachment to this question. Any bidder declaring unlawful discrimination within SEL5.9 but not providing evidence may not be considered.
Scoring Criteria	For Information Only
Answer Type	Attachment

SEL5.10	If you use sub-contractors, do you have processes in place to check
	whether any of the circumstances in regard to the last three years, has
	any finding of unlawful discrimination been made against your
	subcontractors by an Employment Tribunal, an Employment Appeal

	Tribunal or any other court (or in comparable proceedings in any jurisdiction other than the UK)? And/or; In the last three years, has any of your subcontractors had a complaint upheld following an investigation by the Equality and Human Rights Commission or its predecessors (or a comparable body in any jurisdiction other than the UK), on grounds of alleged unlawful
Bidder Guidance	discrimination? The Bidder Shall answer yes or no Yes – Fail*– Please provide details within SEL5.10.1 No – Pass – No response required within SEL5.10.1
	*If you have answered "yes" please provide a document to SEL5.10.1 providing a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.
	If the investigation upheld the complaint against your sub-contractors, please use the attachment to explain what action (if any) you have taken to prevent unlawful discrimination from reoccurring.
	You may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate remedial action has been taken by you and your sub-contractors to prevent similar unlawful discrimination reoccurring.
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Option List Yes – Fail* - Please provide details within SEL5.10.1 No – Pass – No response required to SEL5.10.1

SEL5.10.1	Supporting Documentation for SEL5.10
Bidder Guidance	Where a bidder has responded 'Yes' to SEL5.10 please provide a supporting document attached to this question, including a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.
	If the investigation upheld the complaint against your subcontractor, please use the attachment to explain what action (if any) your subcontractor or your organisation has taken to prevent unlawful discrimination from reoccurring.
	If it is your organisations unequivocal intention to use the same subcontractor? should you be successful in being awarded this procurement opportunity, you may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate remedial action(s) have been taken to prevent similar unlawful discrimination reoccurring. This information should be provided as an attachment to this question.
	Any bidder declaring unlawful discrimination within SEL5.10 but not providing evidence may not be considered.

Scoring Criteria	For Information Only
Answer	Attachment
Type	

	1
SEL1.10	Information Security
	The following information security requirements are mandatory for this procurement:
	 ISO 27001 certification or, IASME Governance standard certification or Cyber Essentials certification or Cyber Essentials Plus certification or Do you operate and maintain a self-certified Information Security Management System demonstrating the effective management of risks to confidentiality, integrity, availability of information?
Bidder Guidance	Bidders can answer
Guidance	Yes – the requirements are currently in place
	Intend – the requirements are not in place and we intend to have them in place for commencement of the contract.
	No – the requirements are not in place and we have no intention of having them in place for commencement of the contract
	A response of 'Yes' or 'Intend' will result in a pass and a response of 'No' will result in a fail against this question.
Scoring Criteria	Mandatory Pass / Fail
Answer	Options List
Туре	Yes – the requirements are currently in place
	Intend – the requirements are not in place and we intend to have them in place for commencement of the contract.
	No – the requirements are not in place and we have no intention of having them in place for commencement of the contract

SEL1.10.1	Supporting Documentation for SEL1.10
Bidder Guidance	Where a bidder has responded 'Yes' to SEL1.10 please provide a copy of the valid certificate or demonstrate the effective management of risks to confidentiality, integrity, and availability of information through periodic risks identification, assessment and treatment; assurance of the effective response to information security incidents; managing information security risks in relationships within the supply chain; preventing, responding to and recovering from disruptions to continuity of services; compliance with applicable legal, regulatory and contractual requirements. This information should be provided as an attachment to this question.

	Any bidder responding Yes to SEL1.10 but not providing evidence may not be considered. Bidders that responded "Intend" to SEL1.10 will be asked to provide evidence of meeting these requirements in order for the contract to be awarded. Failure to evidence compliance to these requirements prior contract award will result in the contract not being awarded to the bidder.
Scoring	For Information Only
Criteria	
Answer	Attachment
Type	

SEL1.11	System acquisition information security requirements
	 Have information security checkpoints been conducted on the specification outcome: e.g., information security risk assessment, documented security requirements, secure coding guidelines and checklists, secure design and architecture review, secure code review, secure testing? If yes, please provide the documented evidence in question SEL1.11.1 Have critical and/or high vulnerabilities relevant to this specification outcome found during security testing been remediated and retested within 30 days of identification and prior to moving code to production? If yes, please provide a formal report including the scope and results of security testing (including any issues or exceptions) in question SEL1.11.1 Is the system subject to this specification outcome Cloud hosted? If yes, please provide the evidence of meeting 14 Cloud Security Principles in question SEL1.11.1
Bidder Guidance	Bidders can answer
Jaidanioo	Yes – the requirements are currently in place
	Intend – the requirements are not in place and we intend to have them in place for commencement of the contract.
	No – the requirements are not in place and we have no intention of having them in place for commencement of the contract
	A response of 'Yes' or 'Intend' will result in a pass and a response of 'No' will result in a fail against this question.
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Options List
1 1 1 1 1	Yes – the requirements are currently in place
	Intend – the requirements are not in place and we intend to have them in place for commencement of the contract.
	No – the requirements are not in place and we have no intention of having them in place for commencement of the contract

SEL1.11.1 Supporting Documentation for SEL1.11

Bidder Guidance	Where a bidder has responded 'Yes' to question SEL1.11 please provide the documented evidence or a formal report. This information should be provided as an attachment to this question.
	Any bidder responding 'Yes' to questions but not providing evidence may not be considered.
	Bidders that responded "Intend" to questions will be asked to provide evidence of meeting these requirements in order for the contract to be awarded. Failure to evidence compliance to these requirements prior contract award will result in the contract not being awarded to the bidder.
Scoring Criteria	For Information Only
Answer Type	Attachment

SEL1.12	System acquisition information security requirements
Bidder	Has an open-source code been used in the development of the product? Bidders can answer
Guidance	Yes – an open-source code has been used in the development of the product
	No – an open-source code has not been used in the development of the product
	A response of 'No' will result in a pass and a response of 'Yes' will result in a fail against this question unless the bidder provides the documented evidence of developing, implementing and maintaining the open source security strategy, i.e. identifying new and different types of threats, risks and problems quickly and then taking action to address the vulnerabilities promptly in question SEL1.12.1
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Option List Yes – an open-source code has been used in the development of the product
	No – an open-source code has not been used in the development of the product

SEL1.12.1	Supporting Documentation for SEL1.12
Bidder Guidance	Where a bidder has responded 'Yes' to question SEL1.12 please provide the documented evidence of developing, implementing and maintaining the open-source security strategy, i.e. identifying new and different types of threats, risks and problems quickly and then taking action to address the vulnerabilities promptly. Any bidder responding 'Yes' to question SEL1.12 but not providing evidence will not be considered.

Scoring	For Information Only
Criteria	
Answer	Attachment
Type	

SEL1.13	System acquisition information security requirements
	Please confirm that your software complies with the following requirements:
	The software subject to this specification is free of defects and vulnerabilities identified as "critical" or "high".
	The guidance for security system configuration of the product is available and it is aligned with the final software
	3. The system provides multi-factor authentication to verify the claimed identity of users and their devices.
Bidder Guidance	Bidders can answer
Guidance	Yes – the requirements are currently in place
	Intend – the requirements are not in place and we intend to have them in place for commencement of the contract.
	No – the requirements are not in place and we have no intention of having them in place for commencement of the contract
	A response of 'Yes' or 'Intend' will result in a pass and a response of 'No' will result in a fail against this question.
Scoring Criteria	Mandatory Pass / Fail
Answer	Option List
Туре	Yes – the requirements are currently in place
	Intend – the requirements are not in place and we intend to have them in place for commencement of the contract.
	No – the requirements are not in place and we have no intention of having them in place for commencement of the contract

SEL1.13.1	Supporting Documentation for SEL1.13
Bidder Guidance	Where a bidder has responded 'Yes' to question SEL1.13 please provide the documented evidence or a formal report. This information should be provided as an attachment to this question.
	Any bidder responding 'Yes' to questions but not providing evidence may not be considered.
	Bidders that responded "Intend" to questions will be asked to provide evidence of meeting these requirements in order for the contract to be awarded. Failure to evidence compliance to these requirements prior contract award will result in the contract not being awarded to the bidder.

Scoring	For Information Only
Criteria	
Answer	Attachment
Type	

FOI1.1	FREEDOM OF INFORMATION ACT 2000 (FOI) AND / OR ENVIRONMENTAL INFORMATION REGULATIONS 2004 (EIR)
	Information provided in the course of the procurement process may be disclosed under Freedom of Information Act 2000 or Environmental Information Regulations 2004.
	Please note that some of the information provided may be protected under the FOIA exemptions and EIR exceptions. More information on applying the exemptions or exceptions can be found under the information Commissioners Office (ICO) website http://ico.org.uk
	Please confirm you have been informed that information provided under this Bid may be disclosed under the FOI Act 2000 and Environmental Information Regulations 2004 and agree to it being published irrespective of submitting a successful or unsuccessful Bid.
Bidder Guidance	The Bidder shall answer Yes or No
	Yes – Pass No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Option List
	Yes - Pass No - Fail

FOI1.2	FREEDOM OF INFORMATION ACT 2000 (FOI) AND / OR ENVIRONMENTAL INFORMATION REGULATIONS 2004 (EIR) EXEMPTIONS
	Please complete this section <u>only</u> if you have agreed for your information to be disclosed under the FOI Act or EIR in Question FOI1.1.
	If you have not agreed to your information to be disclosed under the FOI Act or EIR in Question FOI1.1 please complete a field 'N/A' (Not applicable)
	If you have agreed for your information to be disclosed under the FOI Act or EIR in Question FOI1.1 please tell us what exemptions or exceptions may apply to your information and why?
Bidder Guidance	The Bidder shall provide details of their proposed exemptions/exception in the fields below.
	The Bidder shall note that if the Contracting Authority believes that the suggested exemptions or exceptions have not been applied properly, the Contracting Authority will disclose the requested information unless another exemption or exception can be applied by the Contracting Authority.

	Be aware that by completing FOI1.1 and answering 'yes' you have agreed for the Contracting Authority to disclose the provided information under the Freedom of Information Act 2000 or Environmental Information Regulation 2004; therefore, you will not be approached for consent. Bidders are required to complete the table fields below, highlighting your proposed exemptions to this guestion.
	If you are not relying on any exemptions or exceptions, please complete each field 'N/A' (not applicable).
Scoring Criteria	For information only
Answer Type	Confidential Information and justification for exemption/exception under FOI Act
	Text
	Commercially sensitive information and justification for exemption/exception under FOI Act
	Text

Section 6 – Evaluation Response Questionnaires

- 6.2. Technical and Commercial Questionnaire
- 6.2.1 Bidders should note that the Technical and Commercial Questionnaire is located within the **Jaggaer eSourcing Portal.**

Guidance on how to register and use the Jaggaer eSourcing portal is available at

https://beisgroup.ukp.app.jaggaer.com/

PLEASE NOTE THE QUESTIONS ARE NOT NUMBERED SEQUENTIALLY

RFP Governance

AW1.1	FORM OF BID
	I declare that to the best of my knowledge the answers submitted in this RFP are correct. I understand that the information will be used in the process to assess my organisation's suitability to be invited to bid for the Contracting Authority's requirement and I am signing on behalf of my organisation. I understand that the Contracting Authority may reject this RFP if there is a failure to answer all relevant questions fully or if I provide false/misleading information.
	I understand that the Government's transparency agenda requires that sourcing documents, including RFP templates such as this, are published on a designated, publicly searchable web site, and, that the same applies to other sourcing documents issued by the Contracting Authority, including the RFP, and any contract entered into by the Contracting Authority or its Customers with its preferred supplier once the procurement is complete.
	By submitting a response to this RFP, I agree that our participation may be made public.
	I understand that the answers given in this response may be published on the web site (but elements may be redacted under Freedom of Information Act 2000 (FOIA) or Environmental Information Regulations 2004 (EIR)).
	By submitting a response to this RFP, I agree and accept the justification for the Contracting Authority's evaluation criteria.
	By submitting a response to this RFP I agreed and accept that the Contracting Authority reserves the right to change without notice the procedure for awarding the Contract, to reject any or all bids for the Contract, to stop the process and not award the Contract (in whole or in part) at any time without any liability on its part.
	By submitting a response to this RFP, I agree and accept that nothing in this process is intended to form any express or implied contractual relationship between the Parties unless and until a Contract is awarded. The Contracting Authority is not liable for any costs resulting from cancellation of this process nor any costs incurred by Bidders taking part in this procurement process.
	I understand that where sourcing documents issued by the Contracting Authority or contracts with its suppliers fall to be disclosed The Contracting Authority will redact them as it thinks necessary, having regard (inter alia) to the exemptions/exceptions in the FOIA or EIR.
Bidder	The Bidder shall answer Yes or No
Guidance	Yes – Pass

	No - Fail
Scoring Criteria	Mandatory Pass / Fail
Answer	Option List
Type	
	Yes – Pass
	No – Fail

AW1.2	BID VALIDITY PERIOD
	Our Bid offer shall be binding between us for a period of 90 days from the closing date for receipt of Bids. Unless and until a formal agreement is prepared and executed this Bid and a written acceptance thereof shall constitute a binding contract between us.
Bidder	The Bidder shall answer Yes or No
Guidance	
	Yes – Pass
	No - Fail
Scoring	Mandatory Pass / Fail
Criteria	
Answer	Yes – Pass
Туре	No – Fail

AW1.3 CERTIFICATE OF BONA FIDE BID

The essence of procurement is that the customer shall receive bona fide competitive Bids, from all those Bidding. In recognition of this principle, we certify that this is a bona fide Bid, intended to be competitive and that we have not fixed or adjusted the amount of Bid by or under or in accordance with any agreement with any other person.

We also certify that we have not done, and we undertake that we will not do at any time before the hour and date specified for the return of this Bid any of the following:

- (a) Communicate to a person other than the person calling for these Bids the amount or approximate amount of the proposed Bid, except where the disclosure, in confidence, of the approximate amount of the Bid was necessary to obtain insurance premium quotations for the preparation of the Bid;
- (b) Enter into any agreement or arrangement with any other person that he shall refrain from bidding or as to the amount of any Bid to be submitted;
- (c) Offer to pay or agree to pay or give any sum of money or valuable consideration directly or indirectly to any person for doing or having done or causing or have caused to be done in relation to any other Bid or proposed Bid for the said supply / service any act or thing of the sort described above.

	In this certificate, the word "person" includes any persons and anybody or association, corporate or unincorporated, and any "agreement or arrangement" includes any such transaction, formal or informal, and whether legally binding or not. We acknowledge that the Contracting Authority will be entitled to cancel the contract and to recover from us the amount of any loss resulting from such cancellation if we or our representatives (whether with our without our knowledge) shall have practiced collusion in Bidding for this contract or any other contract with the Contracting Authority or shall employ any corrupt or illegal practices either in the obtaining or execution of this contract or any other contract with the Contracting Authority.
	We agree that the Contracting Authority may disclose the Bidders information / documentation (submitted to the Contracting Authority during this Procurement) more widely within Government for the purpose of ensuring effective cross-Government procurement
	processes, including value for money and related purposes.
Bidder Guidance	The Bidder shall answer Yes or No
	Yes – Pass
	No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Option List
	Yes – Pass
	No – Fail

AW3.2	Conflict of Interest
	Please confirm you have nothing to declare with respect to any current or potential interest or conflict in relation to this project (or any subcontractors or consortium member where applicable) which could be reasonably perceived to affect the actual or perceived deliverables.
Bidder Guidance	By conflict of interest, we mean, anything which could be reasonably perceived to affect the impartiality of this project, or to indicate a professional or personal interest in the outcomes from this project.
	The Bidder shall answer Yes or No with justification.
	Yes, we can confirm we are not in a position of a conflict of interest – Pass
	No with justification, we declare all interests and have given full details in response to AW3.2.1. Please refer to AW3.2.1 for details of what amounts to a valid justification - Pass
	If your situation changes during the procurement process you must promptly notify the Contracting Authority via Jaggaer eSourcing Portal if any conflicts of interest arise or any additional information arise in relation to the conflict of interest you have declared.

	For absolute clarity should a bidder select 'Yes' you are not required to respond to AW3.2.1, however if you select 'No with Justification' you will be required to complete AW3.2.1 in order to be considered.
Scoring Criteria	Mandatory Pass/Fail
Answer Type	Option List Yes, we can confirm we are not in a position of a conflict of interest – Pass
	No with justification , we declare all interests and have given full details in response to AW3.2.1. Please refer to AW3.2.1 for details of what amounts to a valid justification.

AW3.2.1

Where a Bidder has answered question AW3.2 with 'No with justification' they must provide full details of any current or potential interest or conflict in relation to this project (including any subcontractors or consortium member where applicable) which could be reasonably perceived to affect the actual or perceived deliverables.

Bidders are also required to give a full account of the actions or processes that it will use to ensure that a conflict of interest is avoided. In any statement of mitigating actions, bidders are to outline how they propose to achieve a robust, impartial and credible approach to the project.

Where a bidder has responded 'Yes' to AW3.2 you are not required to respond to this question.

Bidder Guidance

By conflict of interest, we mean, anything which could be reasonably perceived to affect the impartiality of this project, or to indicate a professional or personal interest in the outcomes from this project.

If your situation changes during the procurement process you must promptly notify the Contracting Authority via Jaggaer eSourcing Portal if any conflicts of interest arise or any additional information arise in relation to the conflict of interest you have declared.

Where there is an actual or potential conflict of interest, it is suggested the organisation (or consortia where applicable) design a working arrangement such that the deliverables cannot be influenced (or perceived to be influenced) by the organisation which is the owner of an actual or potential conflict of interest. For example, consideration should be given to maintain an impartial approach to the project.

Bidders are required to give a full account of the actions or processes that it will use to ensure that a conflict of interest is avoided. In any statement of mitigating actions, bidders are to outline how they propose to achieve a robust, impartial and credible approach to the project.

The information received will be subject a Pass or Fail, according to whether based on the information provided there remains a conflict of interest which may affect the impartiality of the project and the deliverables.

Failure to declare or avoid a conflict of interest at this or a later stage may result in exclusion from the procurement process.

	Any bidder selecting 'No with Justification' to AW3.2 and failing to upload an attachment to this question detailing the information above may not be considered further.
Scoring	Mandatory Pass / Fail
Criteria	
Answer	Attachment
Type	

Compliance to the Contract Terms

AW4.1	Please confirm your acceptance of the Contract Terms that can be found within the Instructional Attachments section within this question.
Bidder Guidance	The Bidder shall answer Yes , No with justification or No
	Yes, we accept the terms and condition in their entirety – Pass
	No with justification – Pass. Complete the document upload attached to AW4.2 with details of what amounts to a valid justification.
	No - Fail
	For absolute clarity should a bidder select 'Yes' or 'No' you are not required to respond to AW4.2, however if you select 'No with Justification' you will be required to complete AW4.2 in order to be considered.
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Option List
	Yes, we accept the terms and condition in their entirety – Pass No with justification – Pass. Complete the document upload attached to AW4.2 with details of what amounts to a valid justification. No – Fail

AW4.2	Where a Bidder has answered question AW4.1 with 'No with justification' they must detail the justification and the proposed change to the clause. Where a bidder has responded 'Yes' or 'No' to AW4.1 you are not required to respond to this question.
Bidder	Please refer to Section 4 - Specification, sub-section – Terms and
Guidance	Conditions in the RFP document for a bidder guidance on the acceptable modifications to the Terms and Conditions.
	Where the Bidder has answered question AW4.1 as "no with justification", the Bidder shall provide a Contract mark-up utilising track changes detailing the relevant clause, the proposed changes to the clause and the justification for the changes. In this case, the Bidder shall score a pass if (but only if) the Contracting Authority considers both the following requirements are satisfied:

	 the reasons stated as justifying the Bidder's statement that it cannot accept the Contract Terms due to legal requirements or statutory regulations are valid; or the changes submitted do not create significant risk for the Contracting Authority and are reasonably necessary and proportionate to ensure the Bidder complies with the legal requirements and statutory regulations.
	In the event of a Bidder answering Yes or No to Question AW4.1 and then providing a proposed mark-up, rejection of a clause or a justification for a change then the response will be a Fail. Any bidder selecting 'No with Justification' to AW4.1 and failing to upload an attachment to this question detailing the information above may not be considered further.
	Bidders are to note that any requested modifications to the Contracting Authority Terms and Conditions on the grounds of statutory and legal matters only, should be raised as a formal clarification during the permitted clarification period.
Scoring Criteria	Mandatory Pass/Fail
Answer Type	Attachment

TECHNICAL QUESTIONNAIRE

AW6.1	Please confirm your compliance to the mandatory requirements of Section 4 Specification
Bidder	The Bidder shall answer Yes or No
Guidance	
	Yes – Pass
	No – Fail
Scoring	Mandatory Pass / Fail
Criteria	
Answer	Option List
Туре	
	Yes – Pass
	No – Fail

AW6.2	Variable Bids
	The Contracting Authority shall not accept variable bids as part of this Procurement. The criteria in regard to variable bids for this Procurement is outlined below.
Bidder Guidance	The Bidder shall answer Yes or No
	Yes - We have provided a variable bid only – Fail No - We have chosen to only offer a main bid and have not chosen to provide an alternative bid submission – Pass
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Option List
	Yes - We have provided a variable bid only – Fail No - We have chosen to only offer a main bid and have not chosen to provide an alternative bid submission – Pass

AW6.3	Software does not require custom code
	Bidders are to confirm their software does not require custom code to meet the specification.
Bidder Guidance	The Bidder shall confirm their software does not require custom code to meet
Guidance	the specification and that all requirements can be met by standard
	functionality, with out of the box configurability by answering Yes or No.
	The Bidder shall answer Yes or No
	Yes - Pass
	No - Fail
Scoring	Mandatory Pass / Fail
Criteria	
Answer	Option List
Туре	
	Yes
	No

AW6.4	Software Platforms
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	Bidders are to confirm their software application is available to both PCs running Microsoft operation system and via mobile phones.
Bidder Guidance	The Bidder shall confirm their software application will be available via both desk-based PCs, tablets using Microsoft O/S based software and via mobile App available on iOS and Android by answering Yes or No. The Bidder shall answer Yes or No
	Yes - Pass No - Fail
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Option List Yes No

AW6.5	Software Availability
	Bidders are to confirm their software availability service level agreement is at least 99%
Bidder Guidance	The Bidder shall confirm their default service level agreement for the software application when accessed via the cloud is at least 99% by answering Yes or No. The Bidder shall answer Yes or No Yes - Pass
	No - Fail
Scoring Criteria	Mandatory Pass / Fail
Answer	Option List
Туре	
	Yes
	No

AW6.6	Quality Assurance System
	Bidders are to confirm that their quality assurance system is compliant to the ISO-9001 standard.
Bidder	Bidders are to answer Yes or No to this question and provide a copy of their
Guidance	certification in support of their answer.
	The Bidder shall answer Yes or No Yes - Pass No - Fail
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Option List

Yes	I
No	۱

AW6.6.1	Supporting Documentation for AW6.6
Bidder	Where a bidder has responded 'Yes' to question AW6.6 please provide a
Guidance	copy of the certification in support of your answer. This information should
	be provided as an attachment to this question.
	Any bidder responding 'Yes' to questions but not providing evidence may not be considered.
Scoring	For Information Only
Criteria	
Answer	Attachment
Type	

AW6.7	Telephone and web-based support desk availability
Bidder Guidance	Please confirm you can offer telephone and web-based support desk service available during standard working hours (09:00-17:00 Monday-Friday)
	The Bidder shall answer Yes or No
	Yes - Pass
	No - Fail
Scoring Criteria	Mandatory Pass / Fail
Answer	Option List
Type	
	Yes
	No

PROJ1.1	Executive Summary Bidders are to provide an executive summary outlining the key features of their Response.
Bidder Guidance	 Provide the Authority with a clear, concise, and complete summary of the Bidder's Response together with an insight into the reasoning and rationale behind the Response. Should provide a useful introduction to the Response for evaluators, as well as senior stakeholders who may not be involved in the detailed evaluation. Must only contain information drawn from other areas of the Response and must not contain any new material. Whilst diagrams and photographs may be used, they should be high level and should not be used to support other parts of the Response where more detailed information is required. To be scrutinised for consistency with the Response provided.

Scoring Criteria	This question is limited to 3 sides of A4 Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm This question is for information purposes only and will not form part of the evaluation. Bidders are to be aware this will be scrutinised for consistency with the response provide to AW6.1– Compliance to the Specification.
Answer Type	Attachment

PROJ1.2	Implementation Phase and Training
	Bidders are to provide detailed information on the application implementation and training provided as required in Point 5.2.2 (Implementation Phase and Training) of Section 4 – Specification in the RFP document.
Bidder Guidance	A successful implementation phase of the application is seen as key to the success of the system and the response should detail how the software will be implemented, support provided for this phase as well as the initial training and other aspects of the implementation that is deemed relevant by the Bidder. The response should also include an outline implementation schedule based on the Bidder's standard implementation methodology. Implementation risks should also be included, stating risk owner. This question is limited to 3 sides of A4 Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm
Scoring	Scoring shall be based on 0-100 scoring methodology.
Criteria	Mayimum Mayle 40 000/
A := =: : : = :	Maximum Mark: 10.00%
Answer Type	Attachment

PROJ1.3	Asset Database
	Bidders are to provide a detailed overview of the asset database structures supported by the application with regards to Point 5.2.3 (Asset Database Structure) of the specification.
Bidder Guidance	Bidders are to provide detailed information regarding the range of asset structures that the application is capable of process and any alignment to asset management standards such as the ISO 55000 series.
	This question is limited to 2 sides of A4 Any additional content provided beyond this will not be considered or scored during the evaluation

	process. Responses should be submitted in Font Arial 11pt using single
	line spacing. Please use the Normal margin setting 2.54cm
Scoring Criteria	Scoring shall be based on 0-100 scoring methodology.
	Maximum Mark: 5.00%
Answer	Attachment
Type	

PROJ1.4	Platforms
	Bidders are to provide details of the range of platforms that the application is available on, and the technologies used on those platforms with regards to Point 5.3.1 (Platforms) of the specification.
Bidder Guidance	As detailed in Point 5.3.1 (Platforms) of the specification, the Bidder is required to detail the platforms that the software is available on including both desk-based PCs and mobile App availability. The mobile App functionality and technologies such as camera, GPS data, QR code scanning and user input methods. Information on how the mobile App deals with offline operations is also relevant.
	This question is limited to 2 sides of A4 Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm
Scoring Criteria	Scoring shall be based on 0-100 scoring methodology. Maximum Mark: 5.00%
Answer Type	Attachment Attachment

PROJ1.5	Management of Assets & Data Administration
	Bidders are to provide details of how data can be administered, imported, and exported and the range of data that can be associated with the assets with regards to Points 5.3.4 (Administration of Data), 5.3.5 (QR Code Asset Labels) and 5.4 (Management of Assets) of the specification.
Bidder Guidance	Bidders are to provide details of from what third party software packages data can be imported from and exported to. How the application interfaces with third party devices such as condition-based monitoring systems, IIOT devices and via the use of APIs.
	This question is limited to 2 sides of A4 Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm
Scoring Criteria	Scoring shall be based on 0-100 scoring methodology.
	Maximum Mark: 10.00%

Answer	Attachment
Type	

PROJ1.6	Movable Assets & Asset Calibration
	Bidders are to provide detailed information on of how their software manages assets that are mobile in their location and assets that require regular calibration and recording of calibration data as defined in Point 5.4.2 (Movable Assets) and Point 5.4.3 (Calibration) of the specification.
Bidder Guidance	Several of the assets used within the ISIS facility are movable between areas and systems within the facility. The software must be capable of recording and tracking this history of movement as per Point 5.4.2 (Movable Assets). The Bidder should detail how the user enters this movement and how the software records the historical data of movement whether just locational or between systems and parent assets.
	Point 5.4.3 (Calibration) of the specification details the requirements for the scheduling and recording of asset calibration data. Bidders should provide detailed answers to each of the eight (8) listed requirements.
	This question is limited to 2 sides of A4 Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm
Scoring Criteria	Scoring shall be based on 0-100 scoring methodology. Maximum Mark: 5.00%
Answer Type	Attachment

PROJ1.7	Dashboards / Reports
	Bidders are to provide detailed information on of how by using their software the user can either use and export existing or create new dashboards and reports.
Bidder Guidance	Point 5.5 (Dashboards/Reports) of the specification details the requirements for the use and production of both software default and user defined dashboards and reports. Bidders should provide detailed information on the capability of their application in this area.
	This question is limited to 2 sides of A4 Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm
Scoring Criteria	Scoring shall be based on 0-100 scoring methodology.
	Maximum Mark: 5.00%

Answer	Attachment
Type	

PROJ1.8	Maintenance and Work Order Management
	Bidders are to provide detailed information on of how their application manages maintenance and work order activities.by using their software the user can either use and export existing or create new dashboards and reports.
Bidder Guidance	Point 6 (Maintenance and Work Order Management) of the specification describes the required functionality. Bidders should provide detailed information on the capability of their application in this area.
	This question is limited to 4 sides of A4 Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm
Scoring Criteria	Scoring shall be based on 0-100 scoring methodology. Maximum Mark: 10.00%
Answer Type	Attachment

PROJ1.9	Stores Management
Bidder Guidance	Bidders are to provide detailed information on of how their application manages stores and stores inventories. Point 7 (Stores Management) of the specification describes the required functionality. Bidders should provide detailed information on the capability of their application in this area.
	This question is limited to 1 side of A4 Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm
Scoring Criteria	Scoring shall be based on 0-100 scoring methodology. Maximum Mark: 5.00%
Answer Type	Attachment

PROJ1.10	HSE Capability
	Bidders are to provide detailed information on of how their application manages health and safety, HSE relating to the assets and asset work order activities.
Bidder Guidance	Point 8 (HSE Capability) of the specification describes the required functionality. Bidders should provide detailed information on the capability of their application in this area.

	This question is limited to 1 side of A4 Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm
Scoring Criteria	Scoring shall be based on 0-100 scoring methodology.
	Maximum Mark: 2.5%
Answer Type	Attachment

PROJ1.11	Shift Log & Energy Management
	Bidders are to provide information on of how their application can provide shift log functionality associated with the 24-hour operation and or energy management.
Bidder Guidance	Point 9 (Shift Log) and Point 10 (Energy Management) of the specification describes the required functionality. Bidders should provide information on the capability of their application in this area.
	It should be noted that this functionality is a "could have" and not a critical requirement of the specification. This non-critical aspect of the specification has been reflected in the overall rating of this question.
	This question is limited to 2 sides of A4 Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm
Scoring Criteria	Scoring shall be based on 0-100 scoring methodology. Maximum Mark: 2.5%
Answer Type	Attachment

PROJ1.12	Agreement to Demonstration
Bidder	As part of the competition process, shortlisted bidders will be required
Guidance	to deliver a software demonstration to the UKRI evaluation panel, demonstrating the capabilities of their chosen software solution. This will cover a detailed response to the demonstration criteria as detailed in Section 6 - Demonstrations that is set out in Section 4 - Specification of the Request for Proposal document.
	The bidder shall confirm their compliance to demonstrate their software by answering Yes or No.
	Yes – We will attend the demonstration within the required timeframes and have read and understand the instructions – Pass No – We will not be able to attend the demonstration within the required timeframes and have read the instructions – Fail

Scoring Criteria	Mandatory Pass/Fail
Answer	Yes – Pass
Type	No - Fail

Турс	
PROJ1.13	<u>Demonstration</u>
	As part of the competition process, shortlisted bidders will be required to deliver a software demonstration to the UKRI evaluation panel, demonstrating the capabilities of their chosen software solution. This will cover a detailed response to the demonstration criteria as detailed in point 6 - Demonstrations that is set out in Section 4 - Specification of the Request for Proposal document.
	The shortlisting will be based on the total score achieved from the quality questions PROJ1.3 – PROJ1.12 and Price – AW5.1 and the top THREE (3) highest scoring bidders will be invited to demonstrate their software solution against the criteria as set out in Appendix D - Demonstration Scoring Model and as explained in Section 6 - Demonstrations of the Request for Proposal document.
	***Bidders are not required to provide their presentation as an answer to this question at this stage.
	Please only upload a document to confirm your understanding of this Requirement***
	There will be no opportunity at the practical demonstration to discuss the written or price submission and the responses to the demonstration are standalone to the written submission.
	The objective for this exercise will be for bidders to demonstrate usability of the software, and how specific functionality works. The provisional dates are around W/C Monday 1st May 2023 and will be held online via Zoom or MS Team video conferencing.
	Your practical demonstration shall include a live demonstration via screen sharing with the evaluators and must cover the requirements that are detailed in 6.1 under Section 4 (Specification) of the Request for Proposal document.
	The assessment of this question will focus on, using the above, how user friendly the system is for a basic users and how specific key tasks can be carried out effectively.
	Please note that UKRI reserve the right to utilise part of the demonstration session, if deemed necessary, to carry out some due diligence in order to validate the content of the written submission.
Bidder Guidance	You have 90 minutes in total to demonstrate the practical element, which includes any questions from the evaluators where required, all questions and answers will be specific only to the demonstrations and no other element of the bid submission.

	The marking will be based on how you best meet the requirements set out
Scoring	in Section 6 of the specification requirement Scoring for this question will be based on 0-100 scoring methodology
Criteria	as explained under Section 5 Evaluation of Criteria in the main Mini Competition document.
	Maximum Marks: 10.00%
Answer	Attachment
Type	

COMMERCIAL QUESTIONNAIRE

AW5.1	Please confirm your bid submission price for completion of all the Services and Supplies as detailed in the Section 4 Specification.
	All prices shall be in £ GBP and exclusive of VAT.
Bidder Guidance	Bidders shall provide their bid submission price for completion of all Services and Supplies as detailed in the Section 4 Specification.
	The scoring methodology for this question shall be:
	The lowest price for a response which meets the pass criteria shall score 100.
	All other bids shall be scored on a pro rata basis in relation to the lowest price. The score is then subject to a multiplier to reflect the percentage value of the price criterion.
	Where the scoring criterion is worth 50% then the 0-100 score achieved will be multiplied by 50
	In the example if a supplier scores 80 from the available 100 points this will equate to 40% by using the following calculation: Score/Total Points multiplied by 50 (80/100 x $50 = 40$)
	The lowest score possible is 0 even if the price submitted is more than 100% greater than the lowest price.
	The lowest price for a response which meets the pass criteria shall score 100. All other bids shall be scored on a pro rata basis in relation to the lowest price. The lowest score possible is 0.
	For example, assuming the lowest bid is £100,000.
	Bid Price £100,000 Differential to the lowest price which meets mandatory pass criteria ('Differential') 0 Score 100
	Bid price - £120,000 Differential - 20% Score - 80 Bid price - £140,000 Differential - 40% Score - 60 Bid Price - £150,000 Differential - 50% Score - 50 Bid Price - £175,000 Differential - 75% Score - 25 Bid Price - £200,000 Differential - 100% Score - 0 Bid Price - £300,000 Differential - 200% Score - 0
Scoring	Maximum Marks – 30.00%
Criteria Answer	Numeric
Type	Hamono
AW5.2	Based on the Bidders AW5.1 bid submission price for completion of all the Services and Supplies as detailed in the Section 4 Specification, Bidders are now required to complete the attached Excel AW5.2 Pricing Schedule document with a breakdown of all the costs that make up their final bid price.

	All prices shall be in £ GBP and exclusive of VAT.
	All costs appearing elsewhere in the Bid but not mentioned in this Pricing Schedule shall be presumed waived.
Bidder Guidance	Based on the Bidders AW5.1 bid submission price for completion of all the Services and Supplies as detailed in the Section 4 Specification, Bidders are now required to complete the attached Excel AW5.2 Pricing Schedule document with a breakdown of all the costs that make up their final bid price.
	All prices shall be in £ GBP and exclusive of VAT.
	All costs appearing elsewhere in the Bid but not mentioned in this Pricing Schedule shall be presumed waived.
	The total submitted within your excel pricing schedule must equal the total price submitted in AW5.1
Scoring Criteria	For Information Only
Answer Type	Attachment

AW5.3	Please confirm your price shall remain firm and fixed for the full term of the Contract.
Bidder Guidance	The Bidder shall answer Yes or No
	Yes – Pass
	No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer	Option List
Туре	
	Yes – Pass
	No - Fail