

Appendix 1

Bidder Response Form

Cloud Computing Services

**SECTION A: BIDDER INFORMATION**

|  |  |  |
| --- | --- | --- |
| **No** | **Question** | **Response** |
| A1 | Full name of company submitting the bid |  |
| A2 | Registered office address (if applicable) |  |
| A3 | Registered website address (if applicable) |  |
| A4 | Trading status:1. public limited company
2. limited company
3. limited liability partnership
4. other partnership
5. sole trader
6. third sector
7. other (please specify your trading status)
 |  |
| A5 | Date of registration (if applicable) |  |
| A6 | Company registration number (if applicable) |  |
| A7 | Charity registration number (if applicable) |  |
| A8 | Head office DUNS number (if applicable) |  |
| A9 | Registered VAT number (if applicable) |  |
| A10 | Relevant classifications (state whether you fall within one of these, and if so which one):1. Voluntary Community Social Enterprise (VCSE)
2. Sheltered Workshop
3. Public service mutual
 |  |
| A11 | Are you a Small, Medium or Micro Enterprise (SME)[[1]](#footnote-1) |  |

**SECTION B: PRICE**

|  |  |  |
| --- | --- | --- |
| **No** | **Question** | **Weighting** |
| B1 | Please provide your monthly price to deliver Cloud Computing Services  | 10% |
| **Please Note*** MTL’s budget is £60,000 for the initial 2 year contract period
* Therefore, each bidder’s monthly price will be multiplied by 24 to determine the Total Contract Price
* Any bid whose Total Contract Price exceeds this budget will be excluded from the procurement process prior to the Quality Evaluation
 |
| **Response** |
| £ per month |

**SECTION C: QUALITY**

|  |  |  |
| --- | --- | --- |
| **No** | **Subject** | **Weighting** |
| C1 | Core Services | 30% |
| **Question** |
| Please evidence that you can provide all of the Service Requirements listed below by providing the following:* Product Name - Name of the product sold by your company which meets the specified requirement in full
* Weblink / Product Specification - A link to a page on your website or a PDF embedded document which provides the technical specification of your product to confirm that it meets the specified requirement in full
* Clients - Names of clients within the energy sector where you have previously provided the product over the past two years
* Notes - Any additional information that you wish to provide about the product in relation to the requirements of this procurement
 |
| **Response** |
|

| **Product Name** | **Weblink / Product Specification** | **Client/s** | **Notes** |
| --- | --- | --- | --- |
| Cloud Based Computer Processing |  |  |  |
| Hosted Search and Analytic Tools |  |  |  |
| Streaming Data Buffer and Processor |  |  |  |

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| --- | --- | --- |
| **No** | **Subject** | **Weighting** |
| C2 | Technical Support | 5% |
| **Question** |
| In no more than 250 words, please evidence that you can provide the following Service Requirements:* Access to dedicated technical support 24 hours a day 7 days a week via email, chat, or telephone
* Support service levels agreements suitable for running production systems
* 24 hour response time for general queries or information requests
* 12 hour response time for problems with a system
* 4 hour response time for problems with a production system
* 1 hour response time for a production system being down
 |
| **Response** |
|  |

|  |  |  |
| --- | --- | --- |
| **No** | **Subject** | **Weighting** |
| C3 | Additional Services | 30% |
| **Question** |
| Please evidence that you can provide all of the Service Requirements listed below by providing the following:* Product Name - Name of the product sold by your company which meets the specified requirement in full
* Weblink / Product Specification - A link to a page on your website or a PDF embedded document which provides the technical specification of your product to confirm that it meets the specified requirement in full
* Clients - Names of clients within the energy sector where you have previously provided the product over the past two years
* Notes - Any additional information that you wish to provide about the product in relation to the requirements of this procurement
 |
| **Response** |
|

| **Product Name** | **Weblink / Product Specification** | **Client/s** | **Notes** |
| --- | --- | --- | --- |
| Visualisation Tool |  |  |  |
| IoT Device Management  |  |  |  |
| Data Monitoring Service |  |  |  |
| API Gateway |  |  |  |
| Serverless Computing |  |  |  |
| Non-Relational Database Service |  |  |  |
| Cloud Storage Platform |  |  |  |
| Storage Distribution Service |  |  |  |
| Auto Deployment Tool |  |  |  |
| DNS Management |  |  |  |
| Container Deployment  |  |  |  |
| Container Image Management Tool  |  |  |  |

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|  |  |  |
| --- | --- | --- |
| **No** | **Subject** | **Weighting** |
| C4 | Service Transition | 25% |
| **Question** |
| In no more than 500 words, please describe the activities that you will undertake to ensure a smooth transition of services from MTL’s existing provider to your company. Please include details of how you will minimise the costs incurred by MTL relating to the service transition. |
| **Response** |
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1. See EU definition of SME <https://ec.europa.eu/growth/smes/business-friendly-environment/sme-definition_en> [↑](#footnote-ref-1)