

**FRAMEWORK AGREEMENT
NO: QC0009**

**ROUTE AGREEMENT
NO: QC81701**

ROUTE: 190

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 190 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Brentford Garage (AH)
Armchair House
Commerce Road
Brentford
TW8 8LZ

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 190: Richmond Bus Station - West Brompton, Empress State Building

Date of Structural Change: 10 December 2022.

Date of Service Change: 10 December 2022.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards West Brompton, Empress State Building: George Street, The Square, The Quadrant, Kew Road, Richmond Circus, Lower Mortlake Road, Manor Circus, Lower Richmond Road, Clifford Avenue, Chiswick Bridge, Great Chertsey Road, Alexandra Avenue, Burlington Lane, Hogarth Roundabout, Devonshire Road, Dorchester Grove, Chiswick Lane, Chiswick High Road, King Street, Studland Street, Glenthorne Road, Beadon Road, Hammersmith Broadway, Hammersmith Bus Station Northern Entrance Ramp, Hammersmith Bus Station High Level, Fulham Palace Road, Lillie Road, Empress State Building Forecourt.

Towards Richmond Bus Station: Lillie Road, Fulham Palace Road, Hammersmith Bus Station High Level, Talgarth Road, Queen Caroline Street, King Street, Chiswick High Road, Chiswick Lane, Dorchester Grove, Hogarth Roundabout, Burlington Lane, Alexandra Avenue, Great Chertsey Road, Chiswick Bridge, Clifford Avenue, Lower Richmond Road, Manor Circus, Lower Mortlake Road, Richmond Circus, Kew Road, The Quadrant, The Square, Eton Street, Paradise Road, Church Terrace, Richmond Bus Station.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

RICHMOND BUS STATION, WAKEFIELD ROAD

Private stand for five buses in bus station on north side of Wakefield Road. Buses proceed from Richmond Bus Station direct to stand, departing via Richmond Bus Station, Wakefield Road, Lewis Road, Red Lion Street and Hill Street to George Street. Set down in Richmond Bus Station, at Alighting Point (BP2634 - Richmond Bus Station, Last Stop on LOR: BP2634 - Richmond Bus Station) and pick up in George Street, at Stop B (29982 - George Street, First Stop on LOR: 29982 - George Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 190 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Richmond.
OTHER INFORMATION:	Toilet facilities available (24 hours).

NORTH SHEEN, GASWORKS CORNER (from WEST BROMPTON, EMPRESS STATE BUILDING)

Buses proceed from Lower Richmond Road via Manor Circus departing to Lower Richmond Road. Set down in Lower Richmond Road, at Stop H (BP396 - Manor Grove, Last Stop on LOR: BP396 - Manor Grove) and pick up in Lower Richmond Road, at Stop SL (25974 - Sandycombe Road, First Stop on LOR: 25974 - Sandycombe Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	North Sheen.

CHISWICK, EDENSOR ROAD

Public stand for two buses on south side of Edensor Road, commencing 32 metres east of Edensor Avenue and extending 22 metres west.

From Richmond Bus Station.

Buses proceed from Great Chertsey Road via Alexandra Avenue, Edensor Road and Corney Road to stand, departing via Edensor Road to Alexandra Avenue. Set down in Great Chertsey Road, at Stop R (16251 - Staveley Road, Last Stop on LOR: 16251 - Staveley Road) and pick up in Alexandra Avenue, at Stop Z (16253 - Alexandra Avenue, First Stop on LOR: 16253 - Alexandra Avenue).

From West Brompton, Empress State Building.

Buses proceed from Alexandra Avenue via Edensor Road, Corney Road and Edensor Road to stand, departing via Edensor Road to Alexandra Avenue. Set down in Edensor Road, at Stop V (15390 - Cavendish School, Last Stop on LOR: 16255 - Hogarth Roundabout) and pick up in Alexandra Avenue, at Stop S (16254 - Alexandra Avenue, First Stop on LOR: 16254 - Alexandra Avenue).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Chiswick, Edensor Road.

STAMFORD BROOK, YOUNGS CORNER (from Richmond Bus Station)

Buses proceed from Chiswick High Road via Goldhawk Road departing to Chiswick High Road. Set down in Chiswick High Road, At stop M (29874 - Goldhawk Road / Young's Corner, Last Stop on LOR: 29874 - Goldhawk Road / Young's Corner) and pick up in Chiswick High Road, At stop K (1038 - Stamford Brook Bus Garage, First Stop on LOR: 1038 - Stamford Brook Bus Garage).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Stamford Brook, Youngs Corner.
OTHER INFORMATION:	Buses to hesitate on Goldhawk Road to change blinds etc... No longer than 2 mins.

HAMMERSMITH BUS STATION, UPPER LEVEL

From Richmond Bus Station.

Buses proceed from Hammersmith Bus Station High Level departing to Hammersmith Bus Station High Level. Set down in Hammersmith Bus Station High Level, at Stop C (R0877 - Hammersmith Bus Station, Last Stop on LOR: R0877 - Hammersmith Bus Station) and pick up in Hammersmith Bus Station High Level, at Stop B (R0876 - Hammersmith Bus Station, First Stop on LOR: R0876 - Hammersmith Bus Station).

From West Brompton, Empress State Building.

Buses proceed from Hammersmith Bus Station High Level departing to Hammersmith Bus Station High Level. Set down in Hammersmith Bus Station High Level, at Stop B (R0876 - Hammersmith Bus Station, Last Stop on LOR: R0876 - Hammersmith Bus Station) and pick up in Hammersmith Bus Station High Level, at Stop C (R0877 - Hammersmith Bus Station, First Stop on LOR: R0877 - Hammersmith Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Hammersmith, Bus Station.

HAMMERSMITH, BROOK GREEN

Public stand for 4 buses in Shepherd's Bush Road (west and north arms), commencing opposite a point 20 metres east of the centre of Barb Mews and extending 70 metres west and south.

From Richmond Bus Station.

Buses proceed from Hammersmith Bus Station High Level via Talgarth Road, Queen Caroline Street, Hammersmith Broadway and Shepherd's Bush Road to stand, departing via Shepherd's Bush Road and Hammersmith Bus Station Northern Entrance Ramp to Hammersmith Bus Station High Level. Set down in Hammersmith Bus Station High Level, at Stop D (R0877 - Hammersmith Bus Station, Last Stop on LOR: R0877 - Hammersmith Bus Station) and pick up in Hammersmith Bus Station, at Stop C (R0876 - Hammersmith Bus Station, First Stop on LOR: R0876 - Hammersmith Bus Station).

From West Brompton, Empress State Building.

Buses proceed from Hammersmith Bus Station High Level via Talgarth Road, Queen Caroline Street, Hammersmith Broadway and Shepherd's Bush Road to stand, departing via Shepherd's Bush Road and Hammersmith Bus Station Northern Entrance Ramp to Hammersmith Bus Station High Level. Set down in Hammersmith Bus Station, at Stop C (R0876 - Hammersmith Bus Station, Last Stop on LOR: R0876 - Hammersmith Bus Station) and pick up in Hammersmith Bus Station High Level, at Stop D (R0877 - Hammersmith Bus Station, First Stop on LOR: R0877 - Hammersmith Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hammersmith, Bus Station.

W.BROMPTON, EMPRESS STATE BUILDING

Private stand for four buses in two marked bays on east side of forecourt of Empress State Building.

Buses proceed from Empress State Building Forecourt direct to stand, departing via Empress State Building Forecourt to Lillie Road. Set down in Empress State Building Forecourt, at Stop BA (BP5257 - Empress State Bldg / W Brompton Stn <> #, Last Stop on LOR: BP5257 - Empress State Bldg / W Brompton Stn <> #) and pick up in Lillie Road, at Stop BB (2539 - Empress State Building / West Brompton, First Stop on LOR: 2539 - Empress State Building / West Brompton).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than two buses on Route 190 should be scheduled to stand at any one time
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Brompton.
OTHER INFORMATION:	Toilet facilities available (24 hours).

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Thursdays	190-62972- ML-MT-1	12/12/22	A	9	9	10	4	956.48	199	190,339.52
Fridays	190-62972- ML-Fr-1	16/12/22	A	9	9	10	4	956.48	51	48,780.48
Saturdays & Good Friday	190-62972- ML-Sa-1	10/12/22	A	N/A	9	N/A	4	929.54	56	52,054.24
Sundays & Public Holidays*	190-62972- ML-Sa-1	11/12/22	A	N/A	6	N/A	4	707.23	58	41,019.34
								Total Scheduled In Service Mileage	364	332,193.58

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|---|--------------------|
| 1. Early Termination Date
(clause 27.9) | 4 December
2026 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles? (clause
20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 190.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (7 January 2023 to 15 September 2023)	81.1% "On Time"
Minimum Performance Standard	80.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
RICHGS	George Street	WBROES	Empress State Building / West Brompton
NORSLM	Mortlake Road	LLRDMR	Fulham Cross
CSWKER	Alexandra Avenue	HAMMBU	Hammersmith Bus Station
V GR	Stamford Brook Bus Garage	V GR	Stamford Brook Bus Garage
HAMMBU	Hammersmith Bus Station	CSWKER	Alexandra Gardens
LLRDMR	Fulham Cross	NORSLM	Mortlake Road

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	ADL Enviro 200
Body Manufacturer and Type	ADL Enviro 200
Single or Double Deck	Single Deck
Upper Deck Air Cooling System	Not Applicable
Minimum Seating Capacity	33 + 1 Wheelchair Space
Maximum Standing Capacity	27
Maximum Length	10,870mm
Maximum Width	2,440mm
Number of Doors	Two
Year of Manufacture	2016
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 10 DECEMBER 2022

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|---|--------------------------|
| 1. | Contract Price | £ 2,366,000.00 per annum |
| 2. | Period Contract Payment | £ 182,000.00 |
| 3. | Scheduled In Service Mileage | 332,193.58 miles p.a. |
| 4. | Deduction Figure | £ 7.12 per mile |
| 5. | Date of Tender | 30 November 2021 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 7 (Quarter 3), and ends on the last day of Payment Period 6 (Quarter 2), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 7 January 2023 (Payment Period 11, Quarter 4) to 15 September 2023 (Payment Period 6, Quarter 2). | |