

National Microbiology Framework Agreement
Order Form
Reference – C119909

FROM

Authority:	The Secretary of State for Health and Social Care as part of the Crown acting through the UK Health Security Agency of Nobel House, 17 Smith Square, London, SW1P 3HX (the “Authority”).
Invoice address:	Post: The UK Health Security Agency, Nobel House, Smith Square, London, SW1P 3JR Email: [REDACTED]
Contract Manager:	Name: [REDACTED] [REDACTED]
Secondary Contact: business operational contact/project manager	Name: [REDACTED] [REDACTED]
Procurement lead	Name: [REDACTED] [REDACTED]
Name and address for notices:	Name: [REDACTED] [REDACTED] Address: Department of Health and Social Care, 1st. Floor South, 39 Victoria Street, London, SW1H 0EU
Internal reference (if applicable):	CRE ID 4125

TO:

Supplier:	Cepheid UK Limited, Oakley Court, Kingsmead Business Park, Frederik Place, High Wycombe, HP11 1JU,(the “Supplier”)
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Contract Manager:	Name: [REDACTED] Phone: [REDACTED]
Secondary Contact:	Name: [REDACTED] Phone: [REDACTED]
Account Manager:	Name: [REDACTED] [REDACTED] [REDACTED]
Name and address for notices:	Name: [REDACTED] Oakley Court Kingsmead Business Park Frederik Place High Wycombe HP11 1JU E-mail: [REDACTED]

Applicable terms and conditions

The following terms and conditions are applicable to the Contract for this Order:

Appendix A	Call-off Terms and Conditions for the Supply of Goods and the Provision of Services	Applicable to this Contract										
Appendix B	Optional Additional Call-off Terms and Conditions for Installation and Commissioning Services	<input type="checkbox"/> (only applicable if this box is checked)										
Appendix C	Optional Additional Call-off Terms and Conditions for Maintenance Services	<input checked="" type="checkbox"/> (only applicable if this box is checked)										
Appendix D	Optional Additional Call-off Terms and Conditions for Bespoke Research, Development and Manufacturing Requirements	<input type="checkbox"/> (only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))										
Appendix E	Optional Additional Call-off Terms and Conditions for Reagent Rental	<input type="checkbox"/> (only applicable if this box is checked)										
Appendix F	Optional Additional Call-off Terms and Conditions for Managed Equipment Services	<input type="checkbox"/> (only applicable if this box is checked)										
Appendix G	Optional Additional Call-off Terms and Conditions for Clinical Laboratory Diagnostic Testing Services	<input type="checkbox"/> (only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))										
Appendix H	<div>Further Optional Additional Call-off Terms and Conditions</div> <div>Each of the following clauses in Appendix H is only applicable to this Contract if the relevant box is checked:</div> <table><tr><td>1. TUPE applies at the commencement of the provision of Services</td><td><input type="checkbox"/></td></tr><tr><td>2. TUPE on exit</td><td><input type="checkbox"/></td></tr><tr><td>3. Different levels and/or types of insurance</td><td><input type="checkbox"/></td></tr><tr><td>4. Induction training for Services</td><td><input type="checkbox"/></td></tr><tr><td>5. Further Authority obligations</td><td><input type="checkbox"/></td></tr></table>	1. TUPE applies at the commencement of the provision of Services	<input type="checkbox"/>	2. TUPE on exit	<input type="checkbox"/>	3. Different levels and/or types of insurance	<input type="checkbox"/>	4. Induction training for Services	<input type="checkbox"/>	5. Further Authority obligations	<input type="checkbox"/>	(only applicable if one or more boxes are checked)
1. TUPE applies at the commencement of the provision of Services	<input type="checkbox"/>											
2. TUPE on exit	<input type="checkbox"/>											
3. Different levels and/or types of insurance	<input type="checkbox"/>											
4. Induction training for Services	<input type="checkbox"/>											
5. Further Authority obligations	<input type="checkbox"/>											

6. Assignment of Intellectual Property Rights in deliverables, materials and outputs of the Services	<input type="checkbox"/>	
7. Inclusion of a Change Control Process	<input type="checkbox"/>	
8. Authority step-in rights	<input type="checkbox"/>	
9. Guarantee	<input type="checkbox"/>	
10. Termination for convenience	<input checked="" type="checkbox"/>	
11. Pre-Acquisition Questionnaire	<input type="checkbox"/>	
12. Time of the essence (Goods)	<input type="checkbox"/>	
13. Time of the essence (Services)	<input type="checkbox"/>	
14. Specific time periods for inspection	<input type="checkbox"/>	
15. Specific time periods for rights and remedies under Clause 3.6 of Schedule 2 of Appendix A	<input type="checkbox"/>	
16. Right to terminate following a specified number of material breaches	<input type="checkbox"/>	
17. Expert Determination	<input type="checkbox"/>	
18. Consigned Goods	<input type="checkbox"/>	
19. Improving visibility of Sub-contract opportunities available to Small and Medium Size Enterprises and Voluntary, Community and Social Enterprises	<input type="checkbox"/>	
20. Management Charges and Information	<input type="checkbox"/>	
21. COVID-19 related enhanced business continuity provisions	<input type="checkbox"/>	
22. Buffer stock requirements	<input type="checkbox"/>	
23. Modern slavery	<input checked="" type="checkbox"/>	

1. CONTRACT DETAILS

(1.1.1) Commencement Date: 1 November 2022

(1.2) Services Commencement Date (if applicable):

1.2.1 The service for each instrument listed at Appendix 1 (the "P1 Assets") shall commence on 1 November 2022 and shall constitute the ("Service Commencement Date").

(1.3.3) Contract Price ((i) breakdown and (ii) payment profile):

1.3.1 The total contract value shall be one hundred and thirty-three thousand, six hundred and eighty-eight pounds and ten pence £133,688.10 (Excl. VAT) (the "Total Contract Value"). The Total Contract Value is the maximum value of services which can be ordered under this Contract.

1.3.2 In this Contract the following words shall have the following meanings unless the context requires otherwise:

- NHS Labs detailed within Appendix 1.

1.3.2 The Total Contract Value comprises the services to be delivered in respect of the P1 Assets in use as at the Commencement date detailed in Appendix 1. Appendix 3 details the service and maintenance regime (the "Services").

1.3.3 Following execution of this Contract, the Authority shall submit to the Supplier purchase orders that shall in cumulative value equal the Total Contract Value (the "Purchase Orders"). The Purchase Orders shall be for the maximum values, and Services as specified below:

Purchase Order	Sites Covered	Max Value (£) (ex Vat)
Appendix 1	Pillar 1 England and Scotland	£133,688.10

1.3.3.4 For the avoidance of doubt, the Authority is not committed to pay the Total Contract Value.

1.3.5 Subject to Annex A of this Order Form, the Supplier may submit a consolidated invoice to the Authority on receipt of the Purchase Orders in accordance with the table below:

[illegible]

<p>1.3.6 The Supplier shall provide monthly consolidated invoices in accordance with Section 2 of Annex A - Order Specific Key Provisions</p> <p>1.3.7 Payment terms are net 30 days in arrears from the date the Authority receives valid consolidated invoices in accordance with this Contract.</p> <p>1.3.8 The Supplier shall comply with the invoicing process and associated terms see Section 2 of Annex A (Order Specific Key Provisions)</p> <p>1.3.9 The Purchase orders issued by the Authority in respect of this Contract do not form part of this Contract.</p>	<p>(1.4) Term of Contract:</p> <p>1.4.1 This Contract shall be deemed to have commenced on 1 November 2022 (the “Commencement Date”) and shall, unless terminated earlier, or extended, in accordance with its terms, expire on 31 March 2023 (the “Term”).</p> <p>1.4.2 The Authority may terminate the Contract for convenience at any time pursuant to clause 10 (Termination for convenience) of Appendix H (Further Optional Additional Call-off Terms and Conditions) of this Contract provided the Authority gives the Supplier not less than 90 days’ written notice.</p>	<p>(1.5) Term extension options:</p> <p>1.5.1 The Authority may give notice of its intention to extend the contract for the period 1 April 2023 to 31 March 2024, or such shorter period as the Authority may specify in the notice, (the “Extension Period”) by giving the Supplier written notice no later than 28th February 2023.</p> <p>1.5.2 The Authority shall, no later than 28th February 2023 provide the Supplier with details of its requirements for service, maintenance, repairs and training during the Extension Period (the “Extension Requirements”).</p> <p>1.5.3 The Supplier shall, no later than 10 working days after receiving the Extension Requirements confirm its agreement to provide the Extension Requirements. In preparing the proposals, the Supplier may not increase the unit prices set out in Appendices 1.</p> <p>1.5.4 The Parties shall, acting reasonably and in good faith, discuss and agree the terms on which the Supplier will meet the Extension Requirements during the Extension Period. These terms shall be incorporated into this contract by way of variation.</p>	<p>2. GOODS AND/OR SERVICES REQUIREMENTS</p>
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(2.1) Description of the Goods / Services:

The specification of the Services (the “Specification”) is as set out in this in this Clause 2.1.

2.1.1 This contract covers the service and maintenance of the P1 Assets, being equipment utilised for Covid testing, installed as part of the Authority’s program of equipment installations. The Services are detailed below and in Appendix 3.

2.1.2 The Supplier shall provide the Services for such equipment from the service commencement date until the end for the Term.

2.1.3 This Order Form covers P1 Assets. Individual equipment sites and locations are detailed in Appendix 1.

2.1.4 For such P1 Assets, the Supplier shall provide the following Service Level as detailed below and at Appendix 3.

Support & Maintenance

Service

- Includes all Labour, Parts and Travel for unlimited breakdowns throughout the life of the contract
- One Planned Maintenance service visit per annum, includes Pure Dye Calibration (kit and engineer labour included)
- Fast on-site response – with the 24-hr addition the engineer is guaranteed to be on site within 24 working hours from reporting the breakdown
- Free access to the Technical Support Helpline
- Guaranteed call back within 3 working hours for breakdowns
- The Contractor shall provide Priority 24 Hour Working Day Response.

2.1.5 The Supplier shall maintain an asset register of all equipment in respect of which the Support Services will be provided and provide in time for the meeting a monthly report as per Clause 2.7 of this Order Form to the Authority for all maintenance and repairs carried out on each site. The Asset Register will be updated by mutual agreement of the Parties by the addition and removal of equipment. The Parties shall review the Asset Register for accuracy no less often than once per month.

(2.2) Premises and Location(s) at which the Services are to be provided:

2.2.1 The Supplier shall deliver the support services to the sites listed in Appendix 1 or such other location as the Authority specifies from time to time.

2.2.2 The Authority may at any time move equipment between laboratory sites, remove, substitute or add equipment to the contract. The Authority shall provide the Supplier with as much notice of equipment moves as possible and, in any event, not less than 10 days’ notice.

2.2.3 The Authority may, upon agreement with the Supplier add or remove equipment, and add or remove locations, set out in the tables above to the scope of this contract and the charges shall

change in proportion to such equipment changes. At the expiry of the notice period, the scope of the contract shall be extended or reduced, as applicable to reflect the amended scope set out in the notice.

2.2.4 The Authority shall provide the Supplier with as much notice of equipment moves as possible and, in any event, not less than 10 days' notice. Upon notification from the Authority the Supplier shall immediately suspend all costs related to, or arising from, such equipment to the greatest extent possible. The Supplier shall not, in any event, charge the Authority any costs relating to such equipment whatsoever or however arising after 30 days of notification and immediate suspension. For the avoidance of doubt and notwithstanding anything to the contrary herein, the Supplier shall be entitled to charge the Authority for any decommissioning and recommission which the Authority instructs the Supplier to undertake.

2.2.5 If any assets transfer to the NHS during the Term, the remaining maintenance period will be included in the asset transfer agreement/s. The Supplier shall enter into any novation agreement reasonably considered necessary by the Authority to effect or facilitate such asset transfer.

2.2.6 All planned Services delivery shall be pre-advised by the Supplier to the Authority's primary delivery contact stated below (individually or collectively be known as the "Delivery Contact") at least 48 hours prior to attendance:

2.2.7 Primary delivery contact: Business Operational Contact [REDACTED]

E-mail: [REDACTED]

2.2.8 The Supplier shall provide the following data when notifying the Delivery Contact:

- Supplier name;
- Authority's Order Number;
- Item reference, Supplier's part code, description and quantity;
- Full service detail at item level and any special instructions originally entered for Authority's Order (e.g. project).

2.2.9 The Delivery Contact will confirm:

- Booking reference number;
- Date and time of service (where applicable); and
- Delivery address.

2.2.10 Delivery of the Goods/Services shall be considered to have occurred when the Delivery Contact or other authorised representative of the Authority at the Authority's nominated location has signed the service / maintenance recording sheet.

(2.3) Key personnel of the Supplier to be involved in the Goods / Services:

Name: [REDACTED]

Address : Oakley Court, Kingsmead Business Park, Frederik Place, High Wycombe
HP11 1JU

E-mail: [REDACTED]

Phone:

<p>(2.4) Performance standards:</p> <ul style="list-style-type: none"> • The Supplier shall deliver the Services to good industry standards. • Timely delivery of the Services in accordance with section 2.6 below. • Quality of Services i.e. Services to meet Specifications as stated in section 2.1 & 2.5. • Proof of delivery of the Services to be supplied with each monthly consolidated invoice.
<p>(2.5) Quality standards:</p> <p>The Supplier shall maintain and repair the equipment to the level of the Supplier's manufactured specifications as sold by the Supplier to the Authority. The equipment must meet the laboratories ISO standard UKAS ISO 15189 "Medical Laboratories" accreditation at all times.</p>
<p>(2.6) Contract monitoring arrangements:</p> <p>The Authority Contract Manager (or their delegate) and the Supplier Contract Manager shall meet Monthly (or such other frequency as reasonably requested by the Authority) and no less than quarterly (unless otherwise notified by the Authority) to discuss the Supplier's performance and other matters connected to the delivery of the Contract.</p>
<p>(2.7) Management information and meetings:</p> <p>2.7.1 At the Authority's request, within five (5) Working Days of such request, the Supplier shall provide such management information to the Authority as the Authority may reasonably request from time to time (including without limit any information about the Supplier's supply chain and its compliance in relation to sustainability requirements).</p> <p>2.7.2 Performance and key performance indicators to be reported by the Supplier on a monthly basis include:</p> <ol style="list-style-type: none"> 1. List of current equipment (the "Asset Register"); 2. Schedule of the equipment for Planned Maintenance in the forthcoming month; 3. Schedule of the completed equipment Planned Maintenance; 4. Number of service call outs received with reference to associated equipment serial number; 5. Equipment performance reviewed including levels of equipment break down; 6. Review of time to fix rate resolution, and review of Cepheid UK Ltd escalation procedure if necessary; 7. Details of callouts by location, including root cause analysis; and 8. Repairs carried out at each site.

3. CONFIDENTIAL INFORMATION (if applicable)

(3.1) The following information shall be deemed Confidential Information:

- Supplier pricing.
- Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Supplier representatives
- Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Authority's representatives

(3.2) Duration that the information shall be deemed Confidential Information:

For a period of three (3) years after the expiry or earlier termination of this Contract unless otherwise agreed in writing by the Parties.

4. DATA PROCESSING (if applicable)

(4.1) Personal Data to be processed by the Supplier:

In accordance with the Data Protection Protocol.

5. LEASE / LICENSE (if applicable)

(5.1) The Authority is granting the following lease or licence to the Supplier:

N/A

Signature for and on behalf of the Authority:

Signature for and on behalf of the Supplier:

Date Signed: 16th December 2022

Date Signed: 16/12/2022

Annex A

Order Specific Key Provisions

1. Delivery and Risk:

- 1.1. The Supplier shall deliver the services to the location set out in Section 2.2 of this order form.
- 1.2. The Supplier will ensure that the provisions of service support are made in accordance with the terms of this Order Form including this Annex A, Appendices 1, 2 and 3 hereto, and the Call-Off Terms and Conditions.

2. Invoicing Process:

- 2.1. Payment terms are net 30 days from receipt of a valid monthly invoice.
- 2.2. Within 10 Business Days of receipt of the Supplier's countersigned copy of the Contract, the Authority will send a unique purchase order ("PO") number. The Supplier must be in receipt of a valid PO number before submitting an invoice.
- 2.3. The Supplier shall provide a consolidated monthly invoice to the Authority for all Services received and accepted by the Authority each month.
- 2.4. The Supplier shall send all invoices for approval and shall include the proof of delivery to the Authority's designated finance mailbox e-mail: [REDACTED] and their agreed representative (to be confirmed at first Supplier meeting) before being submitted for payment.
- 2.5. All invoices must be sent quoting a valid purchase order number. The Supplier shall provide a current statement of accounts on a monthly basis; this is a standard commercial process and should show all invoices raised and amounts outstanding.
- 2.6. The Supplier shall provide compliant invoices that include a valid PO number, PO line item number (if applicable), PO line description, and the details (name and telephone number) of the Authority's authorised representative. Non – compliant invoices will be sent back to the Supplier, which may lead to a delay in a payment.
- 2.7. In support of Services being delivered the Supplier shall provide to the Authority a signed delivery note confirming receipt of the services.
- 2.8. The UK Health Security Agency, Nobel House, Smith Square, London, SW1P 3JR Supplier queries regarding payment must be forwarded to the Authority's Accounts Payable section by email to: [REDACTED]

Appendix 1
Pillar 1 Asset List, Current Location & Quotation Prices

Appendix 1 Per supplier list of sites, equipment and serial numbers.

No.	Site	Serial no	System	Install date	Contract start	Contract end	Price VAT Excl.
1	UK HSA - Southend Hospital	110008642	GX4-4	08/12/2021	08/12/2022	31/03/2023	
2	UK HSA - Arrowe Park Hospital	110007909	GX4-4	26/11/2021	26/11/2022	31/03/2023	1
3	UK HSA - County Hospital	110007904	GX4-4	26/11/2021	26/11/2022	31/03/2023	1
4	UK HSA - Royal Liverpool University Hospital	110007894	GX4-4	26/11/2021	26/11/2022	31/03/2023	
5	UK HSA - Royal Liverpool University Hospital	110007912	GX4-4	26/11/2021	26/11/2022	31/03/2023	
6	UK HSA - Southport Hopsital	110007905	GX4-4	26/11/2021	26/11/2022	31/03/2023	
7	UK HSA - St George's Hospital (Tooting)	110007899	GX4-4	26/11/2021	26/11/2022	31/03/2023	
8	UK HSA - Heartlands Hospital	110005762	GX4-4	29/11/2021	29/11/2022	31/03/2023	
9	UK HSA - Heartlands Hospital	110005761	GX4-4	29/11/2021	29/11/2022	31/03/2023	
10	UK HSA - Queen Elizabeth Hospital Birmingham	110008612	GX4-4	29/11/2021	29/11/2022	31/03/2023	
11	UK HSA - Royal Bolton Hospital	110007895	GX4-4	29/11/2021	29/11/2022	31/03/2023	
12	UK HSA - Arrowe Park Hospital	110008645	GX4-4	30/11/2021	30/11/2022	31/03/2023	
13	UK HSA - Cumberland Infirmary (trust)	110005812	GX4-4	30/11/2021	30/11/2022	31/03/2023	
14	UK HSA - Frimley Park Hospital	110005814	GX4-4	30/11/2021	30/11/2022	31/03/2023	
15	UK HSA - Furness General Hospital	110008644	GX4-4	30/11/2021	30/11/2022	31/03/2023	
16	UK HSA - Royal Lancaster Infirmary	110008639	GX4-4	30/11/2021	30/11/2022	31/03/2023	
17	UK HSA - St Peter's Hospital	110005778	GX4-4	30/11/2021	30/11/2022	31/03/2023	
18	UK HSA - St Peter's Hospital	110005790	GX4-4	30/11/2021	30/11/2022	31/03/2023	
19	UK HSA - West Cumberland	110005779	GX4-4	30/11/2021	30/11/2022	31/03/2023	
20	UK HSA - Queen Elizabeth Kings Lynn	110004714	GX4-4	01/12/2021	01/12/2022	31/03/2023	
21	UK HSA - Royal Berkshire Hospital	110008648	GX4-4	01/12/2021	01/12/2022	31/03/2023	
22	UK HSA - Royal Berkshire Hospital	110004717	GX4-4	01/12/2021	01/12/2022	31/03/2023	
23	UK HSA - Salford Hospital	110008643	GX4-4	01/12/2021	01/12/2022	31/03/2023	
24	UK HSA - The James Cook University Hospital	110004715	GX4-4	01/12/2021	01/12/2022	31/03/2023	

25	UK HSA - Good Hope Hospital	110005787	GX4-4	02/12/2021	02/12/2022	31/03/2023	
26	UK HSA - Croydon Hospital (moved from St Georges)	110007901	GX4-4	03/12/2021	03/12/2022	31/03/2023	
27	UK HSA - Croydon Hospital (moved from St Georges)	110007897	GX4-4	03/12/2021	03/12/2022	31/03/2023	
28	UK HSA - Royal Preston Hospital	110007890	GX4-4	03/12/2021	03/12/2022	31/03/2023	
29	UK HSA - St Thomas Hospital	110005780	GX4-4	03/12/2021	03/12/2022	31/03/2023	
30	UK HSA - Luton & Dunstable Hospital	110004795	GX4-4	06/12/2021	06/12/2022	31/03/2023	
31	UK HSA - Queen Elizabeth Hospital - Lewisham*	110003720	GX4-4	06/12/2021	06/12/2022	31/03/2023	
32	UK HSA - Queen Elizabeth Hospital - Lewisham*	110003717	GX4-4	06/12/2021	06/12/2022	31/03/2023	
33	UK HSA - Worthing Hospital (moved from St Richards)	110007889	GX4-4	06/12/2021	06/12/2022	31/03/2023	
34	UK HSA - Chelsea & Westminster Hospital	110005759	GX4-4	07/12/2021	07/12/2022	31/03/2023	
35	UK HSA - Frimley Park Hospital	110005815	GX4-4	07/12/2021	07/12/2022	31/03/2023	
36	UK HSA - Frimley Park Hospital	110005813	GX4-4	07/12/2021	07/12/2022	31/03/2023	
37	UK HSA - Norfolk & Norwich University Hospital	110003781	GX4-4	07/12/2021	07/12/2022	31/03/2023	
38	UK HSA - Queen Elizabeth Queen Mother Hospital	110004719	GX4-4	07/12/2021	07/12/2022	31/03/2023	
39	UK HSA - St Mary's Hospital-London	110005788	GX4-4	07/12/2021	07/12/2022	31/03/2023	
40	UK HSA - West Middlesex University Hospital	110005757	GX4-4	07/12/2021	07/12/2022	31/03/2023	
41	UK HSA - William Harvey Hospital	110008646	GX4-4	07/12/2021	07/12/2022	31/03/2023	
42	UK HSA - Basildon Hospital	110004713	GX4-4	08/12/2021	08/12/2022	31/03/2023	
43	UK HSA - St Peter's Hospital	110005777	GX4-4	08/12/2021	08/12/2022	31/03/2023	
44	UK HSA - St Peter's Hospital	110005789	GX4-4	08/12/2021	08/12/2022	31/03/2023	
45	UK HSA - Glasgow Royal Infirmary	110005802	GX4-4	09/12/2021	09/12/2022	31/03/2023	
46	UK HSA - Kingston Hospital (moved from St georges)	110007896	GX4-4	09/12/2021	09/12/2022	31/03/2023	
47	UK HSA - Kingston Hospital (moved from St georges)	110007903	GX4-4	09/12/2021	09/12/2022	31/03/2023	
48	UK HSA - University Hospital Wishaw	110008606	GX4-4	09/12/2021	09/12/2022	31/03/2023	
49	UK HSA - Charing Cross Hospital	110005760	GX4-4	10/12/2021	10/12/2022	31/03/2023	
50	UK HSA - Peterborough Hospital	110008610	GX4-4	10/12/2021	10/12/2022	31/03/2023	
51	UK HSA - Peterborough Hospital	110008618	GX4-4	10/12/2021	10/12/2022	31/03/2023	
52	UK HSA - Royal Shrewsbury Hospital	110005784	GX4-4	10/12/2021	10/12/2022	31/03/2023	
53	UK HSA - St Helier Hospital (moved from St Georges)	110007902	GX4-4	10/12/2021	10/12/2022	31/03/2023	
54	UK HSA - Yeovil District Hospital	110008650	GX4-4	13/12/2021	13/12/2022	31/03/2023	
55	UK HSA - North Devon District Hospital	110008647	GX4-4	14/12/2021	14/12/2022	31/03/2023	
56	UK HSA - Victoria Hospital Fife	110005805	GX4-4	14/12/2021	14/12/2022	31/03/2023	

57	UK HSA - Macclesfield District Hospital	110008641	GX4-4	16/12/2021	16/12/2022	31/03/2023	
58	UK HSA - Wrexham maelor Hospital	110008666	GX4-4	16/12/2021	16/12/2022	31/03/2023	
59	UK HSA - Aberdeen Royal Infirmary	110005808	GX4-4	17/12/2021	17/12/2022	31/03/2023	
60	UK HSA - Aberdeen Royal Infirmary	110005806	GX4-4	17/12/2021	17/12/2022	31/03/2023	
61	UK HSA - Peterborough Hospital	110008670	GX4-4	17/12/2021	17/12/2022	31/03/2023	
62	UK HSA - St Mary's Hospital-London	110008688	GX4-4	20/12/2021	20/12/2022	31/03/2023	
63	UK HSA - Western General (moved from Edinburgh)	110005804	GX4-4	20/12/2021	20/12/2022	31/03/2023	
64	UK HSA - Perth Royal Infirmary (moved from Ninewells)	110005803	GX4-4	21/12/2021	21/12/2022	31/03/2023	
65	UK HSA - St George's Hospital (Tooting)	110007898	GX4-4	22/12/2021	22/12/2022	31/03/2023	
66	UK HSA - Prince Phillip Hospital	110008675	GX4-4	23/12/2021	23/12/2022	31/03/2023	
67	UK HSA - Bedford Hospital	110003719	GX4-4	30/12/2021	30/12/2022	31/03/2023	
68	UK HSA - Southampton Hospital	110008876	GX4-4	04/01/2022	04/01/2023	31/03/2023	
69	UK HSA - Southampton Hospital	110008872	GX4-4	04/01/2022	04/01/2023	31/03/2023	
70	UK HSA - Hillingdon Hospital	110005758	GX4-4	06/01/2022	06/01/2023	31/03/2023	
71	UK HSA - Hillingdon Hospital	110008691	GX4-4	06/01/2022	06/01/2023	31/03/2023	
72	UK HSA - Prince Charles Hospital	110008672	GX4-4	06/01/2022	06/01/2023	31/03/2023	
73	UK HSA - Blackpool Hospital	110008964	GX4-4	13/01/2022	13/01/2023	31/03/2023	
74	UK HSA - Blackpool Hospital	110008959	GX4-4	13/01/2022	13/01/2023	31/03/2023	
75	UK HSA - Derriford Hospital	110008961	GX4-4	18/01/2022	18/01/2023	31/03/2023	
76	UK HSA - Derriford Hospital	110008958	GX4-4	18/01/2022	18/01/2023	31/03/2023	
77	UK HSA - Frimley Park Hospital	110005811	GX4-4	19/01/2022	19/01/2023	31/03/2023	
78	UK HSA - Princess of Wales Hospital	110008674	GX4-4	31/01/2022	31/01/2023	31/03/2023	
79	UK HSA - Antrim Hospital	110008952	GX4-4	10/02/2022	10/02/2023	31/03/2023	
80	UK HSA - Glasgow Royal Infirmary	110005801	GX4-4	14/02/2022	14/02/2023	31/03/2023	
81	UK HSA - Lister Hospital	110011926	GX4-4	23/02/2022	23/02/2023	31/03/2023	
82	UK HSA - Lister Hospital	110011927	GX4-4	23/02/2022	23/02/2023	31/03/2023	
83	UK HSA - Ulster Hospital	110009044	GX4-4	01/03/2022	01/03/2023	31/03/2023	
84	UK HSA - Ulster Hospital	110009000	GX4-4	01/03/2022	01/03/2023	31/03/2023	
85	UK HSA - University Hospital Wishaw	110005809	GX4-4	02/03/2022	02/03/2023	31/03/2023	
86	UK HSA - St Johns Hospital (moved from Edinburgh)	110005807	GX4-4	08/03/2022	08/03/2023	31/03/2023	
87	UK HSA - Glasgow Royal Infirmary	110007877	GX4-5	23/03/2022	23/03/2023	01/04/2023	

Appendix 2

Not Used

Appendix 3

Pillar 1 Service Level

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Support & Maintenance	
Service	
<ul style="list-style-type: none">• Includes all Labour, Parts and Travel for unlimited breakdowns throughout the life of the contract• One Planned Maintenance service visit per annum, includes Pure Dye Calibration (kit and engineer labour included)• Fast on-site response – with the 24-hr addition the engineer is guaranteed to be on site within 24 working hours from reporting the breakdown• Free access to the Technical Support Helpline• Guaranteed call back within 3 working hours for breakdowns• The Contractor shall provide Priority 24 Hour Working Day Response.	