

Commissioning of Victim Support Services on behalf of the Police & Crime Commissioner for Warwickshire

1 Introduction

The current contracts for Victims Support Services let by the Office of the Police and Crime Commissioner for Warwickshire (OPCC) are due to expire on 31st March 2023. A Prior Information Notice (PIN) is being published in advance of a full open tender process in order to alert potential suppliers to the forthcoming re-tender opportunity for Victims Services and to enable early market engagement.

The services that the OPCC intends to commission in April 2023 are as follows:

1. Lot 1 - General Victim Cope and Recovery Services
2. Lot 2 - Sexual Abuse and Violence (SAV) Recovery Service
3. Lot 3 - Child Exploitation Recovery Service (Revised service)
4. Lot 4 - Modern Slavery and Human Trafficking Service (New service)

Important note re: Drugs and Alcohol Abuse Services

- Adults CJS Drug and Alcohol Abuse Service
- Child CJS Drug and Alcohol Abuse Service

These two services will be subject to a separate process with a view to commissioning a new service in April 2024.

2 Background & Need Assessment

An independent provider has already been commissioned to develop a needs assessment and a report was produced covering the following:

2.1 Types of need

- The types of crime and the changing patterns of victimisation and vulnerability;
- The scale and prevalence of victimisation not just the numbers and typology of victims but disaggregate different categories (for example, gender, age, minority, groups, vulnerability and geographical location);
- The types of services crime victims currently receive and the effectiveness and efficiency of such services.

The assessment sought to identify victims' needs from the perspective of those with the need (victims and survivors) and those with specialist knowledge (service providers).

2.2 Current and future needs

- Current and future need to inform the next commissioning cycle and development of service specifications.

- Are the right needs being met and which of these needs require intervention.
- The implications for a comprehensive service (e.g. a holistic approach) to ensure services are responsive to changing need, priority, resources or legislation

1.3 Commissioning Intentions

What the future of commissioning should look like in the next 3-5 years.

1.4 Key Performance Indicators

Key performance indicators for commissioned services.

The Needs Assessment report identified a range of overarching and service specific recommendations which included the possibility of dedicated support for victims of Modern Slavery and Human Trafficking and a broader focus on child exploitation.

3 Next Steps

In light of the recommendations in the Needs Assessment report, the next stage for the Police & Crime Commissioner for Warwickshire is to design a new set of service specifications for the services we intend to commission in April 2023 to address the findings of the respective service needs assessments.

Organisations that are interested in participating in the commissioning process are asked to express their interest via the EU Supply Tendering Portal <https://uk.eu-supply.com/login.asp?B=BLUELIGHT> no later than 17.00 on the **24th June 2022**.

Should you have any issues accessing the EU Supply portal please email procurement@warwickshire.police.uk

The Police and Crime Commissioner will create a list of interested organisations that will then be invited to participate in a **virtual early engagement event to be held on 13th July 2022**. Our intention is to enable suppliers to have early sight of draft specifications, provide feedback and ask questions of relevant stakeholders.

The event will be open to all interested suppliers and cover general background to all four lots. However, there will be a particular focus on Lot 3 Child Exploitation Recovery Service which is an evolving service and Lot 4 Modern Slavery and Human Trafficking Service which will be a new service.

Full details of how to access the virtual event and an agenda will be released later in June 2022 via the EU Supply portal.

Suppliers that have any questions in advance of the supplier event can use the messaging facility on the EU Supply portal. Questions and responses will be collated and made available to all interested suppliers.

It is important to note that participation in any future open tender process will be open to any supplier and participation at this stage is not a pre-requisite.