

**FRAMEWORK AGREEMENT
NO: QC0033**

**ROUTE AGREEMENT
NO: QC77702**

ROUTE: 432

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

**FRAMEWORK AGREEMENT
NO: QC0033**

**ROUTE AGREEMENT
NO: QC77702**

ROUTE: 432

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 432 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Norwood Garage
Ernest Avenue
West Norwood
London
SE27 ODQ

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

**FRAMEWORK AGREEMENT
NO: QC0033**

**ROUTE AGREEMENT
NO: QC77702**

ROUTE: 432

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of the Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 432: Brixton Station - Anerley Station

Date of Structural Change: 2 April 2022.

Date of Service Change: 2 April 2022.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Anerley Station: Brixton Road, Effra Road, Tulse Hill, Norwood Road, Norwood High Street, Elder Road, Central Hill, Westow Hill, Anerley Hill, Anerley Road, Anerley Station Road.

Towards Brixton Station: Anerley Station Road, Anerley Road, Anerley Hill, Church Road, Westow Street, Central Hill, Elder Road, Norwood High Street, Ernest Avenue, Knights Hill, Norwood Road, Christchurch Road, Hardel Rise, Tulse Hill, Effra Road, St Matthew's Road, Brixton Hill, Brixton Road.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

BRIXTON, STOCKWELL PARK WALK

Public stand for ten buses on the north side of Stockwell Park Walk commencing 15 metres east of a point opposite Astoria Walk and extending 123 metres west. Buses proceed from Brixton Road via Stockwell Road and Stockwell Park Walk to stand, departing via Stockwell Park Walk to Brixton Road. Set down in Brixton Road, at Stop T (231 - Brixton Station <> #, Last Stop on LOR: 231 - Brixton Station <> #) and pick up in Brixton Road, at Stop F (237 - Brixton Road / Brixton Police Station, First Stop on LOR: 237 - Brixton Road / Brixton Police Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 432 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Brixton.

TULSE HILL STATION, HARDEL RISE

Public stand for three buses on the west side of Hardel Rise.

From Anerley Station.

Buses proceed from Christchurch Road via Hardel Rise to stand, departing via Hardel Rise and Tulse Hill to Norwood Road. Set down in Christchurch Road, at Stop E (35303 - Tulse Hill Station #, Last Stop on LOR: 35303 - Tulse Hill Station #) and pick up in Norwood Road, at Stop G (7730 - Tulse Hill Station #, First Stop on LOR: 7730 - Tulse Hill Station #).

From Brixton Station.

Buses proceed from Tulse Hill via Norwood Road, Christchurch Road and Hardel Rise to stand, departing via Hardel Rise, Tulse Hill and Norwood Road to Christchurch Road. Set down in Tulse Hill, at Stop A (25691 - Tulse Hill Hotel, Last Stop on LOR: 25691 - Tulse Hill Hotel) and pick up in Christchurch Road, at Stop E (35303 - Tulse Hill Station #, First Stop on LOR: 35303 - Tulse Hill Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tulse Hill Station.

WEST NORWOOD, ERNEST AVENUE (from Brixton Station)

Public stand for two buses on south side of Ernest Avenue commencing 10 metres east of junction of Beadman Street and Ernest Avenue and extending 30 metres east.

Buses proceed from Norwood High Street via Ernest Avenue to stand, departing to Ernest Avenue. Set down in Norwood High Street, at stop S (33882 - Ernest Avenue, Last Stop on LOR: 33882 - Ernest Avenue) and pick up in Ernest Avenue, at stop U (37121 - Norwood Bus Garage, First Stop on LOR: 37121 - Norwood Bus Garage).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Norwood.

NORWOOD BUS GARAGE (from ANERLEY STATION)

Private stand on forecourt of Arriva's Norwood Bus Garage.

Buses proceed from Ernest Avenue via Norwood Bus Garage to stand, departing via Norwood Bus Garage, Ernest Avenue and Knights Hill to Norwood High Street. Set down in Ernest Avenue, at stop U (37121 - Norwood Bus Garage, Last Stop on LOR: 37121 - Norwood Bus Garage) and pick up in Norwood High Street, at stop T (34686 - West Norwood Station #, First Stop on LOR: 34686 - West Norwood Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Norwood.

CRYSTAL PALACE BUS STATION (from Brixton Station)

Private stand for 9 buses facing south in marked bays on east side of bus station on east side of Crystal Palace Parade opposite Farquhar Road.

Buses proceed from Westow Hill via Crystal Palace Parade and Crystal Palace Bus Station East Side to stand, departing via Crystal Palace Bus Station East Side and Crystal Palace Parade to Church Road. Set down in Westow Hill, at Stop K (1416 - Westow Hill, Last Stop on LOR: 1416 - Westow Hill) and pick up in Church Road, at Stop G (13222 - Westow Hill, First Stop on LOR: 13222 - Westow Hill).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Crystal Palace.

ANERLEY STATION

Private stand for 5 buses in Bus Parking Area on south side of Anerley Station Road approximately 100 metres north east of Minden Road.

Buses proceed from Anerley Station Road direct to stand, departing to Anerley Station Road. Set down in Anerley Station Road, at Stop AE (BP4094 - Jasmine Grove, Last Stop on LOR: BP4094 - Jasmine Grove) and pick up in Anerley Station Road, at Stop AD (BP3694 - Anerley Station #, First Stop on LOR: BP3694 - Anerley Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 432 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Anerley Station.
OTHER INFORMATION:	Toilet facilities available.

FRAMEWORK AGREEMENT
NO: QC0033

ROUTE AGREEMENT
NO: QC77702

ROUTE: 432

SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Thursday (SDO)	432-56590-MTSc-MN-1-4	19/04/22	A/B	12	10	12	5	1,112.32	156	173,521.92
Fridays (SDO)	432-56590-FrSc -MN-1-4	22/04/22	A/B	12	10	12	5	1,112.32	39	43,380.48
Mondays to Thursday (NSD)	432-56590-MTHo-MN-1-3	04/04/22	A/B	12	10	12	5	1,109.30	43	47,699.90
Fridays (NSD)	432-56590-FrHo -MN-1-3	08/04/22	A/B	12	10	12	5	1,109.30	12	13,311.60
Saturdays & Good Friday	432-56590-Sa-MN-1-4	02/04/22	A/B	N/A	11	N/A	5	1,053.52	56	58,997.12
Sundays & Public Holidays*	432-56590-Su-MN-1-4	03/04/22	A/B	N/A	7	N/A	5	780.01	58	45,240.58
								Total daily	364	382,151.60

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | | |
|----|---|--------------|
| 1. | Early Termination Date
(clause 27.9) | 4 April 2025 |
| 2. | Sponsored Route
(clause 27.10) | No |
| 3. | Multiple Termination
Clause 27.11 to apply | No |
| 4. | Is the Operator permitted to accept advertising on
the vehicles? (clause 20 of Annex B) | Yes |
| 5. | Incentive Provisions – Do the Incentive Provisions
apply? (clause 46) | Yes |
| 6. | Spare Vehicles - The Operator shall ensure that the
following number of spare vehicles, which are
specified in Schedule IIA Part 1, are available for
the provision of the Services. | 2 |
| 7. | Existing Vehicles – The Operator shall ensure that all vehicles entering service
on this route undergo refurbishment to the March 2014 Refurbishment
Specification prior to entering service. | |
| 8. | Route Risk Assessment - The Corporation acknowledges receipt of the Route
Risk Assessment pertaining to route 432. | |
| 9. | Contract Price Adjustment – applied from Tranche 730 onwards: | |

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given
by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is $i+1$ month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is $i+13$ months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

**FRAMEWORK AGREEMENT
NO: QC0033**

**ROUTE AGREEMENT
NO: QC77702**

ROUTE: 432

SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (2 June 2022 – 31 March 2023)	EWT = 0.90 Minutes
Minimum Performance Standard	EWT = 0.90 Minutes
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	EWT = 0.85 Minutes
Extension Assessment Period	Quarter 3 Of Financial Year 2023/2024 To Quarter 2 Of Financial Year 2025/2026

FRAMEWORK AGREEMENT
NO: QC0033

ROUTE AGREEMENT
NO: QC77702

ROUTE: 432

**OUT
DIRECTION**

**Timing
Point Code**

Stop Name

BRIXPS Brixton Road / Brixton
Police Station

BRIXGC Brixton Water Lane

TLSHNR Tulse Hill Station

NORWSCE Norwood Park

CPALAH Crystal Palace Park

**BACK
DIRECTION**

**Timing Point
Code**

Stop Name

ANERSN Anerley Station

CPALAH Anerley Hill / Crystal
Palace

NORWSC Norwood Park

TLSHCR Tulse Hill Station

**FRAMEWORK AGREEMENT
NO: QC0033**

**ROUTE AGREEMENT
NO: QC77702**

ROUTE: 432

SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

**FRAMEWORK AGREEMENT
NO: QC0033**

**ROUTE AGREEMENT
NO: QC77702**

ROUTE: 432

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A	Vehicle Type B
Chassis Manufacturer and Type	Volvo B5LH	Volvo B5LH
Body Manufacturer and Type	Wrightbus Gemini 2	Wrightbus Gemini 3
Single /Double Deck or Articulated	Double Deck	Double Deck
Upper Deck Air Cooling System	Yes	Yes
Minimum Seating Capacity	61+ Wheelchair Space	61+ Wheelchair Space
Maximum Standing Capacity	24	28
Maximum Length	10,400mm	10,600mm
Maximum Width	2,550mm	2,550mm
Number of Doors	Two	Two
Year of Manufacture	2013/14	2017
Engine Type (Including Euro Rating)	Euro VI	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

FRAMEWORK AGREEMENT
NO: QC0033

ROUTE AGREEMENT
NO: QC77702

ROUTE: 432

SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

FRAMEWORK AGREEMENT
NO: QC0033

ROUTE AGREEMENT
NO: QC77702

ROUTE: 432

VERSION NO: 00

EFFECTIVE DATE: 2 APRIL 2022

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £ 2,744,000.00 per annum
 2. Period Contract Payment £ 211,076.92
 3. Scheduled In Service Mileage 382,151.60 miles p.a.
 4. Deduction Figure £ 7.18 per mile
 5. Date of Tender 23 March 2021
 6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
 7. The **Payment Year** commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies.
 8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 25 June 2022 (Payment Period 4, Quarter 2) to 31 March 2023 (Payment Period 13, Quarter 4).
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