

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Order Form

CALL-OFF REFERENCE: CVID 705550

THE BUYER: Department for Work and Pensions

BUYER ADDRESS 2 St Peter's Square
Manchester
M2 3AA

THE SUPPLIER: SoftwareOne UK Limited

SUPPLIER ADDRESS: 1 Parkshot, Richmond, Surrey, TW9 2RD

REGISTRATION NUMBER: 06629601

DUNS NUMBER: 211283673

SID4GOV ID: N/A

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 26/03/2020
It's issued under the Framework Contract with the reference number RM6068 for the
provision of Technology Products and Associated Services.

CALL-OFF LOT(S):

- Lot 3 Software & Associated Services

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6068
3. The following Schedules in equal order of precedence:
 - **Joint Schedules for RM6068**
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 5 (Corporate Social Responsibility) RM6068
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 12 (Supply Chain Visibility)
 - **Call-Off Schedules for Call-Off reference number CVID 705550**
 - Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 4 (Call-Off Tender)
 - Call-Off Schedule 5 (Pricing Details)
 - Call-Off Schedule 8 (Business Continuity & Disaster Recovery Part B)
 - Call-Off Schedule 9 (Security) Part C
 - Call-Off Schedule 12 (Clustering)
 - Call-Off Schedule 15 (Call-Off Contract Management)
 - Call-Off Schedule 16 (Benchmarking)
 - Call-Off Schedule 20 (Call-Off Specification)
4. CCS Core Terms (version 3.0.6)

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

Special Term 1 - Unit prices for both the perpetual licence and support and maintenance will be held for the full Contract Term (2 years). These same unit prices shall be in place for use against any additional purchases of the Products noted within the BoM as acquired at any time during the Contract Term.

Special Term 2 - Any new licenses acquired after the Contract Commencement Date, shall be co-termed to the Contract End Date 30/3/2022 with the agreed unit prices pro-rated as required. NB If a license is purchased in year 2 of the agreement, the cost of the maintenance will be for a minimum 12-month period.

Special Term 3 – The 10 hours of Professional Services will be active for the duration of the term.

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF START DATE: 31/03/2020

CALL-OFF EXPIRY DATE: 30/03/2022

All support and maintenance services shall cease upon the expiry date; automatic renewals shall not apply.

CALL-OFF INITIAL PERIOD: 2 Years

CALL-OFF OPTIONAL EXTENSION PERIOD 1 Years

CALL-OFF DELIVERABLES

Option A: Summary Table of deliverables below. Full Bill of Materials (BoM) & Quote refer to Schedules 4 & 20.

Part No.	Description	Comments	Quantity
S1EE-L01-S	SQL Sentry License	Perpetual	85
S1EE-M01-S	SQL Sentry Maintenance	Year 1	85
S1EE-M01-S	SQL Sentry Maintenance	Year 2	85
PROS-ST0-R	SentryOne Smart Start Pro Services	10 Hours (valid for duration of 2 year term)	1

LOCATION FOR DELIVERY

[REDACTED]

DATES FOR DELIVERY OF THE DELIVERABLES

31/03/20

TESTING OF DELIVERABLES

Option A: None

WARRANTY PERIOD

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The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be 24 months.

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is [REDACTED]

CALL-OFF CHARGES

The total cost of this agreement is **£169, 643.43 (ex VAT)**.

[REDACTED]

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

All invoices must include the purchase order number which will be provided by the customer, Call-Off Reference, description and value.

The invoice format will mirror the necessary information in clause 4 of the Core Terms. The Buyer will pay the Supplier within thirty (30) calendar days of receipt of a valid invoice, submitted in accordance with this paragraph, the payment profile set out above and the provisions of the Core Terms

The Supplier will post paper invoices to the Buyer SSCL address and send PDF version of the invoices to the SSCL email address below.

BUYER'S INVOICE ADDRESS:

DWP, PO Box 406, SSCL
Phoenix House
Celtic Springs Business Park
Newport
NP10 8FZ.

Email: APinvoices-DWP-U@gov.sscl.com

BUYER'S AUTHORISED REPRESENTATIVE
[REDACTED]

SUPPLIER'S AUTHORISED REPRESENTATIVE
[REDACTED]

SUPPLIER'S CONTRACT MANAGER
[REDACTED]

PROGRESS REPORT FREQUENCY
Progress report frequency will be agreed with SentryOne.

PROGRESS MEETING FREQUENCY
Not applicable

KEY STAFF
See contacts above.

KEY SUBCONTRACTOR(S)
Not applicable.

COMMERCIALLY SENSITIVE INFORMATION
None – Refer to Joint Schedule 4

SERVICE LEVELS
Service Levels will be direct with SentryOne, as part of their Premium Customer Support arrangements.

SERVICE CREDITS
Not applicable

ADDITIONAL INSURANCES
Not applicable

GUARANTEE
Not applicable

SOCIAL VALUE COMMITMENT
Refer to Joint Schedule 5

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For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	[REDACTED]	Signature:	[REDACTED]
Name:	[REDACTED]	Name:	[REDACTED]
Role:	Bid & Contract Manager/Business Unit Director	Role:	Commercial Lead
Date:	26/03/2020	Date:	26/03/2020