

## Clarification 3

### **Superfast Cornwall 2: 2018-2020 TEN 420**

#### Website Development and Maintenance

1<sup>st</sup> February 2018

1. Is there a specific reason why the Superfast Cornwall site is scheduled for launch one month prior to the Flexible Working site?  
The Superfast Cornwall website has the most relevant information and is most important. The flexible working website is for advice and guidance.
2. How many servers are used to deliver the existing solution?  
**To Follow**
3. Are the servers Physical or Virtual?  
**To Follow**
4. What amount of storage is used? For databases: For file storage:  
**To Follow**
5. Projected storage usage: how much do you expect storage usage to increase per month/year?  
No significant increase expected.
6. Have there been any recurrent problems with the hosting of the current sites?  
Occasional outage problems. 2 – 3 times a year. Generally resolved within 2 hours.
7. If so, do these problems still exist or have they been resolved?  
Resolved.
8. How many requests are made to the site?
  - a. Per month:  
Jan 2018 – Sessions 1862, Page Views 4182. Jul 2017 Sessions 1541, Page Views 3580.
  - b. per year: Sessions 19814, Page Views 46377.
  - c. at peak periods: Over the year Tuesday 22<sup>nd</sup> August, 301 sessions



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maximum.



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Above stats refer to Superfastcornwall.org. Flexible Working website is very low at the moment due to lack of SEO and maintenance.

9. When are your peak periods?:  
Cant view better than day by day on Google Analytics.
10. What are your bandwidth requirements?  
(Typically this would be measured in Megabits or if not available, megabytes transferred over a measured period)  
**To Follow**
11. Is there a requirement for off-site Disaster Recovery?  
We would expect the hosting to provide a resilient back up in case of disaster.
12. Do you have a preferred platform or CMS? (Wordpress/Umbraco/other open source/proprietary etc) Are there any platforms you specifically don't want?  
We would like an industry standard platform. We would not like a bespoke developed CMS.
13. What content management system do the current sites use?  
A bespoke solution.
14. What are the problems you presently encounter with keeping the sites up-to-date?  
We don't have complete control over the content. i.e. creating new menu items has to be done through the developer.
15. What specific problems are you looking to solve in redesigning both sites?  
We would like more control over the content. Also because of a newly funded project, we need to enter a new contractual arrangement with a supplier.
16. Do you require the supplier to perform content migration or do you envisage this as a CDC task?  
We require the supplier to populate the new site.
17. Will the supplier be liaising with a single project team from CDC/stakeholders for both sites, or are your project teams different for each site?  
A single project team.
18. Do you envisage each site has its own distinct design or are you looking for a design-family feel across the sites?  
Design-family feel.
19. Are you looking to retain the information architecture of the existing sites?



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The new site could have a different structure.

20. How sensitive is the information we'd be receiving (classification)?

It is possible that we may share occasional commercially sensitive data which will be marked as such.

21. What are the supported hours you require?

Office hours.

22. Is there a requirement for 24/7 support?

No.

23. How many people will be updating each of the sites?

1 - 3

24. How many website administrators will there be?

1 - 2