

**FRAMEWORK AGREEMENT  
NO: QC0011**

**ROUTE AGREEMENT  
NO: QC77202**

**ROUTE: 56**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 56 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:	Leyton Garage
	High Road
	Leyton
	London
	E10 6AD

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –  
As detailed on the attached Route Description.
2. Public Timetable –  
As detailed on the attached Public Timetable.

# **LONDON BUSES - ROUTE DESCRIPTION**

## **ROUTE 56: Whipps Cross Roundabout - St Bartholomew'S Hospital**

**Date of Structural Change:** 26 February 2022.

**Date of Service Change:** 26 February 2022.

**Reason for Issue:** New contract.

### **STREETS TRAVERSED**

**Towards St Bartholomew's Hospital:** Whipps Cross Bus-Only Facility, Whipps Cross Road, Lea Bridge Road, Whipps Cross, Lea Bridge Road, Lower Clapton Road, Downs Road, Cricketfield Road, Pembury Road, Dalston Lane, Balls Pond Road, Essex Road, Islington Green, Upper Street, Islington High Street, City Road, Wakley Street, Goswell Road, Aldersgate Street, Museum Of London Roundabout, St Martin's Le Grand, Newgate Street, Giltspur Street, West Smithfield.

**Towards Whipps Cross Roundabout:** West Smithfield, Giltspur Street, Newgate Street, King Edward Street, Little Britain, Montague Street, Museum Of London Roundabout, Aldersgate Street, Goswell Road, City Road, Islington High Street, Upper Street, Islington Green, Essex Road, Balls Pond Road, Dalston Lane, Pembury Road, Cricketfield Road, Downs Road, Lower Clapton Road, Lea Bridge Road, Whipps Cross, Whipps Cross Bus-Only Facility.

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **WHIPPS CROSS ROUNDABOUT**

Public stand for four buses in layby on south west side of roundabout. Buses proceed from Whipps Cross Road direct to stand, departing to Whipps Cross Road. Set down in Whipps Cross Bus-only Facility, at Stop D (33943 - Whipps Cross Roundabout, Last Stop on LOR: 14271 - Whipps Cross / Wood Street) and pick up in Whipps Cross Bus-only Facility, at Stop D (33943 - Whipps Cross Roundabout).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 vehicles on Route No. 56 should be scheduled to stand at any time
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Whipps Cross.
OTHER INFORMATION:	London Buses automated toilet facilities available 24 hours a day.

### **LEYTON, BAKERS ARMS (from ST BARTHOLOMEW'S HOSPITAL)**

Buses proceed from Lea Bridge Road via Bromley Road, Capworth Street and High Road Leyton departing to Lea Bridge Road. Set down in Lea Bridge Road, at Stop EC (20932 - High Road Leyton / Bakers Arms, Last Stop on LOR: 20932 - High Road Leyton / Bakers Arms) and pick up in Lea Bridge Road, at Stop WH (4759 - High Road Leyton / Bakers Arms, First Stop on LOR: 4759 - High Road Leyton / Bakers Arms).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Leyton, Bakers Arms.

**CLAPTON POND, LOWER CLAPTON ROAD (from ST BARTHOLOMEW'S HOSPITAL)**

Public stand for one bus on west side of Lower Clapton Road, commencing 20 metres south of the roundabout at Kenninghall Road and extending 10 metres south. Buses proceed from Lower Clapton Road direct to stand, departing via Lower Clapton Road and Lower Clapton Road (northbound) to Lower Clapton Road. Set down in Lower Clapton Road, at Stop L (192 - Lea Bridge Roundabout, Last Stop on LOR: 192 - Lea Bridge Roundabout) and pick up in Lower Clapton Road, at Stop E (1011 - Clapton Pond, First Stop on LOR: 1011 - Clapton Pond).

AVAILABILITY:	Available from 19:00 until 07:00 only. Buses on Route 56 must not use this stand outside these times.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Clapton Pond.
OTHER INFORMATION:	To be used before 0700 and after 1900 Mondays to Saturdays and at any time on Sundays.

**CLAPTON POND, EAST SIDE (from ST BARTHOLOMEW'S HOSPITAL)**

Public stand for 1 bus on the south side of Newick Road, between the two arms of Lower Clapton Road.

Buses proceed from Lower Clapton Road direct to stand, departing via Lower Clapton Road and Downs Road to Cricketfield Road. Set down in Lower Clapton Road, at Stop L (192 - Lea Bridge Roundabout, Last Stop on LOR: 192 - Lea Bridge Roundabout) and pick up in Cricketfield Road, at Stop J (17900 - Cricketfield Road, First Stop on LOR: 17900 - Cricketfield Road).

AVAILABILITY:	Available from 05:00 until 19:00 only. Buses on Route 56 must not use this stand outside these times.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Clapton Pond.

### **DALSTON JUNCTION, BUS STATION (from Whipps Cross Roundabout)**

Private stand for 6 buses in bus station.

Buses proceed from Dalston Lane via Kingsland Road, Forest Road and Dalston Junction Bus Station to stand, departing via Dalston Junction Bus Station and Kingsland Road to Dalston Lane. Set down in Dalston Lane, at stop G (320 - Dalston Junction Station #, Last Stop on LOR: 320 - Dalston Junction Station #) and pick up {Not Specified}, at stop K (14219 - Dalston Lane / Dalston Junction Stn >lol<, First Stop on LOR: 14219 - Dalston Lane / Dalston Junction Stn >lol<).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Dalston Junction.

### **MILDMAY PARK**

Public stand for three buses on south side of Dove Road, commencing at a point 52.4 metres east of Essex Road and extending 38.8 metres east.

#### **From St Bartholomew's Hospital.**

Buses proceed from Balls Pond Road via Southgate Road and Dove Road to stand, departing via Dove Road to Essex Road. Set down in Balls Pond Road, at Stop CC (2638 - Mildmay Park / Southgate Road, Last Stop on LOR: 2638 - Mildmay Park / Southgate Road) and pick up in Essex Road, at Stop CG (2636 - Essex Road / Marquess Road, First Stop on LOR: 2636 - Essex Road / Marquess Road).

#### **From Whipps Cross Roundabout.**

Buses proceed from Balls Pond Road via Southgate Road and Dove Road to stand, departing via Dove Road and Essex Road to Balls Pond Road. Set down in Balls Pond Road, BH (913 - Southgate Road, Last Stop on LOR: 913 - Southgate Road) and pick up in Balls Pond Road, at Stop CC (2638 - Mildmay Park / Southgate Road, First Stop on LOR: 2638 - Mildmay Park / Southgate Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Mildmay Park.

**ISLINGTON GREEN, ESSEX ROAD (from ST BARTHOLOMEW'S HOSPITAL)**

Public stand north west of Essex Road commencing 50m north of junction with Upper Street.

Buses proceed from Upper Street via Islington Green to stand, departing via Islington Green, Essex Road and Cross Street to Upper Street. Set down in Upper Street, at stop X (4716 - Angel Station <>, Last Stop on LOR: 4716 - Angel Station <>) and pick up in Upper Street, at stop G (36601 - Angel Station <>, First Stop on LOR: 36601 - Angel Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Islington Green.

**ISLINGTON, ANGEL (GOSWELL ROAD) (from Whipps Cross Roundabout)**

Public stand on north west side of Goswell Road in two portions:

1 - for three buses, commencing opposite the part wall of no.332 and extending 30 metres north west.

2 - for two buses, commencing opposite no.356 and extending 21 metres north west. Buses proceed from City Road via Wakley Street and Goswell Road to stand, departing to Goswell Road. Set down in City Road, at Stop H (363 - Angel Islington / City Road, Last Stop on LOR: 363 - Angel Islington / City Road) and pick up in Goswell Road, at Stop UT (37646 - Angel Islington, First Stop on LOR: 37646 - Angel Islington).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Islington Angel.

**BARBICAN, MUSEUM OF LONDON (from Whipps Cross Roundabout)**

Buses proceed from Aldersgate Street via Museum Of London Roundabout departing to Aldersgate Street. Set down in Aldersgate Street, at stop BD (8548 - Museum Of London, Last Stop on LOR: 8548 - Museum Of London) and pick up in Aldersgate Street, at stop BC (8547 - Museum Of London, First Stop on LOR: 8547 - Museum Of London).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Barbican.



## **ST BARTHOLEMEO'S HOSPITAL**

Public stand for four buses on south east side of Giltspur Street. Two bus stand commencing opposite Hosier Lane and extending 24 metres north east. Two bus stand located outside 1 Giltspur Street.

Buses proceed from West Smithfield direct to stand, departing to West Smithfield. Set down in Giltspur Street, at Stop HQ (BP6262 - St. Bartholomew's Hospital, Last Stop on LOR: BP6262 - St. Bartholomew's Hospital) and pick up in Giltspur Street, at Stop HQ (37644 - St Bartholomew's Hospital, First Stop on LOR: 37644 - St Bartholomew's Hospital).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 56 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Smithfield, St Bartholomew's Hospital.
OTHER INFORMATION:	Toilets facilities available (Corporation of London).

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Thursdays	56-57454-MF- IF-1-1	28/02/22	A	19	18	19	15	2,301.83	250	575,457.50
Saturdays & Good Friday	56-57454-Sa- IF-1-1	26/02/22	A	N/A	18	N/A	14	2,197.66	56	123,068.96
Sundays & Public Holidays*	56-57454-Su- IF- 1-1	27/02/22	A	N/A	18	N/A	13	2,133.32	58	123,732.56
								<b>Total Scheduled In Service Mileage</b>	<b>364</b>	<b>822,259.02</b>

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |    |   |                                   |
|----|---|-----------------------------------|
| 1. | Early Termination Date<br>(clause 27.9)   | 28 February 2025                  |
| 2. | Sponsored Route<br>(clause 27.10)   | No                                |
| 3. | Multiple Termination<br>Clause 27.11 to apply   | Yes<br><br>QC77201 – Route 55/N55 |
| 4. | Is the Operator permitted to accept advertising on<br>the vehicles? (clause 20 of Annex B)2 | Yes                               |
| 5. | Incentive Provisions – Do the Incentive Provisions<br>apply? (clause 46)                    | Yes*                              |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle - The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 3
7. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 56.
8. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the March 2014 Refurbishment Specification prior to entering service.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P<sub>i+1</sub> = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P<sub>i+13</sub> = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

Where:

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

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**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency
Initial Minimum Performance Standard (1 April 2022 to 6 January 2023)	1.32 minutes Excess Wait Time
Minimum Performance Standard	1.20 minutes Excess Wait Time
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable
Extension Assessment Period	Not Applicable

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**SCHEDULE ID - ATTACHMENT**

**OUT  
DIRECTION**

**Timing  
Point Code**

**Stop Name**

WHPCWL

Whipps Cross Bus Stand

LEYTBAW

High Road Leyton /  
Bakers Arms

LEYTLM

Markhouse Road

CLTNKR

Clapton Pond

DALSJC

Dalston Junction Station

ISLNHS

Angel Station

BARBSN

Barbican Station

**BACK  
DIRECTION**

**Timing Point  
Code**

**Stop Name**

BARTHHP

St Bartholomew's  
Hospital

BARBSN

Barbican Station

ISLNHS

Angel Station

DALSJC

Dalston Lane / Dalston  
Junction Stn

CLTNKR

Lea Bridge Roundabout

LEYTLM

Markhouse Road

LEYTBAW

High Road Leyton /  
Bakers Arms

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>
Chassis Manufacturer and Type	ADL E400H
Body Manufacturer and Type	ADL E400
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	61 + 1 Wheelchair Space
Maximum Standing Capacity	24
Maximum Length	10,200mm
Maximum Width	2,440mm
Number of Doors	Two Sets
Year of Manufacture	2011/2012
Engine Type (Including Euro Rating)	Hybrid (Euro VI with SCRT)

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.



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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 26 FEBRUARY 2022

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

- |    |  |                          |
|----|--|--------------------------|
| 1. | Contract Price   | £ 5,069,500.00 per annum |
| 2. | Period Contract Payment  | £ 389,961.54             |
| 3. | Scheduled In Service Mileage   | 822,259.02 miles p.a.    |
| 4. | Deduction Figure   | £ 6.17 per mile          |
| 5. | Date of Tender   | 16 March 2021            |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.  |                          |
| 7. | The <b>Payment Year</b> commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 6 (Quarter 3), save where the Initial Payment Year applies.  |                          |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the <b>Initial Payment Year</b> shall be from 1 April 2022 (Payment Period 1, Quarter 1) to 6 January 2023 (Payment Period 10, Quarter 3). |                          |