

Order Form

Framework agreement reference: SBS/19/AB/WAB/9411

Date of order	27/07/2022	Order Number	UKHSA Contract reference C97952 UKHSA P/O number TBA Insight Legal Ref: 13373
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FROM

Customer	UK Health Security Agency "Customer"
Customer's Address	Nobel House, 17 Smith Square, London, SW1P 3HX
Invoice Address	[REDACTED]
Contact Ref:	Name: [REDACTED] Address: D&T Procurement Nobel House, 17 Smith Square, London, SW1P 3HX Phone: [REDACTED] e-mail: [REDACTED] Fax: N/A

1. TERM(1.1) Commencement Date 1st July 2022

(1.2) Expiry Date	TO
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Supplier	Insight (UK)	"Supplier"
Supplier's Address	Technology Building, Insight Campus, Terry Street, Sheffield, S9 2BU	
Account Manager	Name: [REDACTED] Address: Technology Building, Insight Campus, Terry Street, Sheffield, S9 2BU Phone: [REDACTED] e-mail: [REDACTED] Fax: N/A	

GUARANTEE

Guarantee to be provided	No
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Where a guarantee is to be provided then this Contract is conditional upon the provision of a Guarantee to the Customer from the Guarantor in respect of the Supplier. Details of the Guarantor (if any) are set out below:

[Parent Company]	N/A
Parent Company address	N/A
Account Manager	Name: N/A Address: N/A Phone: N/A e-mail: N/A Fax: N/A

The Contract shall expire on the date which is 12 [twelve] Months after the Commencement Date].

2. GOODS AND SERVICES REQUIREMENTS**(2.1) Goods and/or Services****Provision of Agilent SLIMS licensing**

Goods – 92 Named Premium Agilent SLIMS Licences
 1 Additional Agilent SLIMS Server Licence

The Customer agrees to purchase all of its requirements for the Goods or equivalent goods from the Supplier.

Service Profile – as per Agilent's EULA

Provision of site hosted SLIMS software

Minimum Order Value **£104,329.10 ex VAT**

Optional Services

- Collection and

recycling

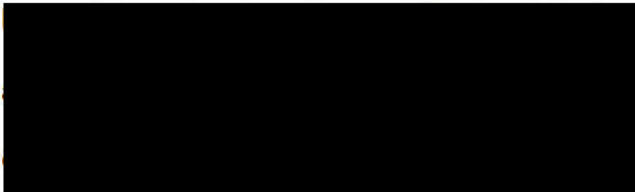
☐
- Paper catalogue

☐
- Secure Collection

☐

(2.2) Premises

UKHSA Server Centres located at:



(2.3) Lease/ Licenses

- 92 Named Premium Agilent SLIMS Licences
- 1 Additional Agilent SLIMS Server Licence

(2.4) Standards

as per Agilent's EULA

(2.5) Security Requirements Security Policy None Additional Security Requirements None
Processing personal data under or in connection with this contract NO
(2.6) Exit Plan (where required) NO
(2.7) Environmental Plan N/A

3. SUPPLIER SOLUTION
(3.1) Supplier Solution N/A
(3.2) Account structure including Key Personnel N/A
(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods Agilent Technologies LDA UK Limited Spectrum Building, Becquerel Ave, Didcot OX11 0RA
(3.4) Outline Security Management Plan None
(3.5) Relevant Convictions None

(3.6) Implementation Plan

Not required software already installed

4. PERFORMANCE QUALITY**(4.1) Key Performance Indicators**

As per Agilent's EULA

(4.2) Service Levels and Service Credits

When providing the Goods and/or Services, the Supplier shall as a minimum ensure that it achieves the following service levels:

Service Level	Description	Service Credit Calculation	Critical Failure	Service

If the level of performance of the Supplier during the Contract Period:

- (i) fails to achieve a Service Level in respect of each element of the Service, then the Customer shall be entitled to deduct the Service Credits from the Contract Price; and/or
- (ii) constitutes a Critical Service Failure, the Customer shall be entitled to terminate this Contract.

5. PRICE AND PAYMENT

(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement (including applicable discount but excluding VAT), payment profile and method of payment (e.g. Government Procurement Card (GPC) or BACS))

£104,329.10p Excluding VAT

(5.2) Invoicing and Payment

Invoicing upon confirmation of licensing with 30 day payment terms

6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES

(6.1) Supplemental requirements

None

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding

Signature		Signature	
Name & Title		Development DirectName & Title	
	Date Signed:Public Sector Business Development 09 August 2022 Director		Date Signed:Commercial Lead Commercial & 09/08/2022 Corporate Services
Organisation	Insight Direct (UK) Limited	Organisation	UK Health Security Agency
Date	09 August 2022	Date	09 August 2022

contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:**For and on behalf of the Customer:**