

**SCHEDULE 9.2**  
**KEY PERSONNEL**

Key Role	Name of Key Personnel	Responsibilities/ Authorities	Phase of the project during which they will be a Member of Key Personnel	
Clinical Director	[REDACTED]	Accountable for Clinical Quality, Standards, Audit and Compliance.  Responsible for quality and compliance in a clinical setting.  Responsible for Clinical Governance and will work alongside the clinical governance team to ensure that quality remains at the forefront of the service.	.	
Division President, MAXIMUS UK	[REDACTED]	Exec oversight, stakeholder engagement and escalation of client relationship.	Project term	
Chief Medical Officer / Responsible Officer	[REDACTED]	Responsible for revalidation and professional standards of Doctors. Required as a Designated Body.		
Programme Director	[REDACTED]	Accountable for Customer Journey, Continuous Improvement and Transformation.	Project term	
Security Manager	[REDACTED]	Accountable for Information	Project term	

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		Management.		

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Finance Director	[REDACTED]	Responsible for Finance.	Project term	
Data Protection Officer	[REDACTED]	Accountable for Information Management.	Project term	
IT Director and Head of Digital	[REDACTED]	Responsible for the safe transition and ongoing stability of the service. Will work closely with the AS IS IT Director to ensure robust functioning.	Mobilisation and Project term	
HR Director	[REDACTED]	Responsible for the design of the People solution for the Service.	Project term	
Director of Communications and Marketing	[REDACTED]	Responsible for maintaining the reputation of the Service via sensitive engagement with key stakeholders	Project term	
Head of Supply Chain & Procurement	[REDACTED]	Will oversee the management of nationwide chain of assessment partners.	Project term	
Recruitment Lead	[REDACTED]	Will oversee all non-clinical recruitment for HDAS.  Will oversee all clinical recruitment for HDAS	Project term	

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Head of Customer Experience	[REDACTED]	Responsible for ensuring that, wherever the service 'touches' the customer, an excellent standard is upheld. Responsible for responding to customer feedback and identifying necessary improvements. Will liaise with charity groups/stakeholders. Will contribute to the intelligence that informs continuous improvements.	Project term	
Operations Director	[REDACTED]	Responsible for Service Performance.	Project term	
Legal Director	[REDACTED]	Legal and Contract Compliance.	Project term	
UK Business Support Director, Maximus UK	[REDACTED]	Business support functions	Project term	
Customer Director	[REDACTED]	Customer and Commercial Services	Project term	