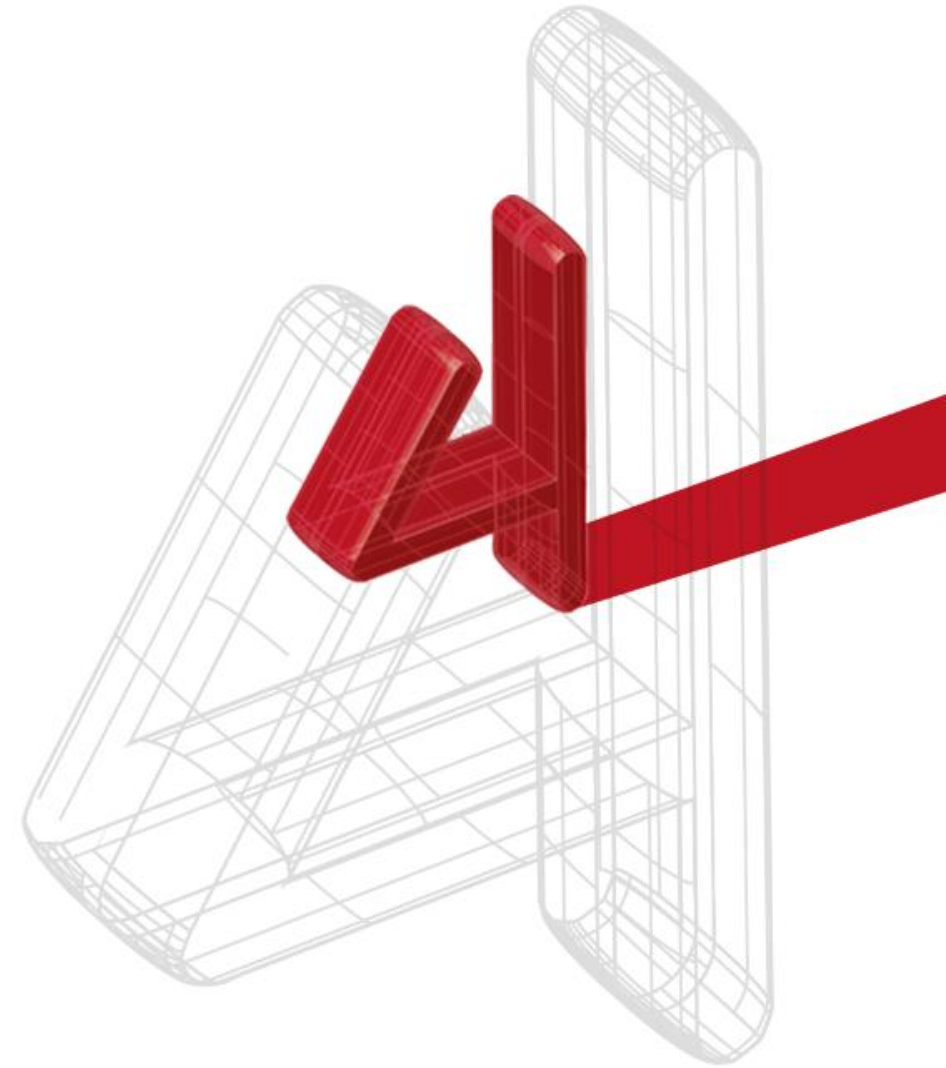


PLAT4MATION

Plat4mation in a Nutshell



ABOUT PLAT4MATION

“Unleash the Potential of the ServiceNow Platform for your Business”



Plat4mation in a nutshell



1 Brand
2 Offices
53 Consultants
9,5 Customer Satisfaction

Plat4mation in a nutshell

PLAT4MATION



“Unleash the Potential
of the ServiceNow Platform
for your Business”



Plat4mation The Netherlands
Arthur van Schendelstraat 650
3511 MJ Utrecht
Netherlands

Plat4mation Belux
Schaliënhoevedreef 20T
2800 Mechelen
België

Plat4mation in a nutshell



“Unleash the Potential
of the ServiceNow Platform
for your Business”



Authorized Training Partner:

Our certified specialists train customers and employees to become System Administrators, Scripting Specialist and Performance Analytics Administrator

Silver Services Partner:

This achievement is a true testimony for the commitment and quality of the products and services we have been delivering since our inception.

Bronze Technology Partner:

Together with ServiceNow we are continuously improving the platform modules. We also build our own Applications and Integrations which are offered via the store

Bronze Sales Partner:

Customers choose Plat4mation to assist them in the transformation of their organization supported by the ServiceNow platform

Services ranging from strategic advice to application support



Advice4U can support customers in developing an end-to-end vision on Enterprise Service Management. Typical products are Vision documents, Roadmaps, Maturity Assessments, PID's, etc.



Projects4U can support customers by implementing standard ServiceNow modules. Plat4mation projects are characterized by high quality deliverables, quick delivery and high customer satisfaction (average CSAT score >9).



Apps4U can support customers by developing additional custom Apps on the ServiceNow platform, to increase platform ROI. We also develop generic Apps that we offer (usually without or with limited costs) to our clients.



Support4U can support customers by performing day-to-day maintenance of your ServiceNow instance. Typical activities are implementing small changes, maintaining data (assignment groups, rights, etc.), process management, building and running reports.

Services and domains Plat4mation has several offerings

				
 IT Service Management	We carry out ITIL maturity assessments, indicate improvement potential and advice on how to achieve this in Roadmaps	ITSM4U: Our assets ensure that the ITIL modules are implemented quickly and inexpensively with high satisfaction and usage	We offer standard configurations for Incident, Problem, Change, Request, Configuration Management and a CMS template	Support4U: Clients can outsource all ServiceNow support activities to a team of certified ServiceNow specialists who continuously certify and deepen their knowledge on general and client specific functionalities. Support4U is also the contact for making small changes to your ServiceNow configuration (Continuous Improvement)
 IT Project and Portfolio Management	We advise on all PPM processes, like ideation, demand, project, SDLC, portfolio, resource, time and financial management.	PPM4U: Our approach ensures PPM modules are configured quickly and comply to methodologies like MSP, Prince2, Agile, etc..	We offer Apps and components to quickly generate PDF Project Status Reports, perform work and scrum planning	
 Facility Service Management	We combine technological trends with FM requirements and give advice on how to achieve FM objectives	Facility4U: We implement all required FMIS functionality (Case Mgt, Planned Work, Asset Mgt, etc.) in a quick and inexpensive way	Rooms4U and Cubicles4U are available for download in the ServiceNow store to optimize office space utilization	
 HR Service Management	We assist in defining the HR application architecture and the development of the business case for HR Service Automation	Our assets (methodology and workshop materials) ensure fast implementation of HR Case Management, HR Request and HR portal	We offer standard configurations that include best-practice Joiner, Mover and Leaver requests and workflow support	

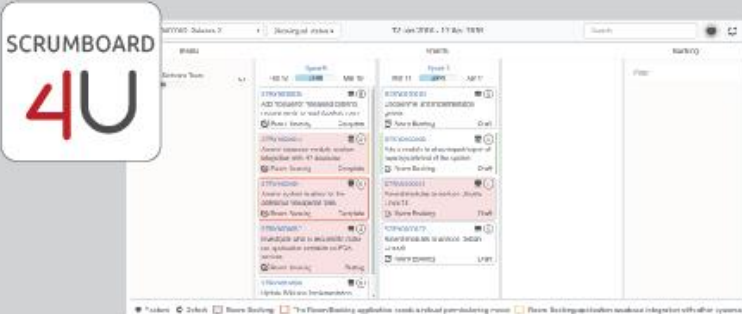
We have Apps available in the ServiceNow Store that increase functionality, usability and value from the platform



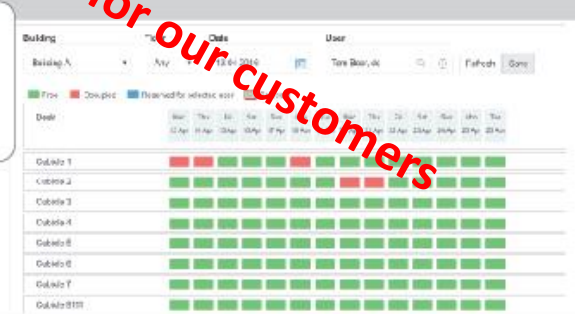
Optimize resource utilization by using drag 'n drop features



Optimize meeting room utilization by using interactive 3D building views



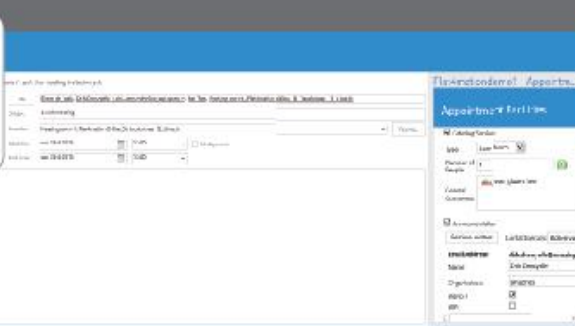
Balance workload by planning stories across multiple teams and sprints



Optimize floor space allocation of desks in category "hoteling" or "permanent assignment"



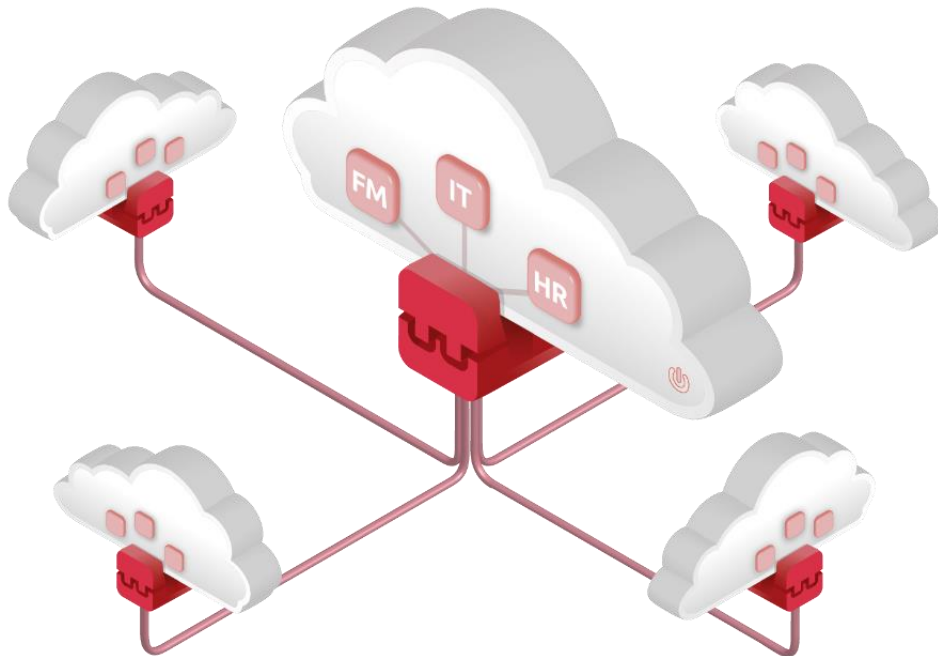
Effectively manage Field Service Engineers by using an advanced Google Maps integration



Improve User Experience for facility request by allowing employees to use Outlook

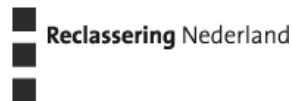
Using Connector4U allows you to quickly create robust integrations with applications inside and outside your organization

Are you looking for a best practice, quick and cost effective approach to integrate your ServiceNow instance(s) with other Applications without the need for complex programming? Connector4U significantly reduces the work required to build world class interfaces by offering drag-and-drop configuration functionality.



- The Interface Connector Engine can be easily installed within ServiceNow, no need for additional infrastructure or software licenses
- Easy to create integrations with other ITSM Applications (ServiceNow and others) to exchange information related to incidents, changes, CI's, etc.
- Quickly build integrations to core (ERP) Applications, such as HR (Workday, Peoplesoft, Successfactors), Finance, Facility, etc.

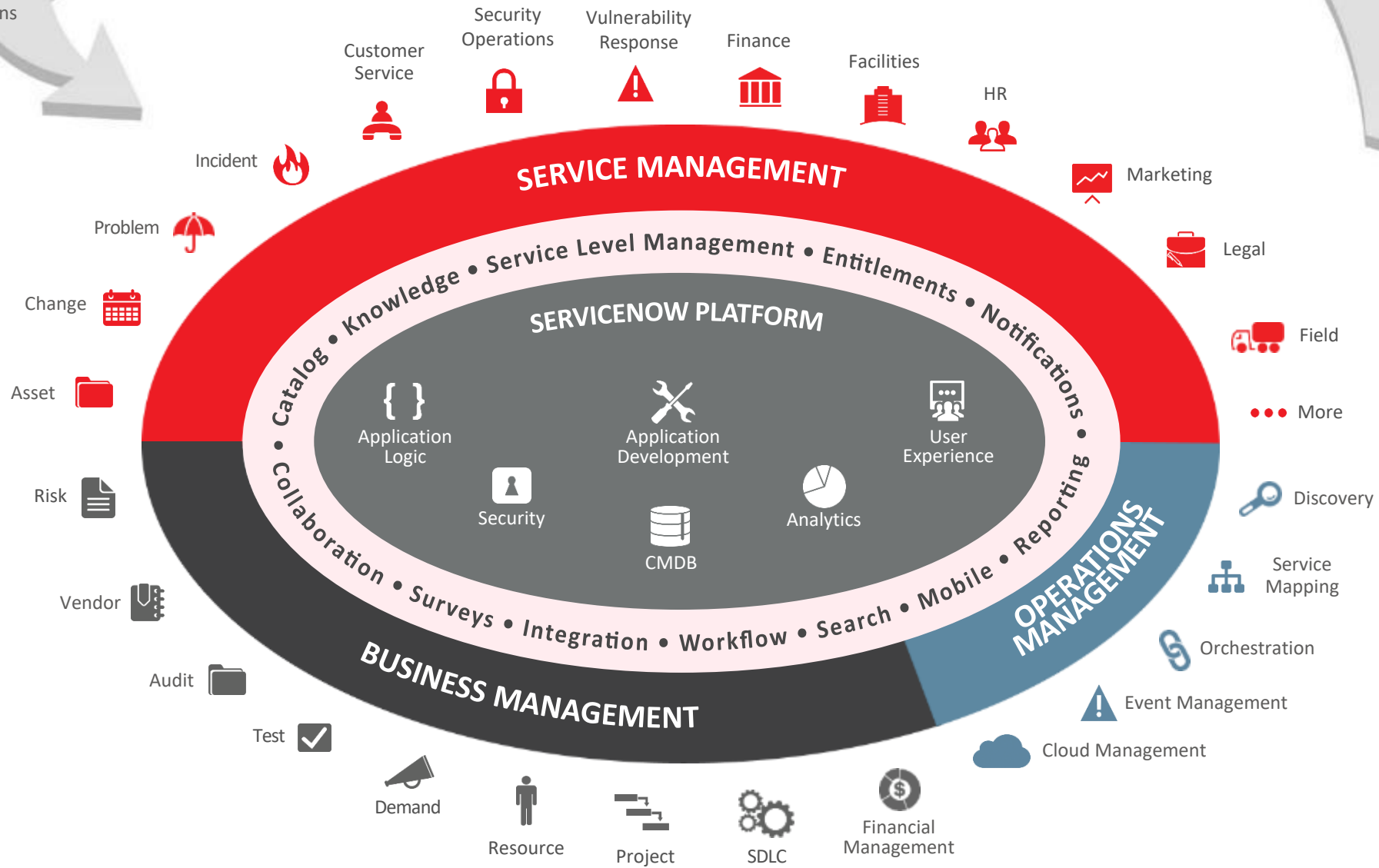
Customers selection



servicenow® | Enterprise Cloud

Secure Integrations

Secure Integrations



PLAT4MATION

