Schedule 3 (Tasking Order Form)

FINAL

Tasking Identification

Unique Tasking Order Number	*(Insert additional 9 characters Max)*	Version No. & Date	V2 05/06/2017
FATS Business Case Number	Original FBC6166 Amendment FBC *(FATS team supplied)*	Unique Reference Number	FTS/DE/CCT322
Project / Equipment for which task is in support	NSoIT (D)	UOR	

Task Title	**NATO Application Level 3 Support for JACKDAW.**

NCAs Selected (in accordance with MKM search)	NCA <u>Numbers</u>: 4700, 4720, 4820, 4870, 4880, 4890, 4900, 4920, 4960, 5210, 5350, 5370

Please refer to FATS Customer Guidance for definition of Work Category

Directorate & PT / Organisation Title	ISS Dev-DPS	Supplier Name	Fujitsu Services Ltd
PT Leader/ Project Manager	▮▮▮▮▮▮	Post	▮▮▮▮▮▮
Post	ISS Dev-DPS-ISG-11-PPM	Address	Viables
Address	Building 405 Spur D1		Jays Close
	Westwells Road		Basingstoke
	Corsham		
Postcode	SN13 9NR	Postcode	RG22 4BY
Telephone / Fax No	▮▮▮▮▮▮	Telephone / Fax No	▮▮▮▮▮▮
E-mail	▮▮▮▮▮▮	E-mail	▮▮▮▮▮▮
UIN & RAC		CPV Code	

Date Draft Tasking Order Issued		**Deadline for Authority's receipt of Tenderer's response to the Draft Tasking Order**	

1. Schedule of Requirements

Brief summary of requirement – expand/delete rows as appropriate (full details appear below in the Statement of Requirement)

Item No	Description	Firm Price £ (Ex VAT)
1	Provide Specialist Technical Support (STS) to NSoIT(D) Applications, primarily NATO Functional Area Services (FAS) Applications, including training support and exercises without technical support from the Authority	██████████
2	To provide technical expertise over weekends and Bank Holidays as and when required. An estimation of the number of days this will be required is 75.	████████
3	Travel and Subsistence (in line with FATS rates)	████████ ████
4	**Option for Condo deployment**, consisting of: *Theatre Support*: Up to 2 deployments per quarter to provide subject matter expertise to Theatre. *Theatre Housekeeping*: Up to a maximum of one housekeeping visit per NSoIT(D) node during each quarter. *Deliverable: Housekeeping and Operations Deployment Report for each deployment.*	████████ ██████████
5	**Option for Condo deployment** Travel and Subsistence (in line with FATS rates)	██████ ████

STATEMENT OF REQUIREMENT

Unique Tasking Order Number:	Issue Number & Date: **V2 05/06/2017**	Unique Reference Number: **FTS/DE/CCT322**
Task Title: **NATO Application Level 3 Support for NSoIT (D)**		

Brief Description of Task:
Specialist Technical Support (STS) to NATO Applications on NSoIT (D) including pre deployment training
1st July 2017 – 31st March 2018

(or see attached detailed Statement of Requirement)

Background/Justification: It should be noted that the Authority does not have the resource to provide any additional technical information and knowledge to support this requirement. It should be, in effect, stand alone with all the necessary application knowledge and integration capabilities included.

Overarching principles:

Management, Liaison and Advice. There is a need for a mutual understanding between the Authority and NCIA over application requirements, how they intend to utilise and deploy applications, and what both sides are trying to achieve. This need must be filled by a management function able to provide the overarching management, liaison and advice.

Application Design and Engineering. This role will see applications installed and configured within the NSoIT(D) Development Environment in accordance with the direction of the NSoIT(D) Design Team. It includes automation scripting of the overall resulting VM build and bringing this into the orchestration of the complete node or hub build. This represents an Application design and engineering uplift to the NSoIT(D) Design Team.

Application Technical Support. This function provides advice and guidance into the programme including into the CyISOCs, Exercises and Operations (as required). It is the "in live" support work, as opposed to the "development" work under Application Design and Engineering.

NSoIT(D) Programme description.

In the modern world, deployed UK forces use complex information systems to give them the ability to command, control and communicate with allies. The United Kingdom seldom, if ever, deploys on operations in isolation from coalition partners, so it needs a system able to operate with them. The set of nations with which we may be operating is subject to change typically in three different scenarios: from one deployment to the next; as a deployment develops over time; or within a given deployment, where the UK wishes to share information with two or more different sets of partners at the same time. The ability to choose who to share information with and when using just one system is what is known as a "Mission Configurable" Information System.

The NSoIT(D) programme will be the MOD designed and owned deployable communications and information system for UK and multinational military missions. The system of systems will provide services in the security domains SUKEO (Red), MISSION SECRET (Blue) and OFFICIAL (Black). Initial development has predominantly been within the Blue domain through the development of the JACKDAW project, with the experience gained in its Development Operations (Dev Ops), Service Management (SM), and Supply Chain Management forming the foundations of the successor NSoIT(D) programme.

The NSoIT(D) will host a suite of C4ISR applications in the SUKEO and Mission domains and MoD is currently defining the roadmap to converge the version of these applications so that the same versions are used in all secret security domains and in the fixed (MoDNet/DII) and deployed environments. The C4ISR applications include the NATO FAS and other applications and there is an ongoing programme to rationalise and optimise this suite of applications. Since the draw down from OP HERRICK there has been diminishing level of expertise in the front line commands (FLC) to host and configure the applications for operations in the front line commands.

NSoIT(D) is making a transition from a position where all the risk of applications integration, test and release was placed on a supplier to where MoD takes control of the design and owns the risk. This contract will form part of that transition and help inform MoD on how to make it. Accompanied with this transition will be a move away from manual and semi-automated application installation to automated installation using orchestration tooling. This contract will maintain the MoD ability to continue with manual and semi-automated application installation while the new technology is introduced.

During this period MOD will be operating JACKDAW and MAGPIE while introducing NSoIT(D). There will be a convergence of JACKDAW and MAGPIE as part of a migration to NSoIT(D). This contract will be essential in maintaining application services throughout this period on all 3 of these systems.
MoD has recently let a contract for the Service Management of JACKDAW, MAGPIE and NSoIT(D) and this contract will interface with that contract to provide applications support at Level 3 and into the release management process.

Activities to be Undertaken:

The scope of this contract is to provide 3rd line applications support to military operations[1] and supplement where required the 1st and 2nd line support provided by military staff and their commercial partners. The support falls into the following categories:

Integration Test and Release:

- Support to NSoIT(D) Design Pillar and other Partners with expert knowledge of the NATO FAS to enable hosting. The MoD may wish to ask the supplier to gain expertise in other applications which will be done under change control.
- Integration, Test and Release of Applications - undertaking the impact analysis, documentation and development of build instructions for the manual build of applications to be hosted following the Rapid Integration Process (RIP).
- Technical support to MoD security and networking authorities for the assessment of the impact of applications hosting and subsequent operation use.
- Support with SME to ISS Ops CIAV team for the assessment of new applications and upgrades to existing applications
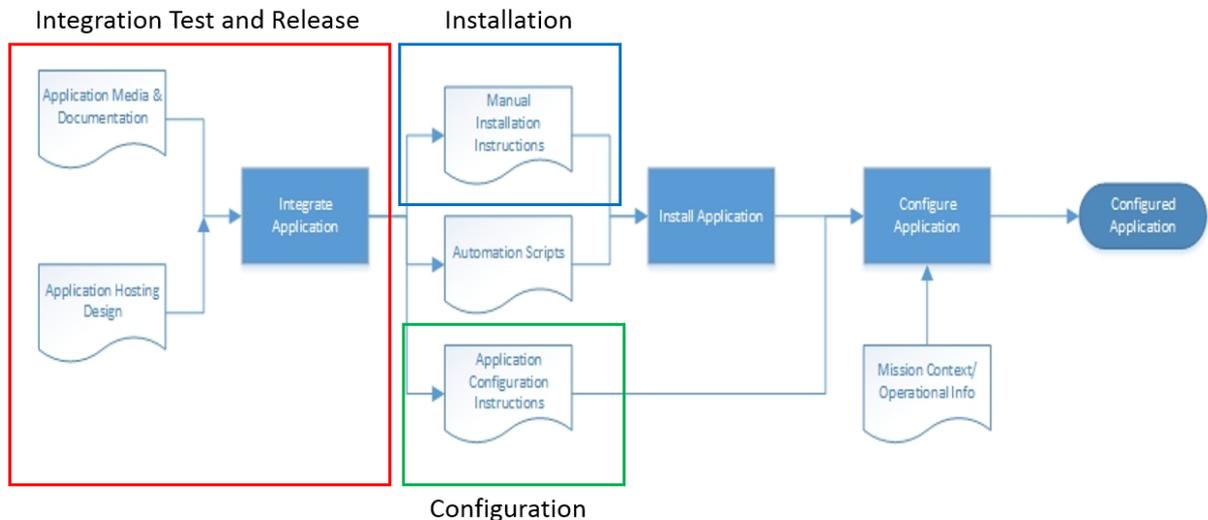
Applications Installation and Configuration

- The NATO FAS have to be installed and configured for each military operation. This includes but not limited to set up of databases, interfaces between applications, loading up of geographic data and interconnections to partners.
- Currently the configuration of non-NAT FAS is out of scope.

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[1] Military operations includes training and exercises conducted by the UK military either by itself or with a range of coalition partners.

Supplement FLC 1st and 2nd Line Support

- Provide support to FLC with the set up and configuration of the applications for military operations
- Provide support to the continued operation of the applications on the operation with application administration, incident and problem resolution at 1st and 2nd line and escalation of incidents and problems to 3rd line.
- Operation of this service will be within the NSoIT(D) SM model and will require interaction with SM model SM tools.
- This service will require deployment with military units with out of normal working hours support at week-end and bank holidays.
- This service will require attendance at Operation planning meetings.
- Transfer knowledge to the FLC.

Level 3 Support

- Operate as an integral of the NSoIT(D) Service Management model.
- Operate applications support including telephone support within the NSoIT(D) Service Management Model at the NSoIT(D) Information Services Operating Centres (ISOC)
- With the SM model record and close incident and problem tickets using the SM tool.
- Provide fault analysis and rectification for incidents and problems
- Refer incidents and problems to 3rd party suppliers for incidents and problems that cannot be resolved at 3rd line.
- Using the SM tooling conduct incident and problem analysis that will contribute to applications continuous improvement.

SME Support

- Contribution to the C4 ISR Applications roadmap for optimisation and rationalisation with knowledge of the NATO FAS.
- Participating in trials and experimentation to provide NATO FAS knowledge

Application Software Distribution

- Act as the configuration/release manager for NATO FAS applications and upgrades.

Planning and Reporting Service

- Provide an interface to the Joint ISOC and MMC for the tasking of the supplier team.
- To provide a forward plan of service delivery in detail for one month ahead, with tasking and assignment yet to be fully confirmed out to 3 months ahead and outline for 6months ahead. Plan to be updated monthly.
- The plan is the agreed mechanism between the authority and the supplier to allocate the available resources between support tasks and output tasks.
- Plan is to distinguish between support tasks requiring a level of effort and output tasks
- Produce monthly report on the delivery of service to include
    - Number of support calls taken, with rate of closure – standard report from SM tool.
    - Delivery against applications hosting, and applications install and build tasks.
    - Post operation report to detail level of support required by FLC and lessons learnt for subsequent deployments.

DELIVERABLES

Serial	Service Description	Measure/Outcome
1.	**Application Integration, Test and Release – support and output tasks**	
1.1	Application hosting design – supplier to provide NATO FAS expertise so that the Design team can produce a Hosting Design	Applications are hosted on the infrastructure services so that they have access to the necessary infrastructure services so that when built for an operation they can be configured for use.
1.2	Supplier to produce manual/semi-automated build instructions for the installation of applications on JACKDAW, MAGPIE and NSoIT(D) within the RIP. This will result in configuration items that will be released as per serial 1.4	Applications can be manually built either by the supplier or suitably qualified 2nd line support staff so that the applications are ready for configuration.
1.3	Supplier to provide SME to MoD security and network authorities as part of the RIP so that applications conform to JSP 604.	Applications are authorised as fit for release for use in live operational environments.
1.4	The supplier will interface with the SM Model supplier Release Management Process to contribute to: Asset and Configuration Management Event Management Access Management Capacity and Availability Management	Controlled release management of applications and application updates that are supportable.
1.5	Beta testing of NCIA FAS Applications in a Sandbox Environment. The supplier will be	Provides input to change decisions as to whether to upgrade applications.

	required to provide such sandbox facilities	
2.	**Application Installation and Configuration – output tasks**	
2.1	The supplier to install applications on development, test, reference and battlelab environments.	Applications suite is available on infrastructure services both, representative and actual ready for configuration and set up.
2.2	The supplier is to set up and configure the applications for specific tests, trials, training environments and simulated military operations. The set up and configuration will include ensuring the applications are interoperable between simulated UK units and coalition partners. This will interface to other systems and services i.e. tracks.	The applications are available and will support the conduct testing, trials and simulated military operations.
3.	**Supplement FLC 1st and 2nd Line Support – support task**	
3.1	The supplier is to provide direct support to FLC on exercises and operations to install applications in preparation for applications configuration. This support will extend to undertaking the work	FLC 1st and 2nd line support staff can install the applications required for a specific military operation. This support will extend to installing the applications on behalf of the frontline commands.
3.2	The supplier is to provide support for the set up and configuration of applications for specific military operations. This support will extend to undertaking the work.	FLC 1st and 2nd line support staff can set up and configure the applications for a specific military operation. This will enable war-fighters to use the applications to support the conduct of the operation.
3.3	The supplier is to transfer knowledge to the FLC 1st and 2nd line support staff.	The FLC support staff will be able to undertake the install, set up and configuration with reduced levels of STS.
3.4	The supplier is to assist with the maintenance of the Common Operating Picture (COP)	Warfighters are enabled to control operations.
4.	**Application Level 3 Support – support tasks**	
4.1	The supplier is to provide Level 3 support at the three NSoIT(D) ISOC, in particular for supplier Incident and Problem management, service reporting and change management.	Forms part of the NSoIT(D) SM support model delivering 3rd line support.
4.2	The supplier is to conduct 3rd line fault analysis of incidents and problems.	Resolution of tickets and time to fix is identified.
4.3	The supplier is to provide 3rd line rectification to incidents and problems, or escalate problems to 4th line for resolution.	Tickets are resolved or have a resolution plan.
4.4	The supplier is to close allocated applications incident and problem tickets in line with e SM model processes and service level.	Tickets can be closed.
4.5	Where resource capacity exists within the forward work plan, resources will contribute to the NSoIT(D) SM model Mobile Support Team (MST)	MST has applications expertise so can provide full range of support.

4.6	Provide direct 3rd line to all environments that are not covered by the ISOC i.e battlelab, test and reference etc.	All environments are provided with 3rd line support NB: Work within these environments will be scheduled through the forward work plan.
5.	**SME Support including Technical Expertise – support and output tasks**	
5.1	The supplier is to provide SME support to MoD ISS governing authorities for security assurance, Network Technical Authority and SIAM Release Management	To enable the applications to be authorised for release and use into live service.
5.2	The supplier will provide SME support to MoD third parties on all aspects of the application functions, set up and configuration.	To enable the third parties to conduct hosting in alternative environments, conduct trials and experimentation and offer enhanced application solutions.
5.3	Provide subject matter technical expertise to DPS and PJHQ on Data Archiving	Archiving policy can be developed by MOD and implemented
5.4	The supplier is to have knowledge of virtualised environments.	The following technologies are used: VMWare-VSphere, Hyper-V, Server 2003/2008R2, Solaris 10 (NISP), LDAP, NIS+, Kerberos, ZFS Zones, ZFS, SMB, XMPP, MSSQL, ORACLE 10G, POSTGRES, IIS, JAVA, XML, NETWORKING, DNS, AD, DFS, PKI, NISP, UNIX, APACHE, SOAP, WMS, KML/KMZ/NTFS Mapping Shares, SharePoint, Windows
5.6	The supplier is to have expertise and knowledge of the NATO FAS.	NIRIS hosted on SOLARIS, ICC, and JTS and FAST on SOLARIS, NISP, TCS, JCHAT, JOCWATCH, NITB, iGEOSIT, LOGFAS, TOPFAS, JOIIS, ICS, M-LINK. Be able to support the SOLARIS OS
5.7	The supplier is expected to maintain currency of knowledge with the NATO FAS gain knowledge of new NATO FAS as they are released	The supplier is able to able to provide continuous and up to date support to applications.
5.8	Support the applications with WAN implementation and replication	The use of: nICCLink, DFS, NIRIS, XMPP S2S/C2S
5.9	Knowledge of Tactical Data Links (TDL) interconnections	Unix & WINDOWS hosted NATO NIRIS, US GCCS (J,A,M & IOS), HeATS & GrATS IRIDIUM Tracking, BOWMAN BITS/TNG/TACNIP/JCSSA, MCCIS, ICS, TAIS, SIACCON, FISH, CSI
5.10	TDL types of IP and serial feeds from sensors and radar using converting serial for:	L11, 11B, L1, L16, OTG, JREAP©, NFFI, FFI, AIS
5.11	The integration of SIGACT reporting tools and a wide range of multi technological feed types including:	NVG, XML, KML, KMZ, ADATP3 and OBDC
5.12	Experience in the use of augmentation, filtering using various conditions such as:	Geo, ID, type etc.
5.13	Experience and expertise in IMIX specifically the implementation of IMIX in relation to the production of artefacts and their dissemination:	Using standard NFTS permissions and DFS both on the LAN and across the WAN in a multi-site scenario. The use of WMS & WFS within a C4ISR system.
5.14	Experience and expertise in Instant Messaging (IM) areas including experience of building and supporting WAN Wide Instant	Able to set up and configure chat to support operations.

	Messaging Network for the Joint World including Federation/S2S and Multi & Cross-Domain Interoperability, Interoperability with BITS/TNG BCHAT, SAMETIME, MIRC and LOGFAS. Knowledge and experience in the DNS configuration requirements for S2S to work correctly in any domain	
6.	**NATO FAS Software Distribution**	
6.1	Act as the single point of contact for the receipt of NATO FAS applications and updates from the NATO release management process.	Release of NATO FAS and updates are controlled to all MoD units
6.2	Manage the release of NATO FAS and updates to JACKDAW, MAGPIE and NSoIT(D) through the SM model release process.	Management control of application versions in maintained in a single place. NB: This is not expected to exceed more than 3 man days per month.
7.	**Planning Service and Reporting Service**	
7.1	The supplier is to provide a rolling forward plan that cover 6 months, with the first 3 months in detail, and the next 3 months in outline	Resources are effectively allocated against MoD priorities.
7.2	The planning service is to work in conjunction with the Joint ISOC and the Mission Management Centre to establish the MoD priorities	Endorsed priorities.
7.3	The supplier is to provide a monthly report covering: Number of support calls taken at ISOC Number of closed calls at ISOC Status of applications in Integration and Test Post operation report where there has been support to 1st and 2nd line.	MoD can monitor effectively the performance of the supplier and it can form the basis of continuous performance.
8.	**Applications List and Updates**	
8.1	The list of applications to be supported is centred on the NATO FAS. As the transition to NSoIT(D) progresses the supplier may be asked under change request to assume support for other applications that support military operations.	1. JCHAT - Joint Tactical Chat 2. JTS FAST – Joint Targeting System 3. NIRIS (Solaris and Windows) Interoperable Real-Time Information Services 4. NISP 5. TOPFAS v4.5.1- Tool for Operations Planning Functional Area Service including 6. CAT - Campaign Assessment Tool 7. OMT - ORBAT Management Tool 8. OPT - Operations Planning Tool 9. SAT - System Analysis Tool 10. ICC - Integrated Command and Control 11. SEW - Shared Early Warning 12. i2Analyst Notebook 13. NITB - NATO Intelligence Toolbox 14. LOGFAS - Logistic Functional Area Services 15. SharePoint 2007

		16. SharePoint Portal Server 2003 17. JOCWatch 18. JTS FAST (on Solaris) 19. TOPFAS v5.0.1 20. JOIIS - Joint Operations Intelligence Information System 21. iGeoSIT - Interim Geographic Spatial Intelligence Tool 22. ICC (on Solaris) CBRN Analysis - Chemical, Biological Radiological and Nuclear Analysis 23. CoreGIS - Geographical Information System 24. ICS - Interoperable C4I Services 25. NAMIS – NATO Automated Meteorological Info System (to eventually be replaced by VISME) 26. TTE - Tasker Tracker Enterprise 27. iSODE M-LINK
9.	**Where**	
9.1	Operational Locations	a. MOD Corsham. b. Whale island c. Leeming d. HQ ARRC e. PJHQ, Northwood f. LSRC Blandford g. HP Hook, Hants h. Fujitsu, Basingstoke i. MST, Stafford j. CATT (UK), Warminster k. CAST (S), Warminster l. CAST (G), Sennelager, Germany m. CAST (N), Catterick n. FTU (FTX) , West Down Camp, SPTA o. LSC, Warminster p. DSCIS (DOATT), Blandford q. 11 Sig Bde, Donnington r. LIFC(A), Bulford s. Salisbury Plain t. CFX STANTA u. Musanah Air Base, Oman v. Maritime Deployed w. HMNB Portsmouth, Devonport, Rosyth and Faslane. x. 15 Sig Regt . y. Exercises within NATO countries
9.2	ISOC Locations	a. RAF Leeming – 1 x level 3 FAS App Specialist b. MOD Corsham – 1 x Level 3 FAS App Specialist c. HQ ARRC, Innsworth – 2 x Level 3 FAS App Specialist d. Joint ISOC, Corsham
9.3	NSoIT(D) Applications Team for overall management of the contract	MoD Corsham
10.	**Availability**	
10.1	ISOC Support	Support will be required during normal working hours as agreed with the Comd CyISOC but it is expected to be (0800-1700 Monday to Friday (excluding Bank Holidays).

10.2	Standard Working Hours	Support required throughout the year for normal working hours (week days 0800 – 1700 excluding bank holidays).
10.3	Surge support to operations	As agreed through the forward plan week-end and bank holiday work in support of operations.
10.4	Surge support at short notice to support formations at 5days notice to move as part of NRF 17.	Period of high readiness will be identified through the forward plan.
11. When		
11.1	Anticipated operation and exercise dates. Tasking for these will be through forward plan	Joint Warrior 17/2 Build 10/04/17 – 13/04/17 JW17/2 RRLOE Testing 24/04/17 – 28/04/17 Steadfast Cobolt 17 24/04/17-02/06/17 CWIX 12/06/17 – 30/06/17
12. Who		
12.1	Clearances	All on the STS require DV clearance
12.2	Overseas support to exercises and operations.	FSE engineers may be required to undertake support exercises and operations overseas as CONDO.
12.3	CONDO Training	FSE must maintain CONDO training.
12.4	Experience - Field Support Engineers	To have configuration level knowledge and working experience in all the applications, with particular proficiency and detailed knowledge in the Top 10 NATO FAS Applications and working knowledge in the rest of the applications with the ability to gain further detailed knowledge as more Applications are hosted on NSOIT (D).

Key Project Indicators (KPIs):

Government Furnished Assets (GFA) *(List <u>all</u> GFA applicable to the task in accordance with DEFCON 611 (Edn 07/10)& 694 (Edn 02/12)):*

(insert here <u>or</u> see below Key Deliverables template)

Additional Quality Requirements & Standards:	Timescale :
MOD Teams shall assess and record the risk of counterfeit materiel entering the supply chain. [Defence Standard (Def Stan) 05-135, Avoidance of Counterfeit Materiel [PDF]](#) **(Def Stan 05-135 via Defence Gateway [PDF]) shall be included in the requirements for all tenders unless it is considered the risk of counterfeit materiel in the equipment being procured is low risk in relation to equipment criticality or safety to life.** **See AOF Quality Assurance Website:** **www.aof.dii.r.mil.uk/aofcontent/tactical/ppm/content/quality.htm**	***Commencement Date : 17 :00hrs 30th June 2017*** ***Delivery Date: 31st March 2018***

Project Manager:

Signature: **Date:**

2. Order Conditions

All conditions of the framework shall apply as supplemented by the terms selected below. The two sets of conditions become a binding contract at the time of signature on the Schedule.

Type of Contract	
Competitive **Competitive Award Criteria & Weightings**	☒
Reverse Auction used?	☐
Single Tender	☐

General Conditions

DEFCON 624 *(Edn 11/13)* – Use of Asbestos in Arms, Munitions or War Materials	☐	DEFCON 603 *(Edn 10/04)* – Aircraft Integration and Clearance Procedure	☐
DEFCON 176A *(Edn 06/08)* – MOD Requirements For Competition In Subcontracting (Non-Competitive Main Contract)	☐	Additional Conditions *A sheet is to be attached detailing any conditions that have been added – please see Annex A*	☒

Choose one of the following:

DEFCON 92 *(Edn 08/90)* – Failure of Performance	☐	DEFCON 614 *(Edn 09/03)* – Default	☒

Special Indemnity Conditions

DEFCON 661 *(Edn 10/06)* – War Risk Indemnity	☐
DEFCON 661A *(Edn 05/02)* – War Indemnity Risk (Alternative Version)	☐
DEFCON 684 *(Edn 01/04)* – Limitation upon Claim in Respect of Aviation Products	☐
DEFCON 638 *(Edn 11/14)* – Flights Liability and Indemnity	☐
Professional Indemnity Insurance	☐

Pricing Conditions Required

Firm Priced at Outset *(this applies to all tasks other than by exception)*	☒ ☐

For single source tasks valued below £5M, the following conditions shall apply:

DEFCON 127 (Edn 12/14) – Price Fixing Condition for Contracts of a Lesser Value

DEFCON 812 (Edn 12/14) – Single Source Open Book

DEFCON 815 (Edn 04/15) – Contract Pricing Statement – Single Source Non-qualifying contracts

Exceptionally, if other than Firm Priced at Outset *(include additional conditions in attachment & complete Appendix 4)* ☐

Payment Terms
(Use of P2P and Payment on Completion are the default)

DEFCON 522 *(Edn 11/16)* – Payment and Recovery of Sums Due ☒	DEFCON 693 *(Edn 04/06)* – Government Procurement Card	☐
	Milestone/Stage Payments *(see DEFCON 649 (Edn 07/99) below)*	☐
	DEFCON 649 *(Edn 07/99)* – Vesting *(applicable to Tasks with deliverables where provision has been made for milestone/Stage payments in advance of completion)*	☐
DEFCON 5J *(Edn 11/16)* – Unique Identifiers ☐	DEFCON 129 *(Edn 07/08)* – Packaging (For Articles other than Ammunition & Explosives)	☐

Alternative Payment Arrangements Required
(Where payment cannot be made through the MOD invoice payment department (e.g. for tasks placed by other Government departments), please provide full details of the payment procedure to be followed, as an attachment to this tasking form) ☐

Milestone/Stage Payments
(Expand table as appropriate)

Milestone/Stage No	Key Deliverable	Due Date	%	Value £k (ex VAT)
1	Delivery of Application Reports: • Quarterly Support Report. • Upgrade Report(s) • Security Report(s) • Interoperability Report(s) • Quarterly Housekeeping Report (non-Deployed only) • Quarterly Training Report	30 September 2017		███
2	Delivery of Application Reports: • Quarterly Support Report. • Upgrade Report(s)	31 December 2017		███

V1

- Security Report(s)
- Interoperability Report(s)
- Quarterly Housekeeping Report (non-Deployed only)
- Quarterly Training Report

| 3 | Delivery of Application Reports: | 31 March 2018 | ███████ |

- Quarterly Support Report.
- Upgrade Report(s)
- Security Report(s)
- Interoperability Report(s)
- Quarterly Housekeeping Report (non-Deployed only)
- Quarterly Training Report

FINAL *(Payment should be subject to a reasonable retention based on % of total cost)*   Satisfactory delivery of all work under the contract

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Intellectual Property Rights

Completion of this section is __mandatory__. Select the appropriate condition(s) by ticking the boxes below after consulting FTS/STS Customer Guidance or with DIPR, if appropriate. In the event that no boxes are ticked in this section (Intellectual Property Rights), all intellectual property generated under the Task shall be subject to the terms of DEFCON 703.

DEFCON	**Tick As Applicable**		**Tasking Order Line Item (tick as appropriate)**
If DEFCON 703 does not apply then select either:			
DEFCON 705 (Edn 11/02)	☐	All ☐	☐ The following Item Nos. only (insert below)
OR:			
DEFCON 14 *(Edn 11/05)*, 15 *(insert edition that applies)* 21 *(insert edition that applies)*, 126 *(Edn 11/06)* & DEFFORM 315	☐	All ☐	☐ The following Item Nos. only (insert below)
DEFCON 14 *(Edn 11/05)*, 16 *(Edn 10/04)*, 21 *(insert edition that applies)* & DEFFORM 315	☐	All ☐	☐ The following Item Nos. only (insert below)

DEFCON 14 *(Edn 11/05)*, 90 *(Edn 11/06)* & 126 *(Edn 11/06)*	☐	All ☐	☐ The following Item Nos. only (insert below)
DEFCON 14 *(Edn 11/05)*, 91 *(Edn 11/06)* & 126 *(Edn 11/06)*	☐	All ☐	☐ The following Item Nos. only (insert below)
Other, as specified in a special IPR condition to be applied to the Tasking Order	☐	All ☐	☐ The following Item Nos. only (insert below)
No intellectual property conditions apply (*refer to DIPR before ticking this box*).			☐

Issue of Government Stores

DEFCON 23 *(Edn 08/09)** – Special Jigs, Tooling and Test Equipment	☐

Controlled Information

Issue of Controlled Information *(subject Condition 50 of Schedule 1)* *(if ticked then list Controlled Information and attach list to Tasking Form)*	☐

Payment of Customs Duty – select one box only

DEFCON 619A *(Edn 09/97)* – Customs Duty Drawback	☐	Issue of Certificate in accordance with EU (Council) Regulation 150/2003	☐

Progress Reports

If ticked, progress reports must utilise the current version of DRRS Format Standards for Scientific and Technical Reports Prepared for the United Kingdom Ministry of Defence.	☐	DEFCON 642 *(Edn 06/97)* – Progress Meetings	☒	Frequency required	
Brief Description					

Transport – select one box only

DEFCON 621A *(Edn 06/97)* – Transport (if the Authority is responsible for transport)	☐	DEFCON 621B *(Edn 10/04)* – Transport (if the Contractor is responsible for transport)	☒

Liquidated Damages applicable? Tick box if "Yes"

(Refer to Condition 46 of Schedule 1) ☐

Task Item 1	£	per day/week/month up to a maximum of £
Task Item 2	£	per day/week/month up to a maximum of £
Task Item 3	£	per day/week/month up to a maximum of £
Task Item 4	£	per day/week/month up to a maximum of £
Task Item 5	£	per day/week/month up to a maximum of £

Force Majeure

Maximum period of extension of time in the case of a Force Majeure Event

Quality Assurance Conditions

According to the product or scope of the work to be carried out, the Contractor shall meet the requirements of:

AQAP 2110 – NATO Quality Assurance Requirements for Design, Development and Production ☐

Deliverable Quality Plan requirements

DEFCON 602A *(Edn 12/06)* – Quality Assurance with Quality Plan ☐ | DEFCON 602B *(Edn 12/06)* – Quality Assurance without Quality Plan ☒

AQAP 2105 – NATO Requirements for Delivering Quality Plans ☐

Software Quality Assurance requirements

AQAP 2210 – NATO Supplementary Software Quality Assurance Requirements to AQAP 2110 ☐

Air Environment Quality Assurance requirements

Def. Stan. 05-100 – Ministry of Defence Requirements for Certification of Aircraft for Authorised Flight and Ground Running (Mandatory where flying and/or ground running of issued aircraft is a requirement of the Task) ☐

Relevant MAA Regulatory Publications *(See attachment for details)* ☐

Additional Quality Requirements *(See attachment for details)* ☒

Warranty

Express Warranty *(See attachment for details)* ☐ | Warranty – remedies implied by general law ☐

Security

DEFCON 659a (11/14) and DEFCON 660 (11/14) – Reportable Official Sensitive Security Requirements. ☐

3. Price

TOTAL CONTRACT PRICE	TYPE OF PRICING
£802,360.00 (Items 1&2)	Firm

4. Authority Tasking Order Commercial Officer Authorisation

V1

Name	
Position	
Signature	
Date	Telephone Number

5. Acknowledgement by supplier

Name	
Position	
Signature	
Date	Telephone Number

6. Record of Authorised Changes

CHANGE ISSUE NUMBER	DATE OF ISSUE	COMMENTS / REASON FOR CHANGE

7. Final Administration

Where the output of any research or study is a Technical Report, the Report is to be completed in accordance with the current version of the ATHENA Defence Research Reports Specification - 'Format Standards for Scientific and Technical Reports Prepared for the United Kingdom Ministry of Defence'. MOD Customers may obtain this document via the www.dstl.gov.uk. **The Contractor** shall send a copy of the report on CD ROM in unlocked pdf.format to:

Dstl Knowledge & Information Services,
Bldg 247,
Dstl Porton Down,
Salisbury
Wilts SP4 0JQ.
Tel: 01980 613971

Any staff on DII can search the ATHENA system via the online science gateway to ascertain if particular research or a study already exists. Access can be requested utilising a password (supplied) via this link: http://osg.dstl.r.mil.uk/SignIn/SignIn.aspx/

On receipt of the order acknowledgement from the Contractor, the Authority's Commercial Manager (who placed the task) **must send a copy of the acknowledged final tasking order form together with a completed DEFFORM 57 AND DEFFORM 111 (Edn 08/14) to:**
DGFM-FMSSC
Walker House
Exchange Flags
Liverpool
L2 3YL

A copy of the acknowledged final tasking order form must be sent by the **Authority's Commercial Manager (who placed the task)** and by the Contractor electronically to the FATS team at the following address:

defcomrclcc-fatscases@mod.uk

However, if this is not possible, please send a hard copy to:

Def Comrcl CC-TechSpt1c
Larch Level 0 #2017
MOD Abbey Wood South
Bristol
BS34 8JH

Appendix 1 to Schedule 3 (Tasking Order Form) – DEFFORM 111

Appendix – Addresses and Other Information

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1. Commercial Officer

Hollie Snowdon

Email: hollie.snowdon100@mod.gov.uk

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8. Public Accounting Authority

1. Returns under DEFCON 694 (or SC equivalent) should be sent to DBS Finance ADMT – Assets In Industry 1, Level 4 Piccadilly Gate, Store Street, Manchester, M1 2WD ☎ 44 (0) 161 233 5397

2. For all other enquiries contact DES Fin FA-AMET Policy, Level 4 Piccadilly Gate, Store Street, Manchester, M1 2WD
☎ 44 (0) 161 233 5394

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2. Project Manager, Equipment Support Manager or PT Leader
 (from whom technical information is available)

████████████

Email: ████████████████████

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9. Consignment Instructions
The items are to be consigned as follows:

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3. Packaging Design Authority

(Where no address is shown please contact the Project Team in Box 2)

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10. Transport. The appropriate Ministry of Defence Transport Offices are:
A. DSCOM, DE&S, DSCOM, MoD Abbey Wood, Cedar 3c, Mail Point 3351, BRISTOL BS34 8JH
Air Freight Centre
IMPORTS ☎ 030 679 81113 / 81114   Fax 0117 913 8943
EXPORTS ☎ 030 679 81113 / 81114   Fax 0117 913 8943
Surface Freight Centre
IMPORTS ☎ 030 679 81129 / 81133 / 81138   Fax 0117 913 8946
EXPORTS ☎ 030 679 81129 / 81133 / 81138   Fax 0117 913 8946

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4. (a) Supply/Support Management Branch or Order Manager:

Tel No:

  (b) U.I.N.

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B. JSCS

JSCS Helpdesk No. 01869 256052 (select option 2, then option 3)
JSCS Fax No. 01869 256837
www.freightcollection.com

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5. Drawings/Specifications are available from

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11. The Invoice Paying Authority (see Note 1)
Ministry of Defence   ☎ 0151-242-2000
DBS Finance
Walker House, Exchange Flags   Fax: 0151-242-2809
Liverpool, L2 3YL   **Website is:**
https://www.gov.uk/Government/organisations/ministry-of-defence/about/procurement#invoice-processing

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6. For contracts containing DEFCON 5, mauve Copies of MOD Form 640 are to be sent to

(where no address is shown the mauve copy should be destroyed)

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12. Forms and Documentation are available through *:
Ministry of Defence, Forms and Pubs Commodity Management
PO Box 2, Building C16, C Site
Lower Arncott
Bicester, OX25 1LP (Tel. 01869 256197 Fax: 01869 256824)
Applications via fax or email: DESLCSLS-OpsFormsandPubs@mod.uk

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7.   Quality Assurance Representative:

Commercial staff are reminded that all Quality Assurance requirements should be listed under the General Contract Conditions.

AQAPS and **DEF STANs** are available from UK Defence Standardization, for access to the documents and details of the helpdesk visit http://dstan.uwh.diif.r.mil.uk/ [intranet] or https://www.dstan.mod.uk/ [extranet, registration needed].

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NOTES
1. Forms. Hard copies, including MOD Form 640 are available from address in Box 12., All other invoicing forms e.g. AG Forms 169 and 173, are available from the website address shown at Box 11.

2.* Many **DEFCONs** and **DEFFORMs** can be obtained from the MOD Internet Site:
https://www.aof.mod.uk/aofcontent/tactical/toolkit/index.htm

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For Official Use Only	Recoverable	YES	☐	NO	☐	Finance Branch	
Issue of Government Property		YES	☐	NO	☐	**RAC / LPC No / Project No**	
VAT Contractor – Country of Origin (delete those not applicable)						**Requisition No**	

V1

UK	Overseas (non-EC Country)	Overseas (EC Country)	Project Management/ Production branch reference	

V1

If EC specify country:			Place of manufacture	

Outside the scope		Item Nos		Place of packaging	
Exempt		Item Nos			
Taxable Zero Rate		Item Nos		Contractor's Tel No	
Taxable – Standard Rate		Item Nos			

(where a contract is with an overseas contractor JSP 916 should be consulted)

V1

Appendix 2 to Schedule 3 (Confidentiality Agreement)

The provisions of this Clause are supplemental to DEFCON 531

1 Both DEFCON 531 and the provisions of this Clause apply to:

(A) This Tasking Order;

(B) Any Information disclosed by either party prior to the issue of a draft Tasking Order and in contemplation of Work being placed by the Authority under a Tasking Order; and

I Any Task placed under this Agreement, provided that Information provided to a party for the purpose of Tendering for a Tasking Order shall only be used for that Tendering purpose, and Information provided to a party for performing a Task placed on it under this Agreement shall only be used for the performance of that Task.

2 Subject to its requirements of continued access to Information necessary to exercise its rights of disclosure and use hereunder including under any Tasking Order, and to the obligations set out herein in respect of any Controlled Information (Definition in Clause 43 Schedule 1), the recipient of any Information shall:

(A) Upon the expiry or termination of the Agreement; or

(B) Upon the expiry or termination of any Tasking Order (for the purposes of which Information is disclosed); or

I If the Authority decides not to proceed with the issue of a Tasking Order (for the purposes of which Information is disclosed),

in accordance with any reasonable directions given and/or a reasonable request made by the other party promptly:

(1) Return to the other party the Information and all copies thereof; or

(2) Take such other measures in respect of the Information and all copies thereof as may be required elsewhere in the Tasking Order.

3 The provisions of DEFCON 531 and of this Clause shall survive the expiry or termination of the Agreement or any Tasking Order in accordance with 2(A) or 2(B) or the decision not to proceed in accordance with 2(C).

Appendix 3 to Schedule 3 (Price Summary)

Supplier price summary: To be completed by the supplier in support of a quotation provided in response to an ITT for the requirement captured on the above Draft Tasking Order Form.

1. To:ISS/DIST

2. From: Fujitsu Services Limited

Date of submission:

In response to your request for a quotation
reference FTS/DE / CCT322

Dated 31/03/17

*The work can be undertaken and our detailed response is attached. ☒

*We are unable to provide the resources/deliverables identified on this occasion. ☐

(* Check box as appropriate)

Signed: ▮▮▮▮

Name: (Block Capitals)

Date: 31/03/17   ▮▮▮▮▮

2.	Task title): NATO Application Level 3 Support for NSoIT (D)
3.	Unique Reference Number: FTS/DE/CCT322
4.	Start Date: 17:00hrs 30th June 2017 Completion Date: 31st March 2018

5a. Quotation

Broad Capability Area No.	Grade	Daily rate **quoted at ITT**	Daily rate **quoted for this task**	Reduction on original ITT rate	No of Hours	Total
ITEM 1 Firm Price	▮▮▮	▮▮▮	▮▮▮	£0.00	▮▮▮	▮▮▮
ITEM 2 Firm Price	▮▮▮	▮▮▮	▮▮▮	£0.00	▮▮▮	▮▮▮

5b. Travel	Unit cost	Number of Journeys / Miles	Total
Rail			
Motor Mileage			
Air			
Sea			

Estimated expenditure on:	Unit cost	Number of Night/Days	Total
5c. Subsistence			
Accommodation			
Meals			

V1

Misc (please state below)

The above T&S costs relate to the period   to

Sub-contractor
5d.Other   **Price**
Costs   Sub-Contractor Details

                                    Materials

                          Other (Please provide
                                  details below)
                          Description   Cost

            Total Price   £802,360.00   (excl.
                                                  VAT)

Appendix 4 to Schedule 3 (Contract Pricing Statement)

This is now DEFFORM 815, which is available on request from Def Comrcl CC-FATS Cases

Appendix 5 to Schedule 3 (Montreal Protocol Substances)

CFCs - Production of controlled CFCs has stopped.

CFC-11(trichlorofluoromethane)	CFC-211
CFC-12(dichlorodifluoromethane)	CFC-212
CFC-13	CFC-213
CFC-111	CFC-214
CFC-112	CFC-215
CFC-113 (trichlorotrifluoroethane)	CFC-216
CFC-114 (dichlorotetrafluoroethane)	CFC-217
CFC-115 (chloropentafluoroethane)	

The above substances are also used in blends: e.g.
CFC-500 (CFC-12/HFC-152a)
CFC-502 (CFC-115/HCFC-22).

Halons - Production of controlled Halons has stopped.
Halon-1211 (bromochlorodifluromethane – BFC)
Halon-1301 (bromotrifluoromethane – BTM)
Halon-2402

HBFCs - Production has stopped.

$CHFBr_2$	$C_2H_2F_2Br_2$	$C_3HF_4Br_3$	$C_3H_3F_2Br_3$
CHF_2Br	$C_2H_2F_3Br$	$C_3HF_5Br_2$	$C_3H_3F_3Br_2$
CH_2FBr	$C_2H_3FBr_2$	C_3HF_6Br	$C_3H_3F_4Br$
	$C_2H_3F_2Br$	$C_3H_2FBr_5$	$C_3H_4FBr_3$
C_2HFBr_4	C_2H_4FBr	$C_3H_2F_2Br_4$	$C_3H_4F_2Br_2$
$C_2HF_2Br_3$		$C_3H_2F_3Br_3$	$C_3H_4F_3Br$
$C_2HF_3Br_2$	C_3HFBr_6	$C_3H_2F_4Br_2$	$C_3H_5FBr_2$
C_2HF_4Br	$C_3HF_2Br_5$	$C_3H_2F_5Br$	$C_3H_5F_2Br$
$C_2H_2FBr_3$	$C_3HF_3Br_4$	$C_3H_3FBr_4$	C_3H_6FBr

HCFCs - Production to be run down and phased out by 2015.
Certain use controls apply.

HCFC-21	HCFC-141	HCFC-225ca	HCFC-243
HCFC-22	HCFC-141b	HCFC-225cb	HCFC-244
HCFC-31	HCFC-142	HCFC-226	HCFC-251
HCFC-121	HCFC-142b	HCFC-231	HCFC-252
HCFC-122	HCFC-151	HCFC-232	HCFC-253
HCFC-123	HCFC-221	HCFC-233	HCFC-261
HCFC-124	HCFC-222	HCFC-234	HCFC-262
HCFC-131	HCFC-223	HCFC-235	HCFC-271
HCFC-132	HCFC-224	HCFC-241	
HCFC-133	HCFC-225	HCFC-242	

CARBON TETRACHLORIDE (CCl_4) – Production has stopped.
1,1,1-TRICHLOROETHANE ($C_2H_3Cl_3$) – Production has stopped.
<u>METHYL BROMIDE (CH_3Br)</u> **– Production limits apply.**

Schedule 4 (Pricing Matrix)

(Schedule 4 FATS/D&E Day Rates are as per the suppliers tender)

Annex A Additional Conditions

DEFCON 697 *(Edn 07/13)* – Contractors On Deployed Operations - CONDO ☒