

Q&A2 for RSSB1976 – Developing of a Sustainable Stations Framework (T1074-01)

Dear supplier,

Please find below a list of questions and answers which have been received to date:

Ref.	Questions	Answers
1.	Could RSSB confirm whether or not applying the classification framework to all stations (as opposed to a pilot sample) is part of the study requirements?	No, classification framework should include clear criteria which may be applied to all stations. There is no requirement to apply to all stations in the study.
2.	Would access to ticket sales data (although not revenue data) to understand the pattern of trip making from stations be possible via the rail industry stakeholders?	The entries and exits figures compiled by the ORR are of course based on ticket data. Beyond that it may be possible to get further data from RSP Limited.
3.	Are Transport Focus involved in this project and is it possible to obtain a detailed breakdown of raw data from their passenger satisfaction studies?	Transport Focus are not directly involved in this project. It may be possible to obtain data from NRPS
4.	Do either Network Rail/ATOC hold a central library of information on station facilities?	For example the type of information that the National Rail website provides on stations
5.	Is it possible to extend the deadline for submitting tenders?	Yes, RSSB has extended the deadline for submitting tenders to 12:00 pm on Monday 12 October 2015.

Kind regards,

Hazel Fernandes
Procurement and Contracts Manager