

SCHEDULE 2.1

SERVICES DESCRIPTION

[Note to bidders: please note that this schedule 2.1 is unchanged from the model contract and the substantive content remains blank as a placeholder for the Statement of Requirements, which is to be discussed during dialogue. Once the Statement of Requirements has been confirmed following bidder feedback, the agreed provisions of the Statement of Requirements will be included in this Schedule 2.1.]

Services Description

1 DEFINITIONS

In this Schedule, the following definitions shall apply:

[Insert definitions as required]

2 INTRODUCTION

2.1 [Outline why the Authority has identified that it needs the Supplier to provide the Services.]

2.2 This Schedule sets out the intended scope of the Services to be provided by the Supplier and to provide a description of what each Service entails.

3 SERVICES DESCRIPTION

3.1 **Implementation Services** - *[Description of the services to be provided by the Supplier for the design, build, test, implementation and roll out of the Operational Services]*

3.2 **Operational Services** - *[Description of the business as usual services including Operational Hours]*

3.3 Interface Requirements

- (a) technical interface and
- (b) management obligations/responsibilities

3.4 Security Requirements

3.5 Other Authority Requirements

3.6 Optional Services