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| **FRAMEWORK AGREEMENT**  **NO: QC0075** | **ROUTE AGREEMENT**  **NO: QC85001** |
|  |  |
|  | **ROUTE: 363** |

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and

Conditions

Schedule ID – Minimum Performance Standards

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|  | **ROUTE: 363** |

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 1 – ROUTE REQUIREMENTS**

**1. Terminal Points**

Route number 363 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

1. **Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight.  If a driver is certain no passengers wish to board or alight, they may continue.  If the driver is in any doubt, they must stop.

**3.** **Garage Address**

The operation of this route will be managed from the Operator’s garage as detailed below:

Garage Address: Walworth Garage (WL)

301 Camberwell New Road

London

SE5 0TF

**4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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|  | **ROUTE: 363** |

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

As detailed on the attached Public Timetable.

**LONDON BUSES - ROUTE DESCRIPTION**

**ROUTE 363:**

**Date of Structural Change:** 11 November 2023.

**Date of Service Change:** 11 November 2023.

**Reason for Issue:** New Contract.

**STREETS TRAVERSED**

**Towards Elephant & Castle:** Crystal Palace Parade, Westwood Hill, Sydenham Hill, Sydenham Hill Roundabout, Sydenham Hill, London Road, Lordship Lane, Underhill Road, Melford Road, Wood Vale, Forest Hill Road, Peckham Rye, Rye Lane, Hanover Park, Clayton Road, Peckham High Street, Peckham Hill Street, Willowbrook Road, Sumner Road, Trafalgar Avenue, Old Kent Road, Bricklayer's Arms, New Kent Road, Elephant and Castle, London Road, Lambeth Road

**Towards Crystal Palace:** London Road, Elephant and Castle, New Kent Road,

Bricklayers Arms Flyover, Old Kent Road, Trafalgar Avenue, Sumner Road,

Willowbrook Road, Peckham Hill Street, Peckham High Street, Clayton Road, Hanover Park, Rye Lane, Peckham Rye, Forest Hill Road, Wood Vale, Melford Road, Underhill Road, Lordship Lane, London Road, Sydenham Hill, Sydenham Hill Roundabout, Sydenham Hill, Westwood Hill, Crystal Palace Parade, Crystal Palace Bus Station West Side, Crystal Palace Parade

**AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

**Crystal Palace Bus Station, West Side**

Private stand for 5 buses facing north in marked bays on west side of bus station on

east side of Crystal Palace Parade opposite Farquhar Road.

Buses proceed from Crystal Palace Parade, Crystal Palace Bus Station West Side to

stand, departing via Crystal Palace Bus Station West Side to Crystal Palace Parade.

Set down in Crystal Palace Parade, (BP2419 - Crystal Palace Parade) and pick up in

Crystal Palace Parade, at Stop B (BP2417 - Crystal Palace Parade).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 363 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Crystal Palace.

OTHER INFORMATION: LBSL toilet facilities available 24 hours a day.

**Sydenham Hill (from Elephant & Castle)**

Buses proceed from Sydenham Hill, Westwood Hill departing to Sydenham Hill.

Set down in Sydenham Hill, at stop L (35161 - Sydenham Hill / Bluebell Close) and

pick up in Sydenham Hill, at stop F (27731 - Westwood Hill).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Upper Sydenham.

**Honor Oak, Forest Hill Tavern (from Elephant & Castle)**

Public stand for two buses on the northbound carriageway of Forest Hill Road

commencing at a point opposite the junction with Therapia Road and extending 25m

south.

Buses proceed from Forest Hill Road, Bus Only Slip Lane, Forest Hill Road to stand,

departing to Forest Hill Road.

Set down in Forest Hill Road, at Stop WR (13743 - Therapia Road) and pick up in

Forest Hill Road, at stop H (27711 - Therapia Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Honor Oak.

**Peckham Rye, East Side (from Elephant & Castle)**

Public stand for two buses on east side of Peckham Rye, commencing 11 metres north of Nunhead Crescent and extending 20 metres north.

Buses proceed from Rye Lane, Peckham Rye, Peckham Rye (east Side) to stand,

departing via Peckham Rye (east Side), East Dulwich Road to Peckham Rye.

Set down in Rye Lane, at Stop EA (1726 - Nigel Road) and pick up in Peckham Rye, at Stop WK (1492 - Peckham Rye / East Dulwich Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Peckham Rye.

**Peckham Bus Station (from Elephant & Castle)**

Private stand for up to 12 buses in Peckham Bus Station. Buses to stand abreast in 2 portions - 4 buses to stand facing east and 8 buses to stand facing south.

All buses must be fitted with an audible-reversing device.

From Crystal Palace Bus Station

Buses proceed from Hanover Park direct to stand.

Set down in Hanover Park, at Stop M (33440 - The Aylesham Centre) and pick up in

Peckham High Street, at Stop F (29429 - Peckham Post Office).

From ELEPHANT & CASTLE

Buses proceed from Peckham Hill Street direct to stand.

Set down in Peckham Hill Street, at Stop D (446 - Peckham Library) and pick up in

Peckham Hill Street, at Stop C (445 - Peckham Library).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Peckham.

**Bricklayers Arms, Bartholomew Street (from Crystal Palace Bus Station)**

Public stand for two buses on south side of Bartholomew Street, commencing opposite number 21 and extending 24 metres east.

Buses proceed from Old Kent Road, Bricklayer's Arms Roundabout, Great Dover

Street, Bartholomew Street to stand, departing via Bartholomew Street, Bricklayer's

Arms Roundabout to Old Kent Road.

Set down in Old Kent Road, at stop BN (2554 - Old Kent Road / East Street) and pick up in Old Kent Road, at stop G (BP599 - Old Kent Road / East Street).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Bricklayer's Arms.

**Elephant & Castle, Lambeth Road**

Public stand for 7 buses on south side of Lambeth Road commencing 1.5 metres east of lamp standard No. 1357/06 and extending 83 metres east.

Buses proceed from Lambeth Road to stand, departing via Lambeth Road, St

George's Road, Westminster Bridge Road, St George's Circus to London Road.

Set down in Lambeth Road, at Stop Z2 (R0430 - Lambeth Road) and pick up in

London Road, at Stop E (26212 - Elephant & Castle / London Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 363 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Elephant & Castle.

OTHER INFORMATION: No toilets available.

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|  | **ROUTE: 363** |

**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Working Timetable** | | | **Number of Vehicles In Service** | | | | **Daily Scheduled In Service Miles** | **Number of Days** | **Scheduled in Service Mileage** |
|  | Reference  No. | Effective Date | Vehicle  Type\*\* | AM  PVR | Midday  PVR | PM  PVR | Evening PVR | Per Day | Days | Days |
| Mondays to Fridays | 363-61994-CX-MF-1 | 13/11/23 | A/B | 13 | 12 | 13 | 8 | 1,557.36 | 250 | 389,340.00 |
| Saturdays & Good Friday | 363-61994-CX-Sa-1 | 11/11/23 | A/B | N/A | 12 | N/A | 9 | 1,492.35 | 56 | 83,571.60 |
| Sundays & Public Holidays \* | 363-61994-CX-Su-1 | 12/11/23 | A/B | N/A | 10 | N/A | 8 | 1,261.39 | 58 | 73,160.62 |
|  |  |  |  |  |  |  |  | **Total Scheduled in Service Mileage** | **364** | **546,072.22** |

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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|  | **ROUTE: 363** |

**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM**

**ANNEX B TERMS AND CONDITIONS**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1. | Early Termination Date  (clause 27.9) | 12 November  2027 | | |
| 2. | Sponsored Route  (clause 27.10) | | No | |
| 3. | Multiple Termination  Clause 27.11 to apply | | No | |
| 4. | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | | Yes | |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46)  \* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:  “46. INCENTIVE PROVISIONS   * 1. The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.   2. The following Contract Extension Criteria provisions shall not apply to this Route Agreement:   46.3.1 clause 2 and clause 44.2; and  46.3.2 Schedule IX in its entirety.  All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.” | | Yes\* | |
| 6. | Spare Vehicles – Any spare vehicles required for the provision of the Services shall be provided from within the Operator’s overall garage resources. | | 2 |
| 7. | Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service. | | | |
| 8. | Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 363. | | | |
| 9. | Contract Price Adjustment – applied from Tranche 730 onwards:  Paragraph 9.2.2 is deleted and replaced by the following:  The percentage price adjustment (R) is a 12-month rolling average given by: -  Where:   |  |  |  | | --- | --- | --- | | W | = | 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index. | | Pi+1 | = | The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). | | Pi+13 | = | The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). | |  |  |  | |  |  | For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable. | | | | |

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**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

|  |  |
| --- | --- |
| Minimum Operated Mileage Standard | 98% |
| Route Categorisation | 381: High Frequency Route |
| Initial Minimum Performance Standard  (6 January 2024 to 13 September 2024) | 381: EWT = 0.96 minute |
| Minimum Performance Standard | 381: EWT = 1.00 minute |
| Method of monitoring QSI Performance | Full iBus |
| QSI Coverage Locations | See attached list of Full iBus QSI Locations |
| QSI Threshold | Not Applicable |

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|  | **SCHEDULE ID - ATTACHMENT** | | | |
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| --- | --- | --- | --- | --- |
| **OUT DIRECTION** | |  | **BACK DIRECTION** | |
|  |  |  |  |  |
| **Timing Point Code** | **Stop Name** |  | **Timing Point Code** | **Stop Name** |
|  |  |  |  |  |
| CPALPD | Crystal Palace Parade |  | ELEFLN | Elephant & Castle / London Road |
|  |  |  |  |  |
| SYDHLL | Lordship Lane / Wood Vale |  | OKRDTS | Dunton Road |
|  |  |  |  |  |
| HNOKFH | Therapia Road |  | PECKHS | Peckham Library |
|  |  |  |  |  |
| PCKRED | Peckham Rye / East Dulwich Road |  | PCKRED | Peckham Rye / East Dulwich Road |
|  |  |  |  |  |
| PECKHS | Peckham Library |  | HNOKFH | Therapia Road |
|  |  |  |  |  |
| OKRDTS | Dunton Road |  | SYDHLL | Lordship Lane / Wood Vale |

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

|  |  |  |
| --- | --- | --- |
|  | **Vehicle Type A** | **Vehicle Type B** |
| Chassis Manufacturer and Type | Wrightbus Electroliner StreetDeck | ADL |
| Body Manufacturer and Type | Wrightbus Electroliner StreetDeck | E400H MMC Hybrid |
| Single or Double Deck | Double Deck | Double Deck |
| Upper Deck Air Cooling System | Yes | Yes |
| Minimum Seating Capacity | 60 + 1 Wheelchair space | 61 + 1 Wheelchair space |
| Maximum Standing Capacity | 27 | 25 |
| Maximum Length | 10,600mm | 10,300mm |
| Maximum Width | 2,520mm | 2,400mm |
| Number of Doors | Two | Two |
| Year of Manufacture | 2024 | 2017 |
| Engine Type (Including Euro Rating) | Electric | Euro VI |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator’s obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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|  | **ROUTE: 363** |
|  | **VERSION NO: 00** |
|  | **EFFECTIVE DATE: 11 NOVEMBER 2023** |

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

1. Contract Price£4,092,254.00 per annum

2. Period Contract Payment £314,788.77

3. Scheduled In Service Mileage 546,072.22 miles p.a

4. Deduction Figure £7.49 per mile

5. Date of Tender 11 October 2022

1. Contract Price Adjustment – The basis upon which the Contract Price

shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.

1. The **Payment Year** commences on the first day of Payment Period 7 (Quarter 3), and ends on the last day of Payment Period 6 (Quarter 2), save where the Initial Payment Year applies.
2. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 6 January 2024 (Payment Period 11, Quarter 4) to 13 September 2024 (Payment Period 6, Quarter 2).