

## RM6098 Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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#### Order Form

CALL-OFF REFERENCE: **C377462**

THE BUYER: NHS Business Services Authority

BUYER ADDRESS Stella House, Goldcrest Way, Newburn Riverside Business Park,  
Newcastle upon Tyne. NE15 8NY

THE SUPPLIER: Insight Direct (UK) Limited

SUPPLIER ADDRESS: 1<sup>st</sup> Floor, 1 St Paul's Place, Sheffield, S1 2JX

REGISTRATION NUMBER: 02579852

DUNS NUMBER: [REDACTED]

SID4GOV ID: [REDACTED]

INSIGHT LEGAL REF: [REDACTED]

#### APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 5 September 2025  
It's issued under the Framework Contract with the reference number RM6098 for the provision of  
Technology Products & Associated Service 2.

#### CALL-OFF LOT(S):

Lot 3 Software

#### CALL-OFF INCORPORATED TERMS

This is a Bronze Contract

The following documents are incorporated into this Call-Off Contract. Where numbers are missing, we  
are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6098
3. Framework Special Terms
4. The following Schedules in equal order of precedence:
  - Joint Schedules for RM6098
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 3 (Insurance Requirements)- Not used
    - Joint Schedule 4 (Commercially Sensitive Information)- Not used
    - Joint Schedule 10 (Rectification Plan)- Not used
    - Joint Schedule 11 (Processing Data)- Not used
  - Call-Off Schedules for RM6098

Framework Ref: RM6098  
Project Version: v2.0  
Model Version: v3.8

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- Call-Off Schedule 5 (Pricing Details)
  - Call-Off Schedule 7 (Key Supplier Staff)
  - [Call-Off Schedule 8 (Business Continuity and Disaster Recovery) [amended for a Bronze Contract as per paragraph 10 of Part A of that Schedule- Not used
  - [Call-Off Schedule 14 (Service Levels)- Not Used
5. CCS Core Terms (version 3.0.11) as amended by the Framework Award Form
6. Joint Schedule 5 (Corporate Social Responsibility) RM6098- Not used

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

### CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

Ts & Cs of VMWare, Dell, Juniper and Red Hat related to the services provided under this contract which shall be sent directly to the Buyer from the Supplier.

CALL-OFF START DATE: **05 September 2025**

CALL-OFF EXPIRY DATE: **04 September 2028**

CALL-OFF INITIAL PERIOD: 1 + 1 + 1

### CALL-OFF DELIVERABLES

Procurement will cover:

3-year license subscription for VMWare  
Dell Hardware support co-termed until 11 September 2026  
1 year Hardware Support for Juniper  
1 year license renewal for Red Hat

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

LOCATION FOR DELIVERY

Virtual

DATES FOR DELIVERY

From contract start date till end of contract.

WARRANTY PERIOD

Not Applicable

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is as indicated in the call off deliverables

CALL-OFF CHARGES

[REDACTED]		
I	[REDACTED]	[REDACTED]
I	[REDACTED]	[REDACTED]
I	[REDACTED]	[REDACTED]
I	[REDACTED]	[REDACTED]

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

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The Authority shall make payment to the Supplier within 30 days of verifying that the invoice is valid and undisputed.

Unless the Parties agree otherwise in writing, all Supplier invoices shall be paid in sterling by electronic transfer of funds to the bank account that the Supplier has specified on its invoice.

### BUYER'S INVOICE ADDRESS:

Accounts Payable, NHS Business Services Authority.

accountspayable@nhsbsa.nhs.uk

Stella House, Goldcrest Way, Newburn Riverside Park, Newcastle upon Tyne NE15 8NY

### BUYER'S AUTHORISED REPRESENTATIVE

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

### BUYER'S ENVIRONMENTAL POLICY

Attached as part of ITT Supporting Docs

### BUYER'S SECURITY POLICY

Attached as part of ITT Supporting Docs

### SUPPLIER'S AUTHORISED REPRESENTATIVE

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

### SUPPLIER'S CONTRACT MANAGER

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

### PROGRESS REPORT FREQUENCY

On the first Working Day of each calendar month

### PROGRESS MEETING FREQUENCY

Quarterly on the first Working Day of each quarter

### KEY STAFF

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

### KEY SUBCONTRACTOR(S)

Not Applicable

### COMMERCIALLY SENSITIVE INFORMATION

Not Applicable

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Project Version: v2.0

Model Version: v3.8

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SERVICE CREDITS

Not applicable

ADDITIONAL INSURANCES

Not applicable

GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT



17831 - NHS BSA -  
CHDC Licening and Su

**For and on behalf of Supplier:**

**For and on behalf of Buyer:**