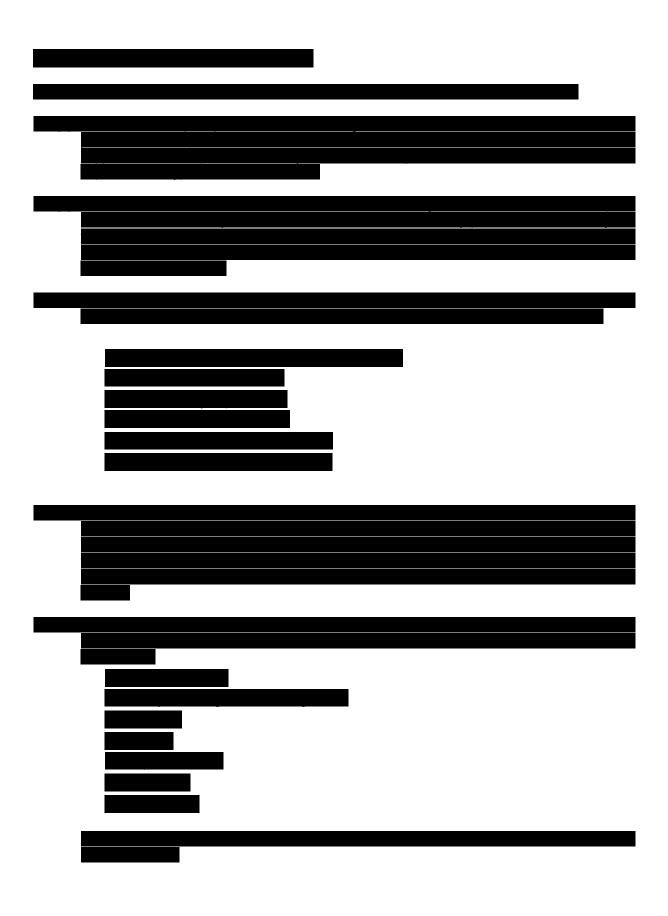
## **SCHEDULE 3 (SERVICE DELIVERY PLAN)**

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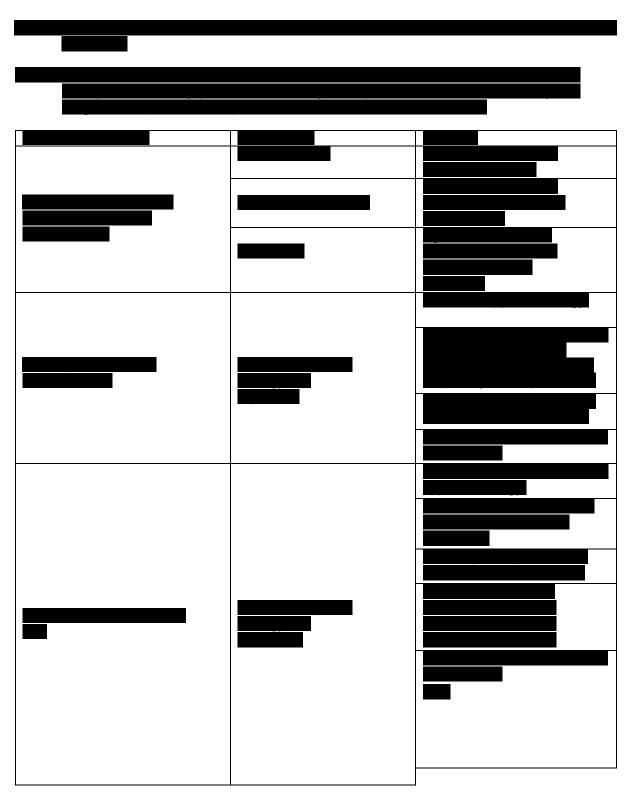


Table 1: Relocate to Alternative Location and/or Invoke Home Working

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Table 2: Check list to record and review performance in	n managing BC incidents

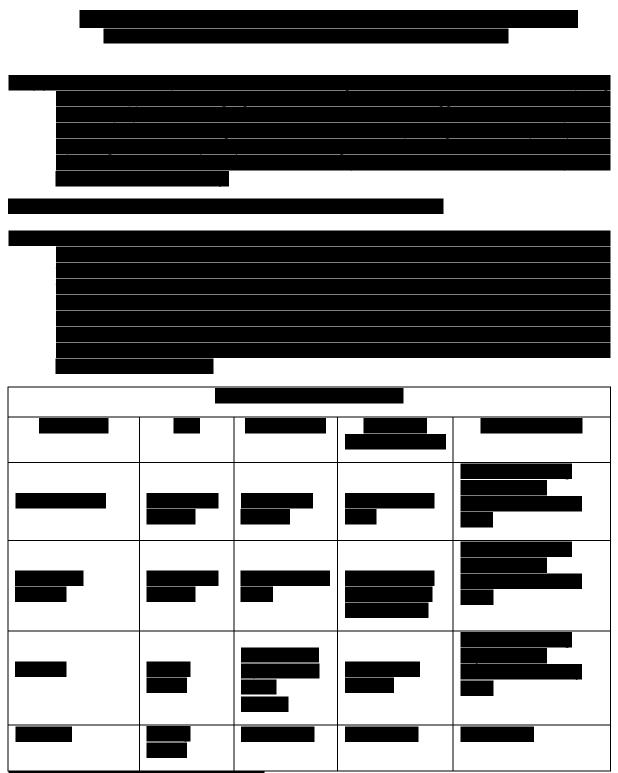


Table 3: Internal incident reporting requirements

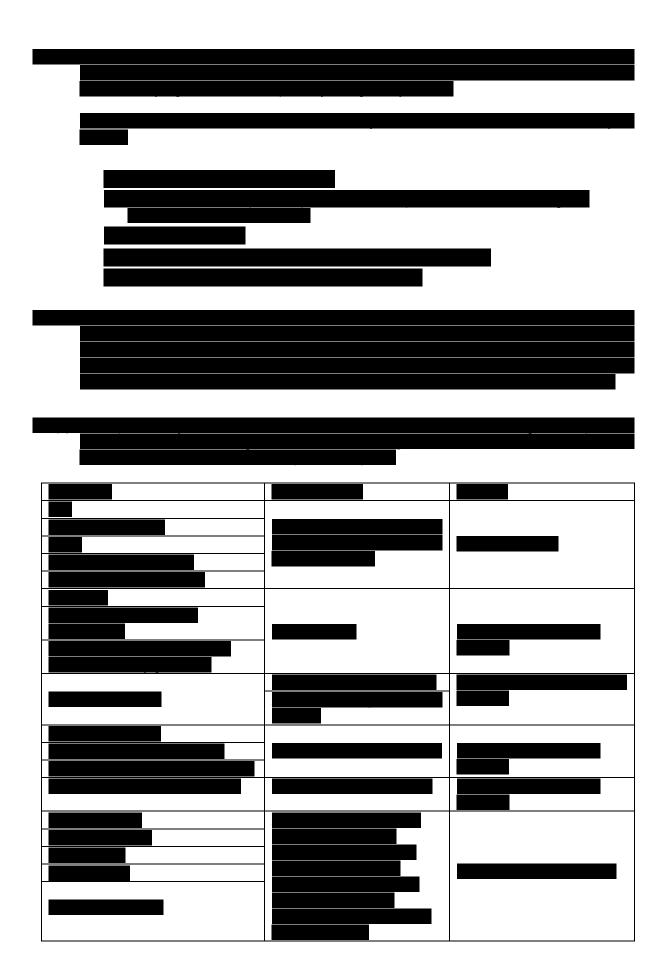
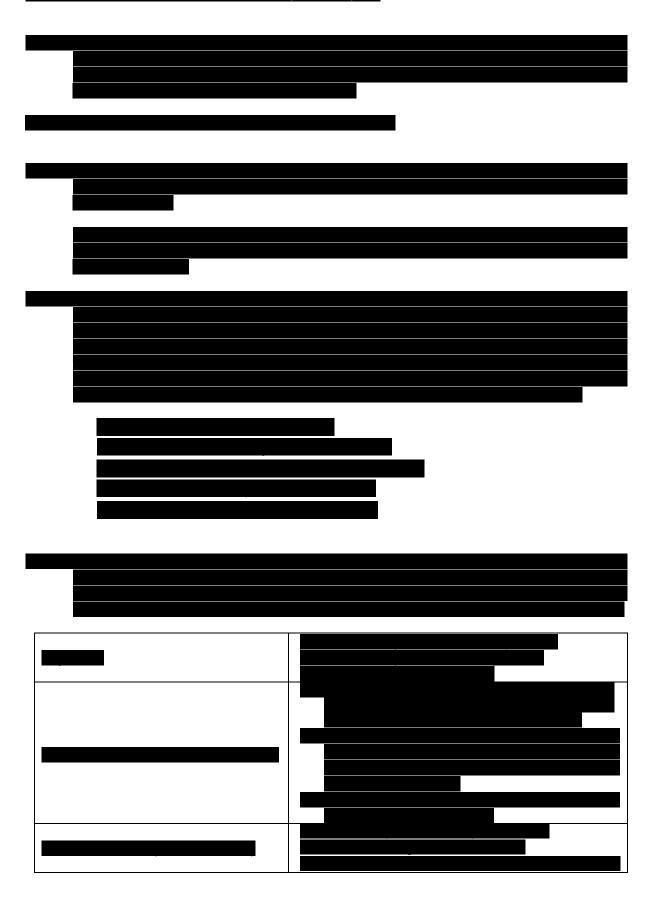
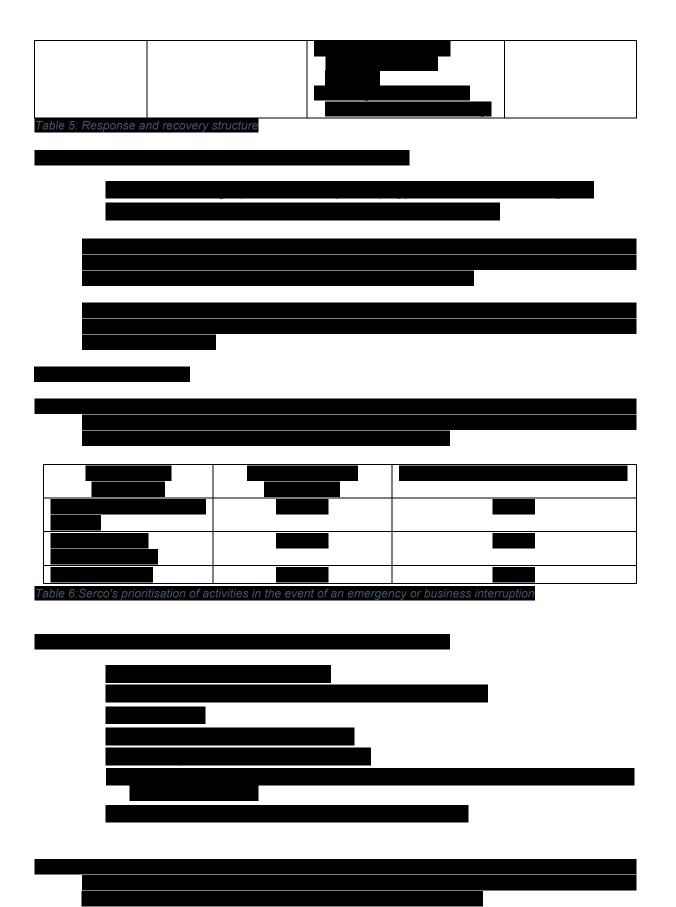


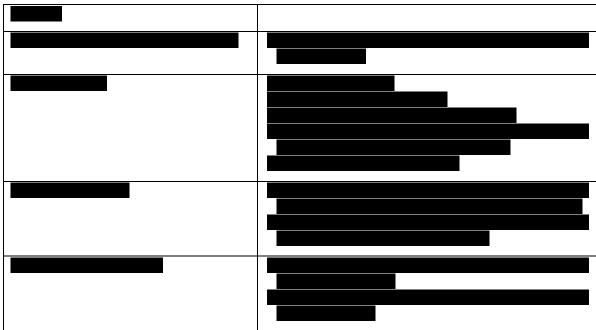
Table 4: Non-exhaustive list of incidents and their possible impacts

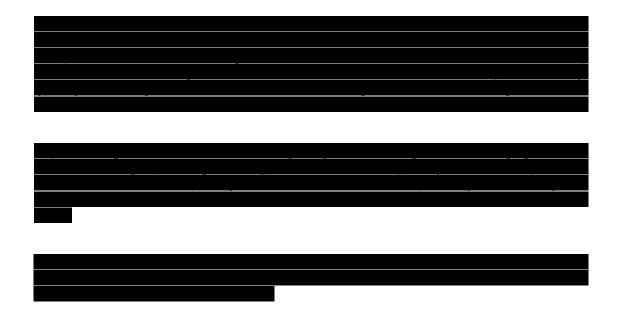


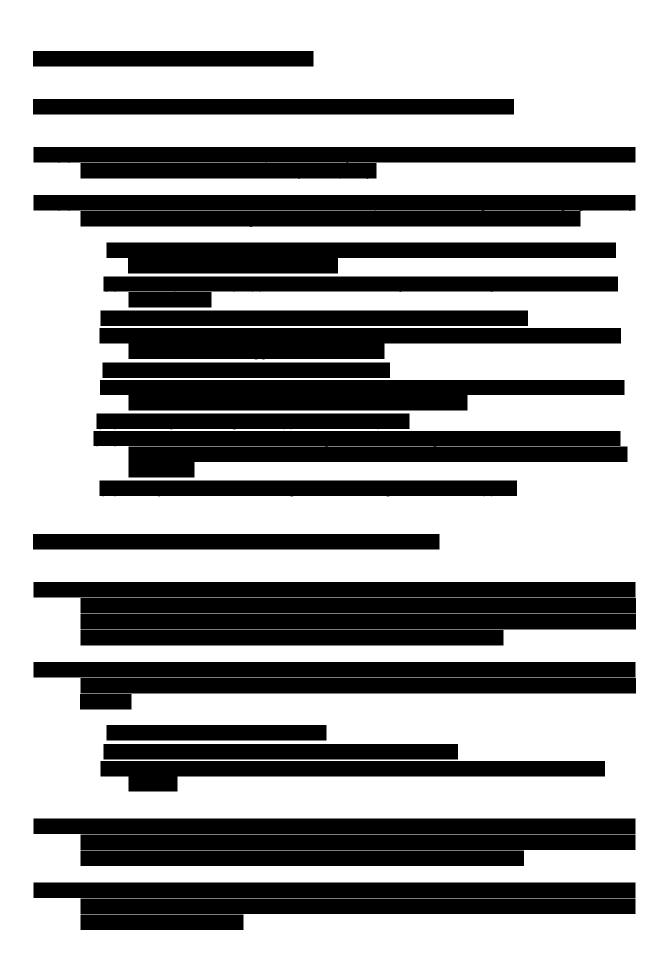


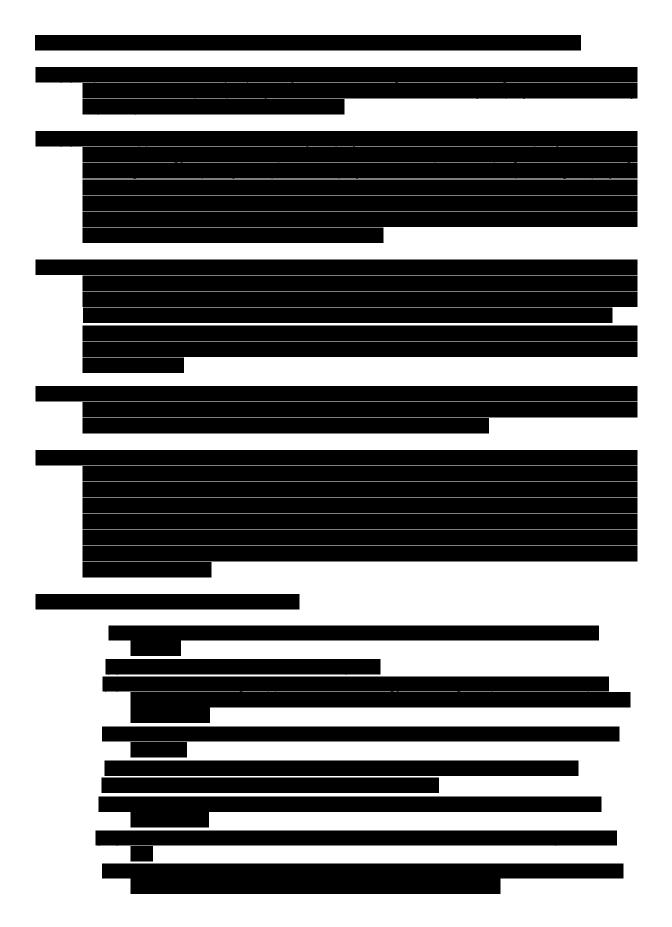




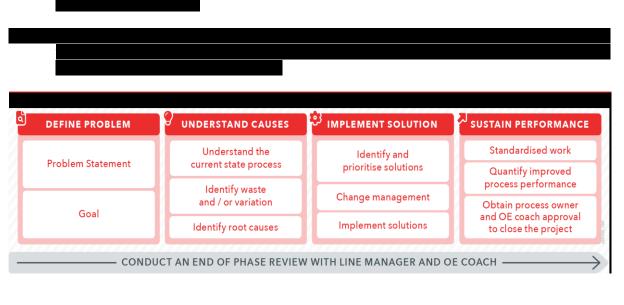


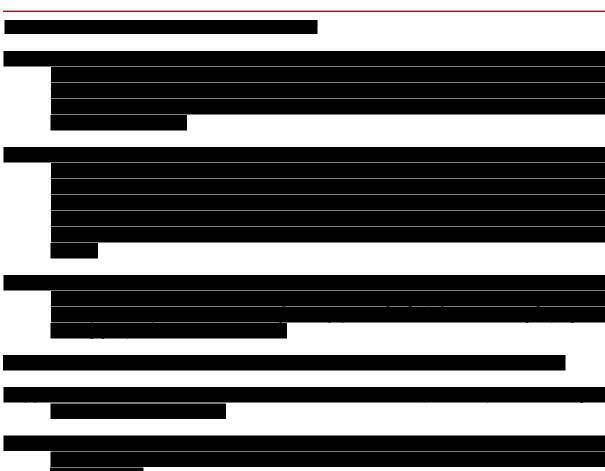


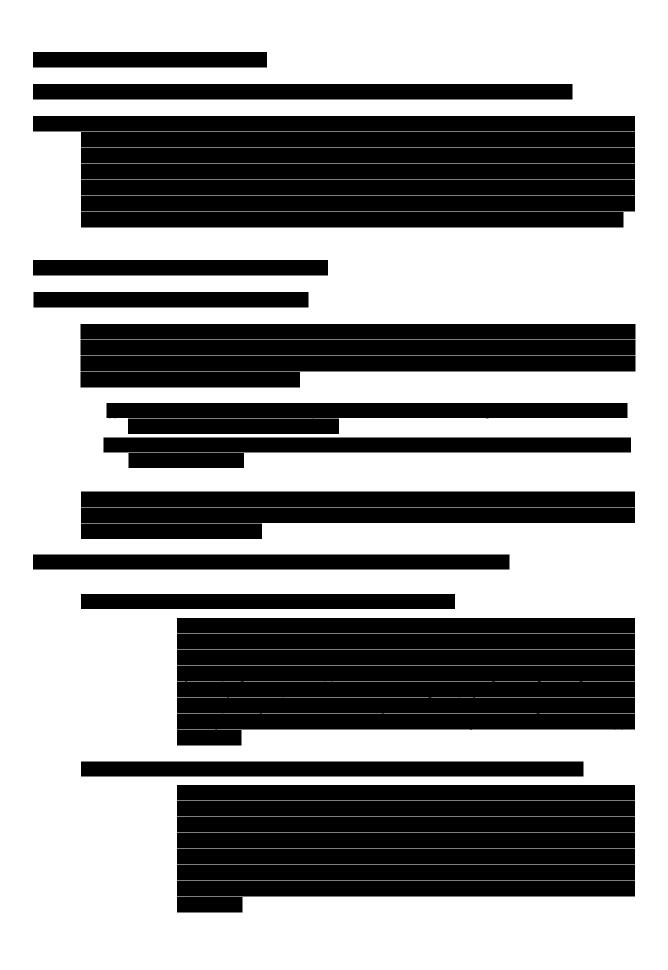












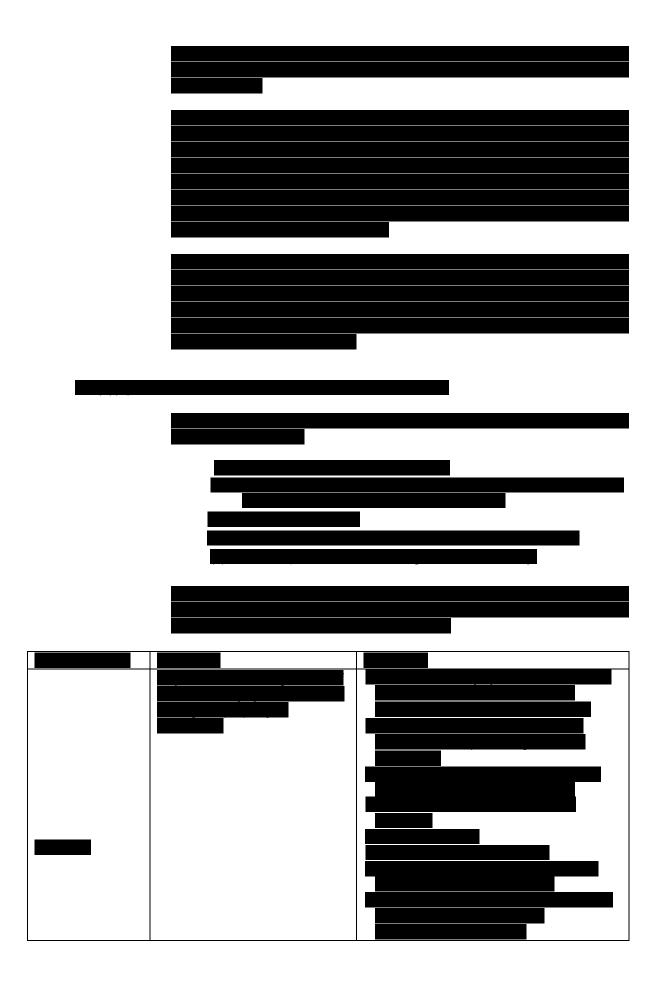
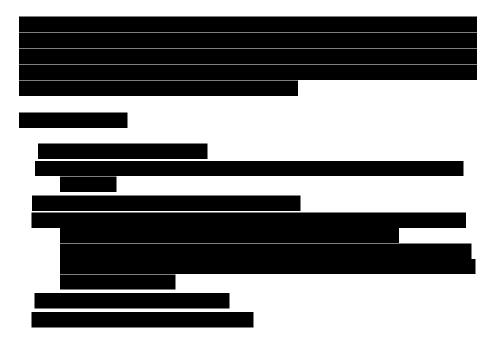
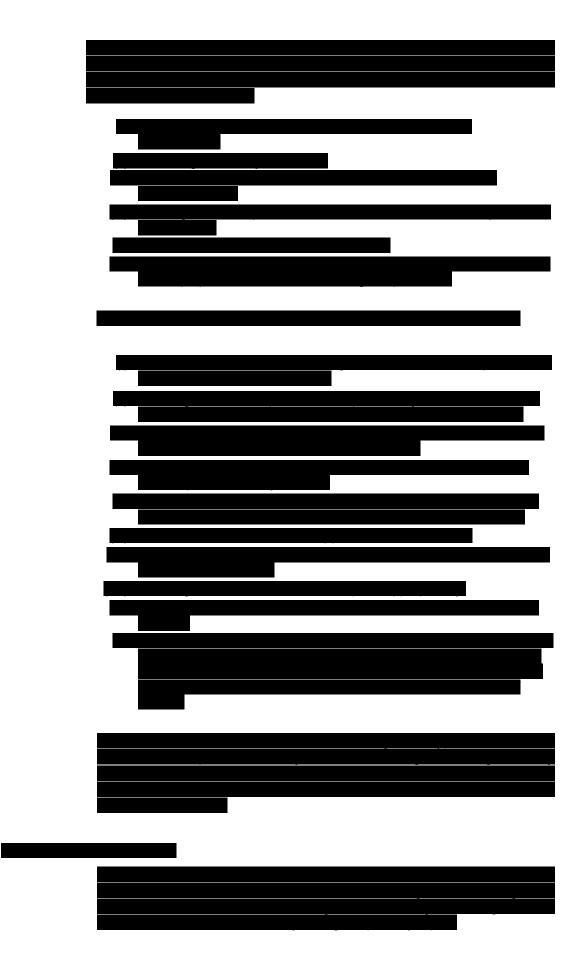
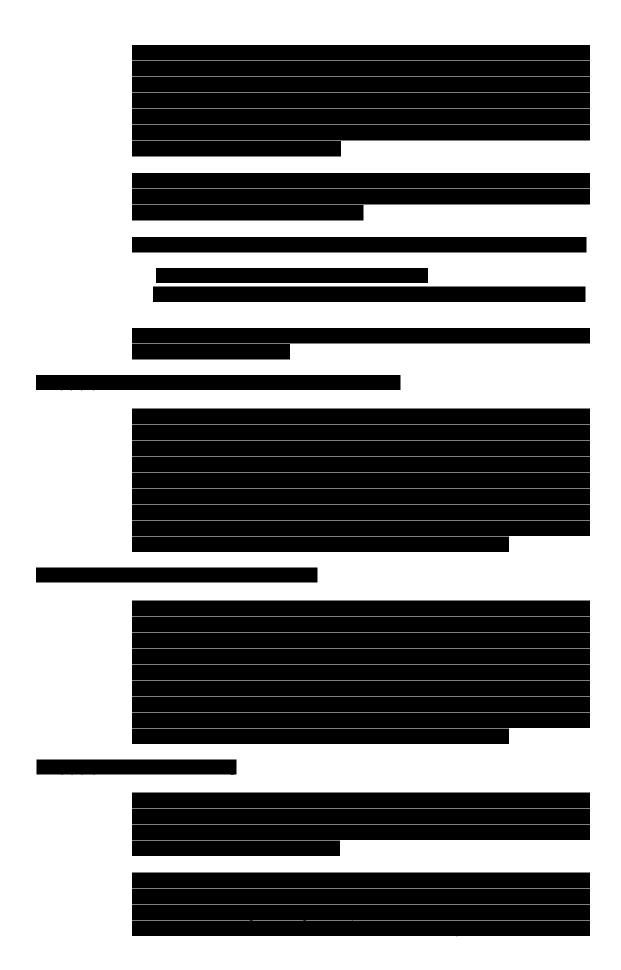


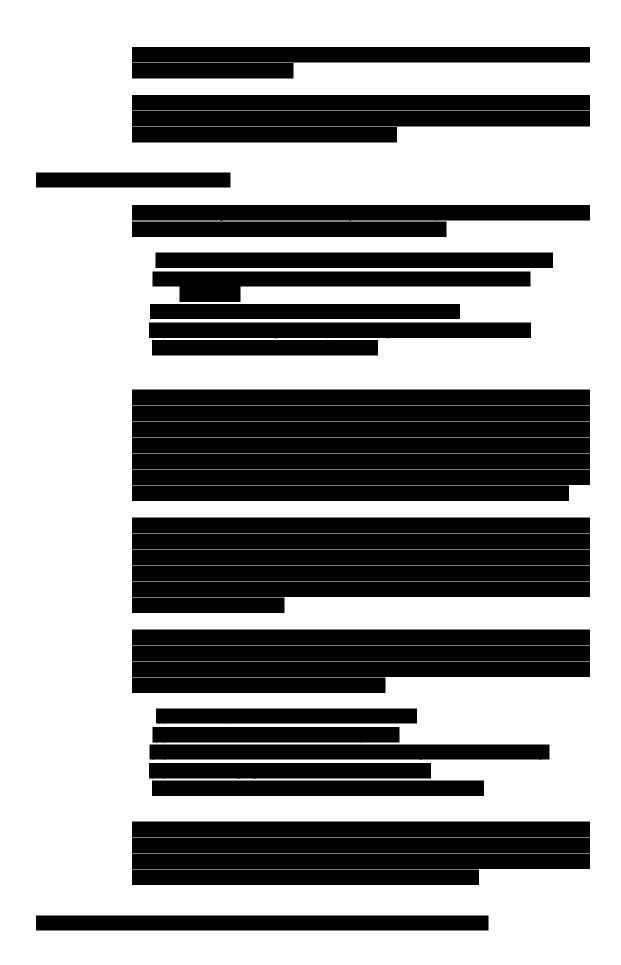


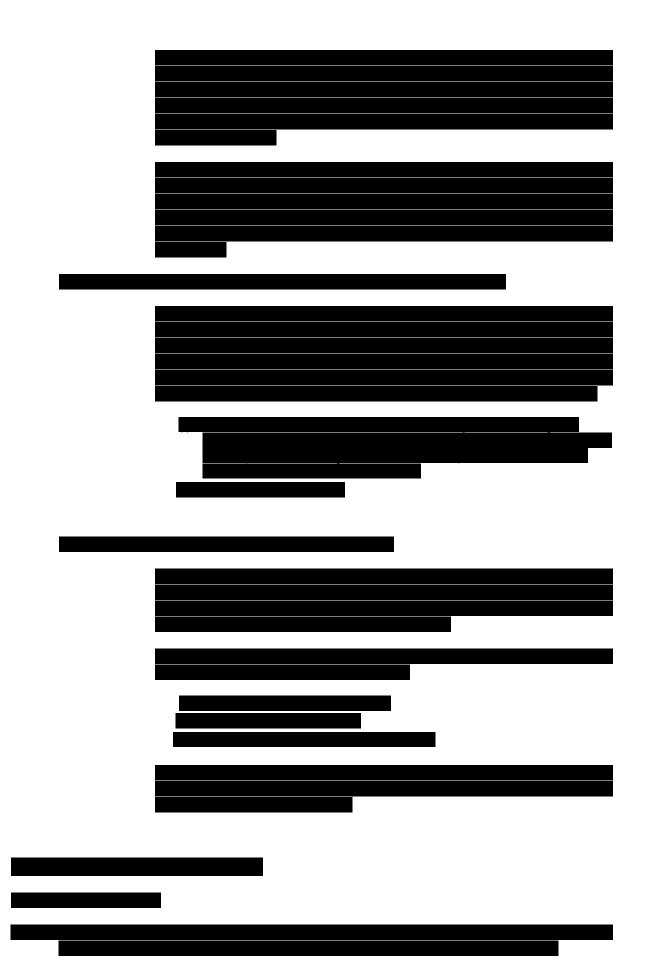
Table 1: Major incident examples that could affect Maritime Services

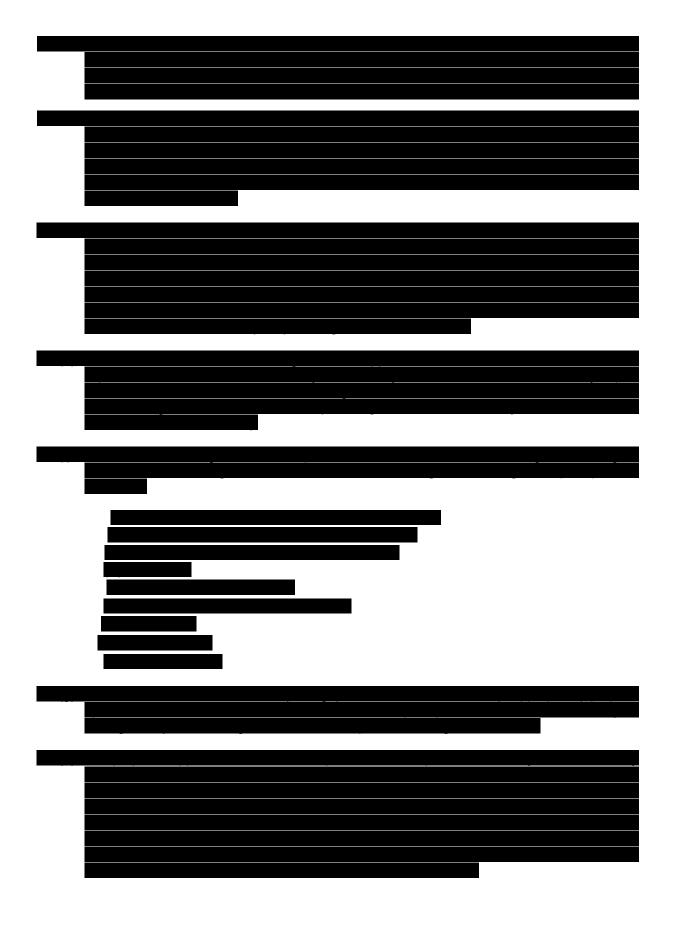












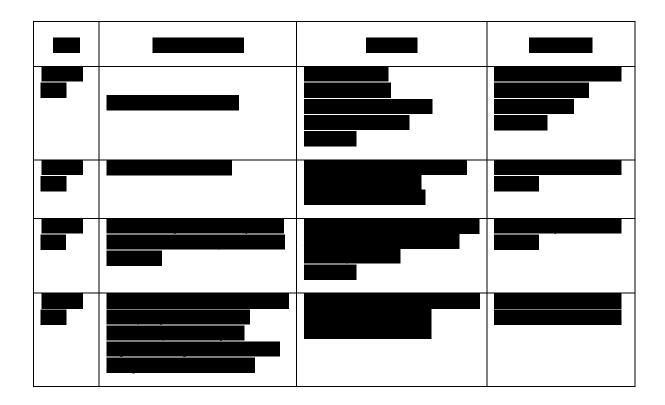
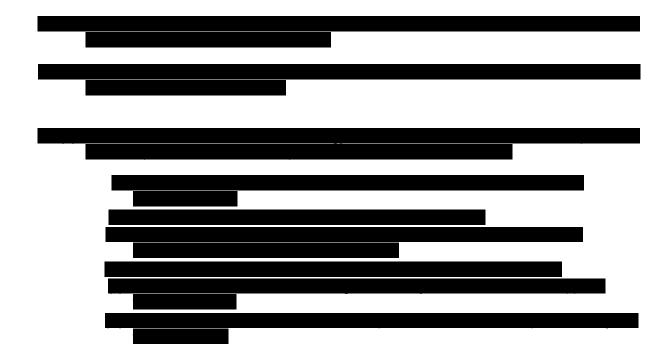
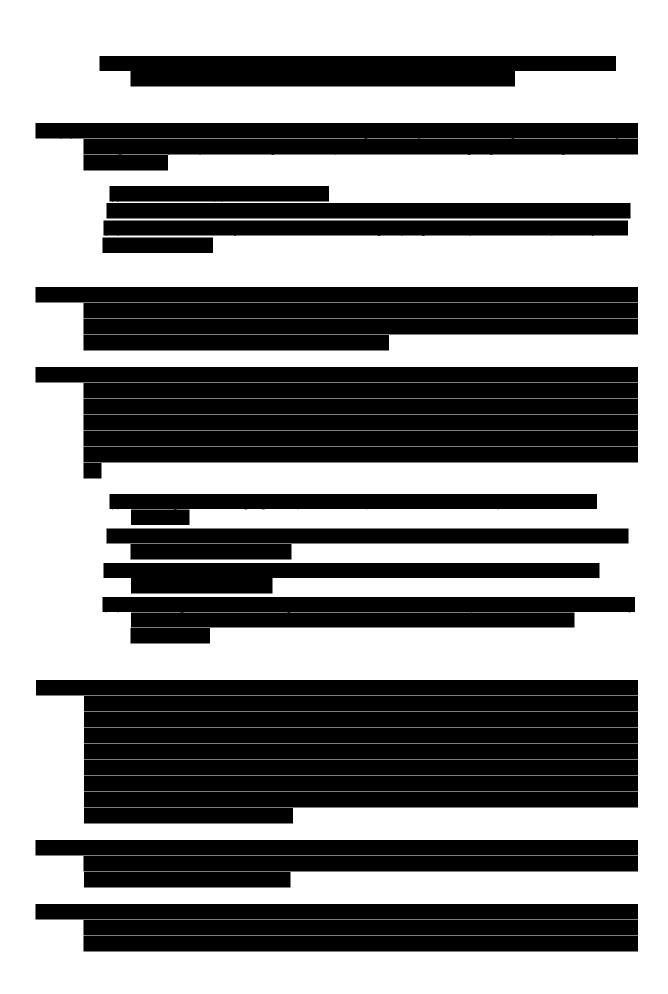
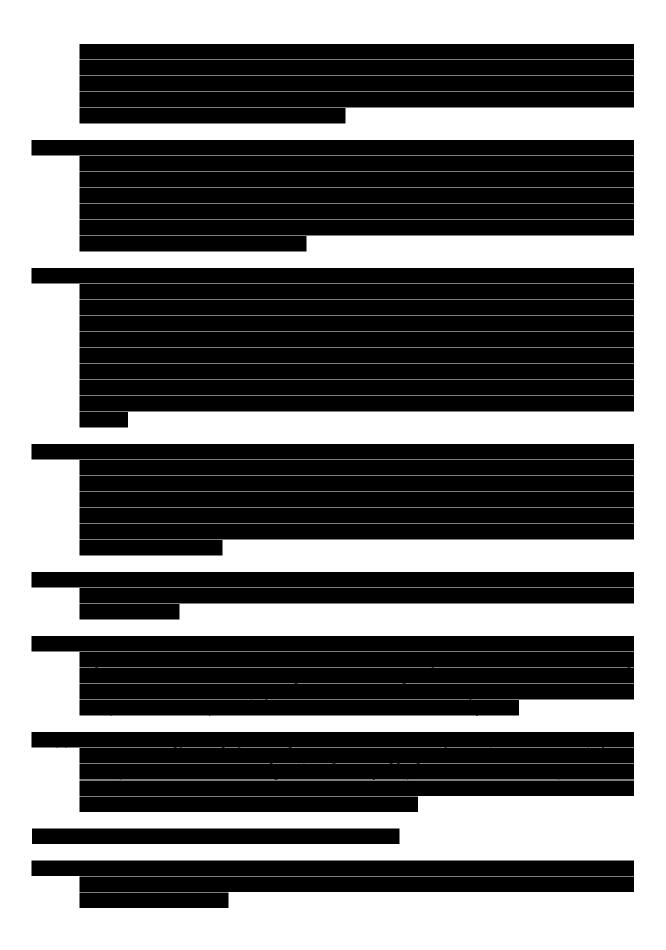




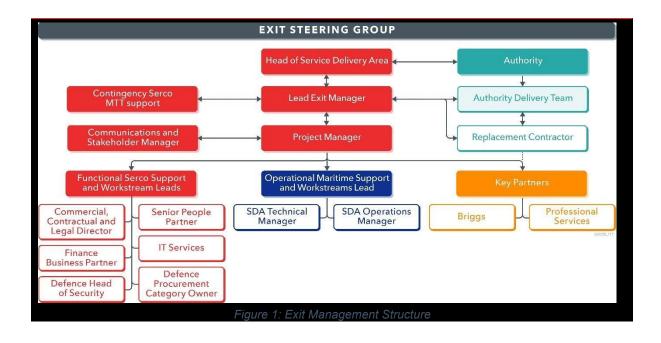
Table 1: Exit activities from Schedule 21 and their respective owners

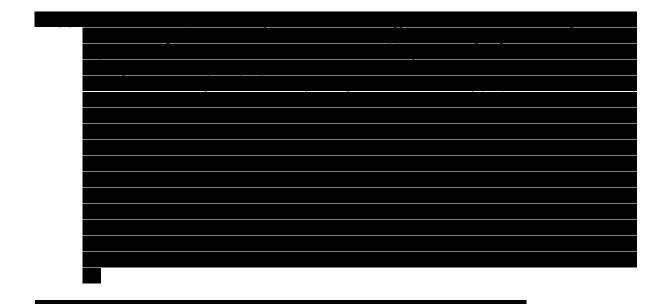












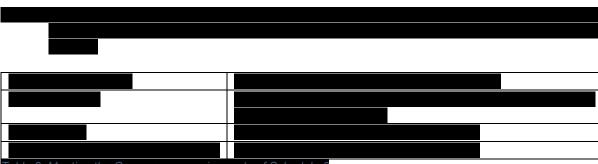
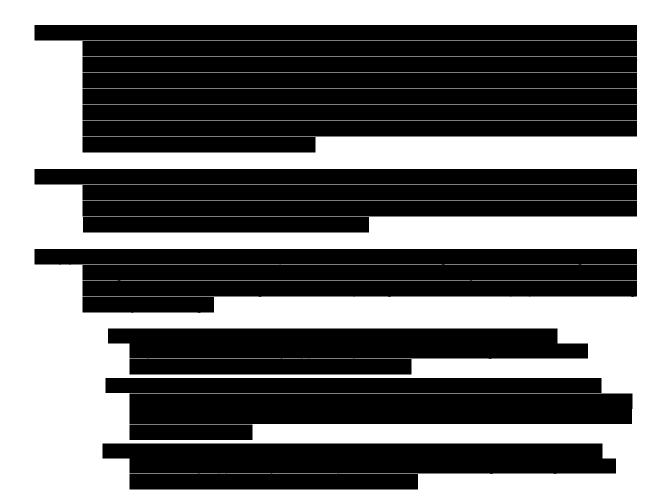
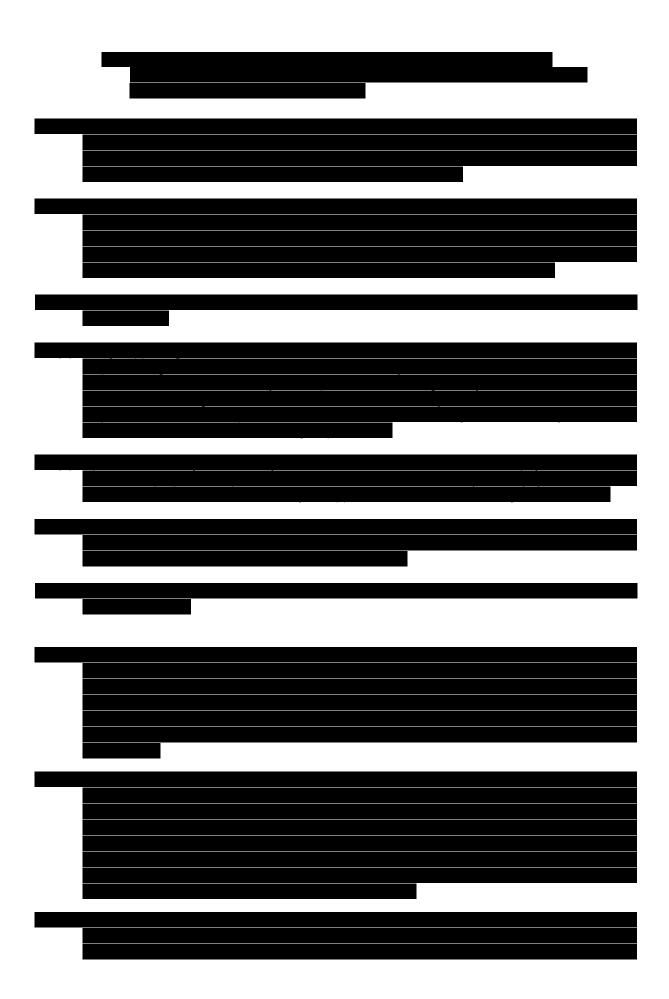


Table 2: Meeting the Governance requirements of Schedule 6

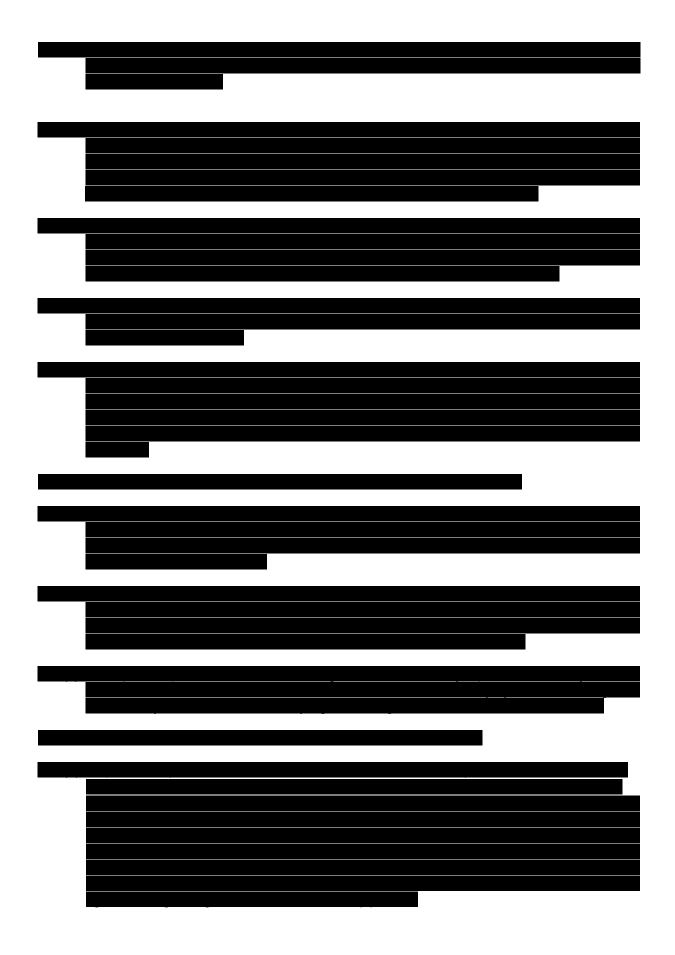


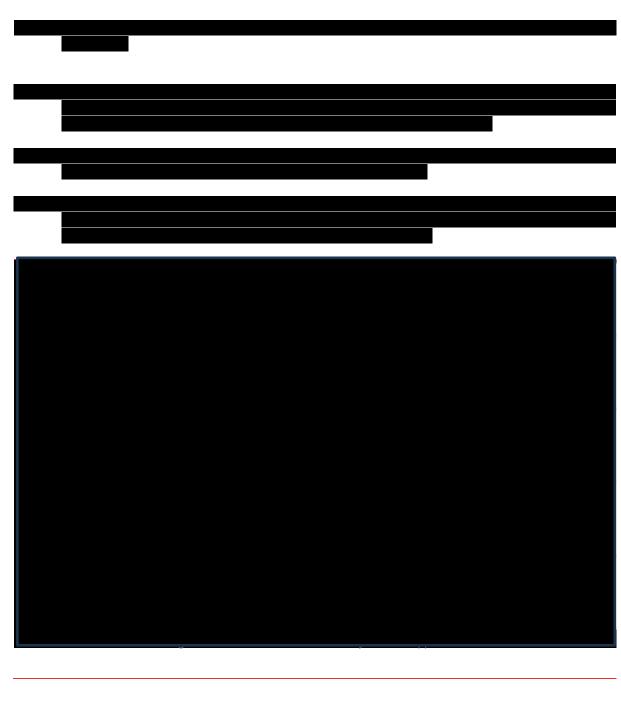
Table 3: Roles and Responsibilities of Exit Steering Group

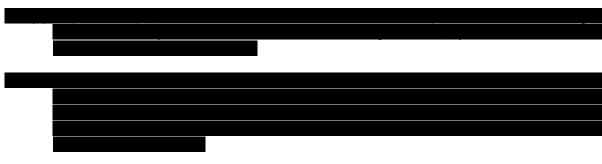


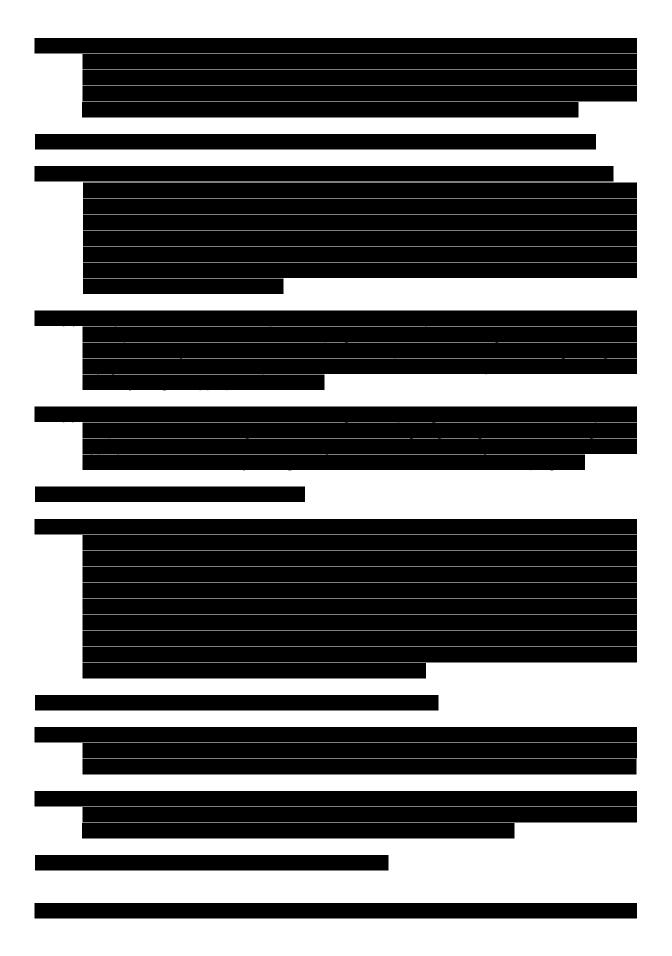


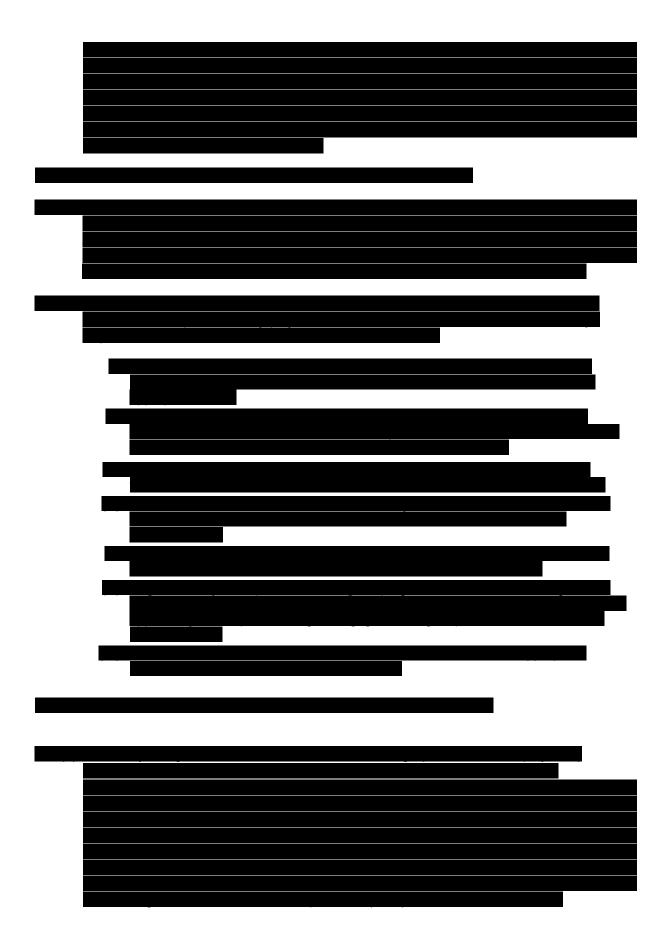


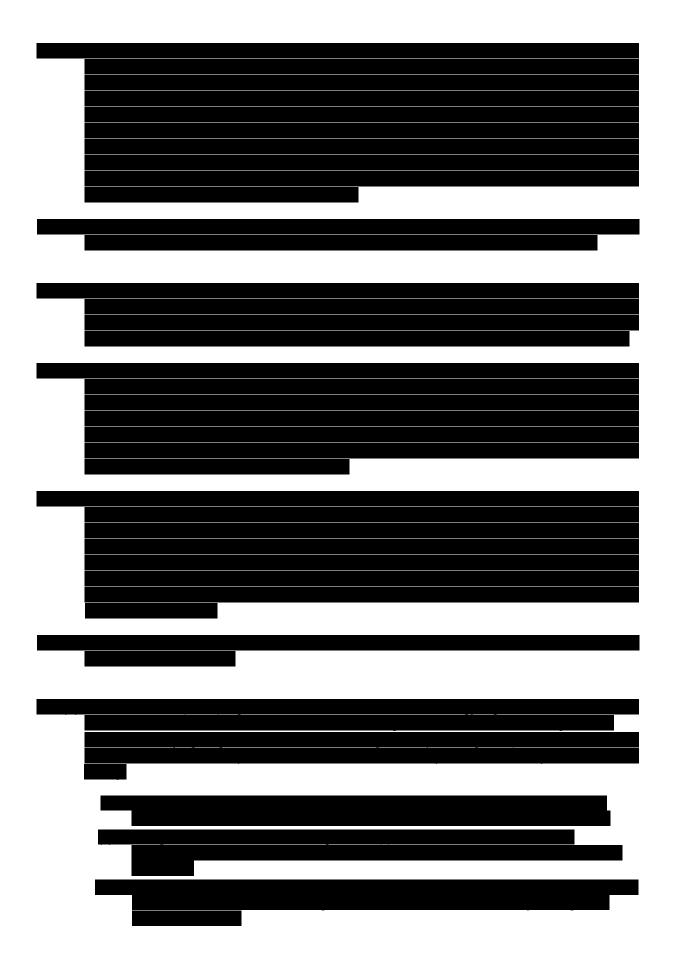


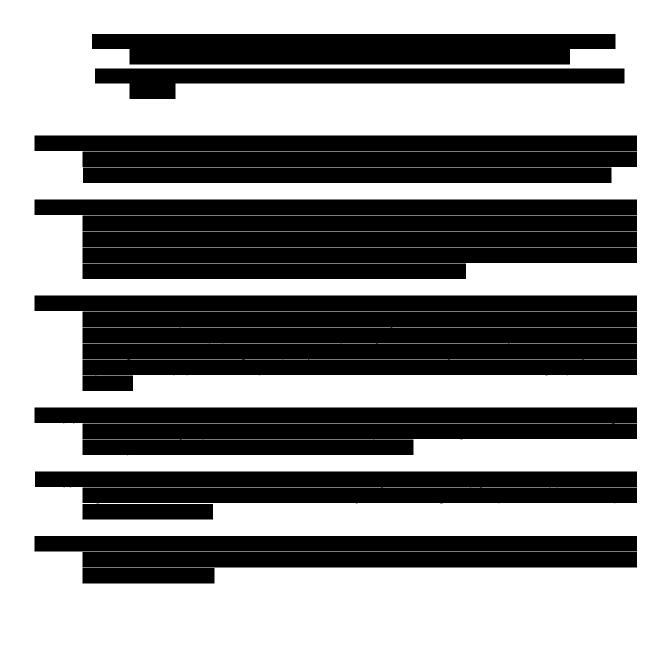


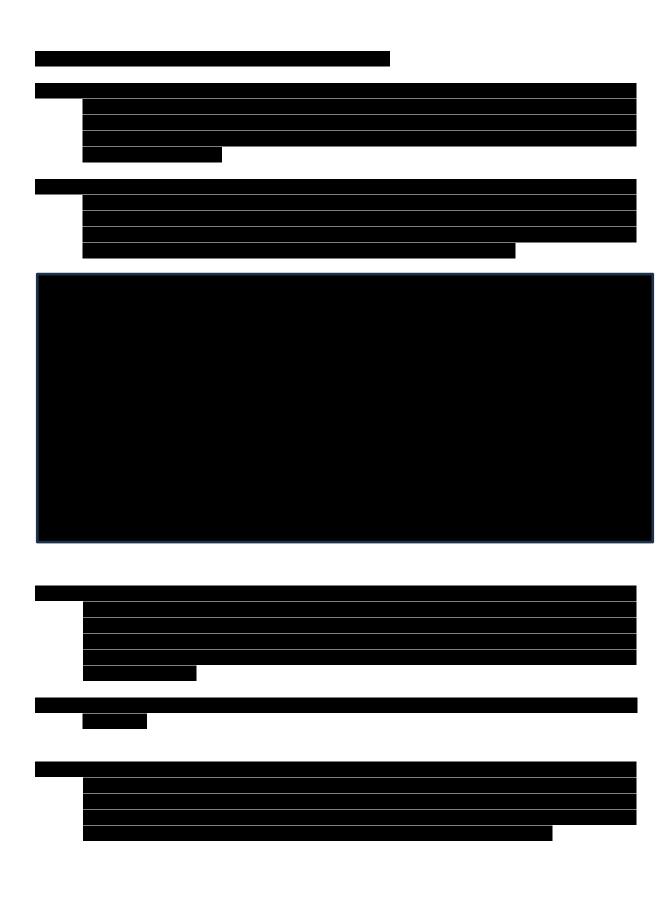


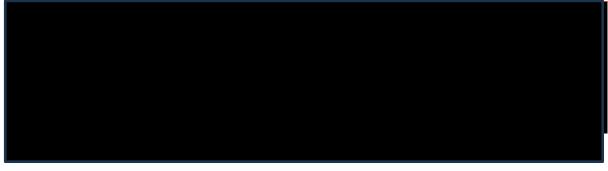




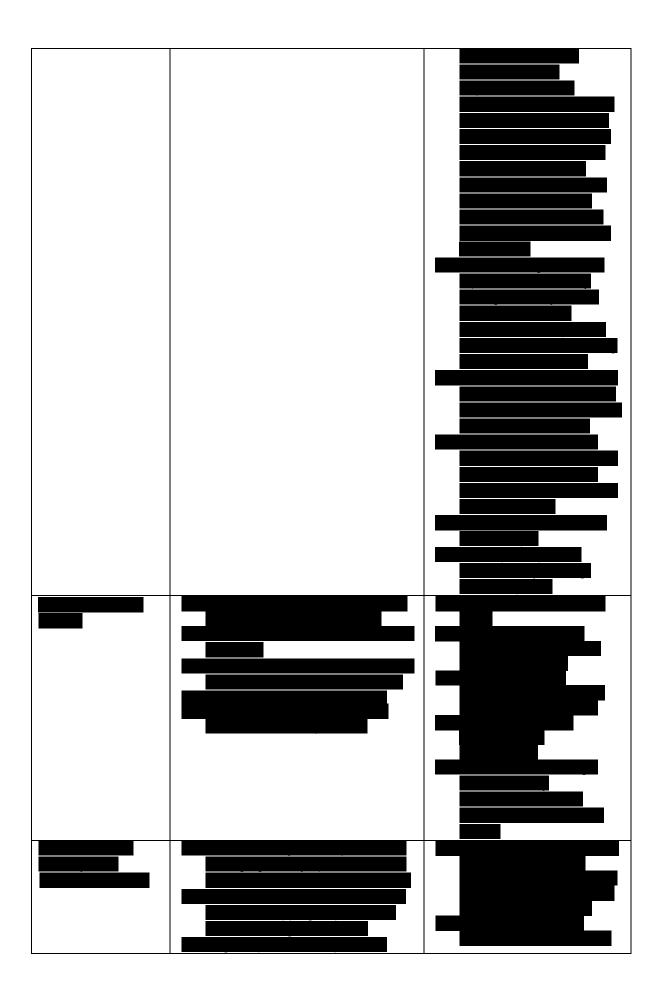


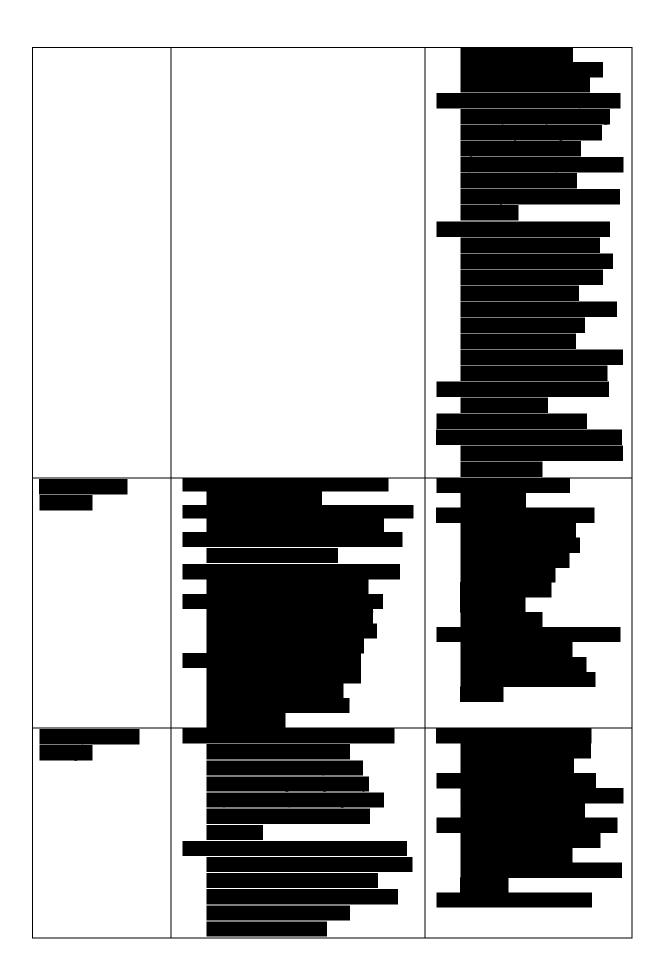


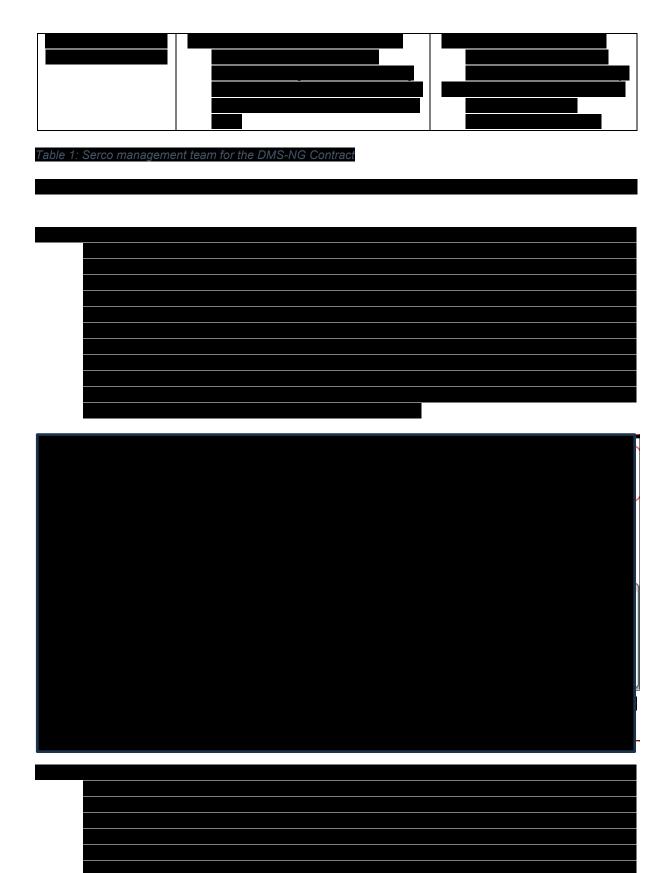


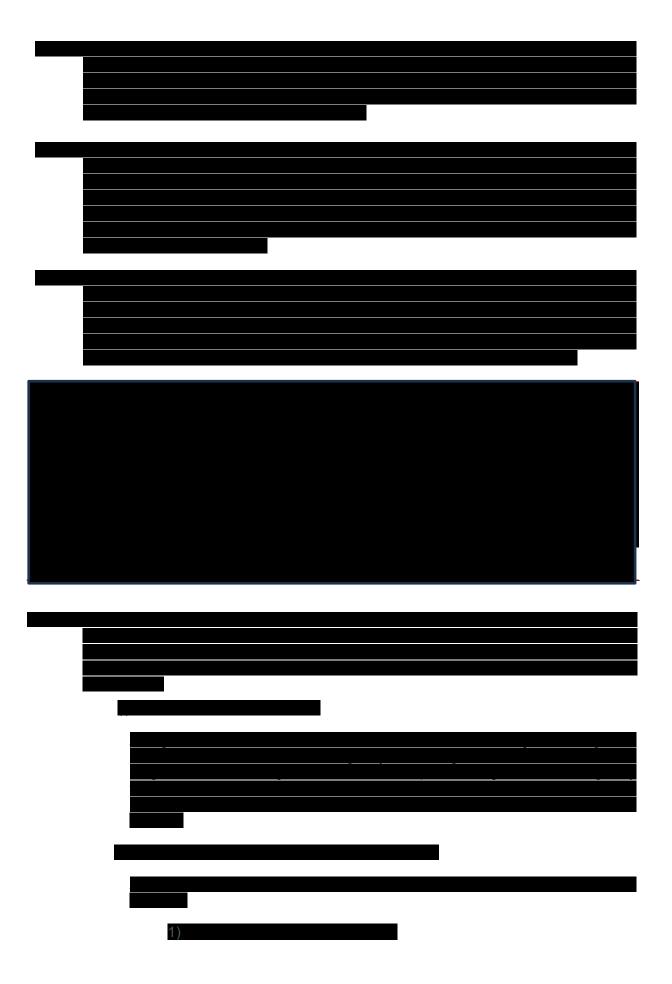


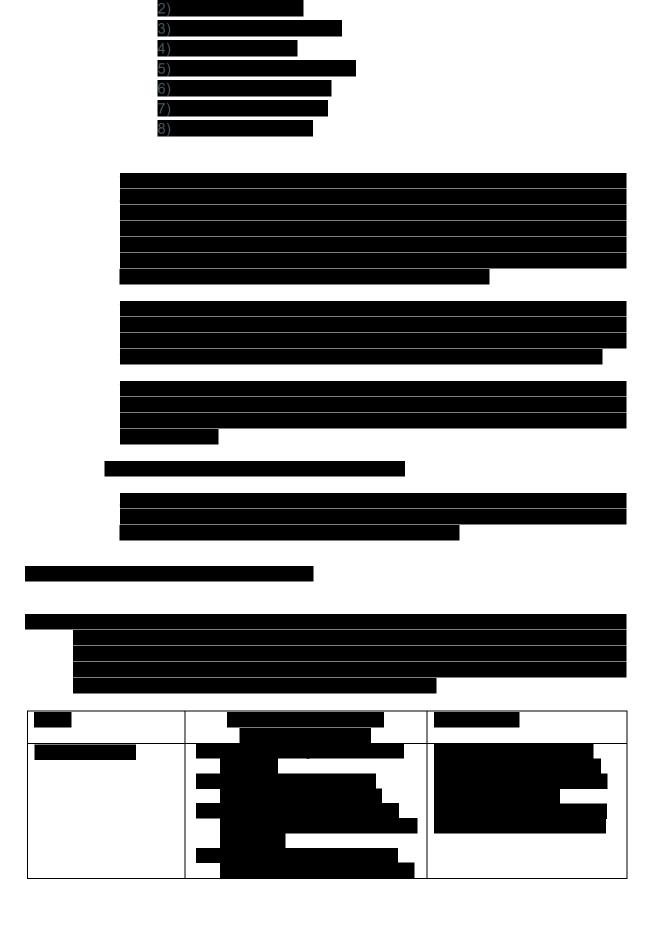


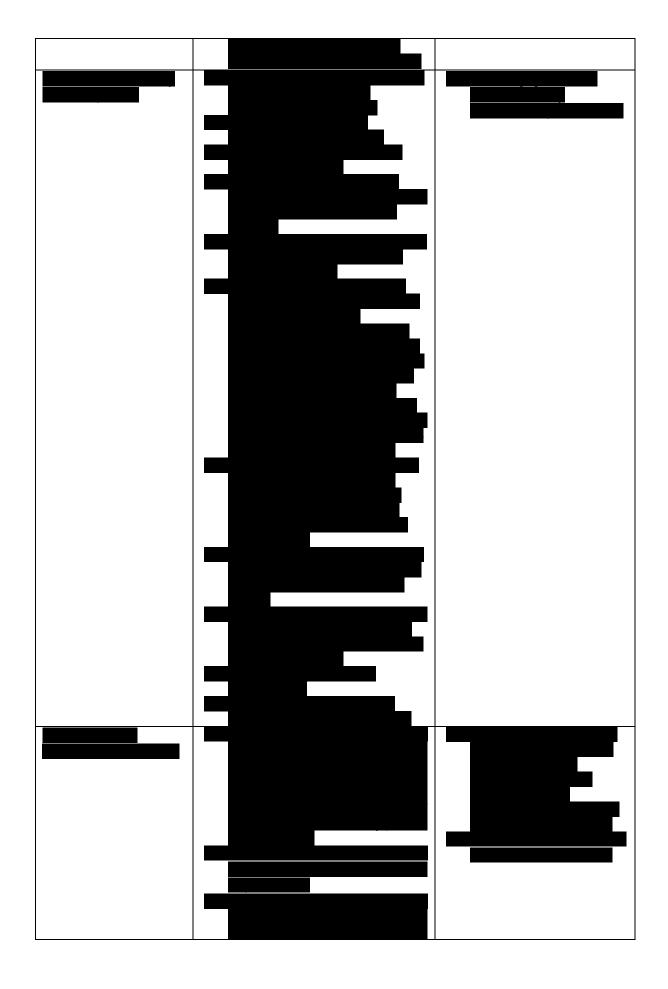


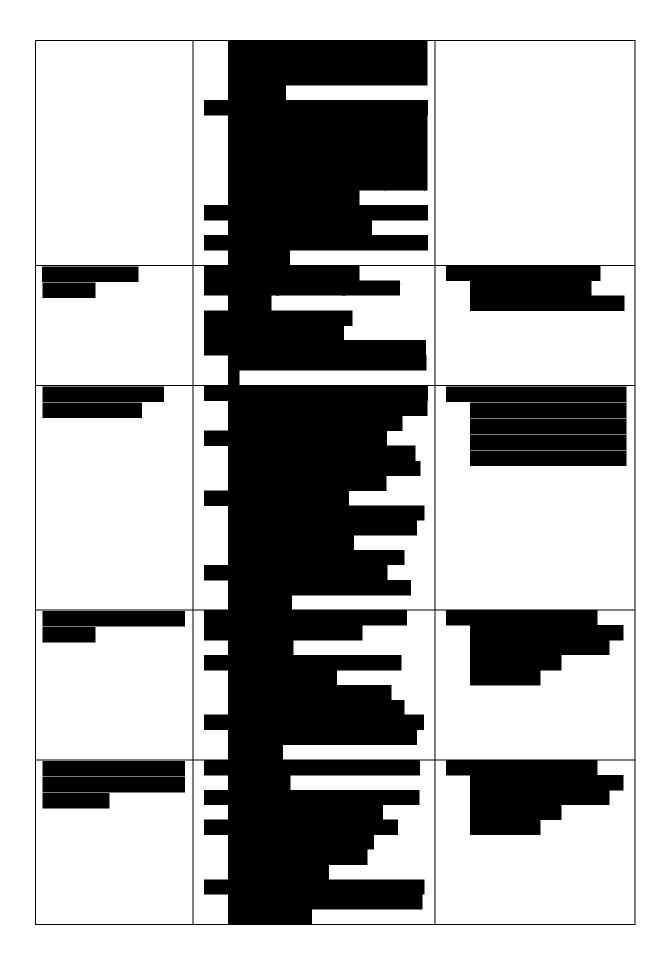












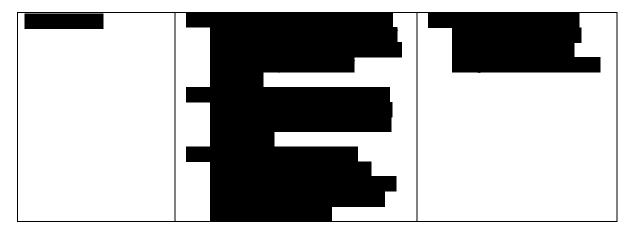


Table 2: Responsibilities and Accountabilities



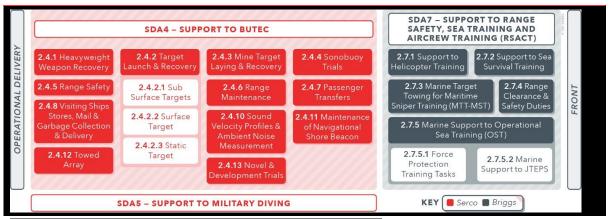
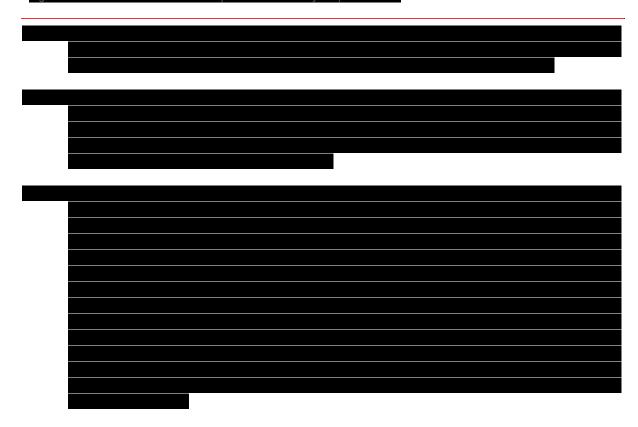
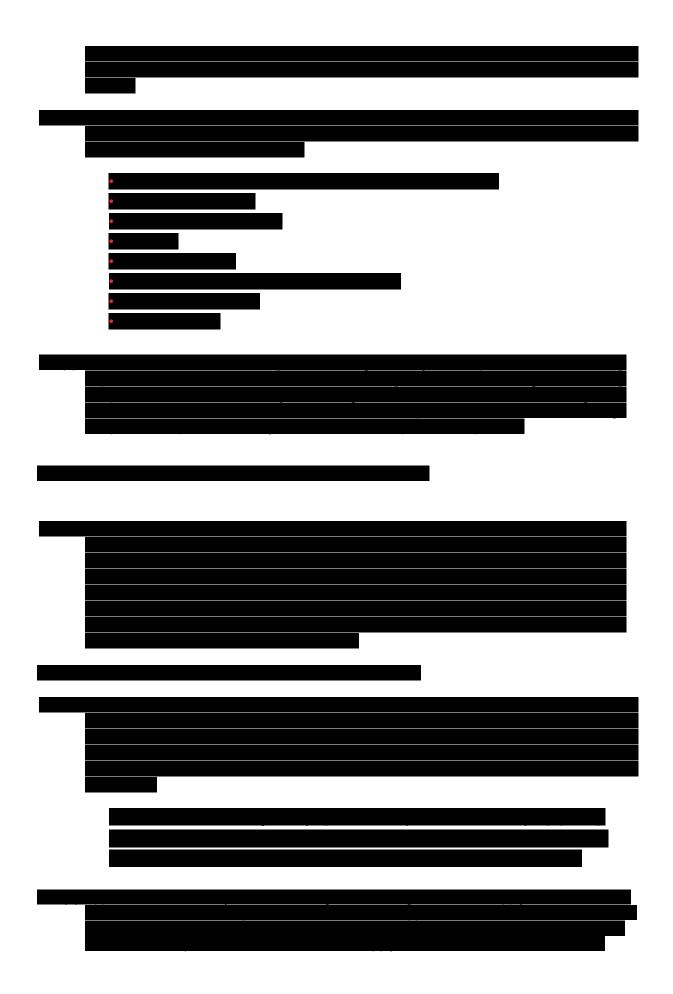


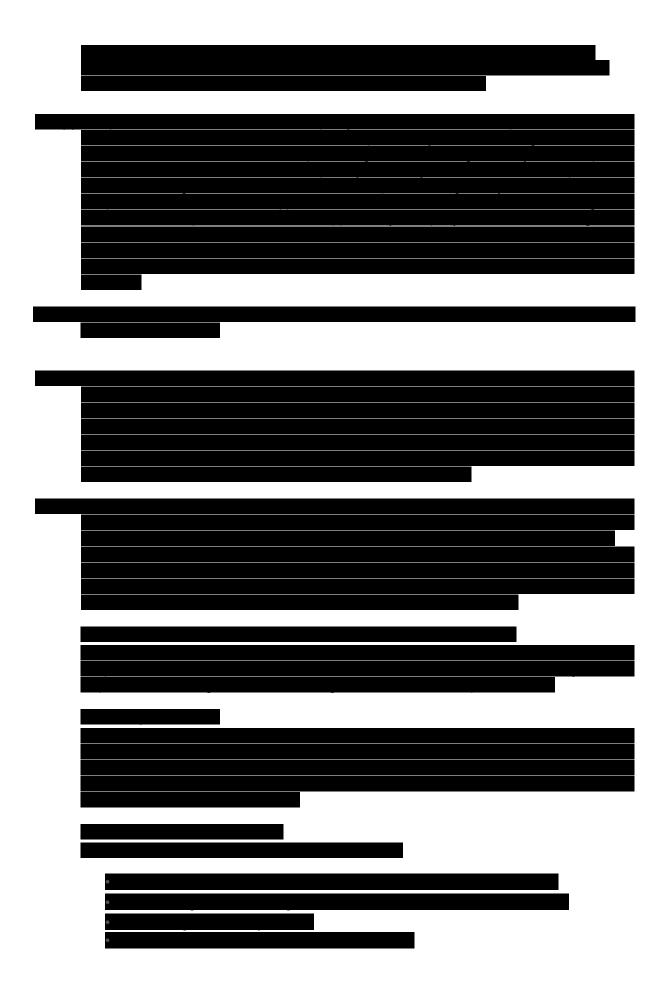
Figure 5: The SDAs within Serco's operational delivery responsibilities





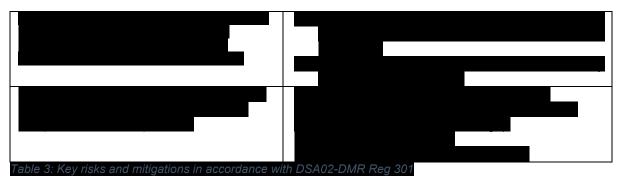


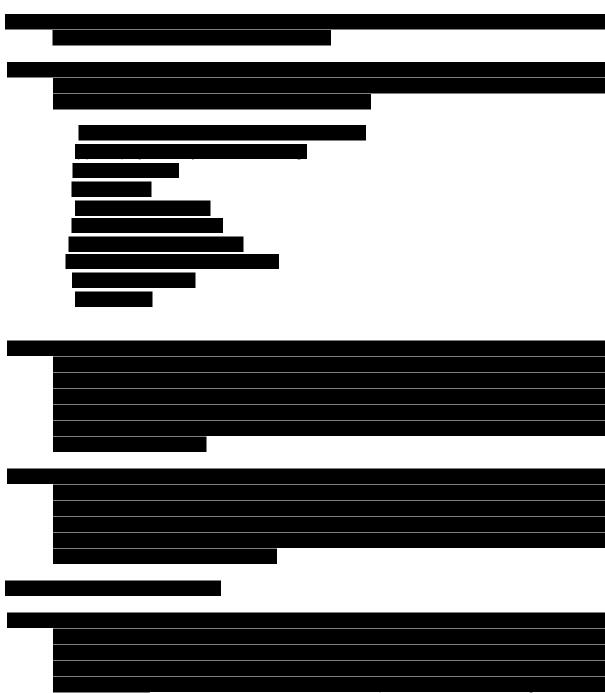


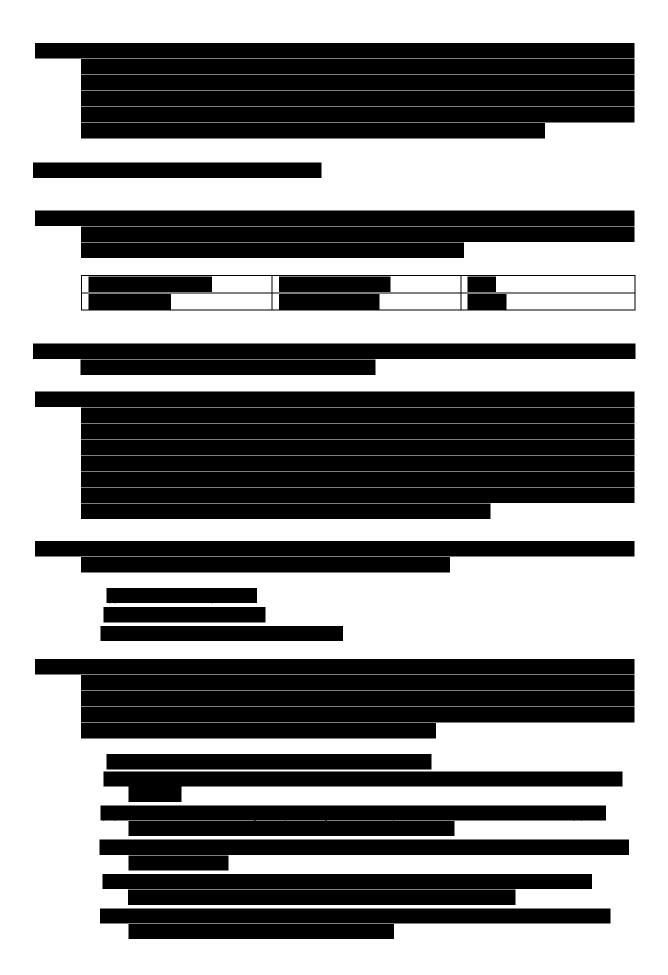


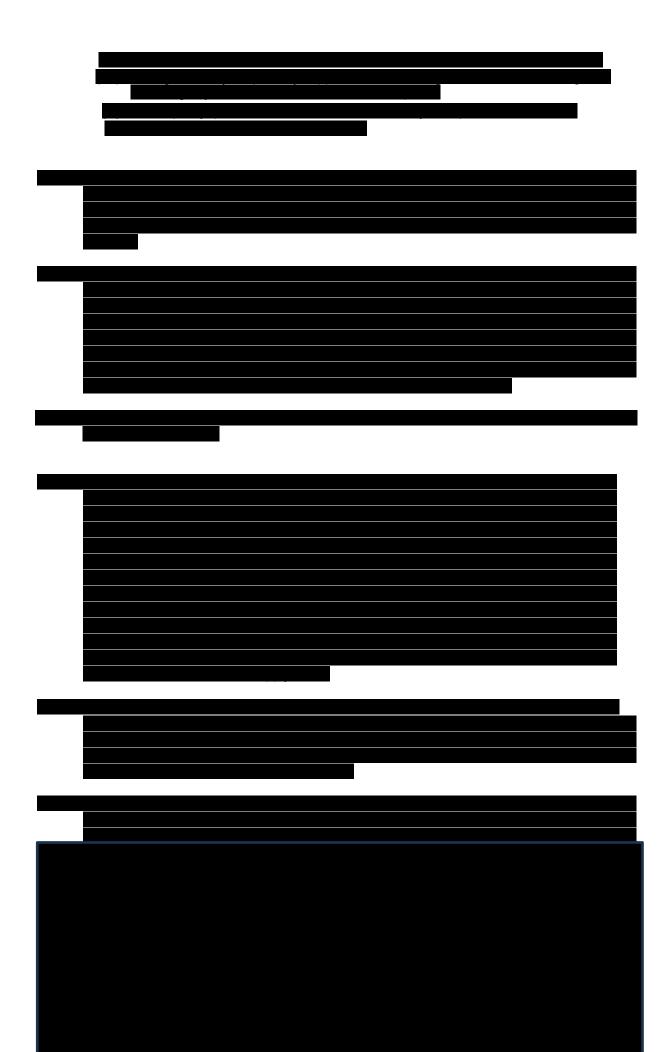
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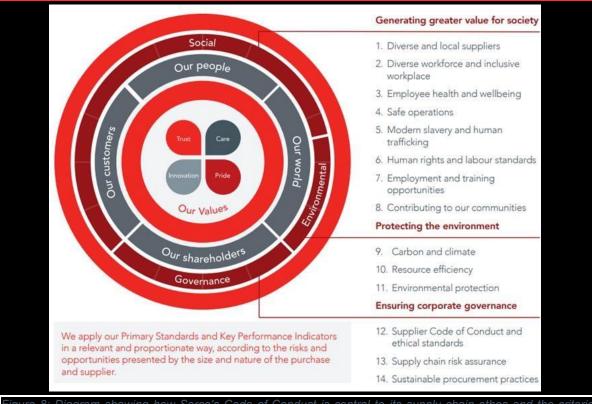
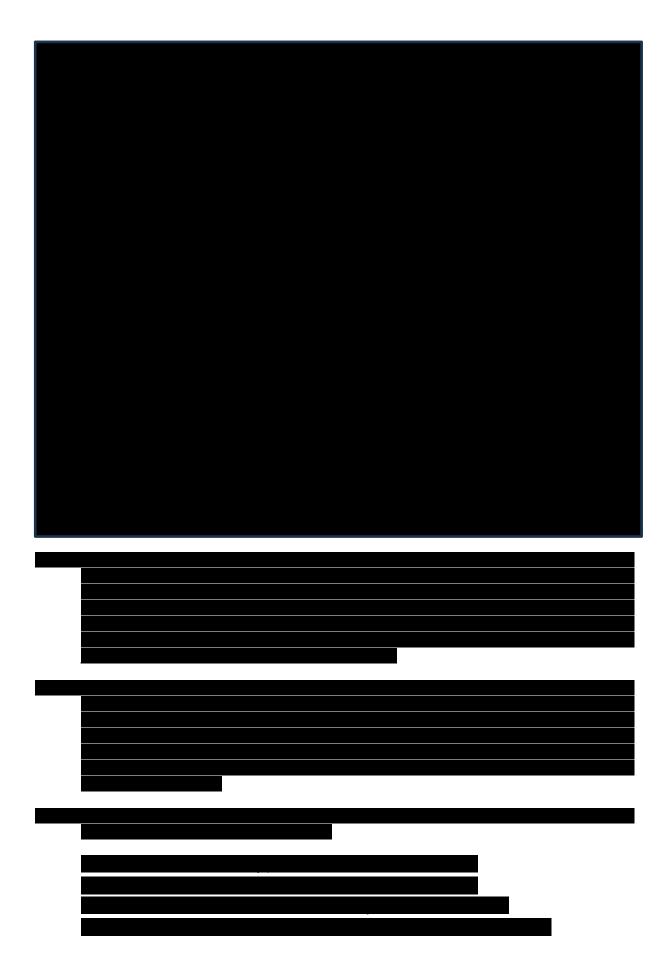


Figure 8: Diagram showing how Serco's Code of Conduct is central to its supply chain ethos and the criteria Serco expect its supply chain to adhere to

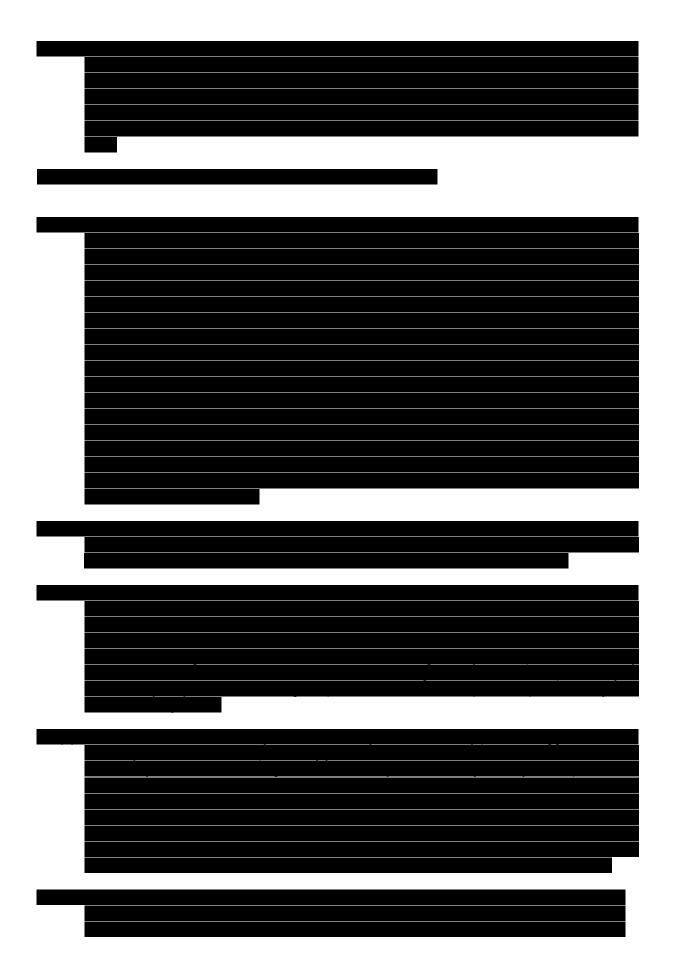
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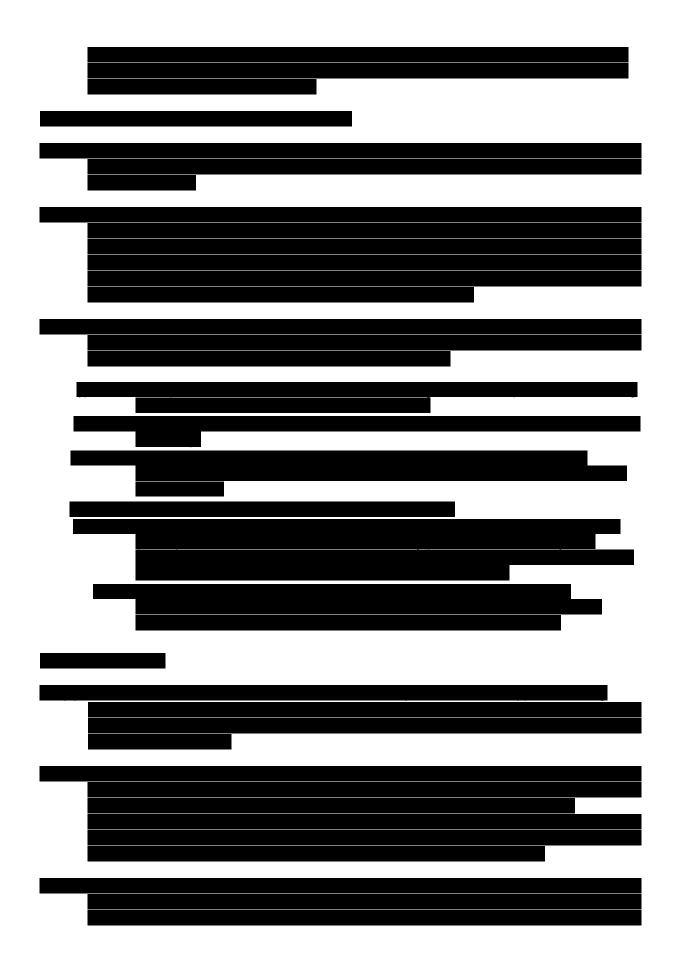


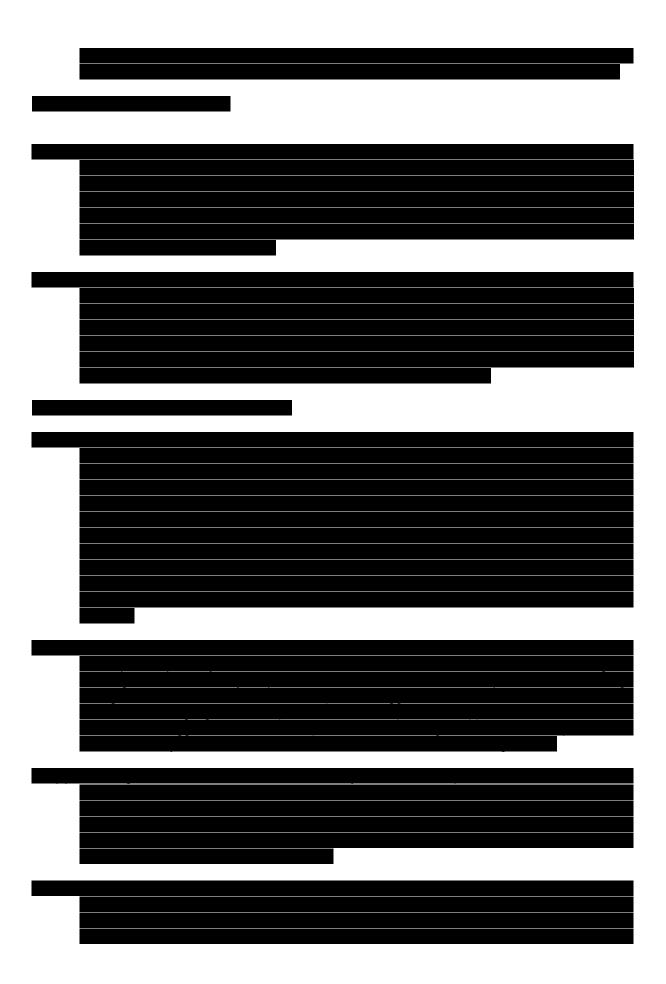


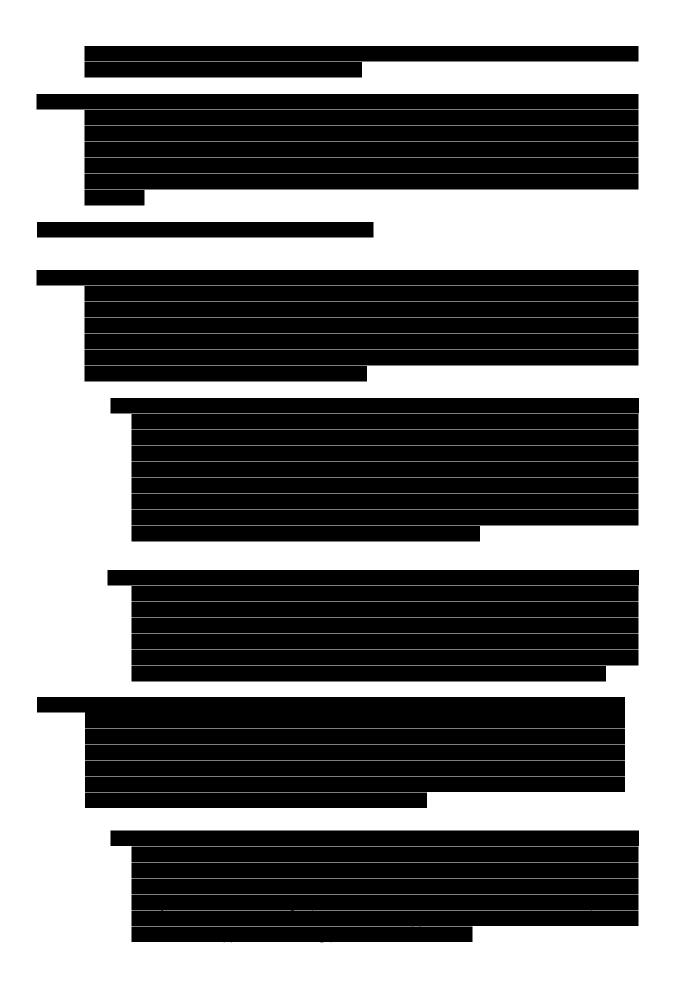




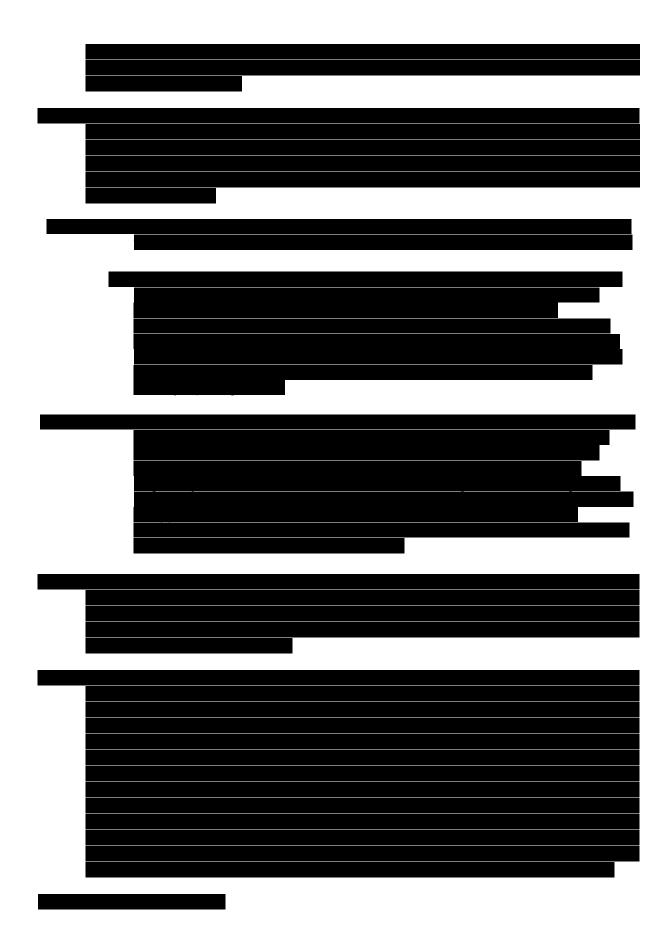


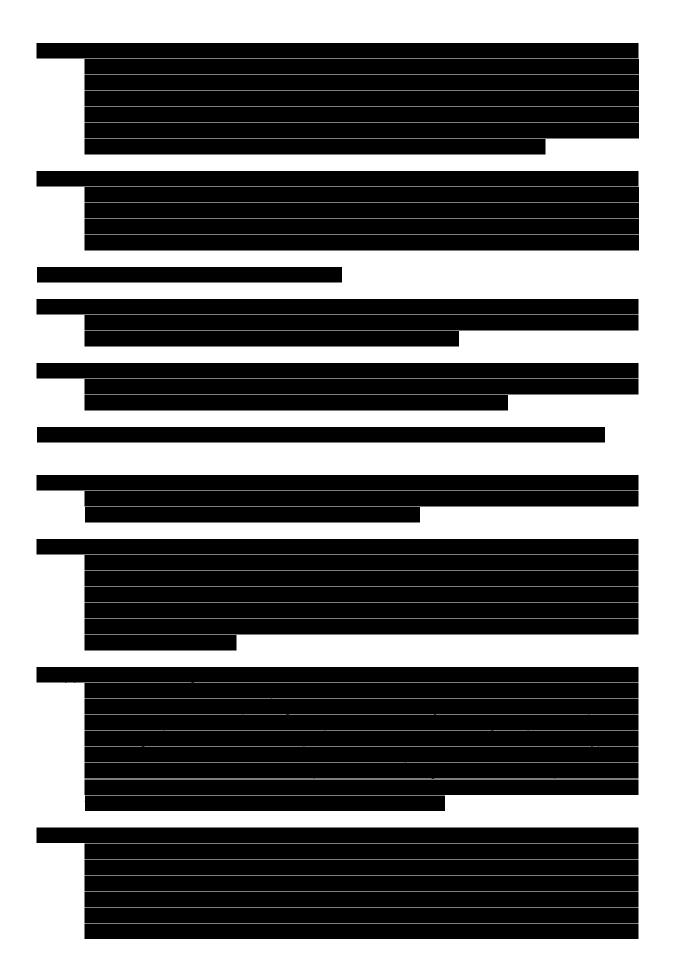


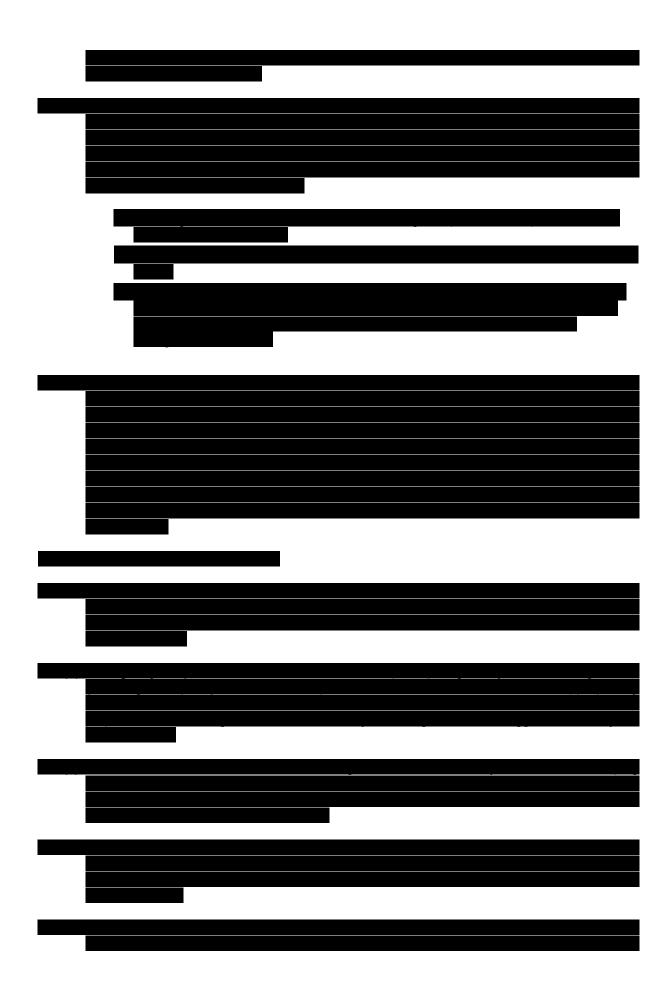


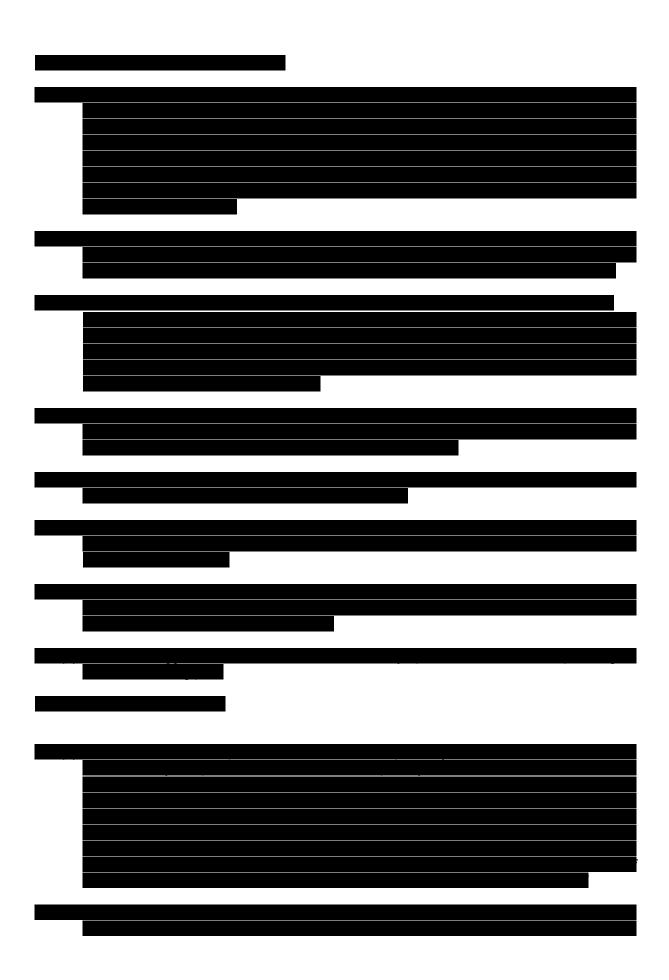


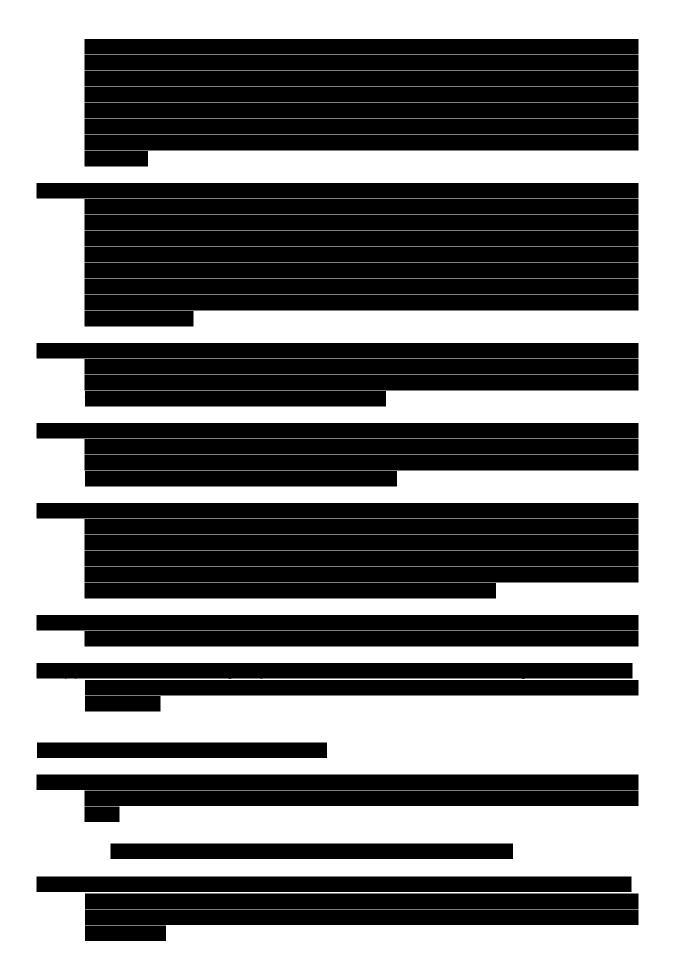


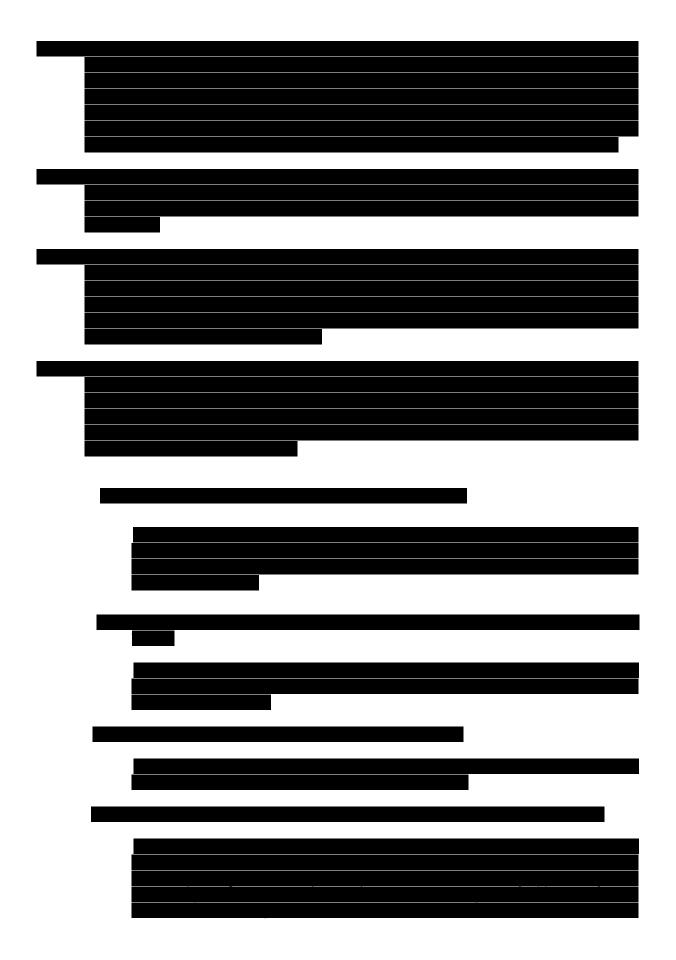


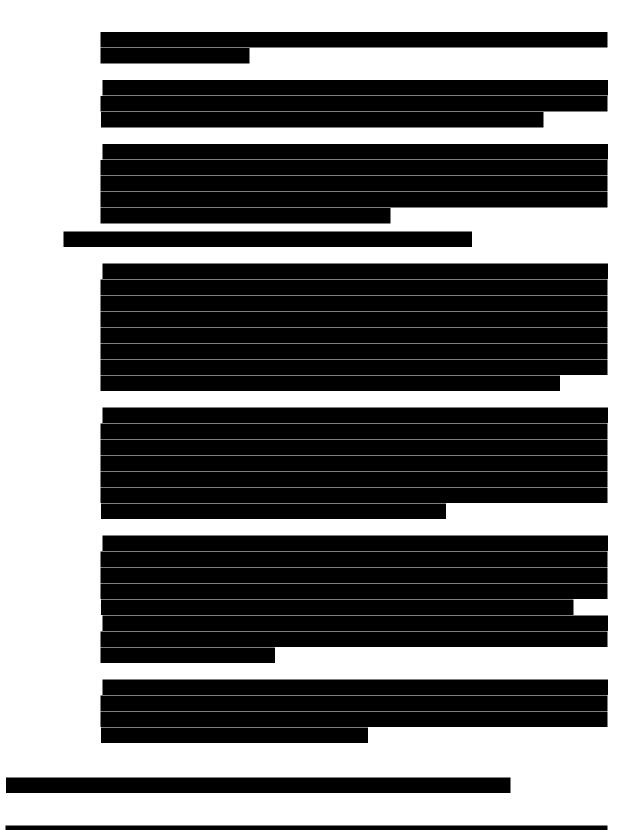


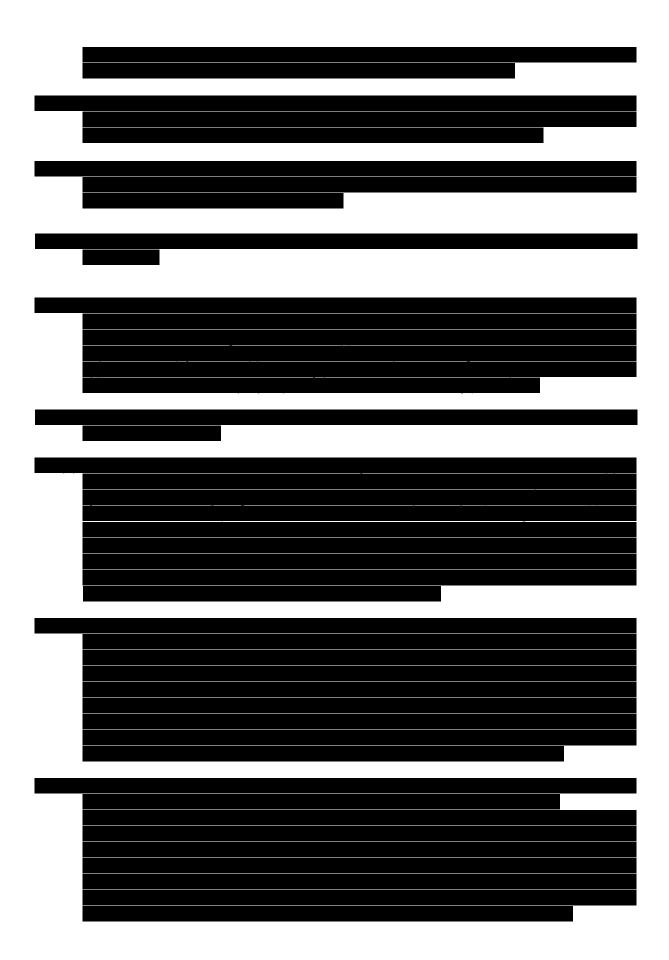


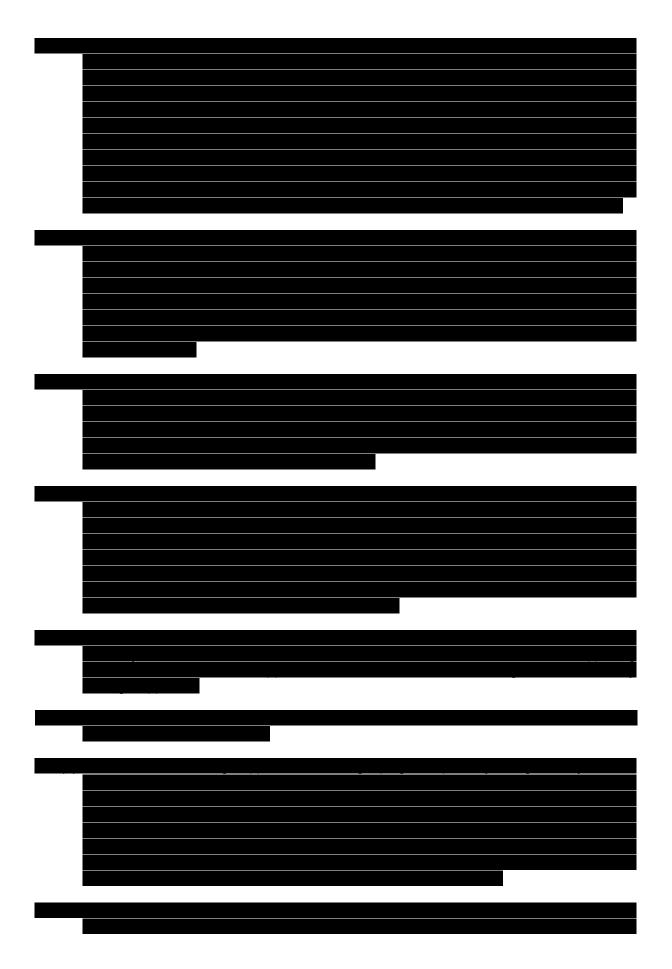


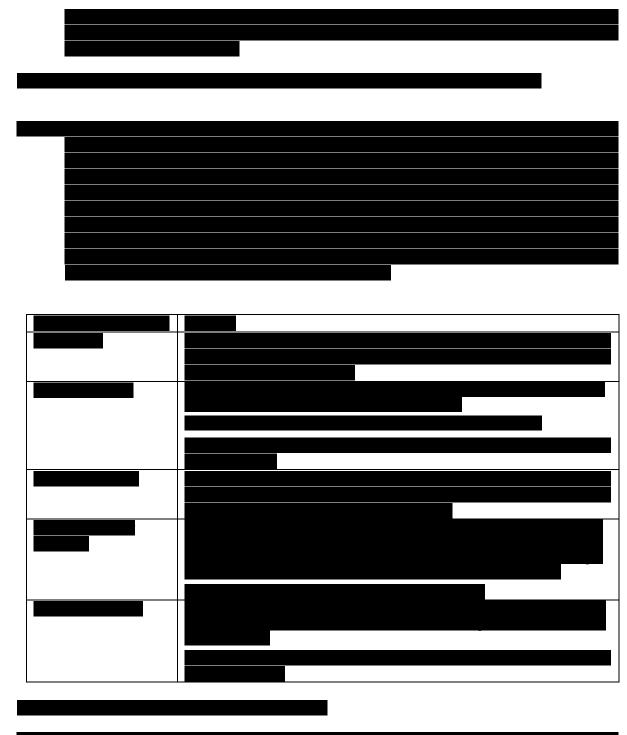




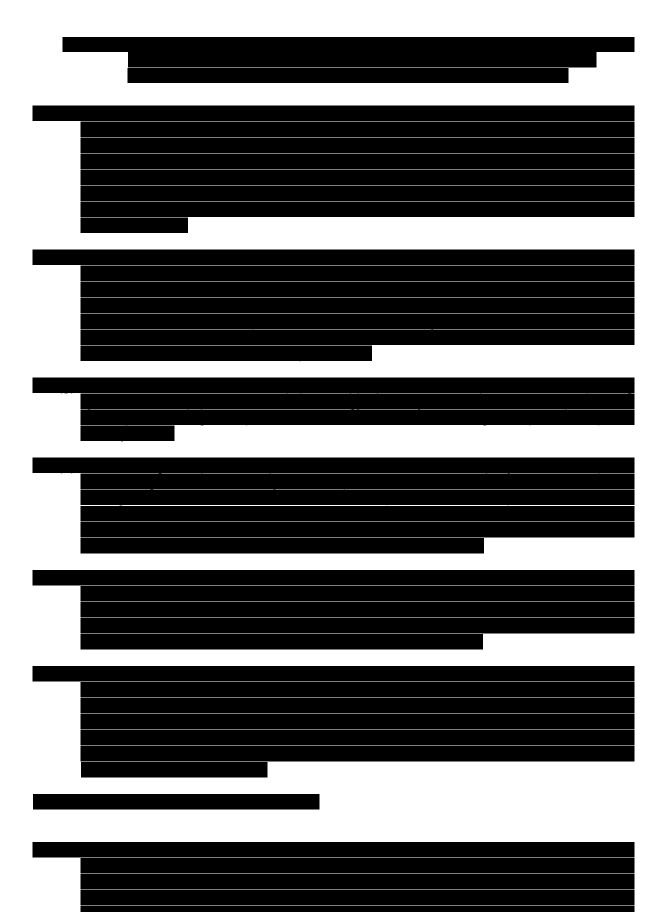


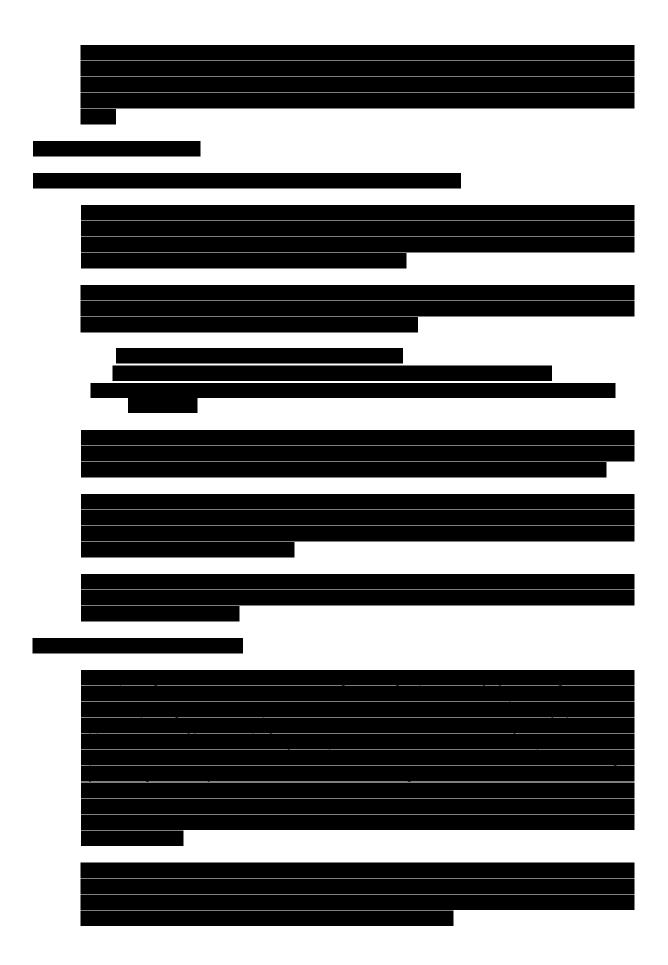


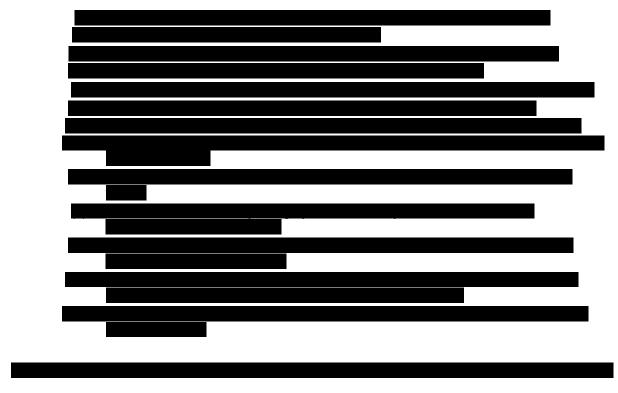


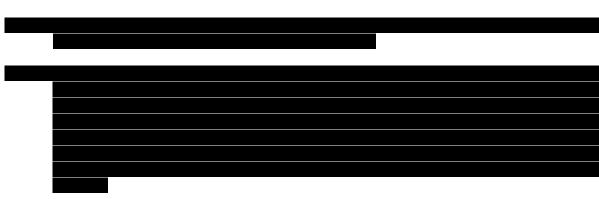






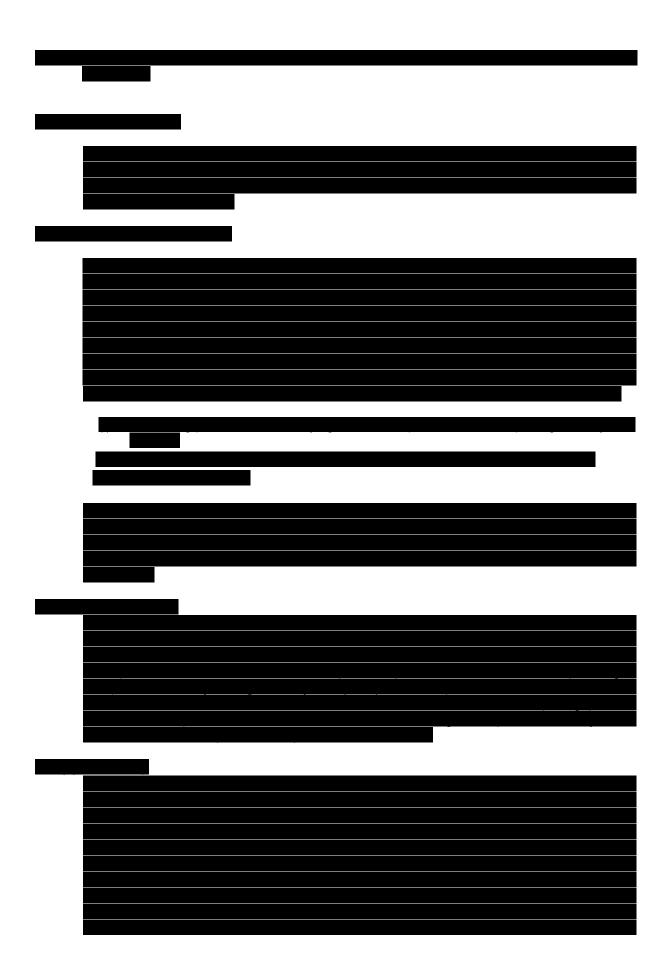


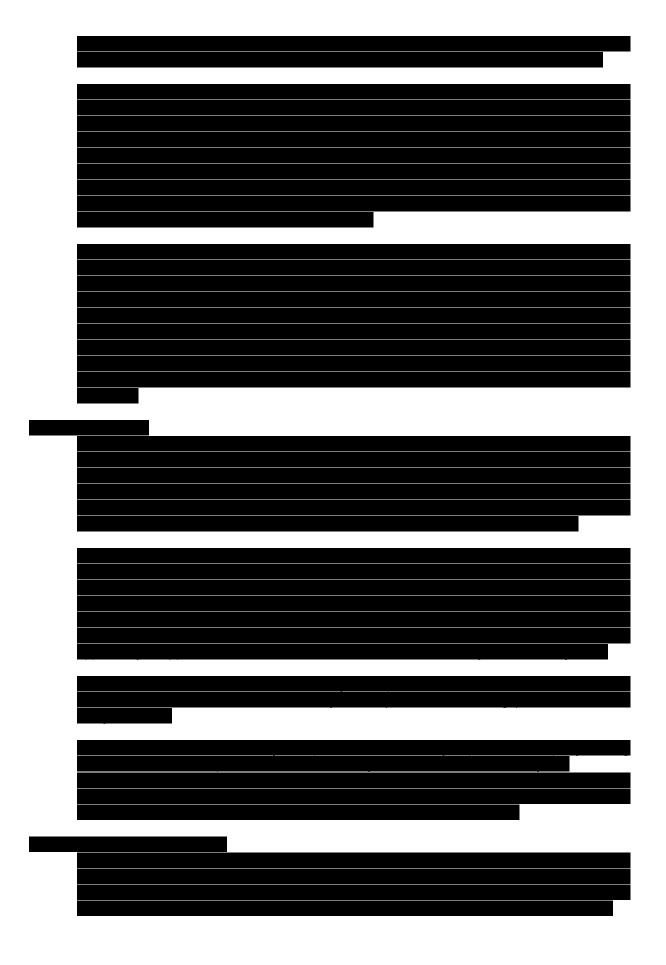


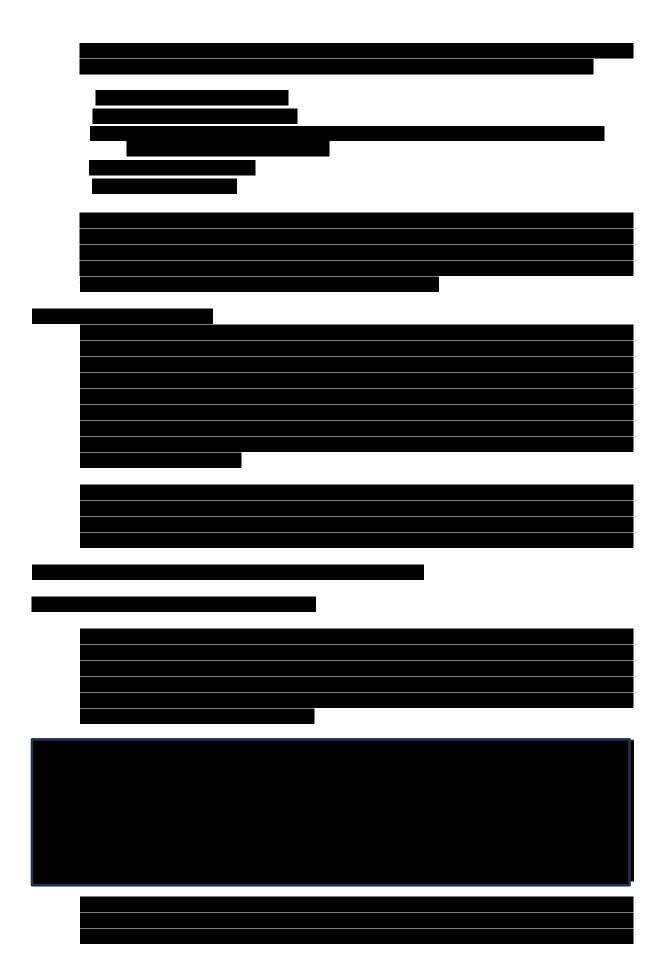




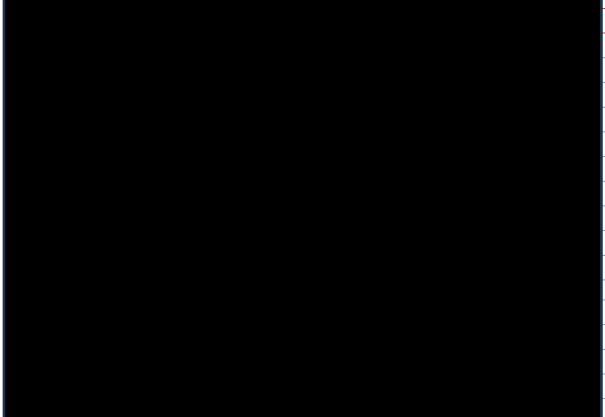


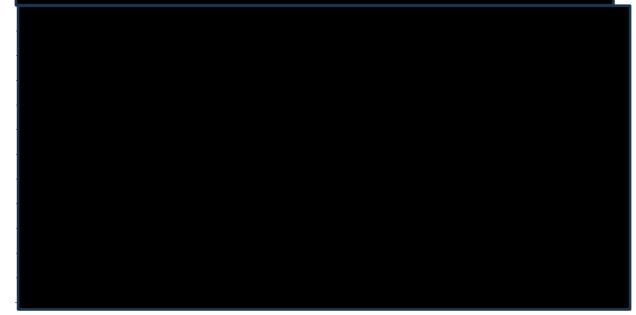




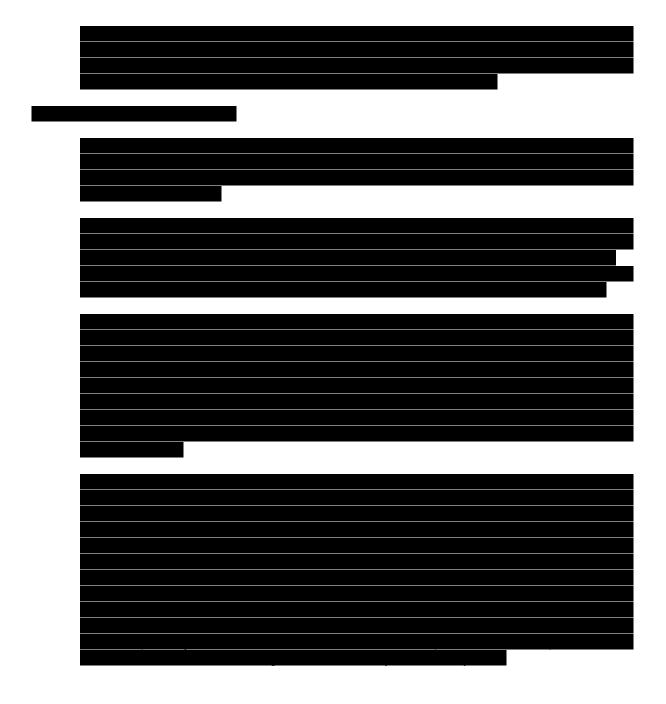




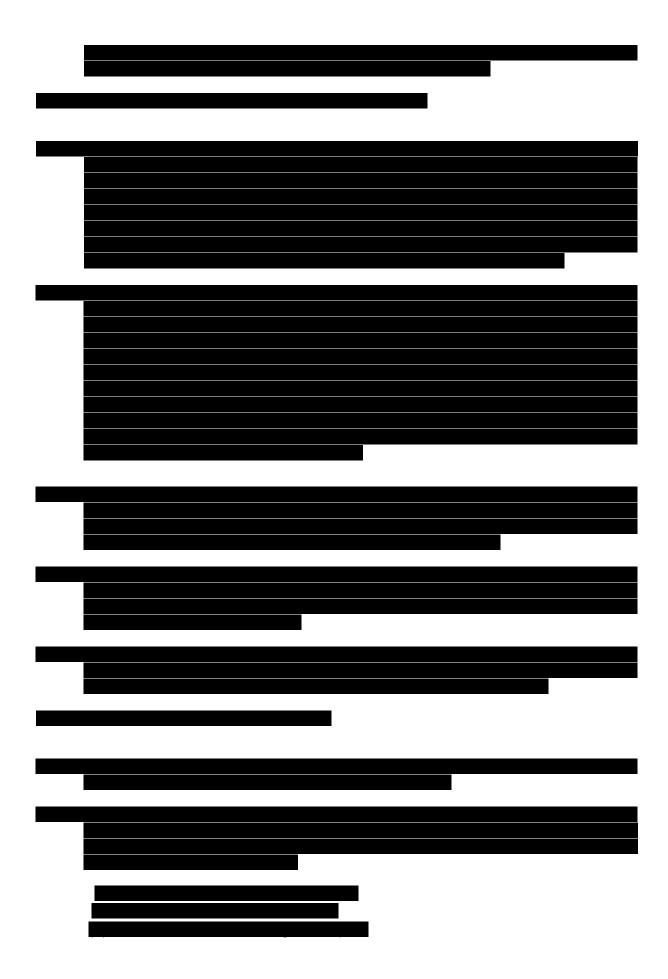


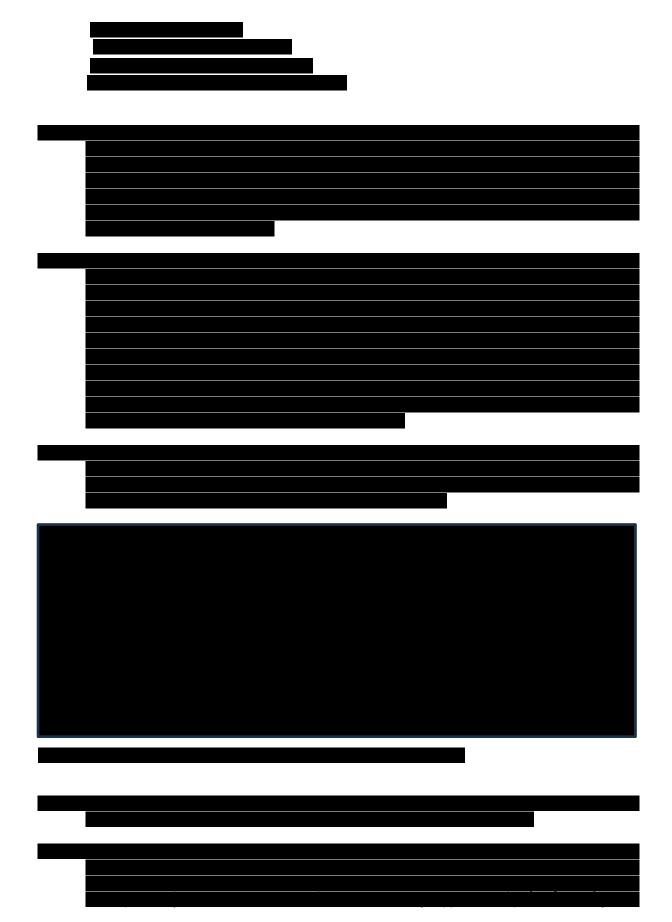


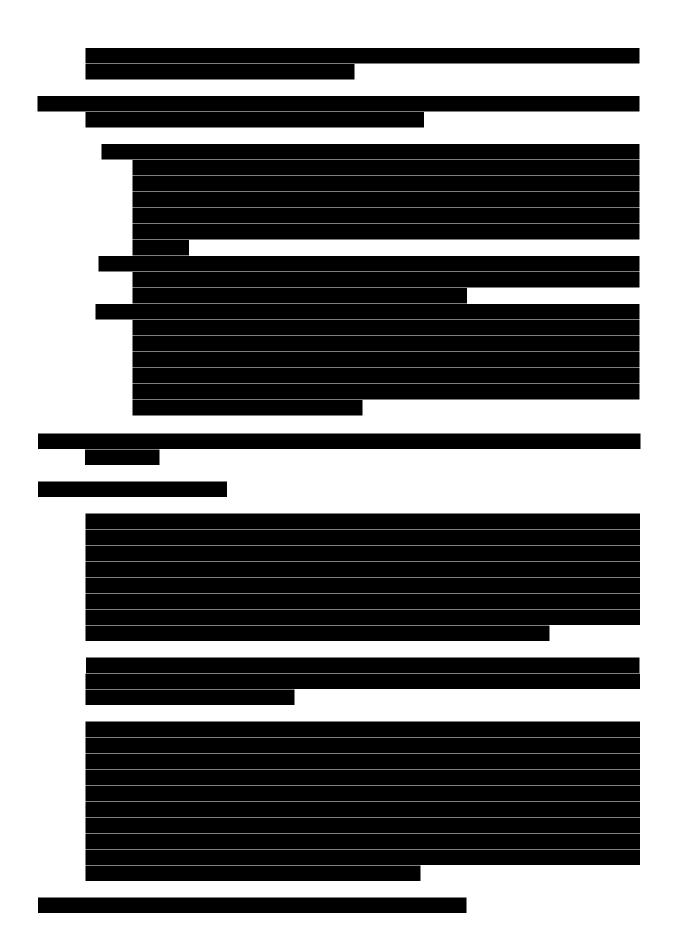


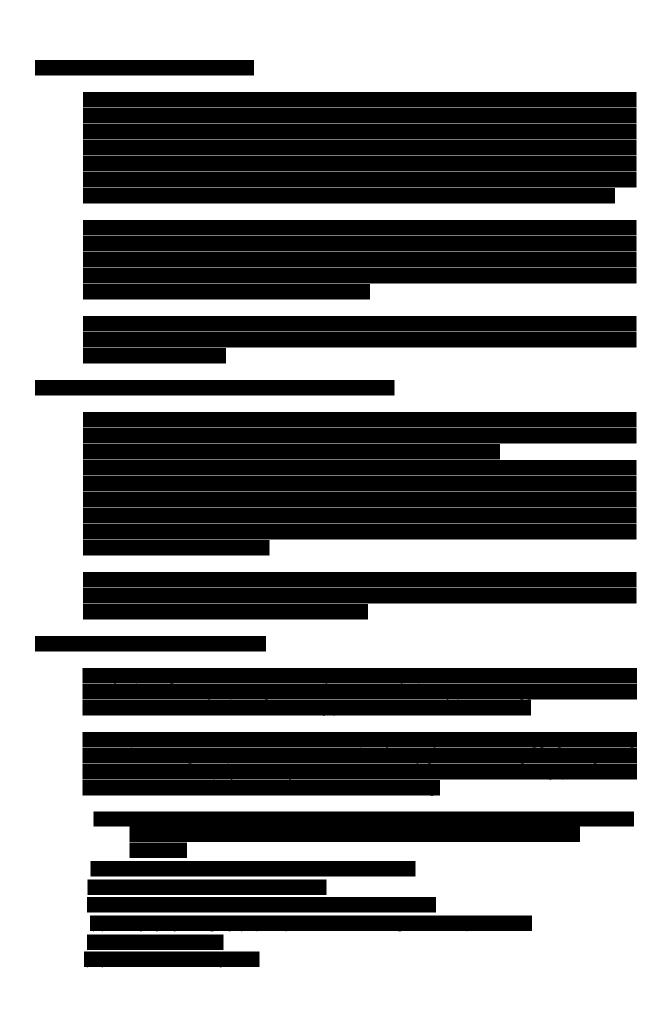


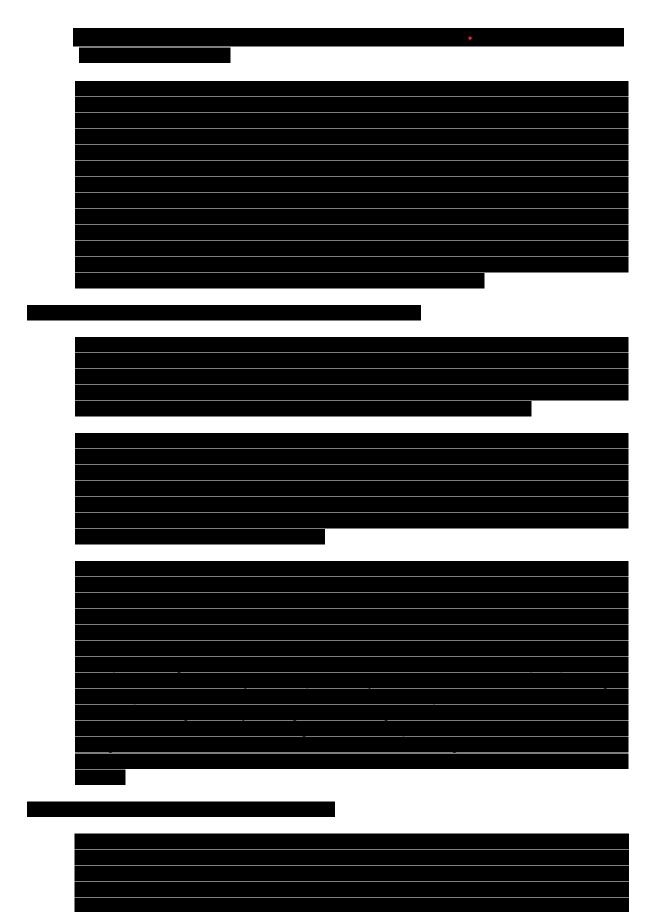


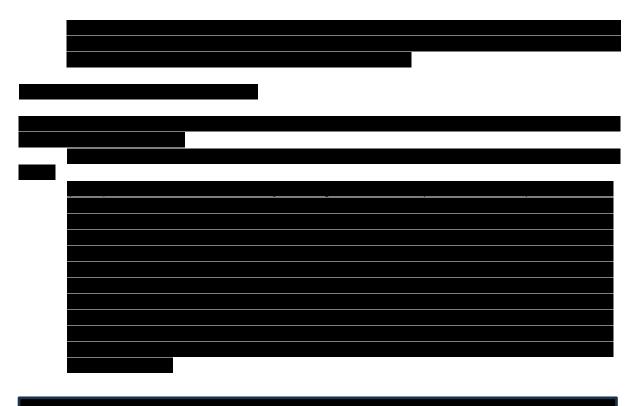


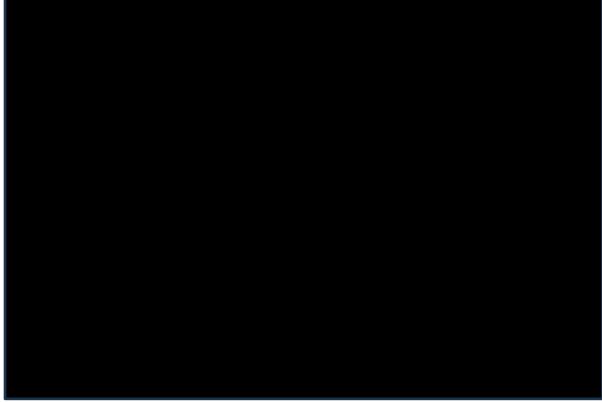


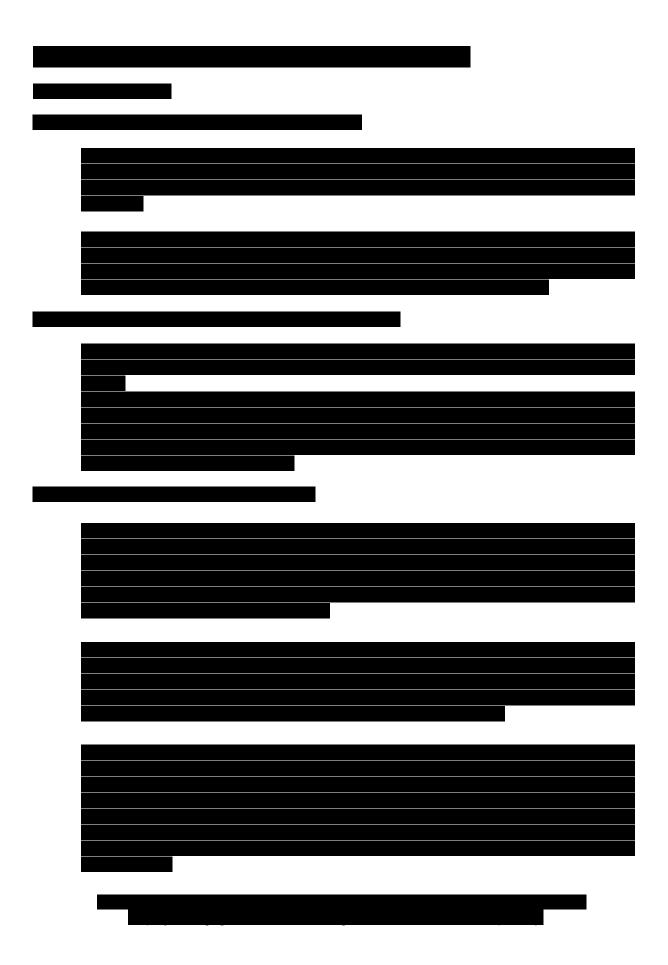


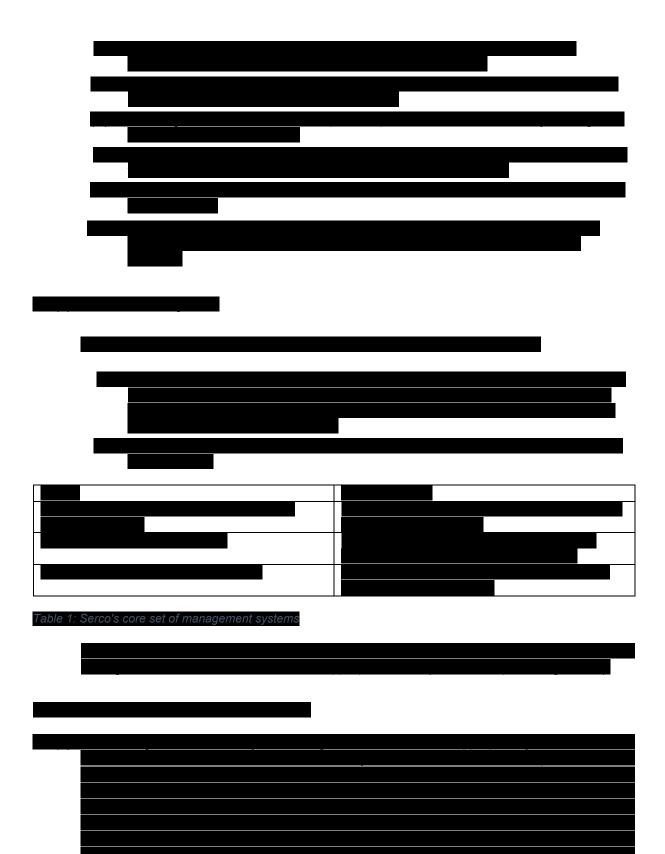


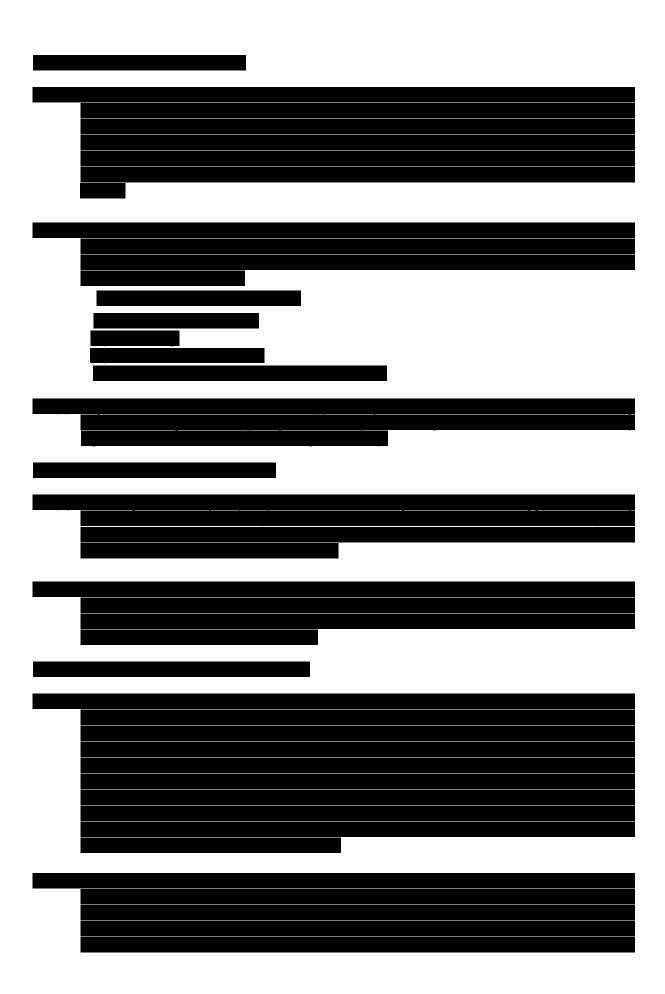


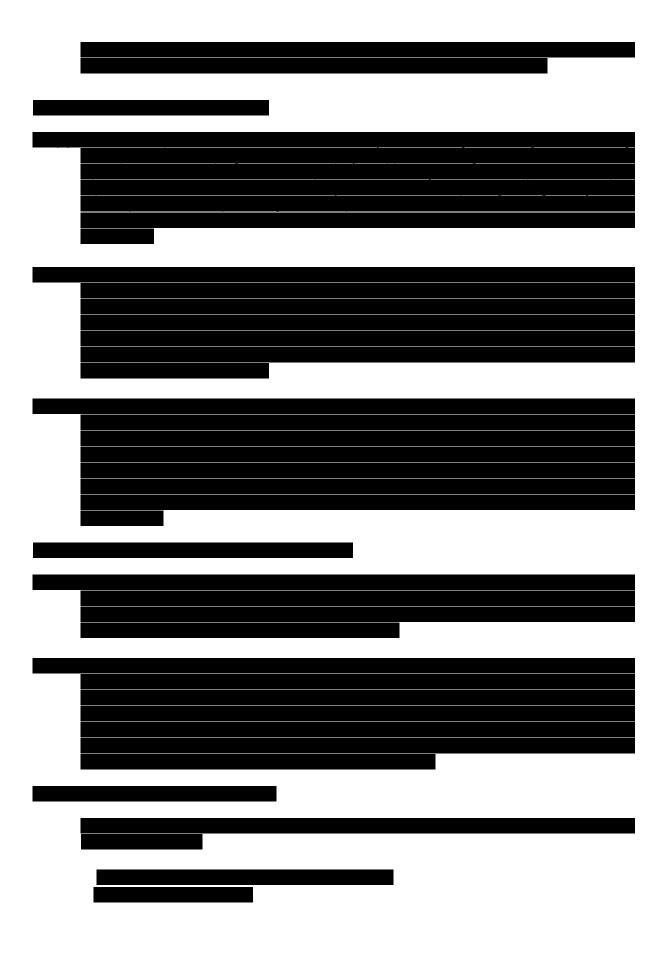


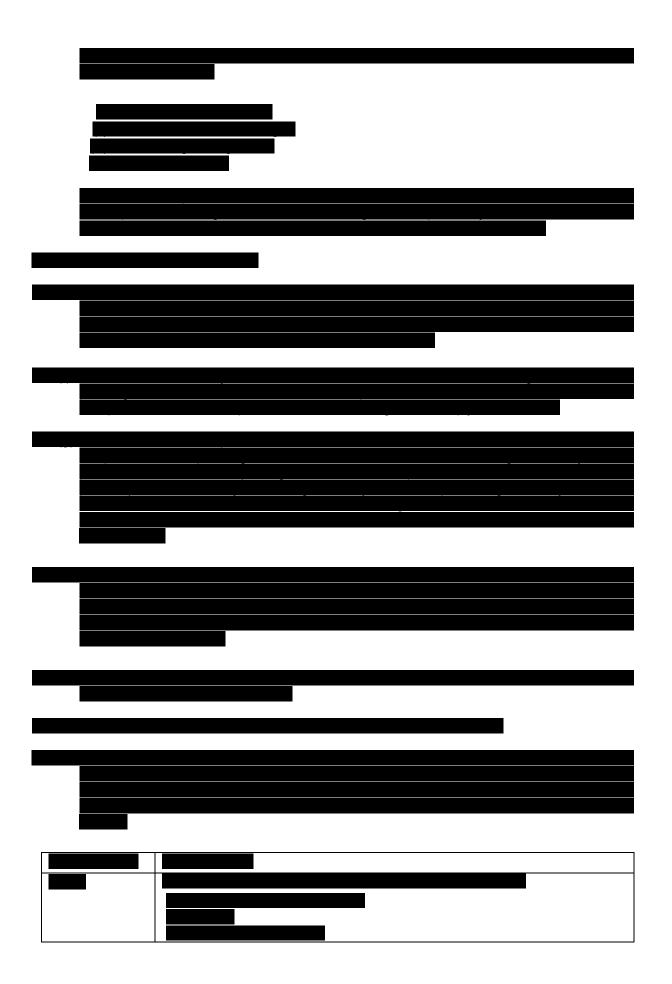


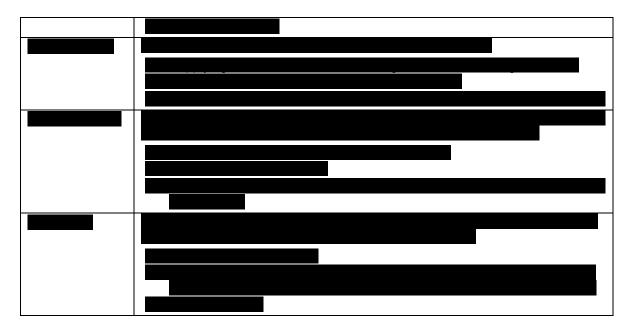




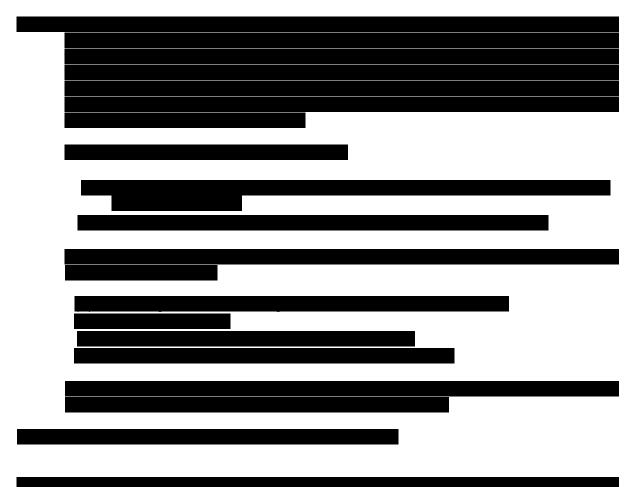








## Table 2: the main SBS services



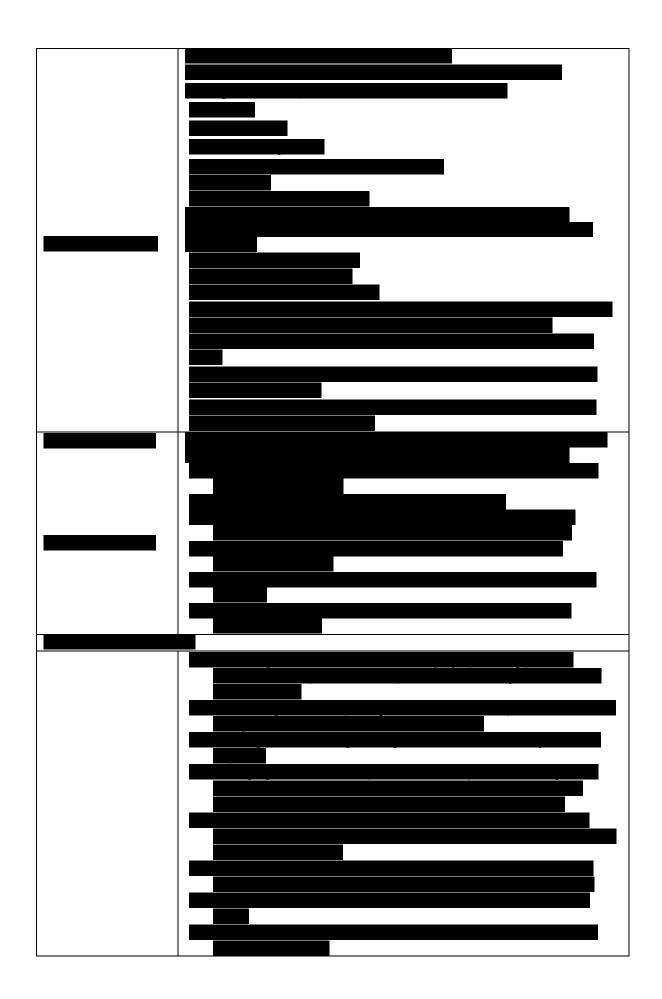
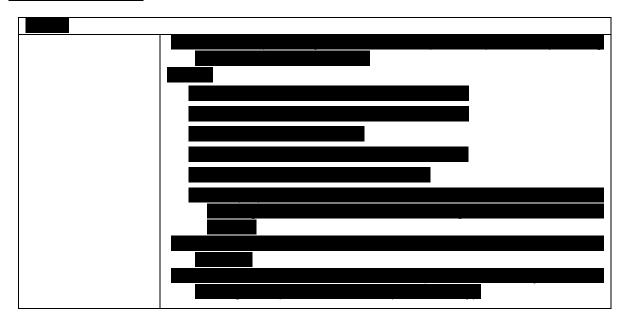






Table 3: key roles ashore





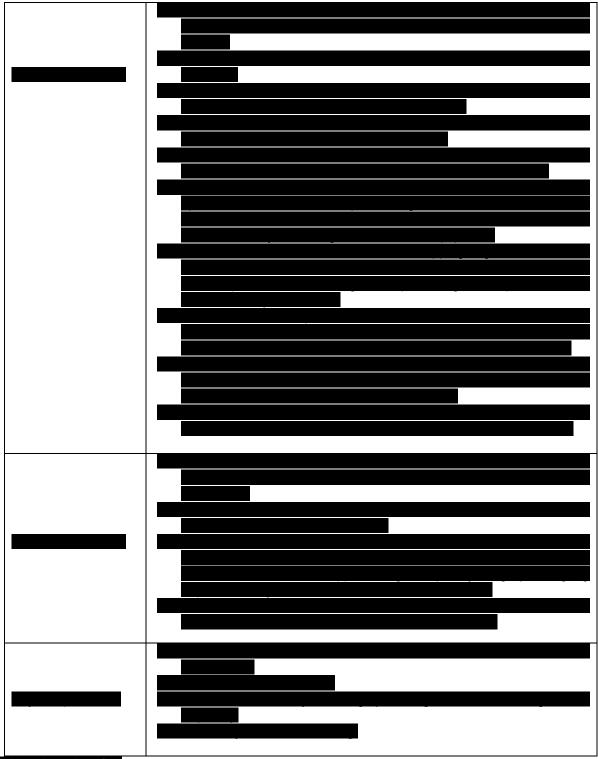
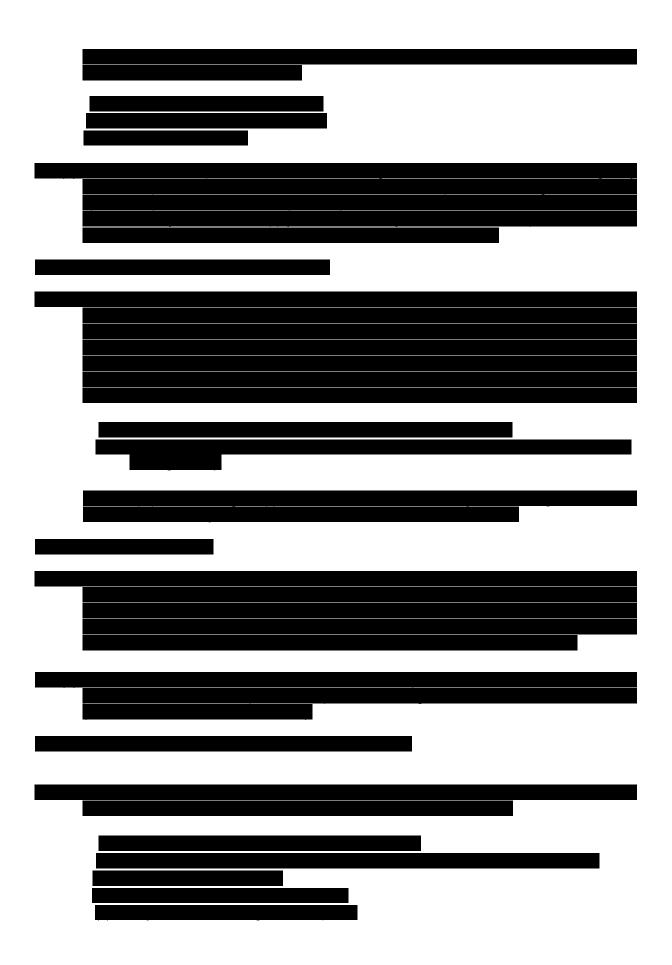
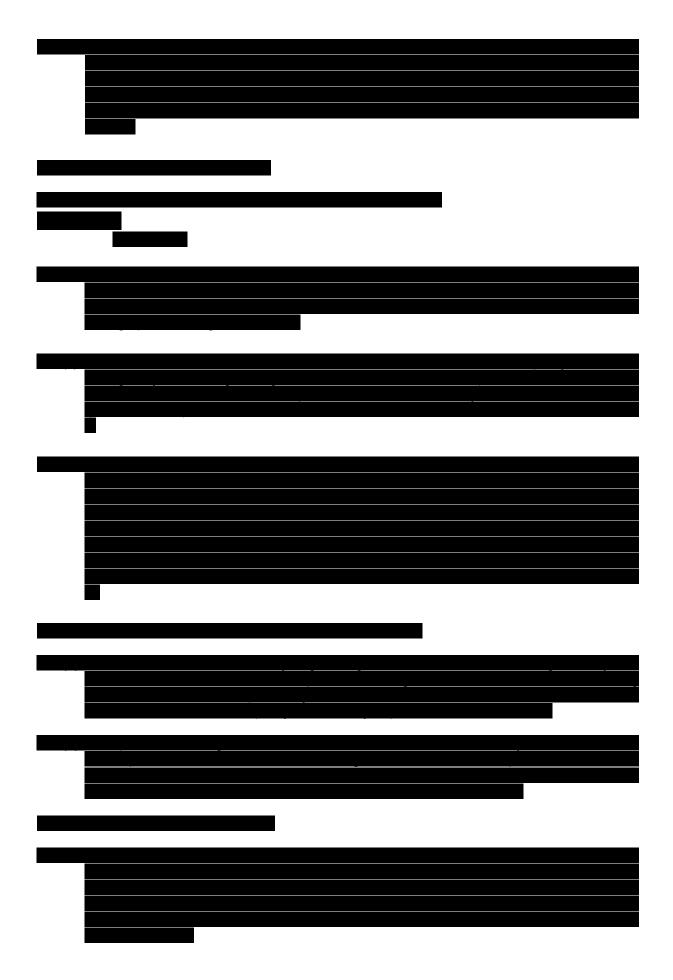
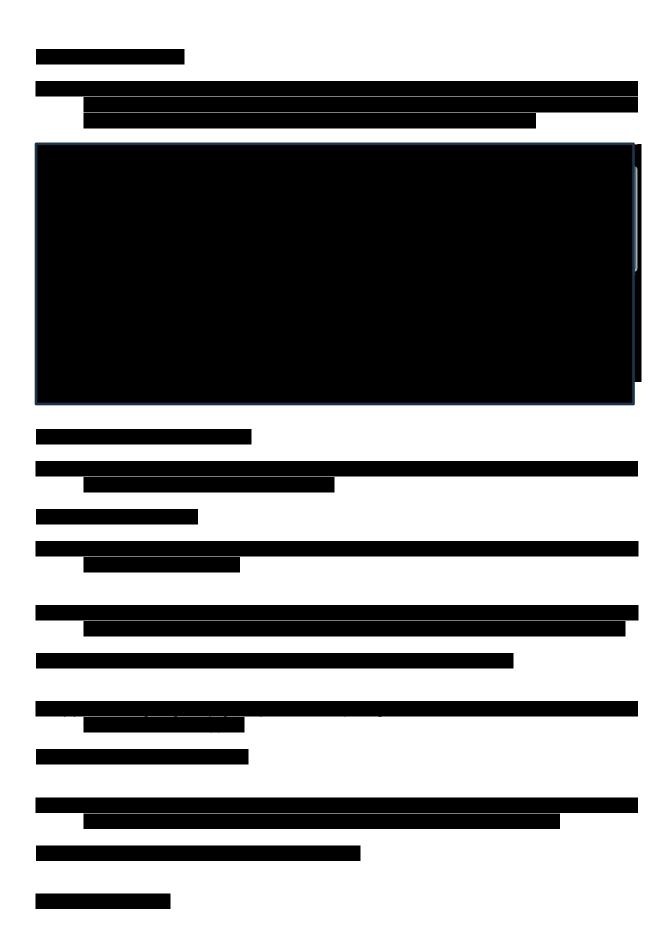
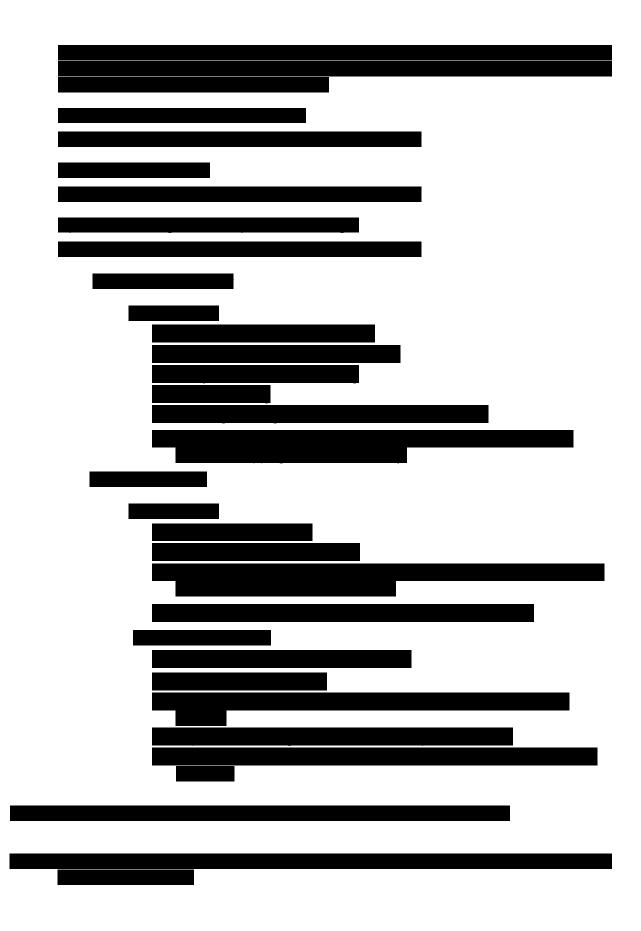


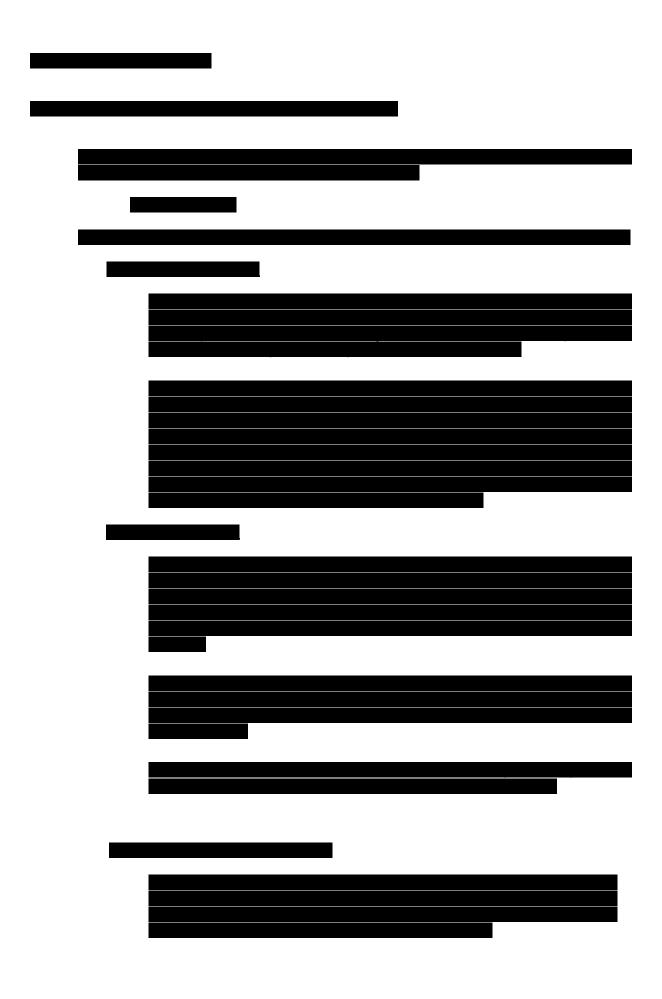
Table 4: key roles afloat

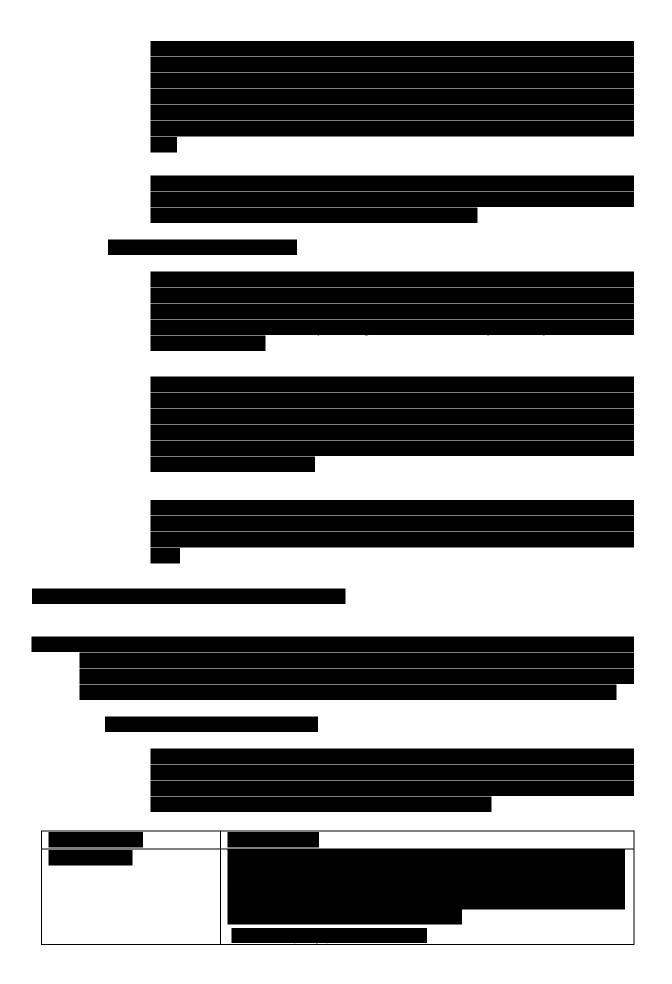












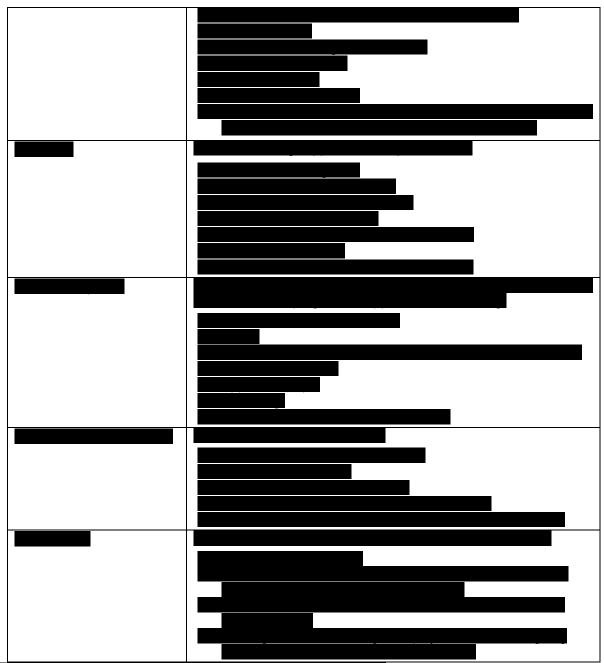
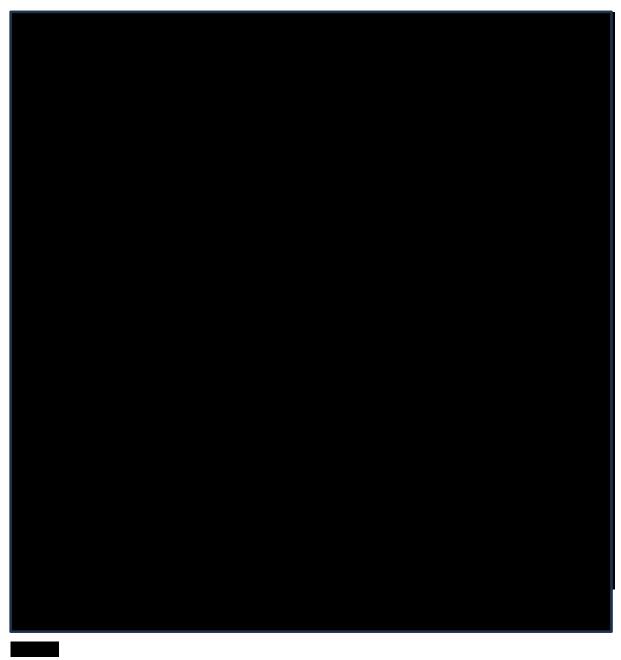


Table 5: offerings included in Serco's dedicated marine professional EVP

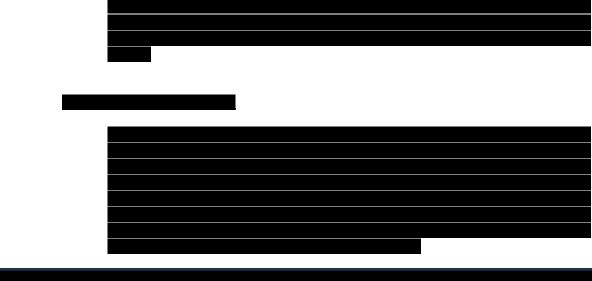


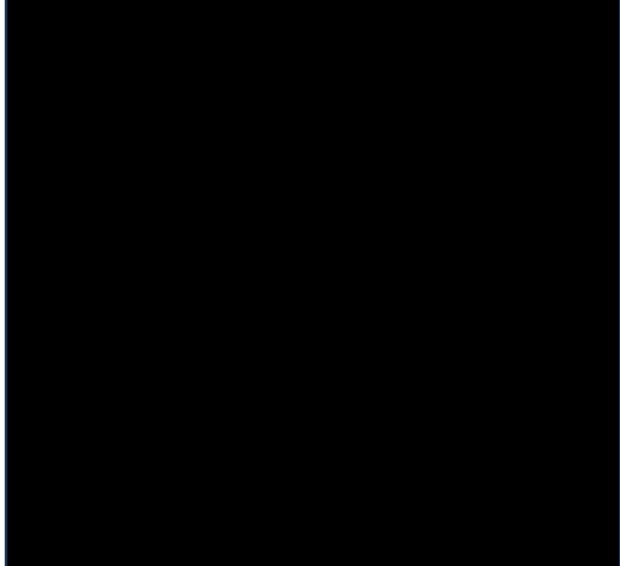












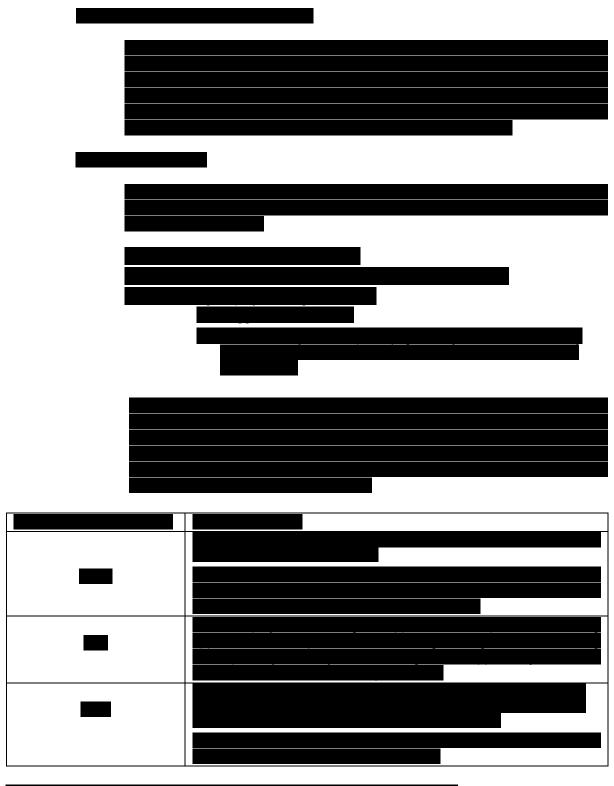
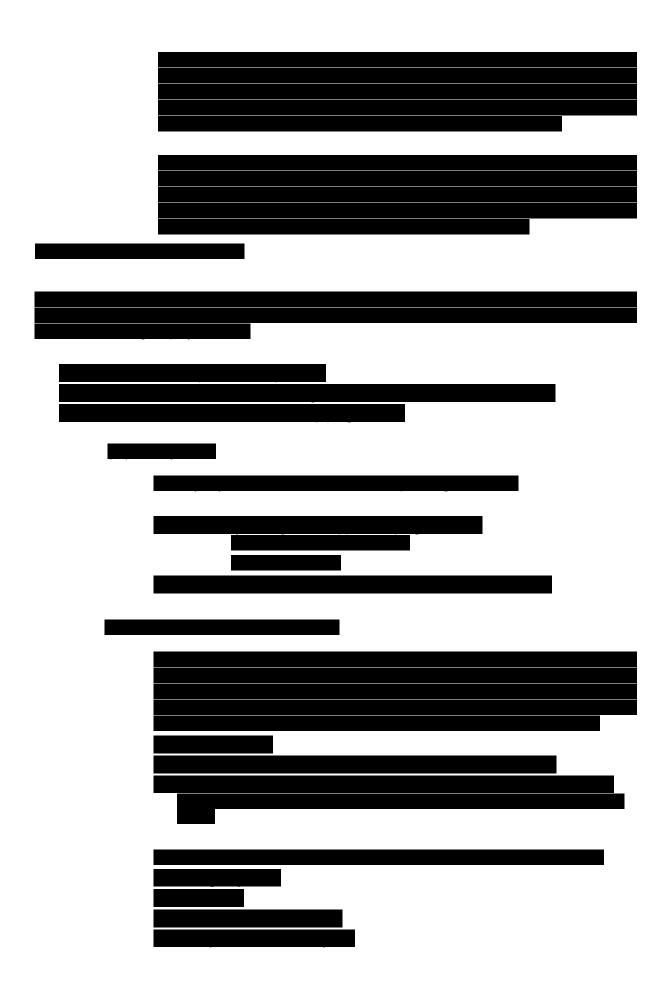


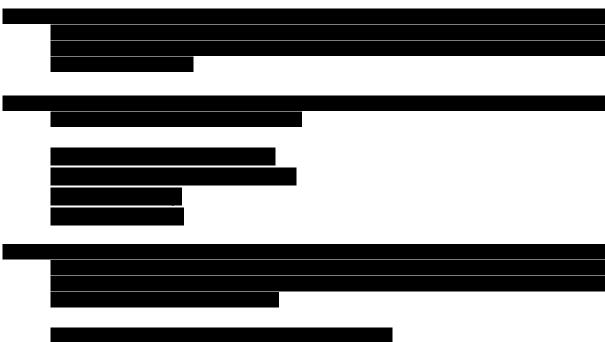
Table 6: actions taken by Briggs Marine based on an employee's performance rating.

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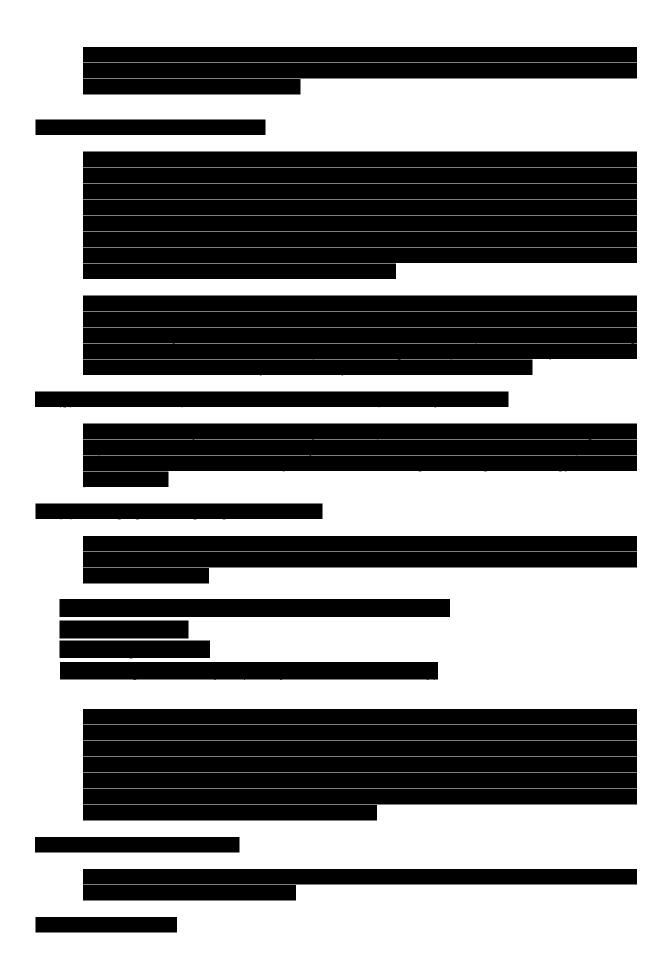


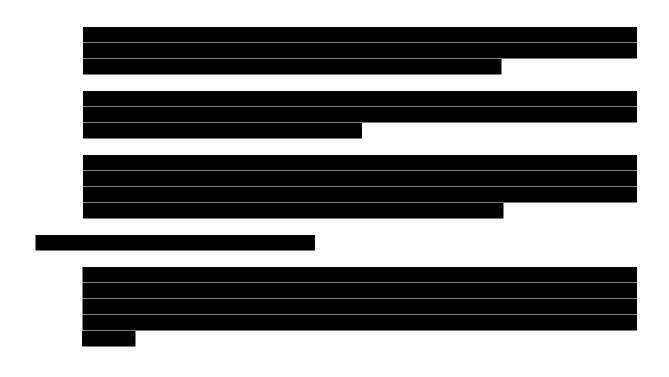


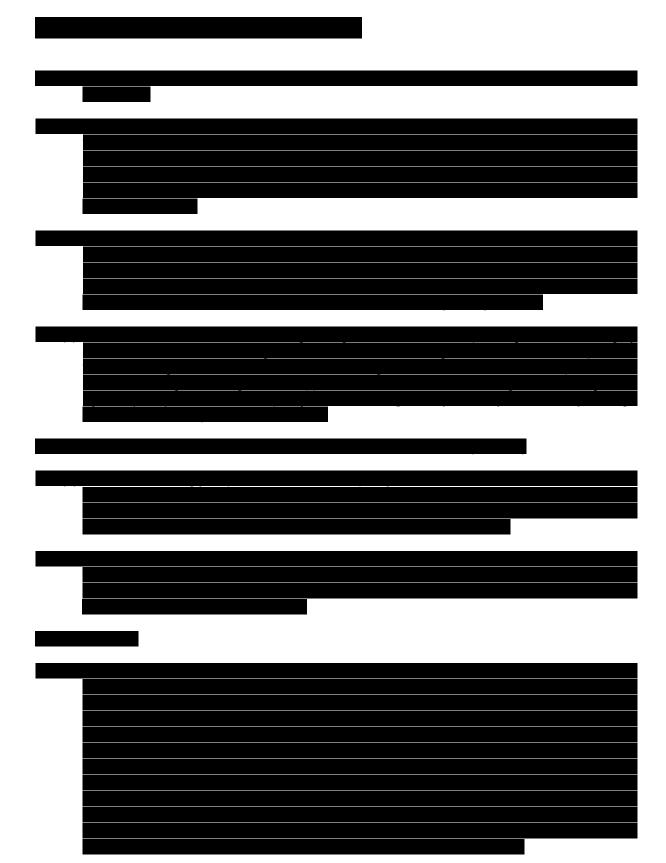


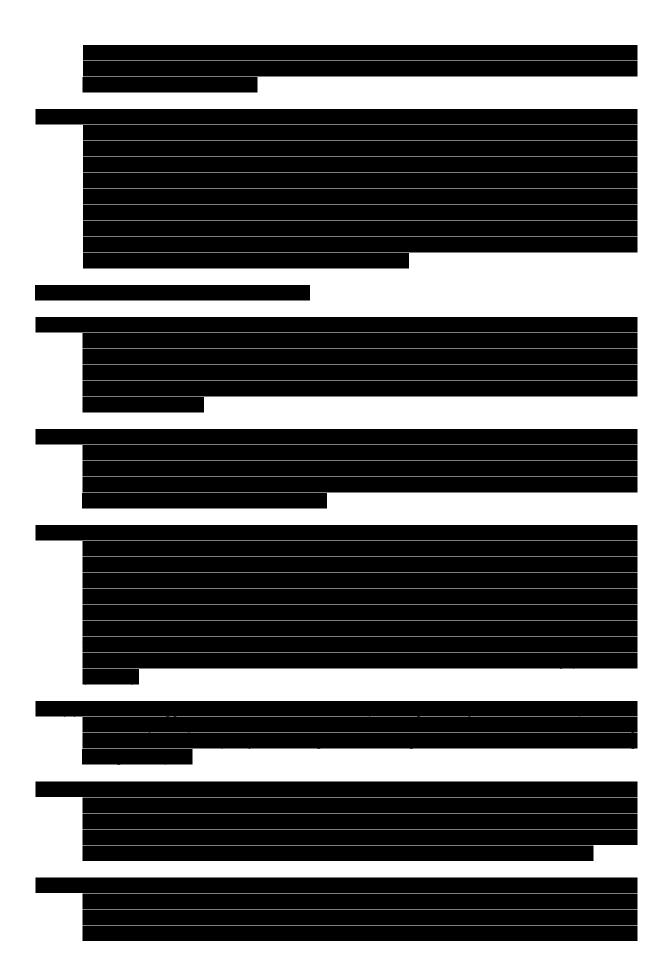


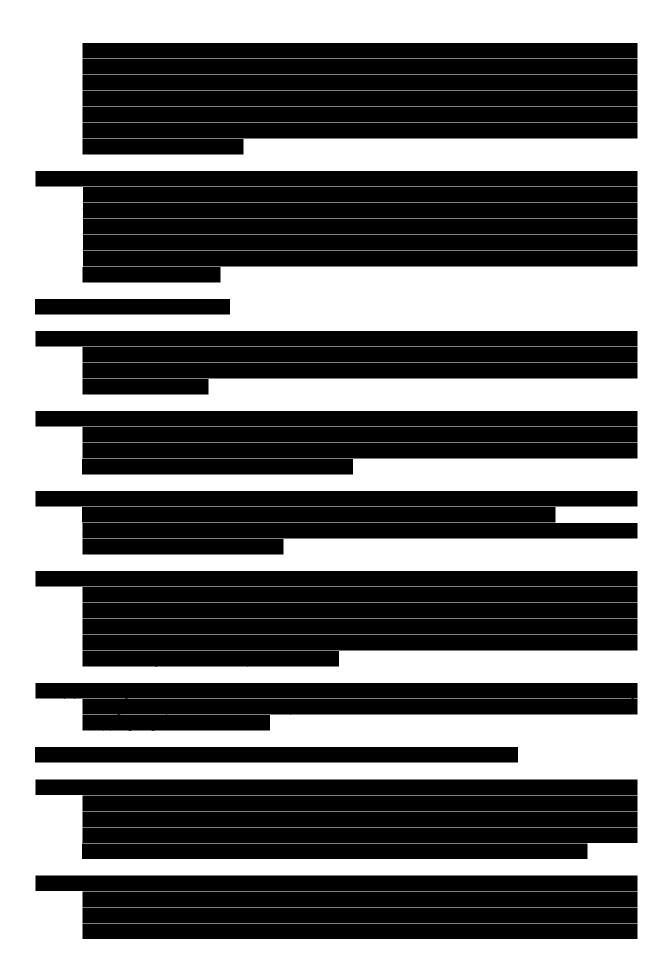


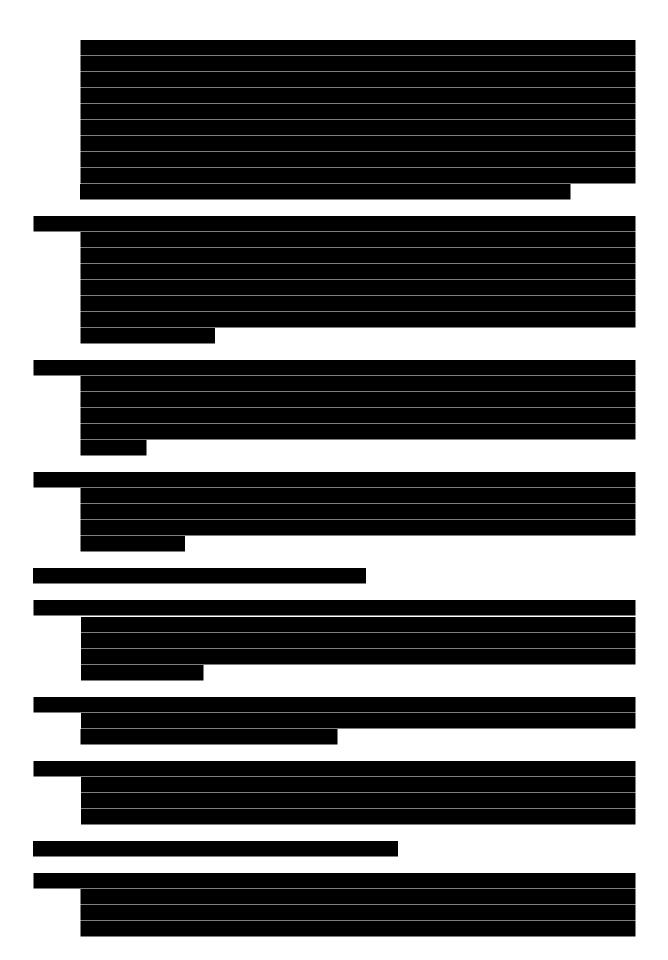


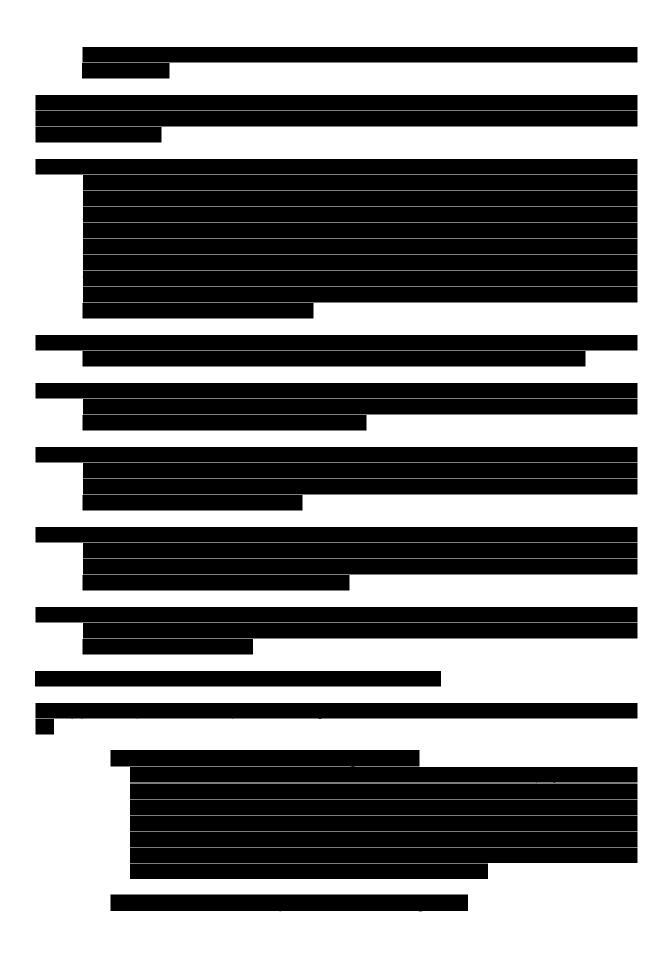


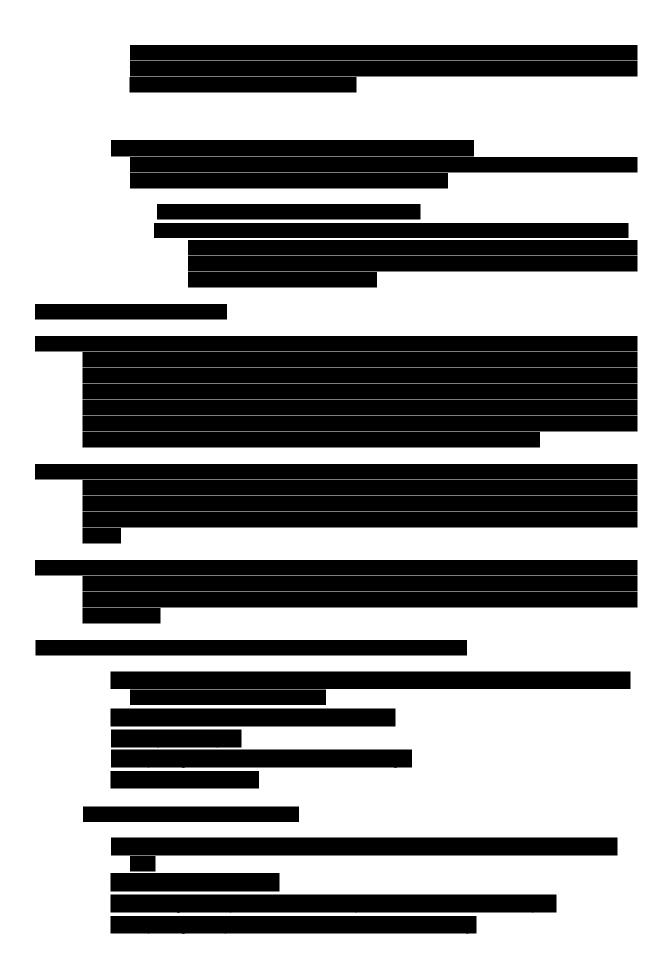


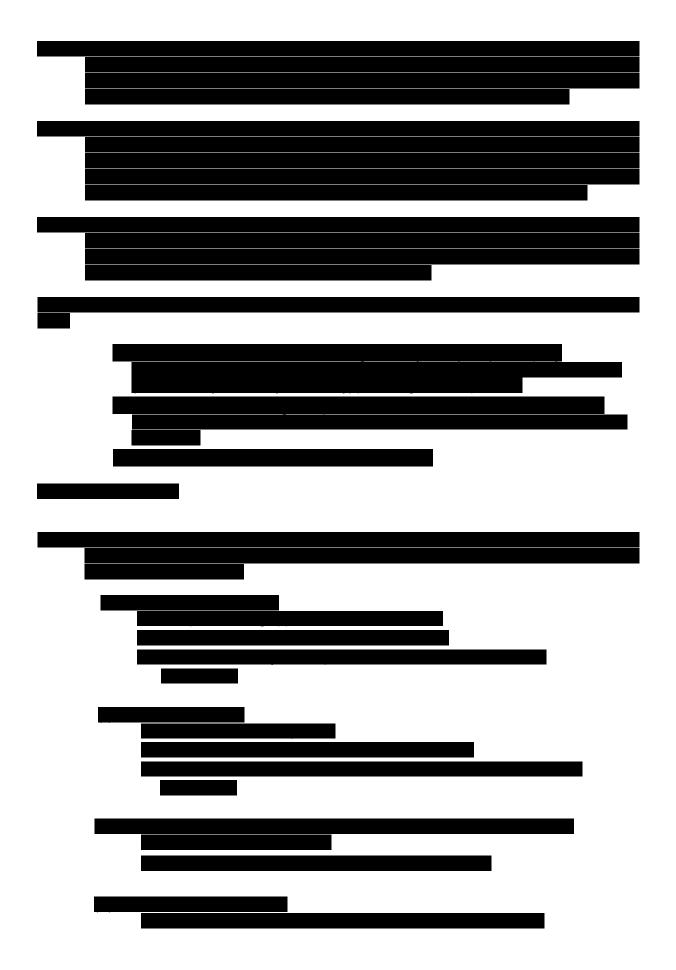


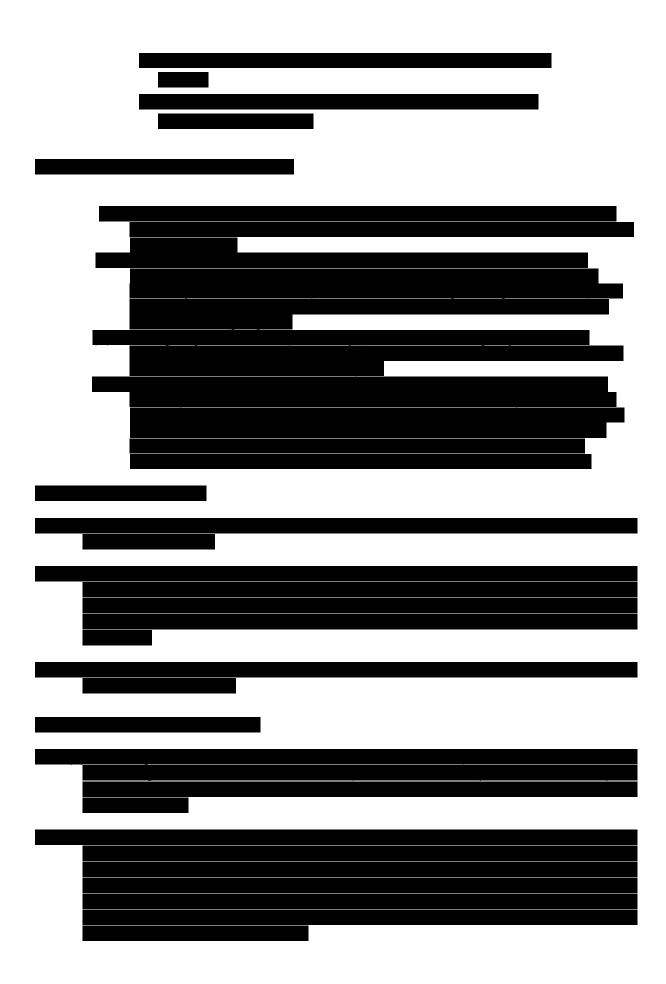


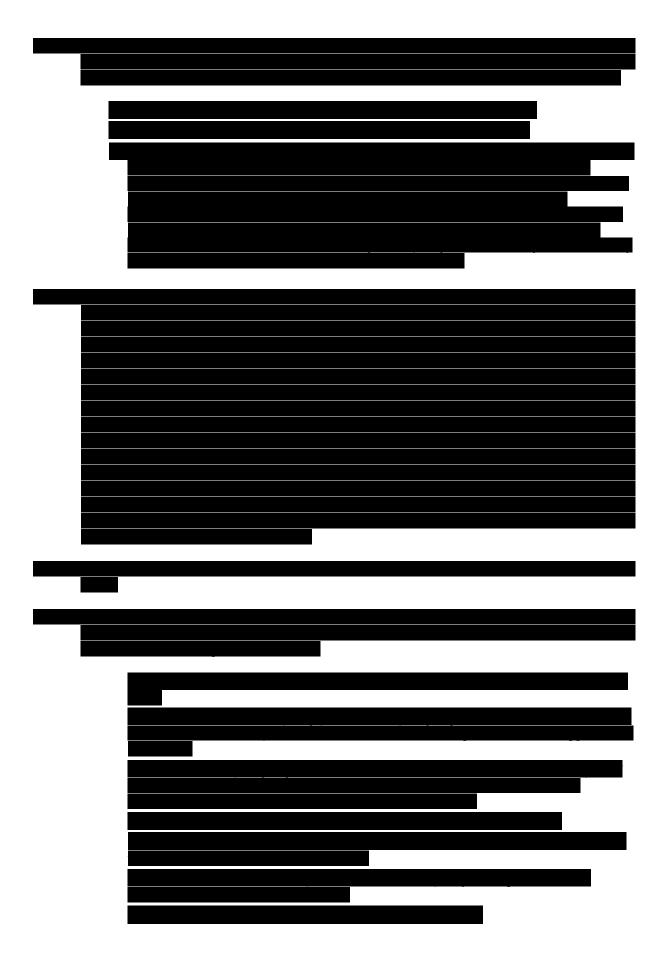


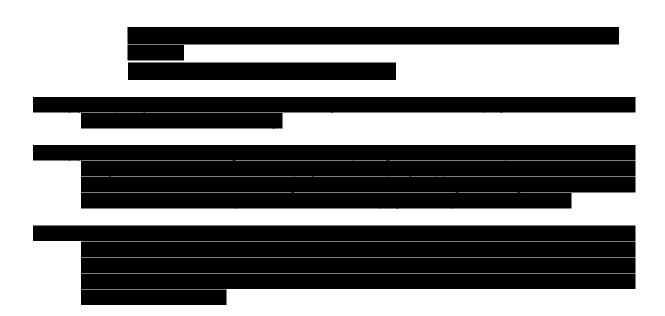




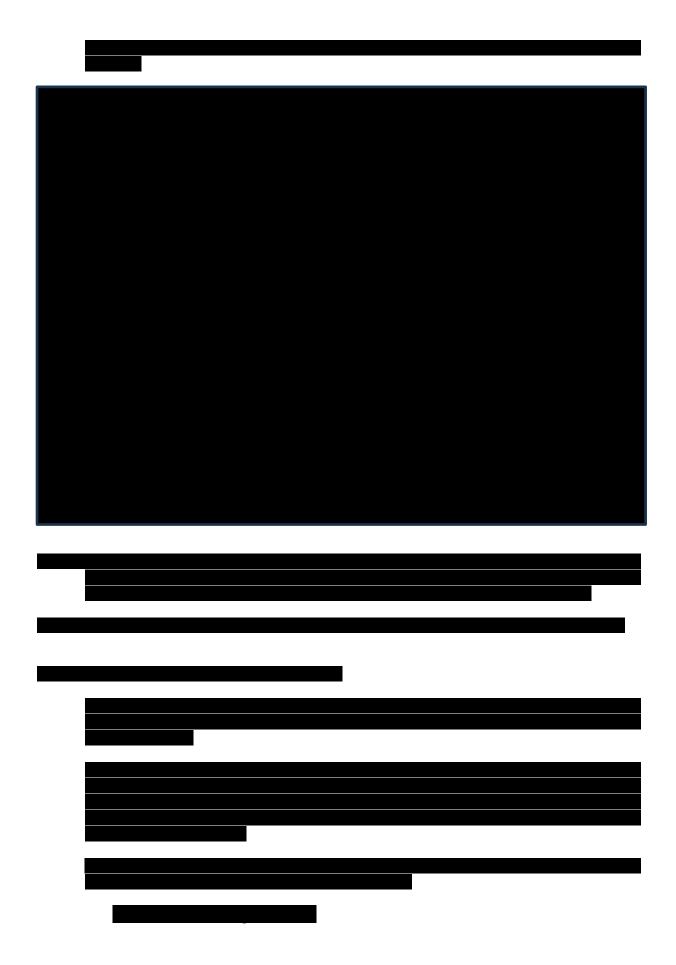


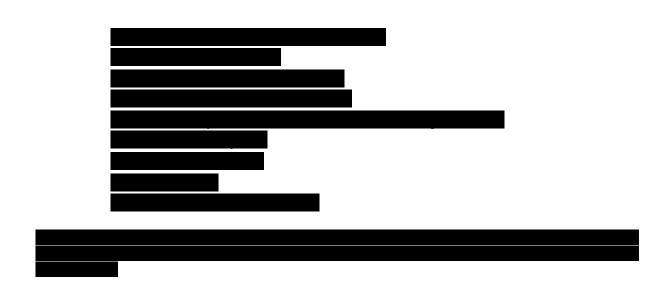


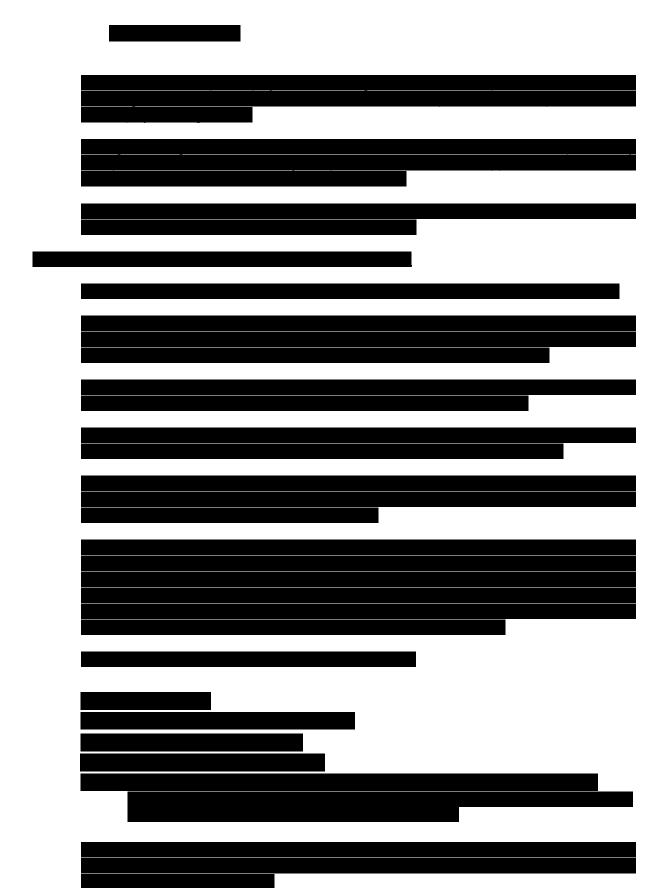


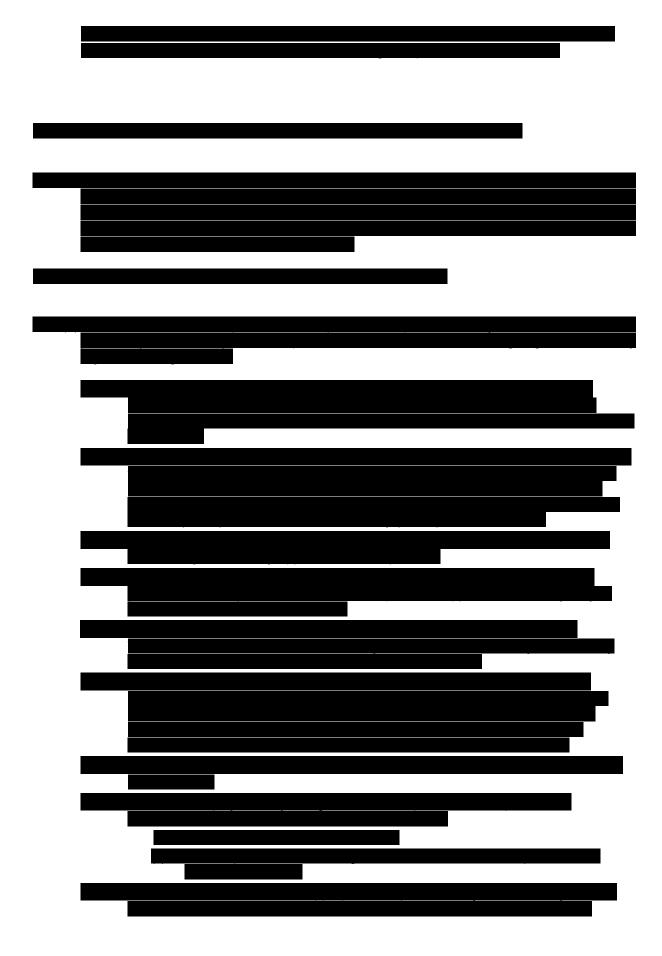


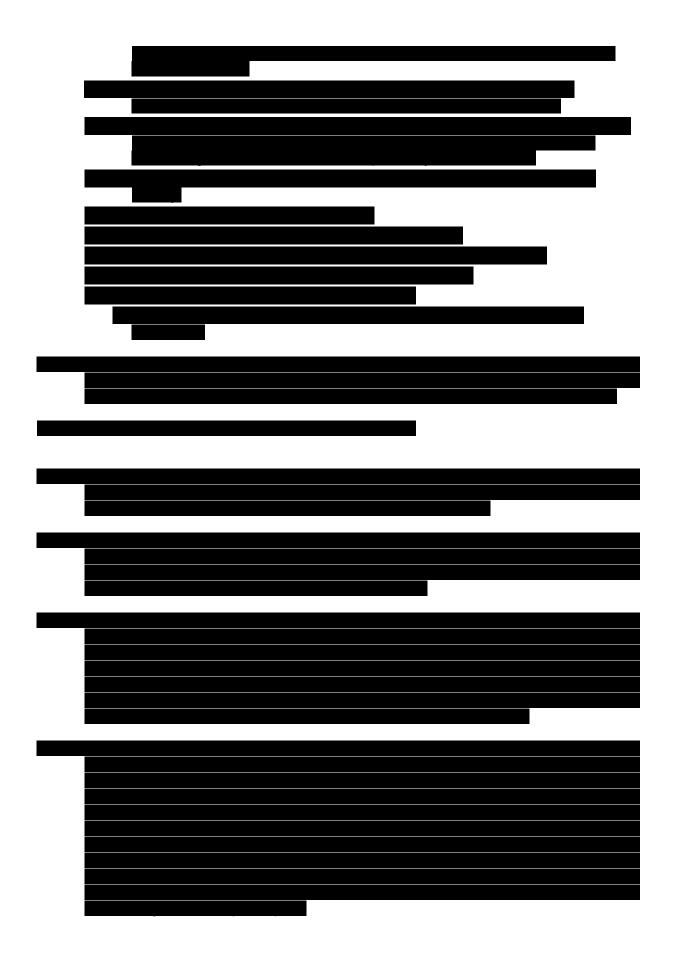


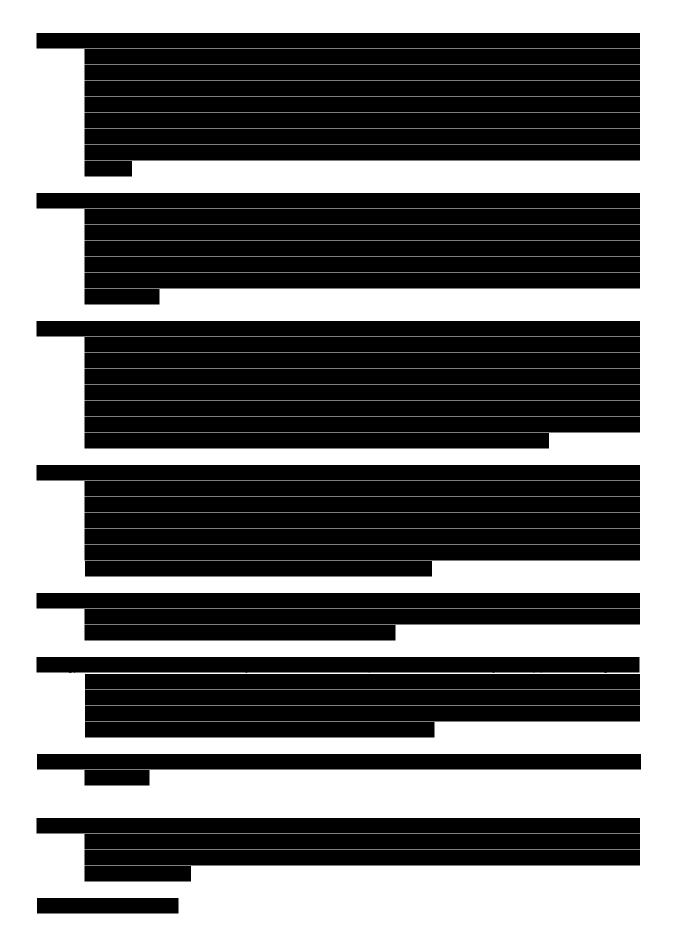


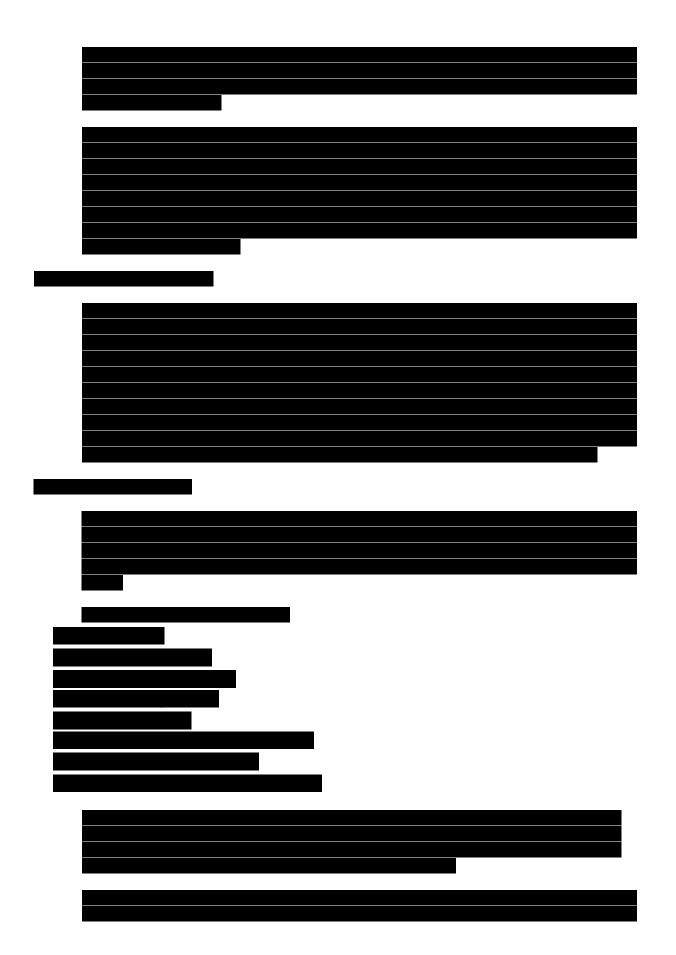


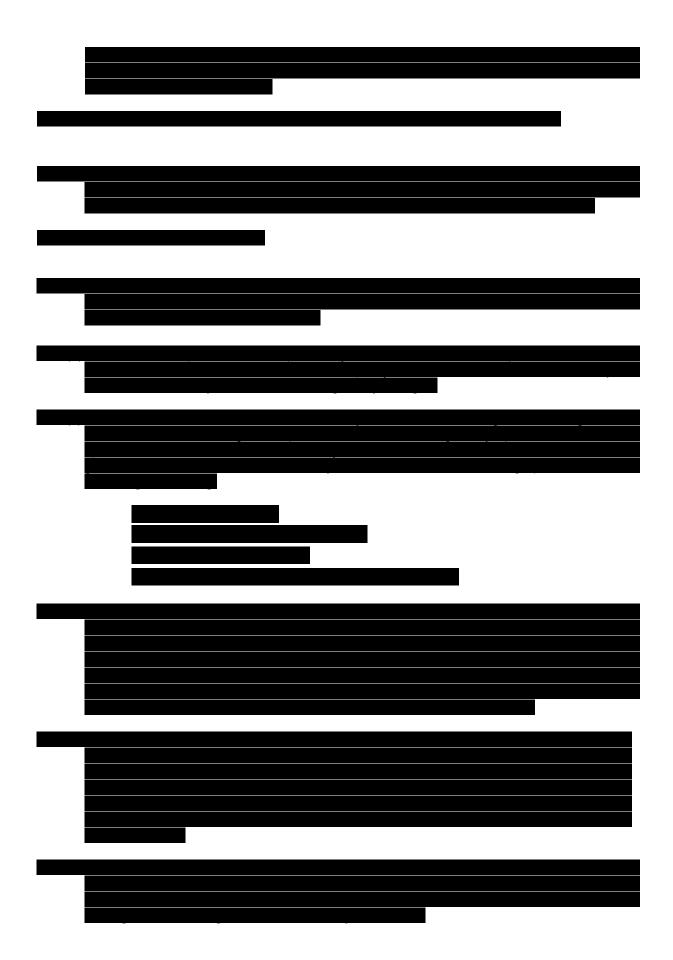


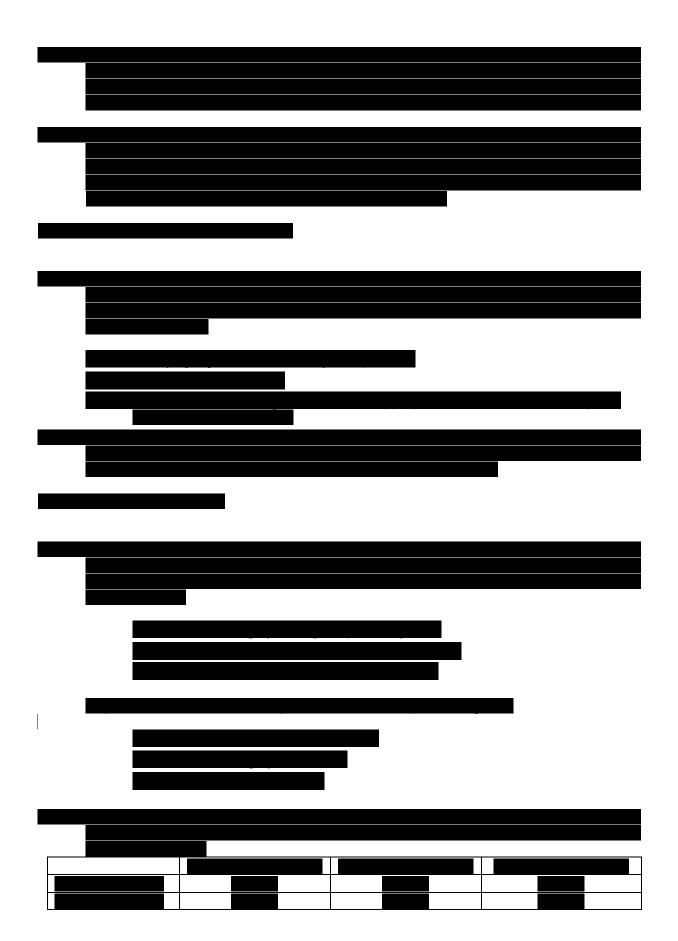


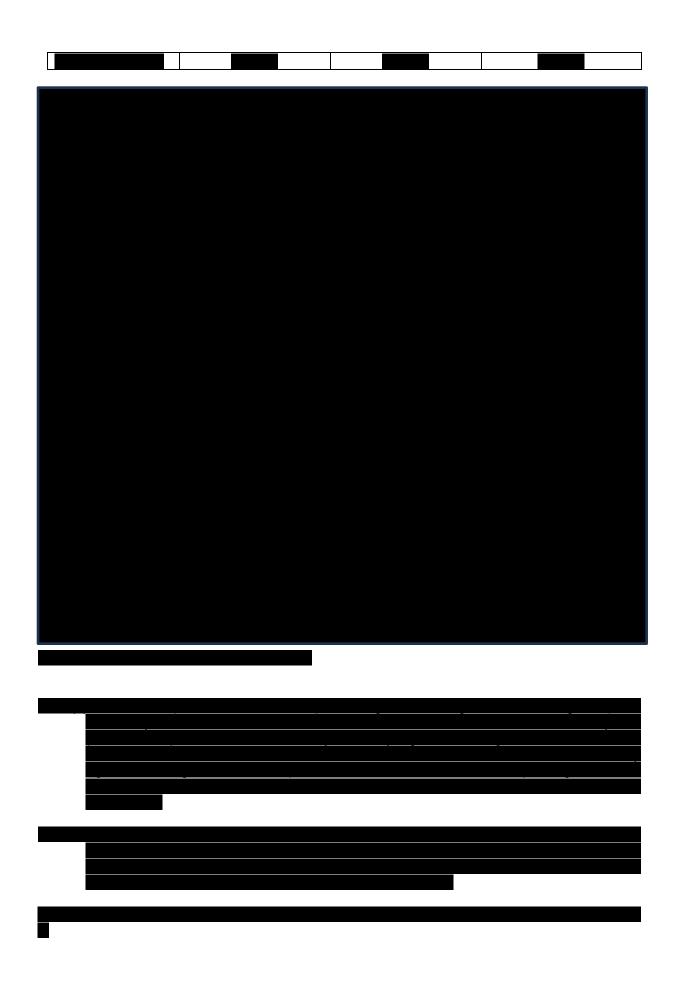


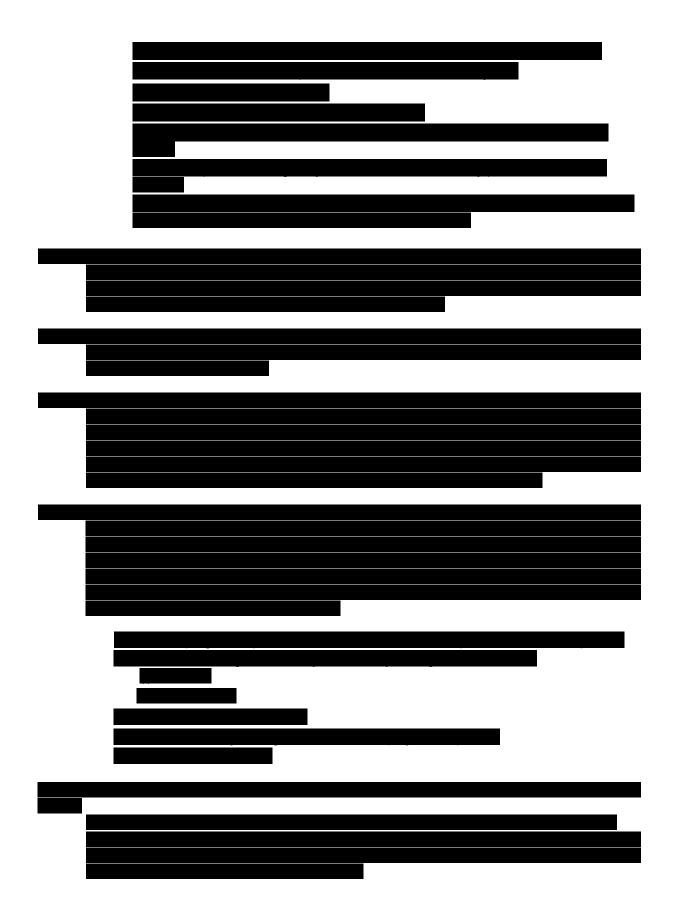












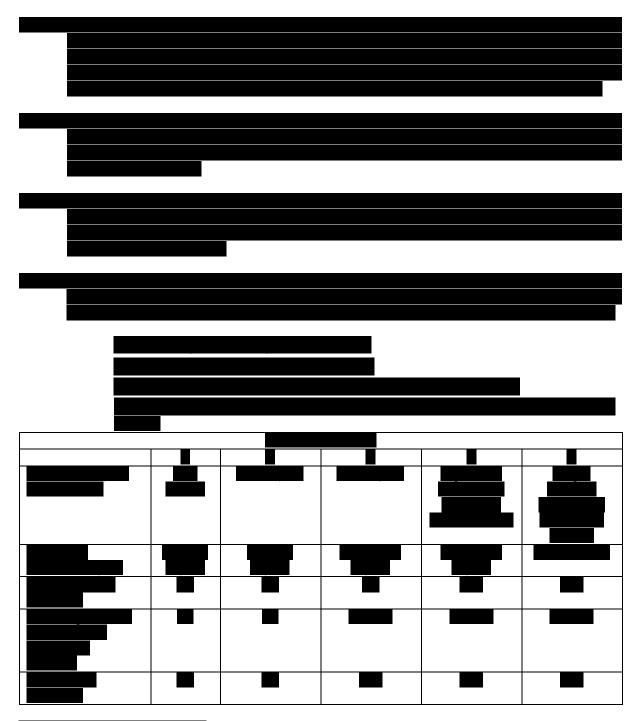
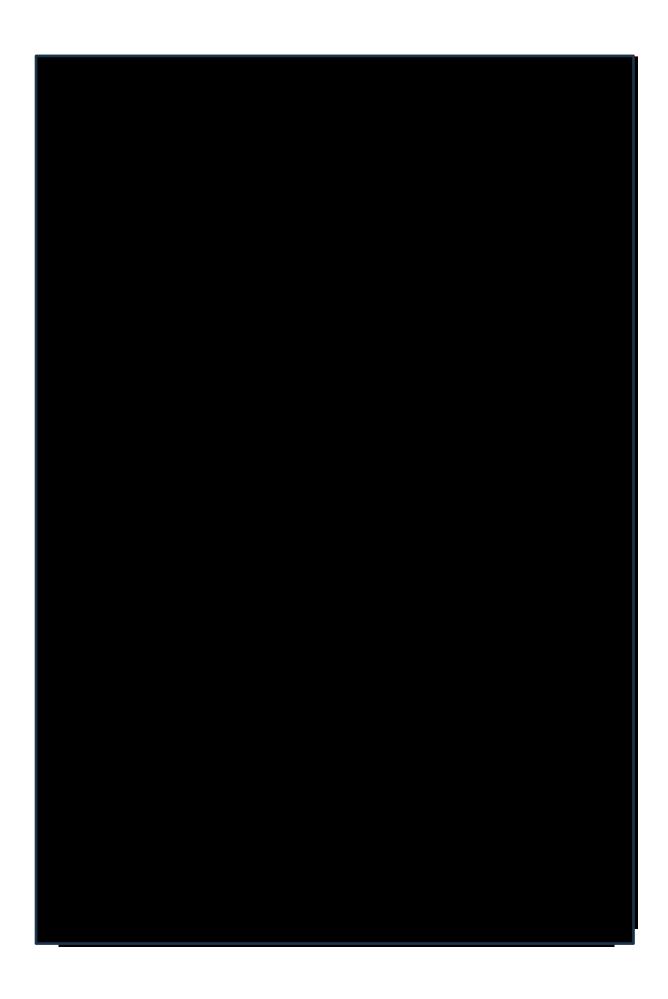
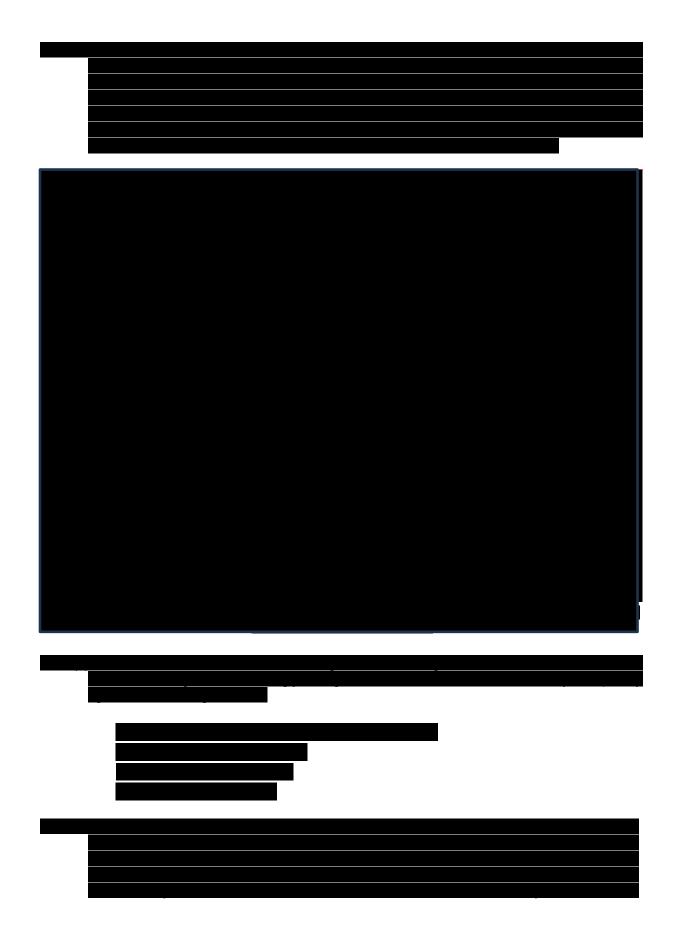


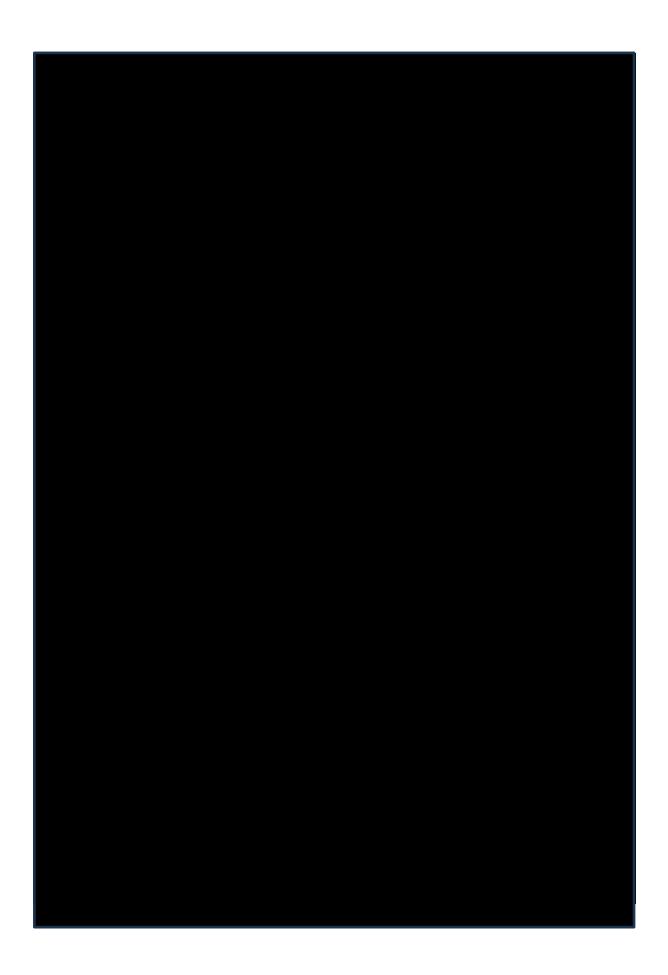
Table 2: Risk categorisation factors

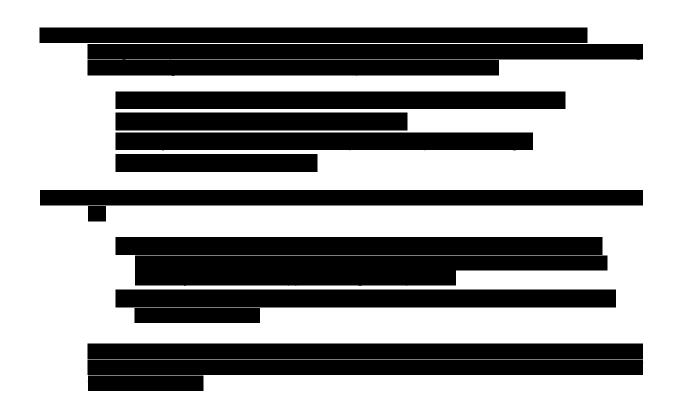


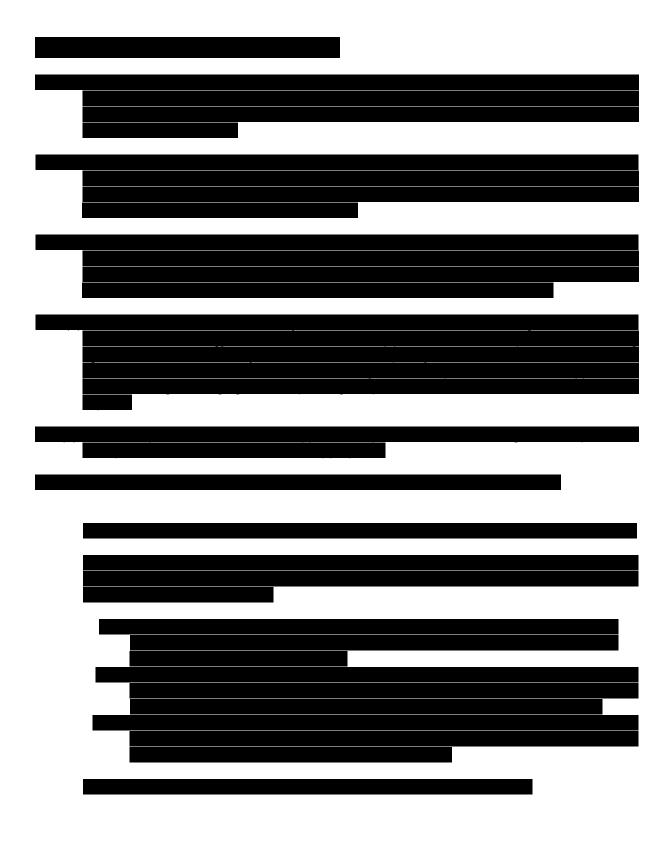


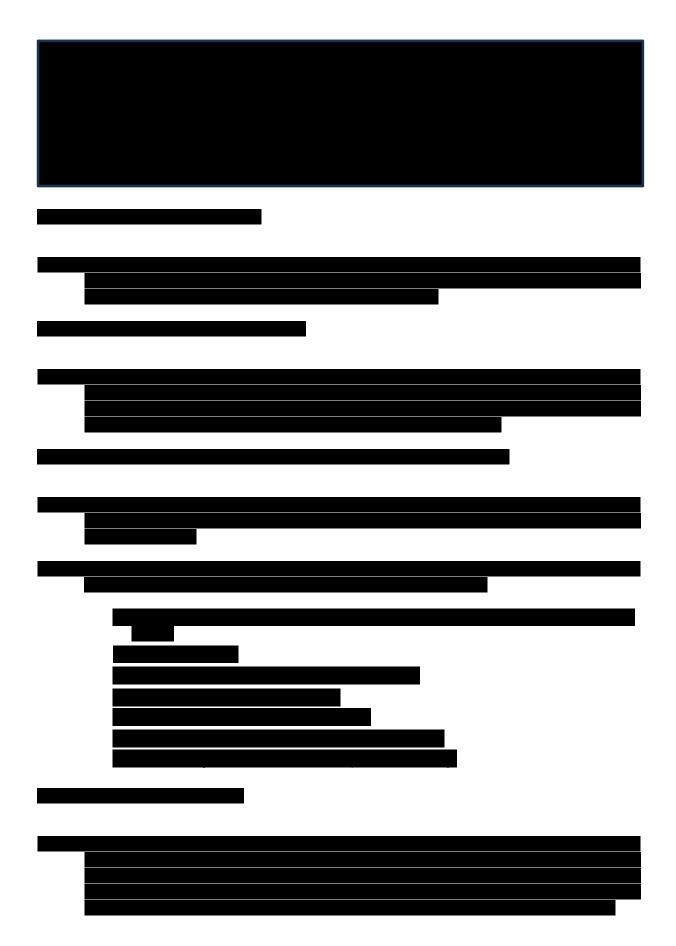


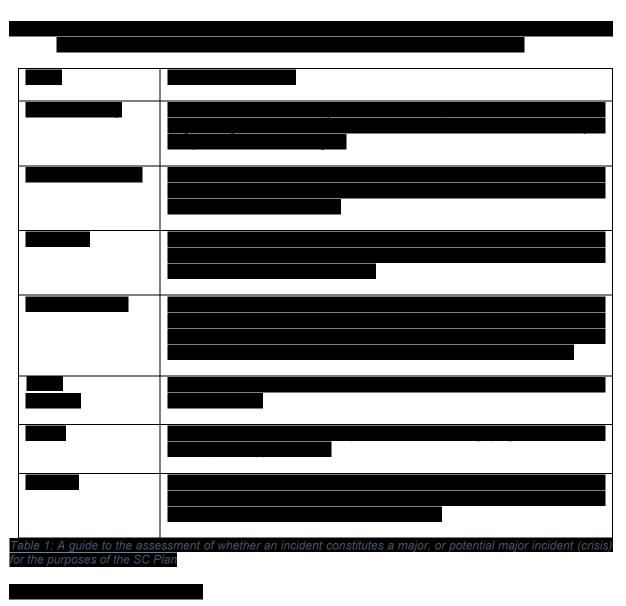
















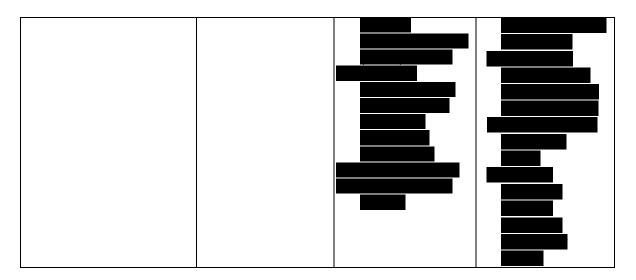
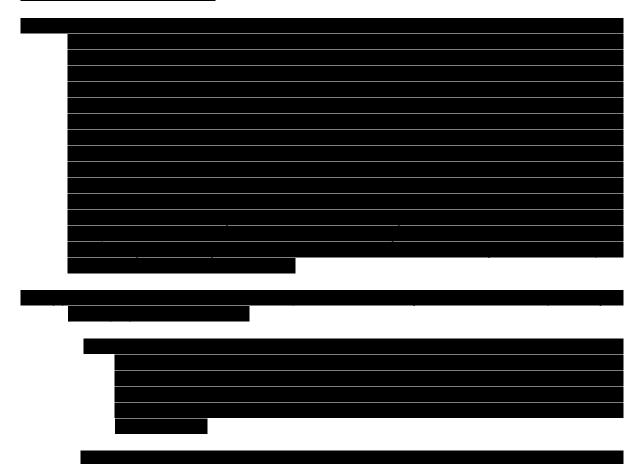


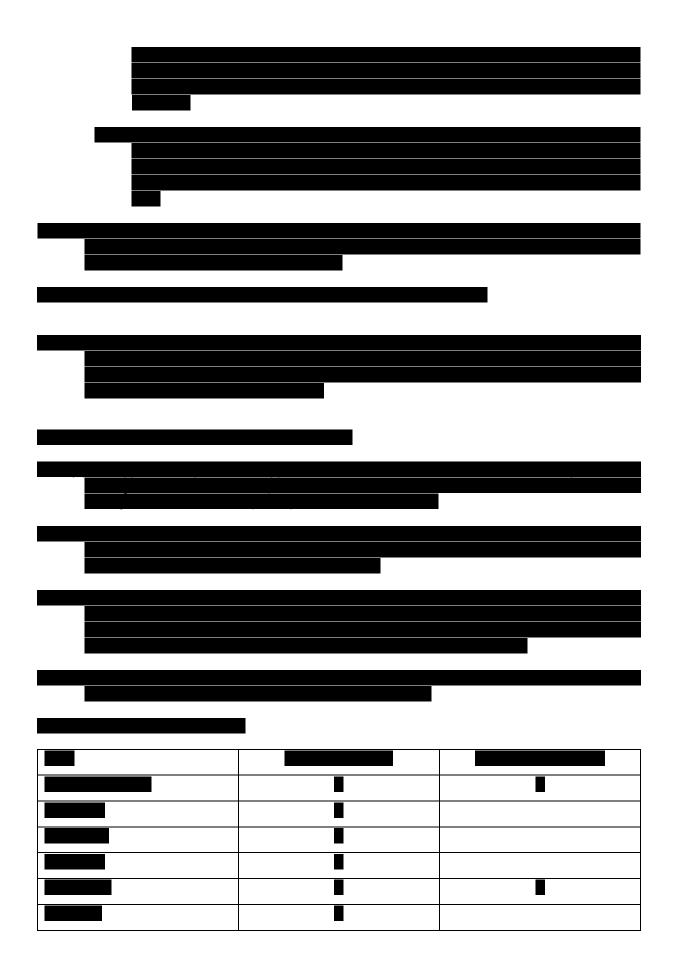
Table 2: An example showing a 'Radiological Incident' and the associated Serco Incident Reporting Scale (1-4)

Table 3: Emergency commu	unication timescales and met	thods	

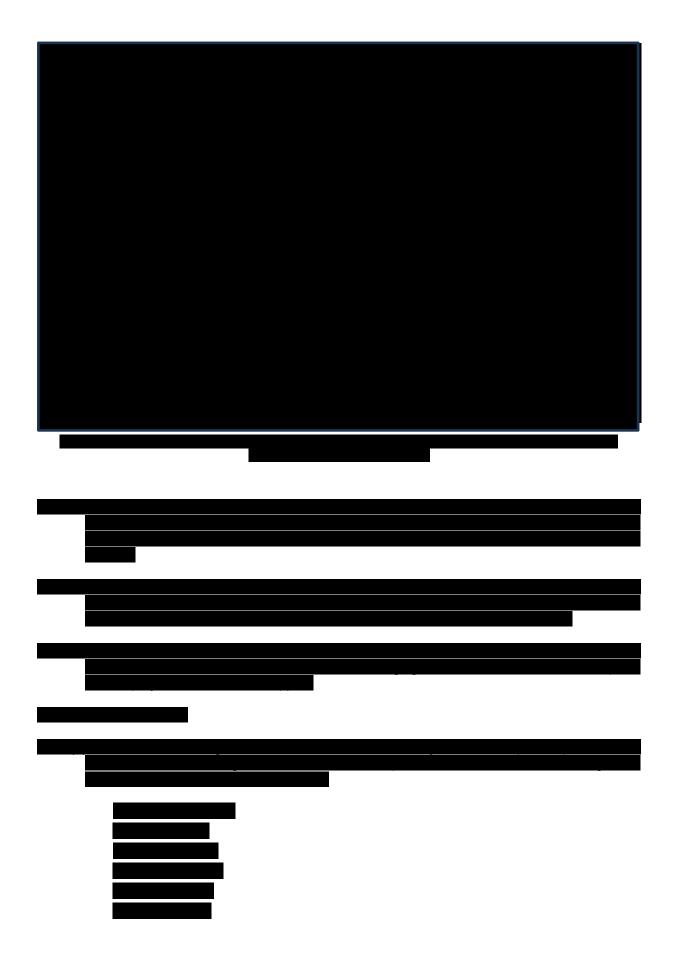


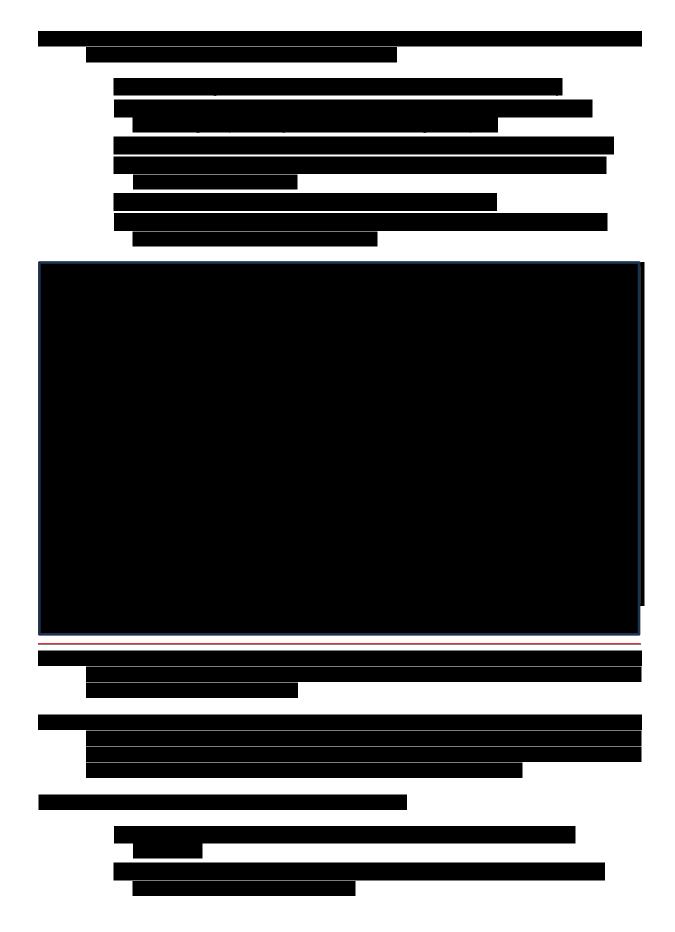
Table 4: Incident command structure

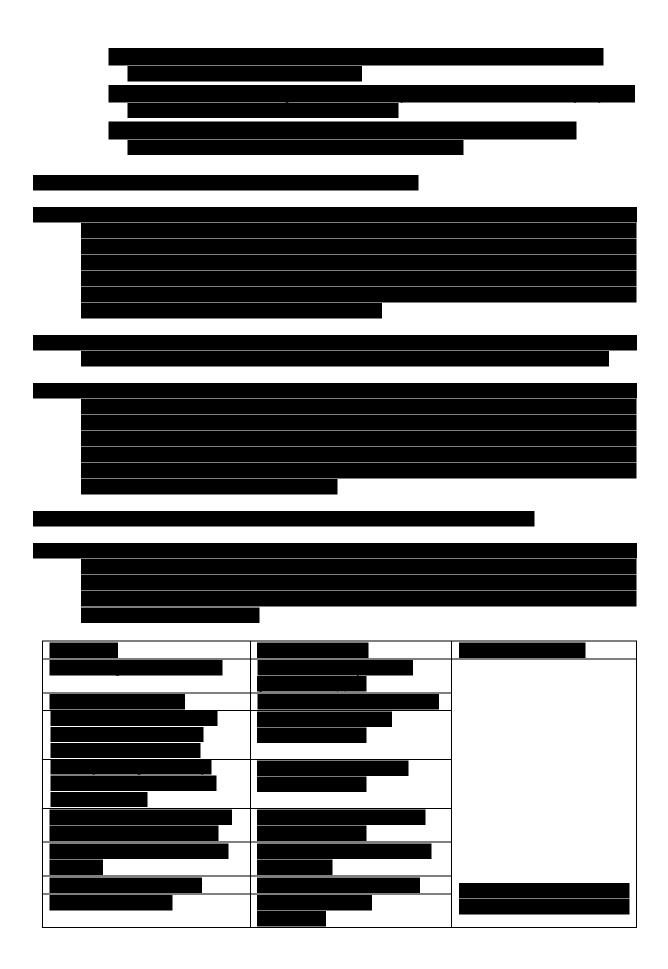




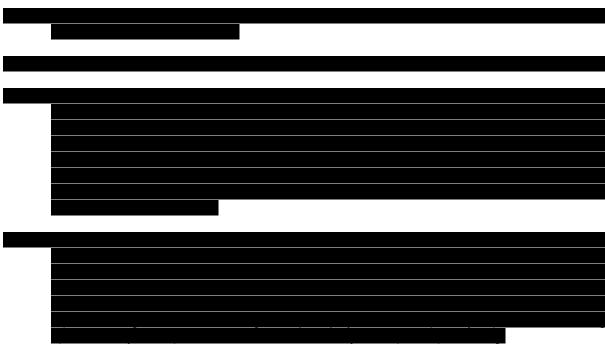
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Table 5: Coverage across all SDAs		<u> </u>	

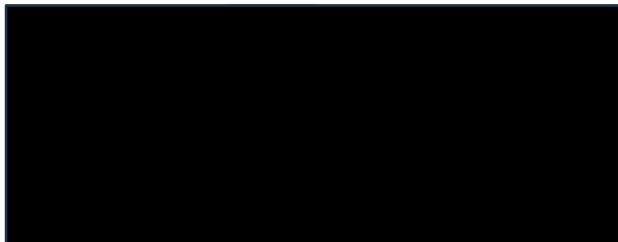


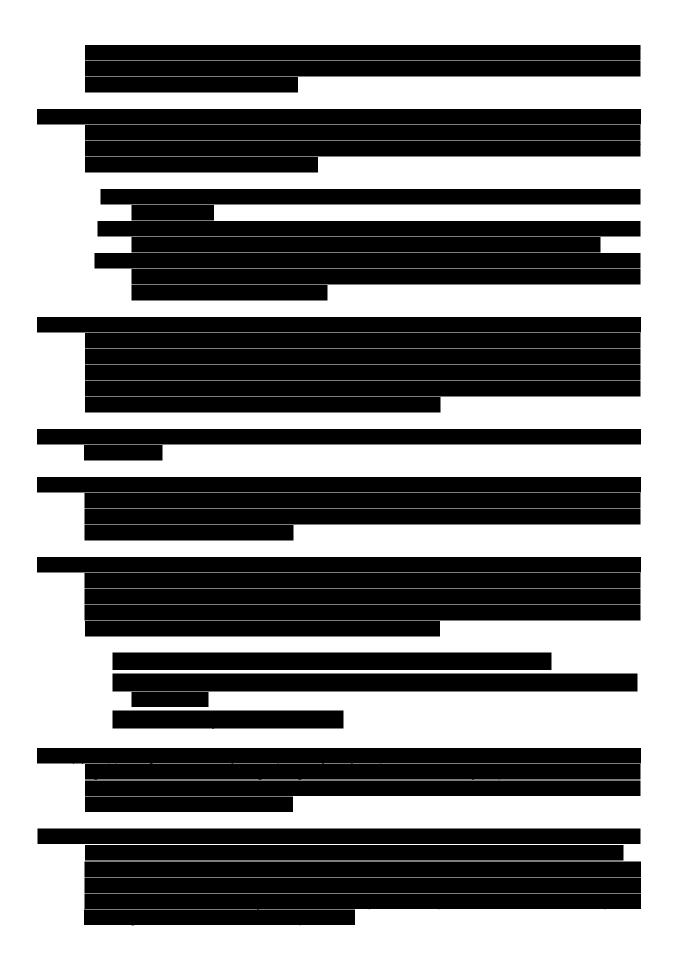


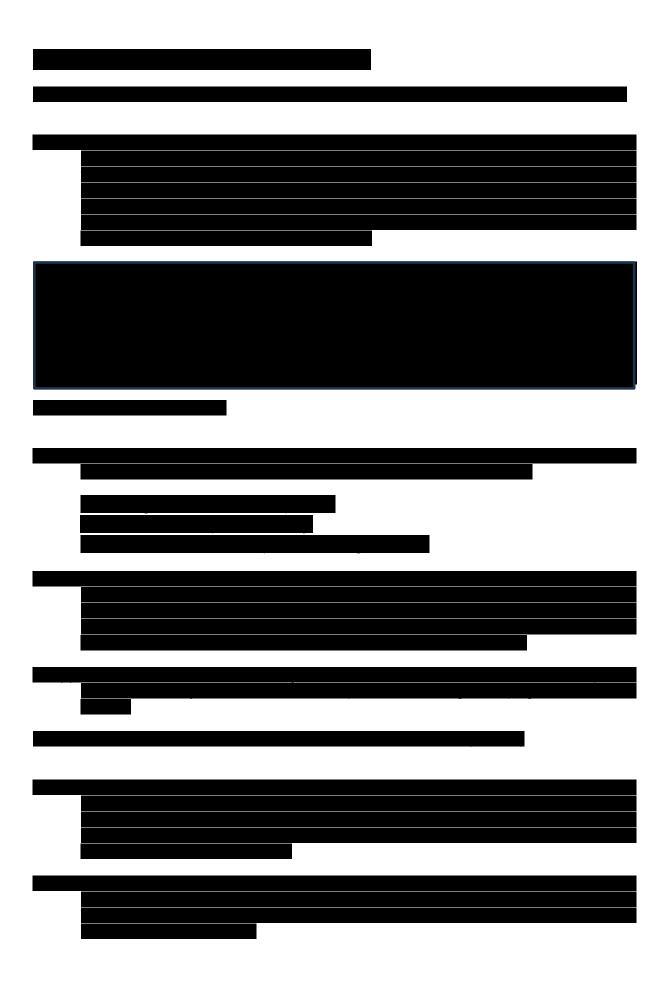


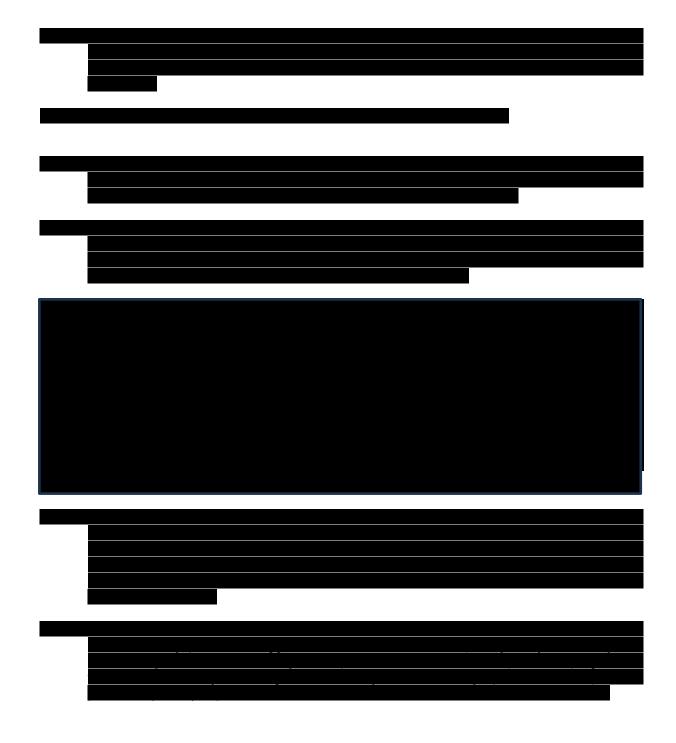




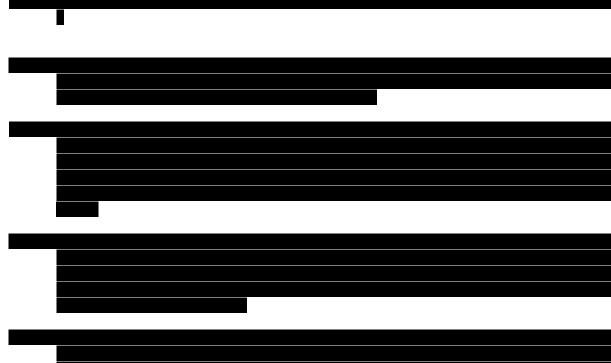


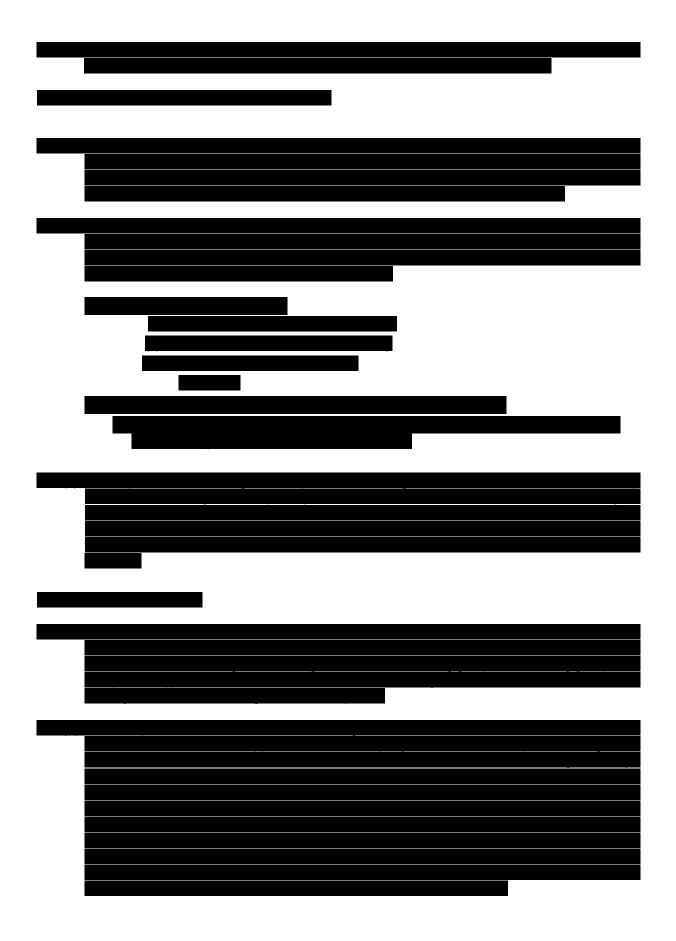


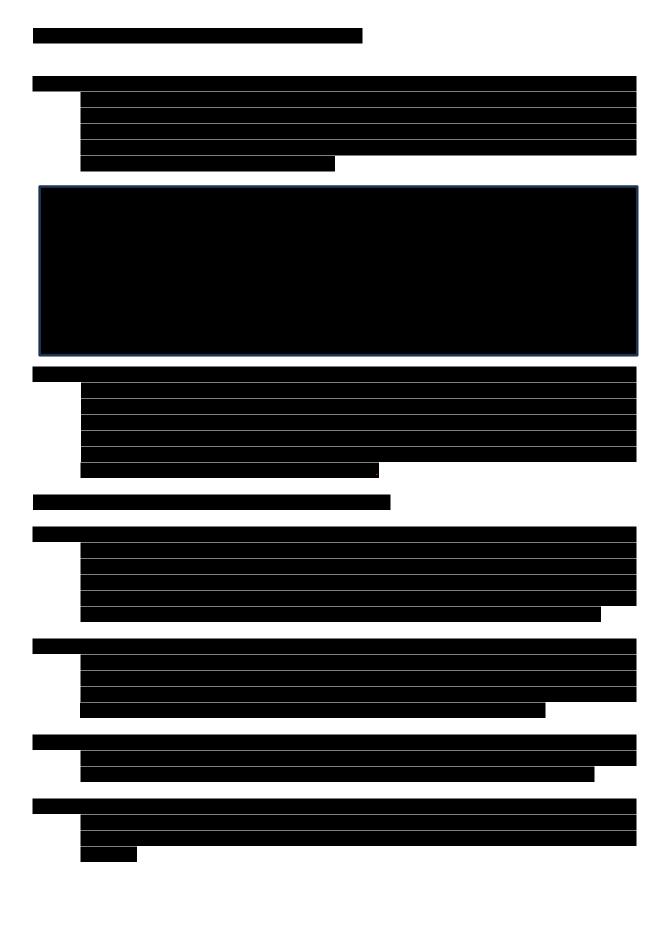


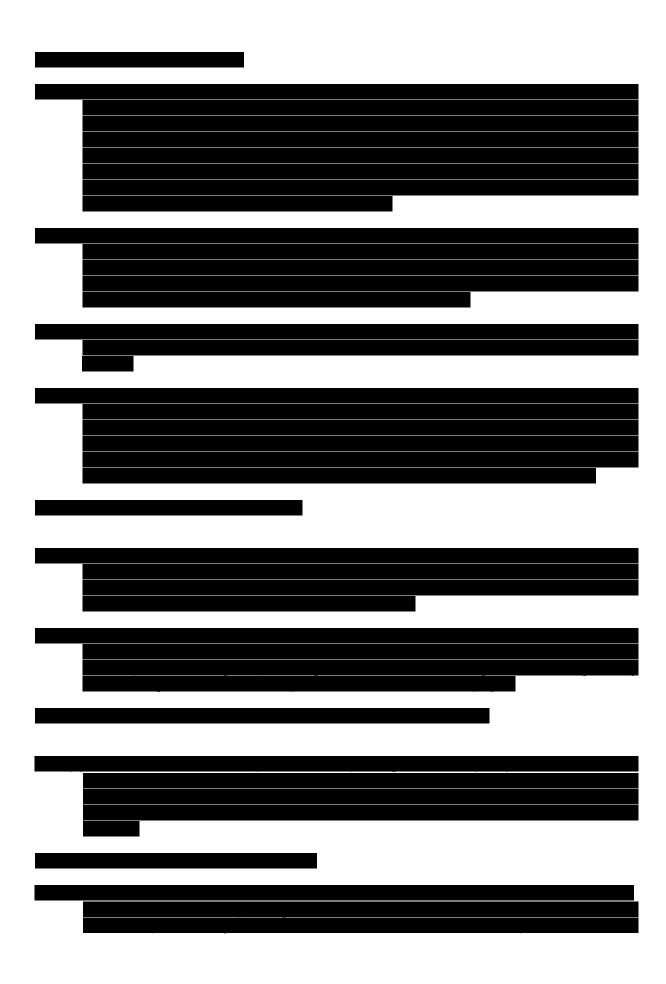


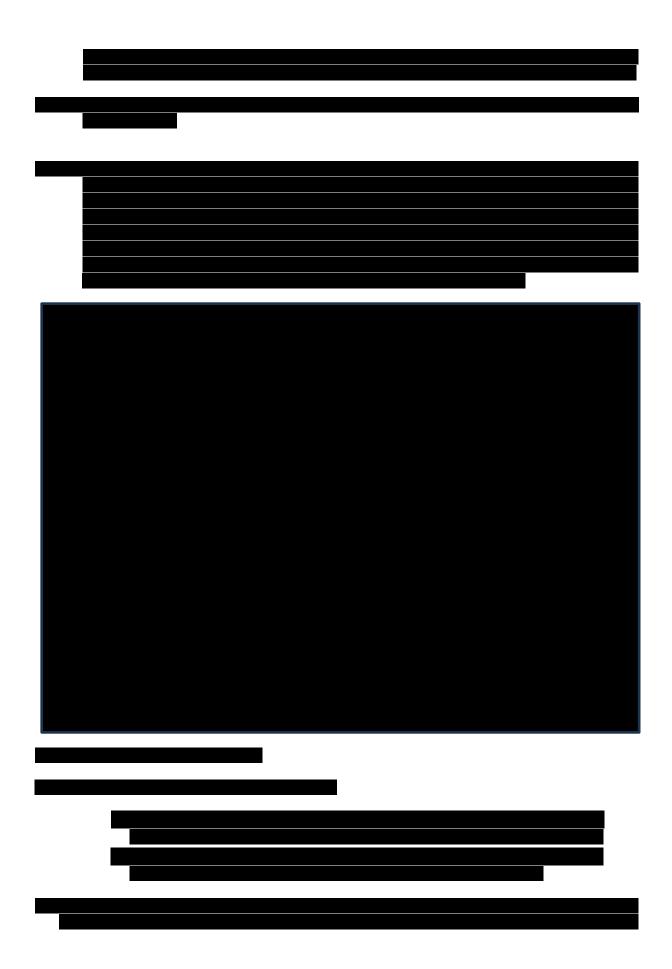


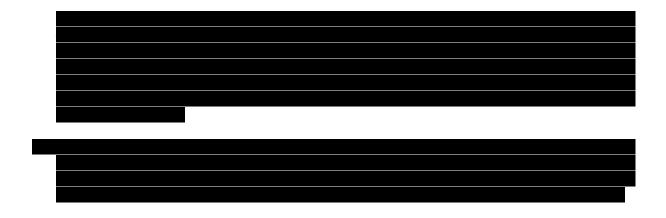


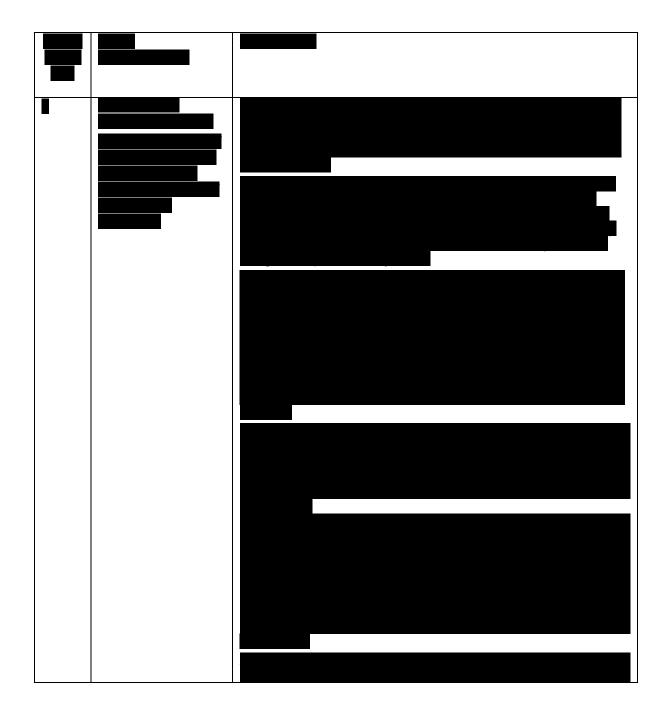






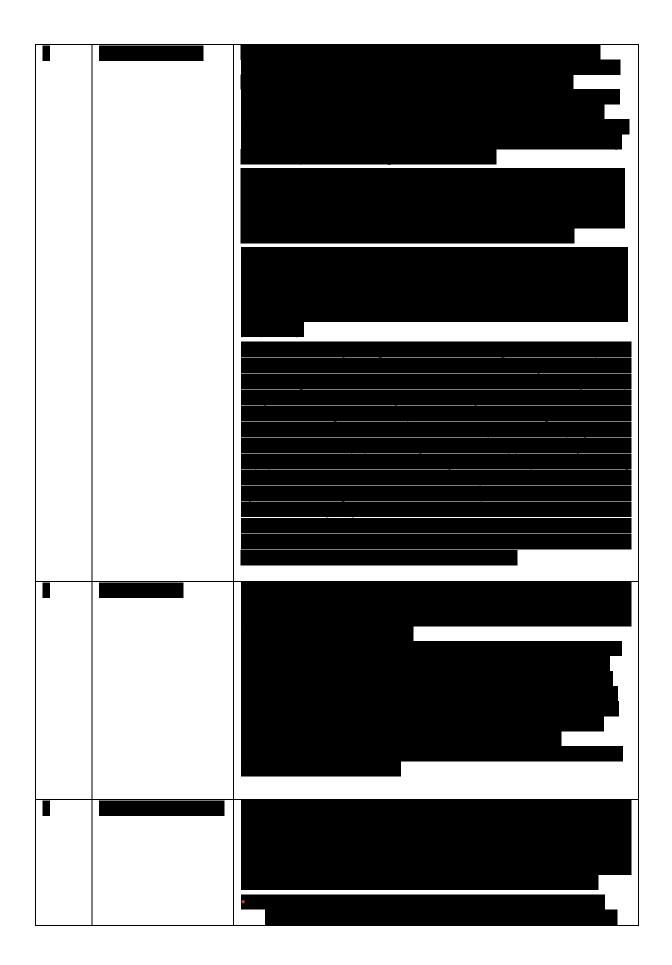


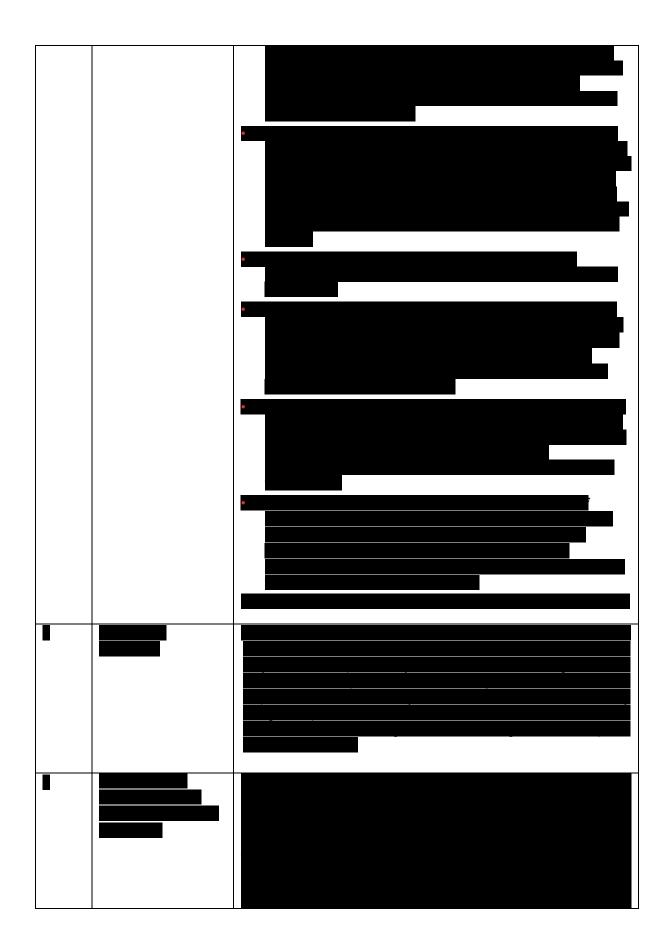












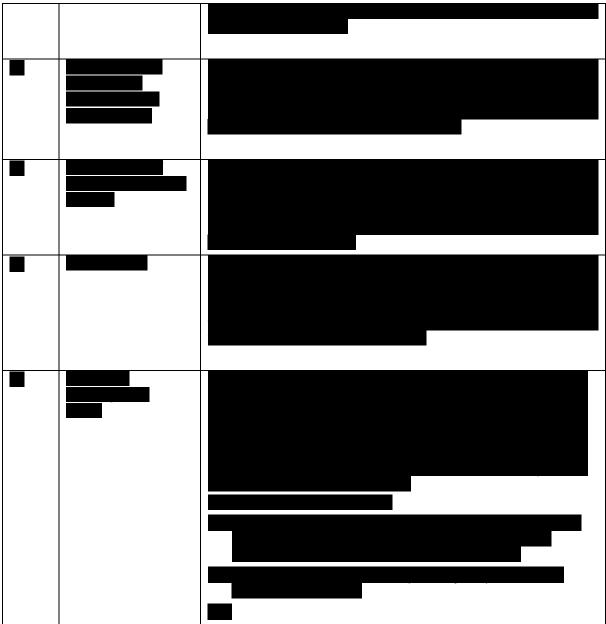


Table 1: operational approach to Delivery of SDA 4 requirements

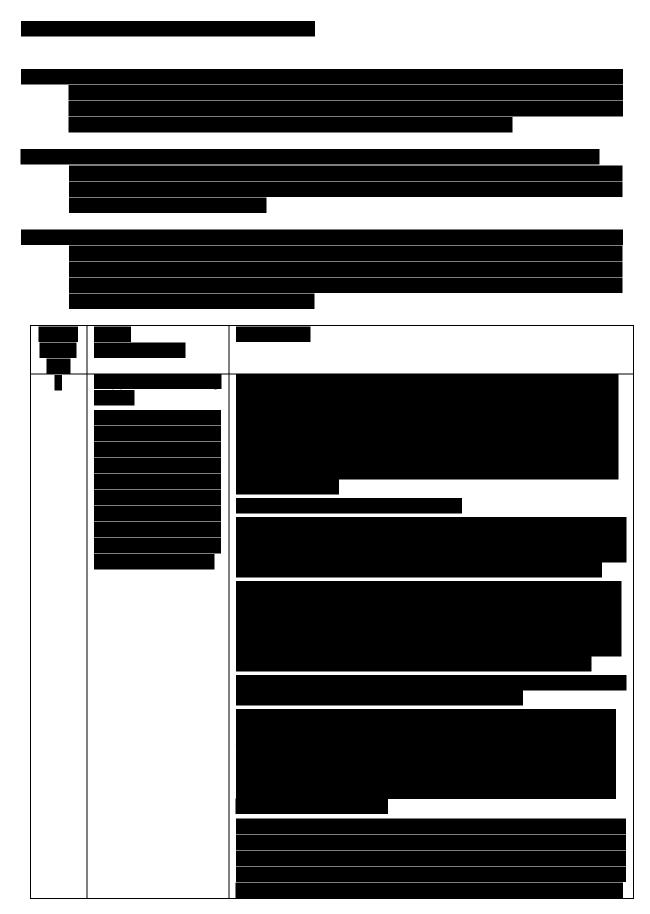
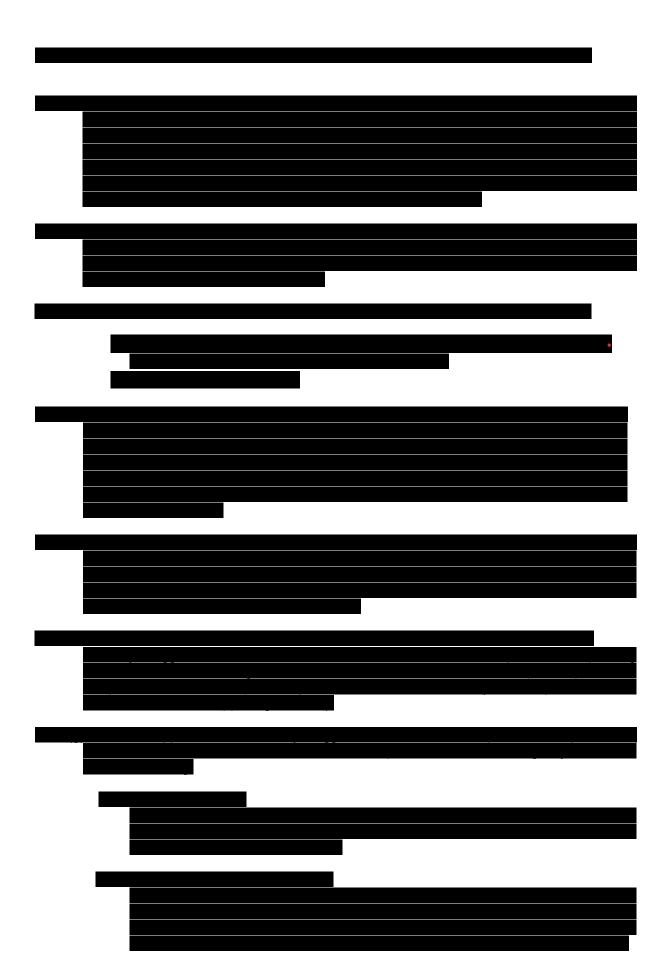
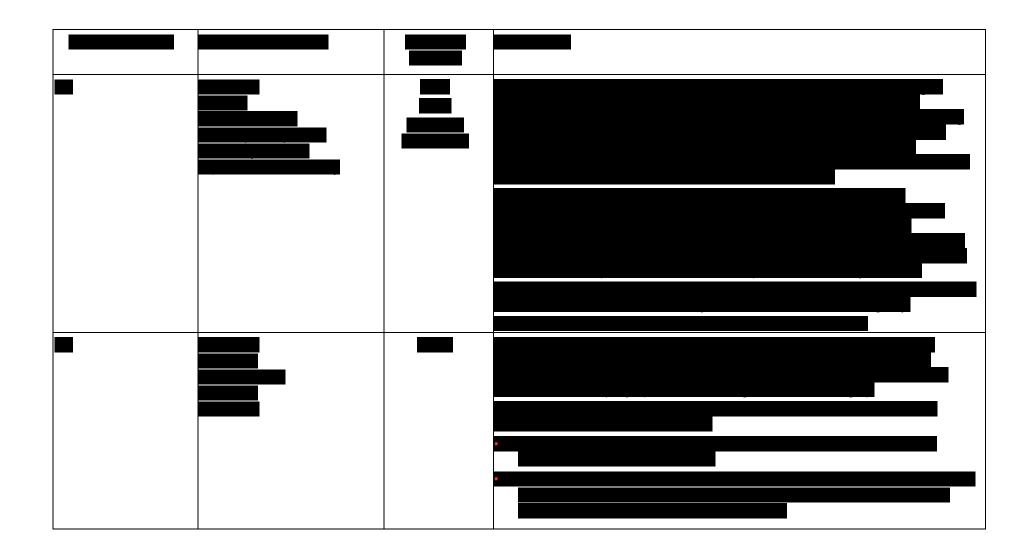


Table 2: operational approach to Delivery of SDA 5 requirements









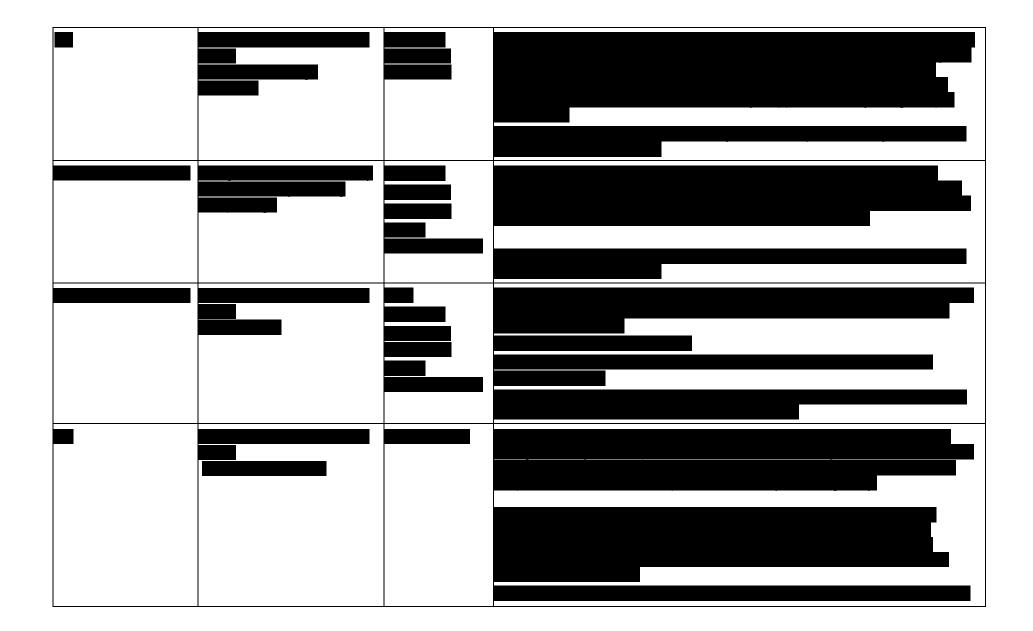
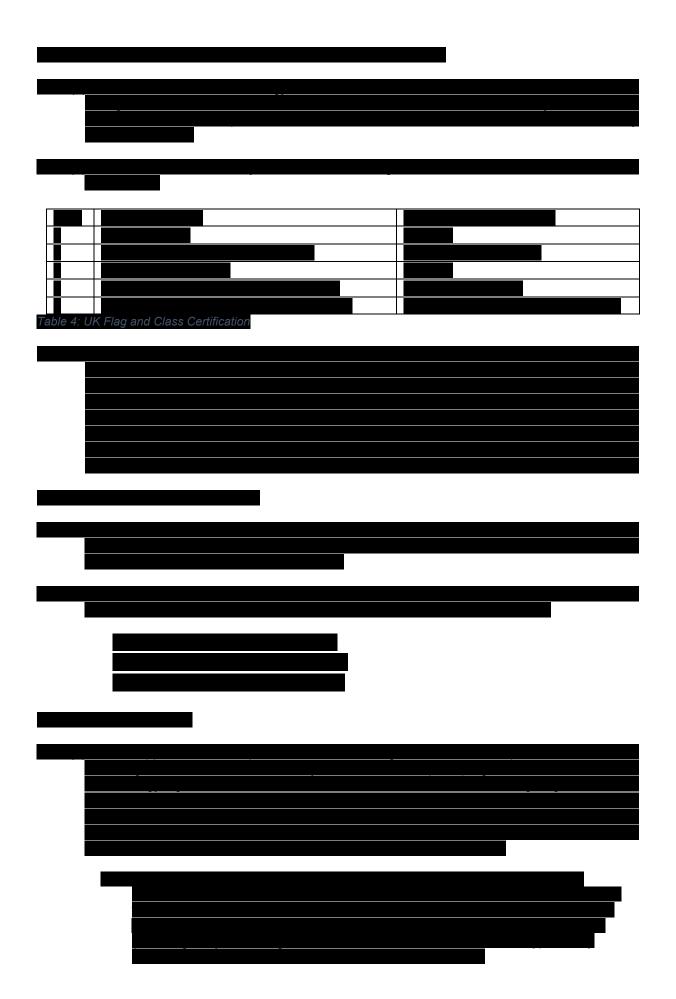






Table 3: operational approach to Delivery of SDA 7 requirements



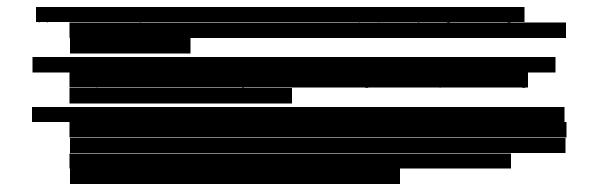


Table 5: Vessel details

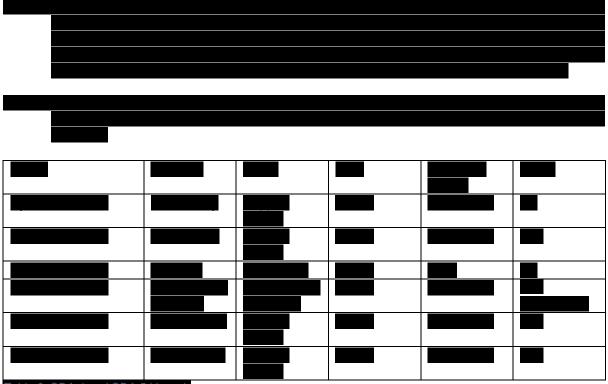


Table 6: SDA 4 and SDA 5 Vessels



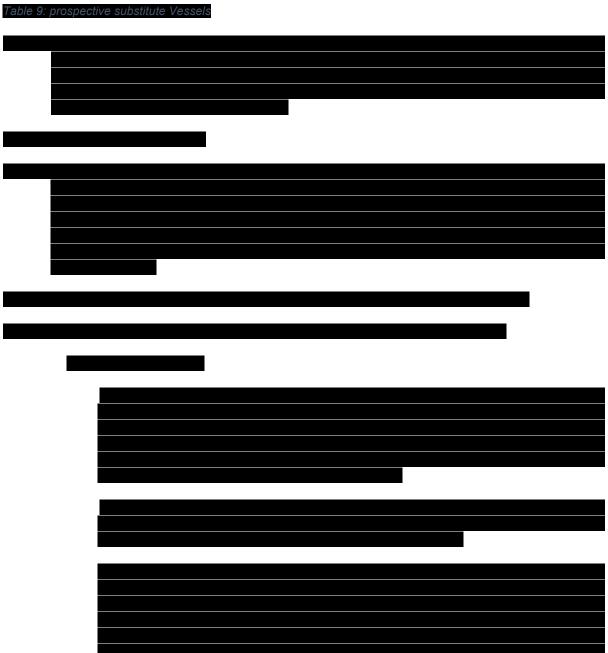
Table 7: proposed alternative Vessels for increased resilience

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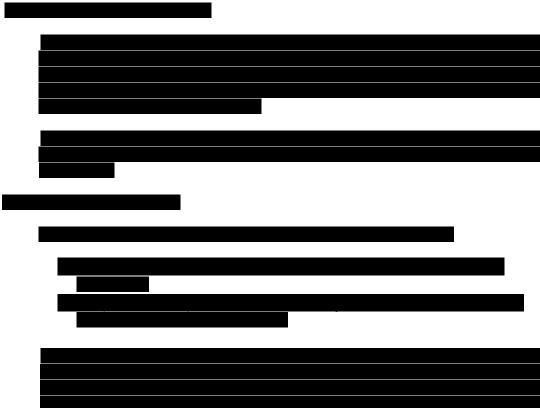
Port	Vessel	Туре	Date of Build	SLEP

Table 8: SDA 7 Vessels

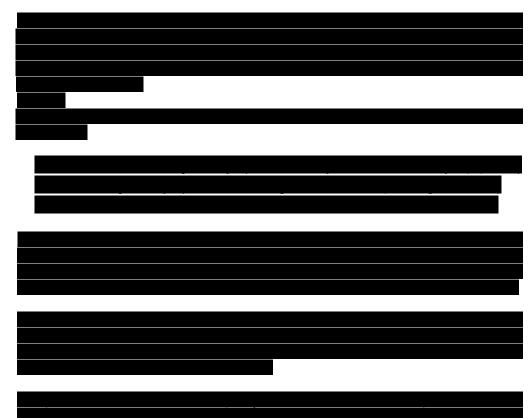
Table 9: prospective s	ubstitute Vessels		

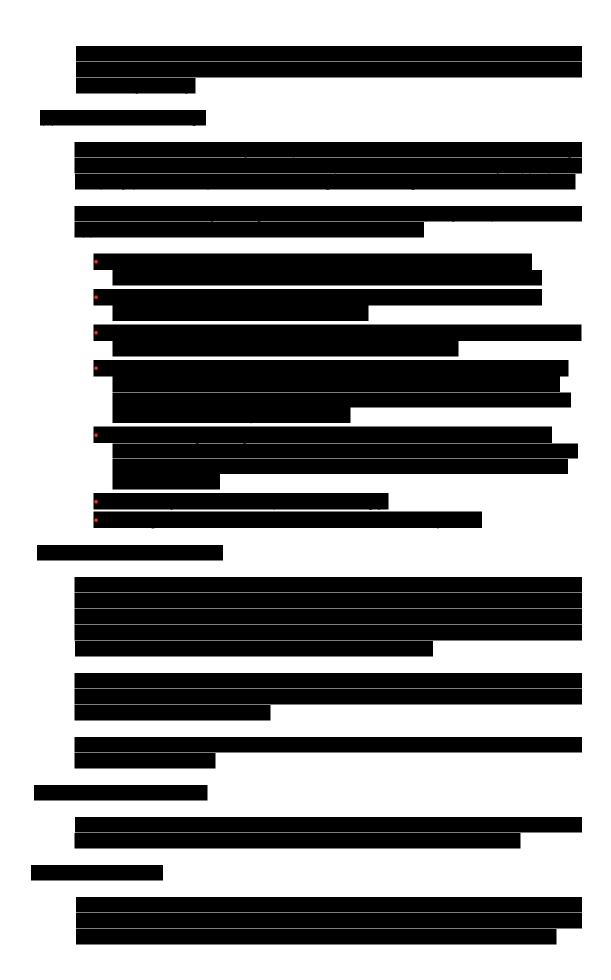


















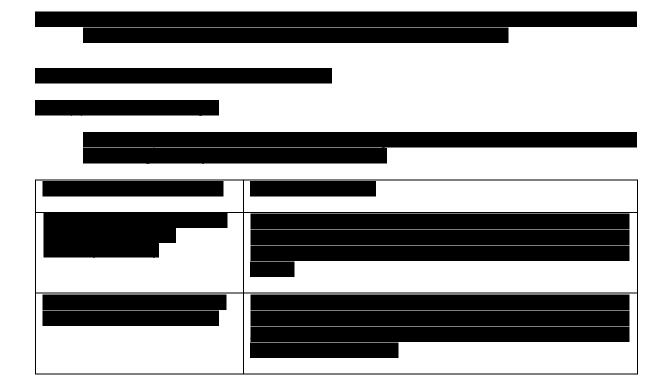
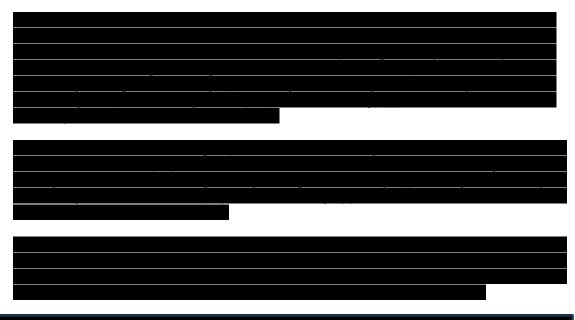
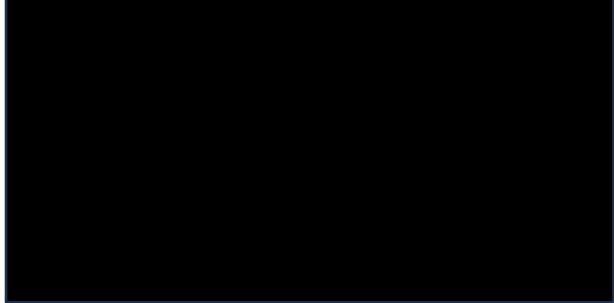
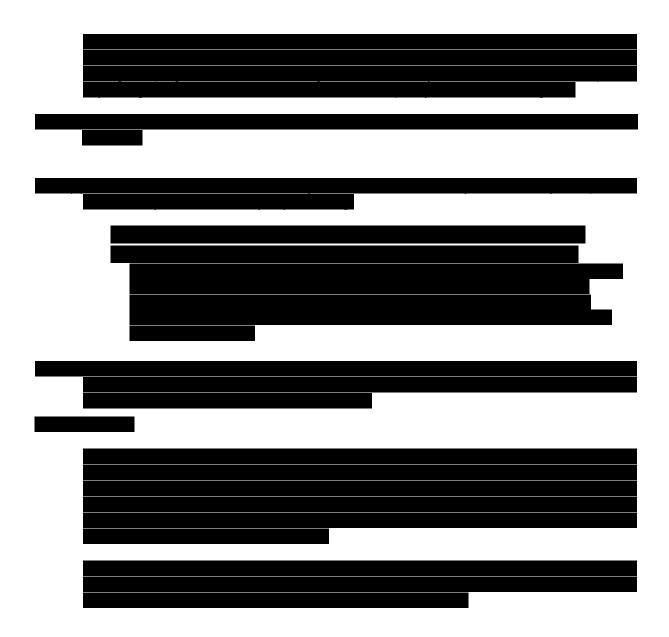


Table 10: Serco's prioritisation proces	s of Short Notice Tasks



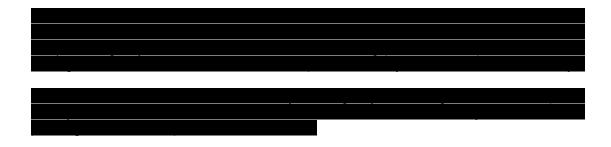












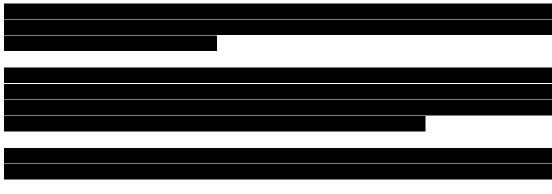




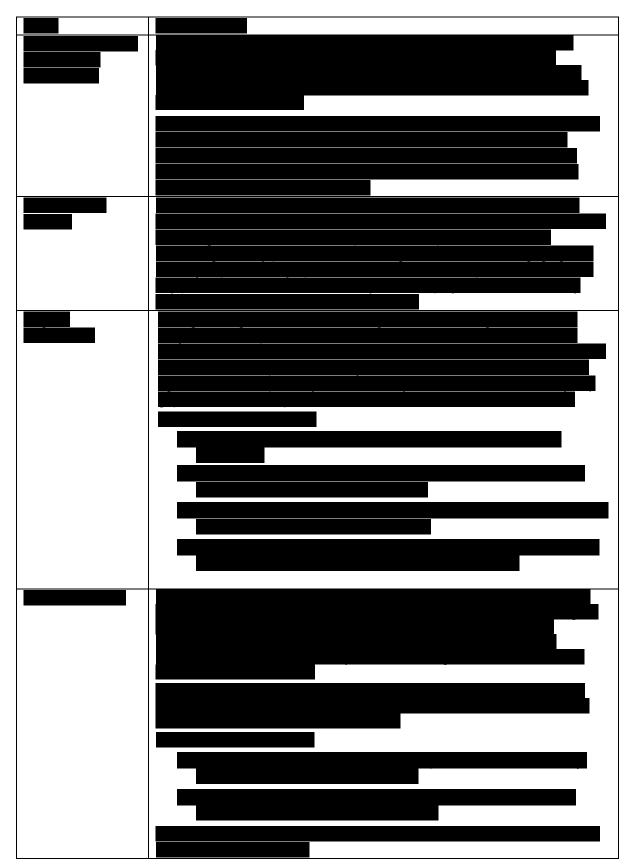




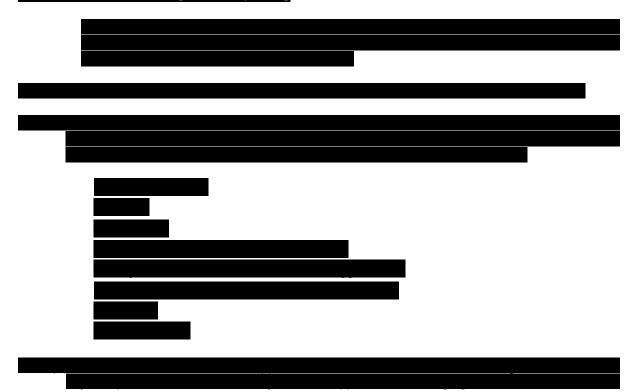


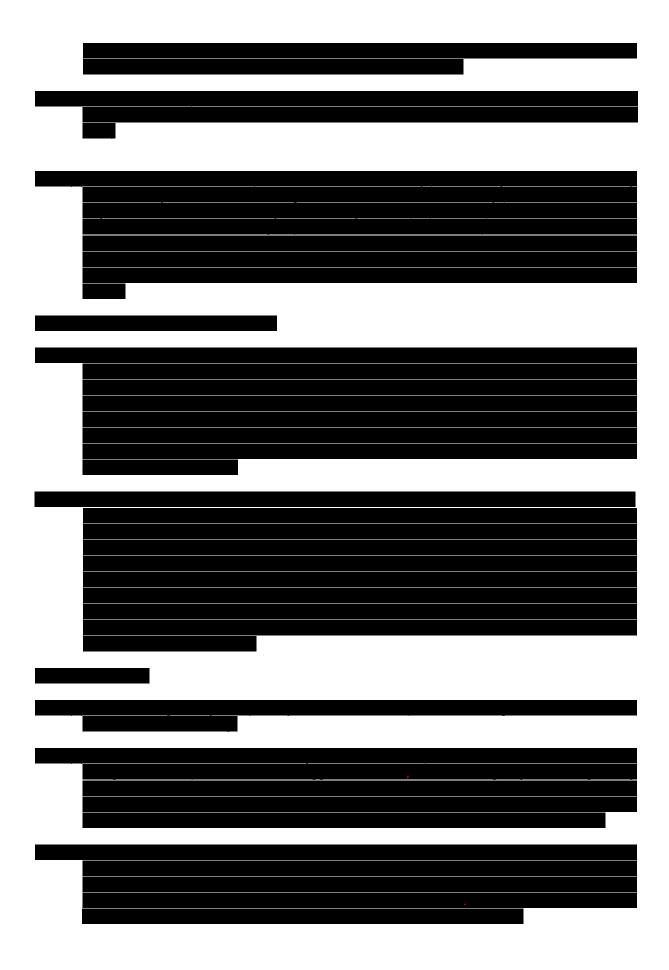


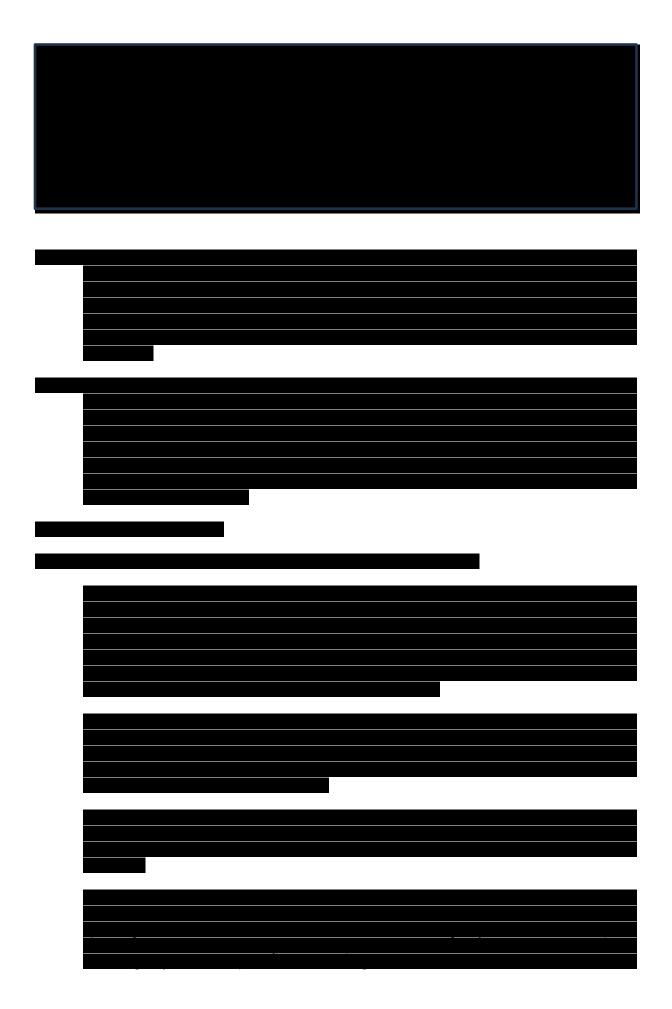




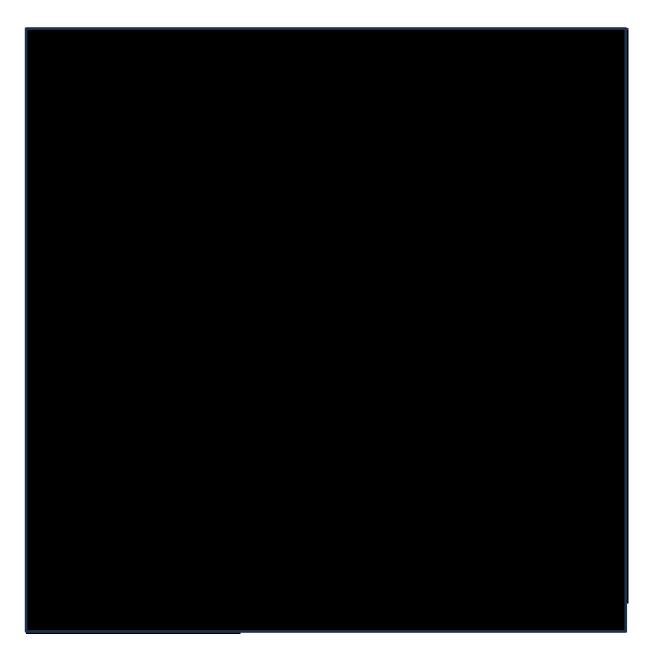


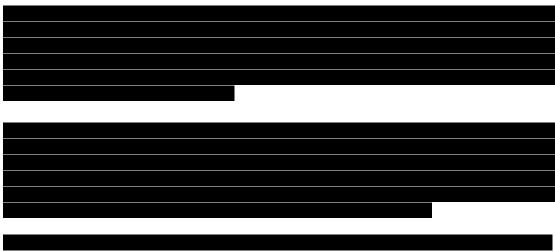




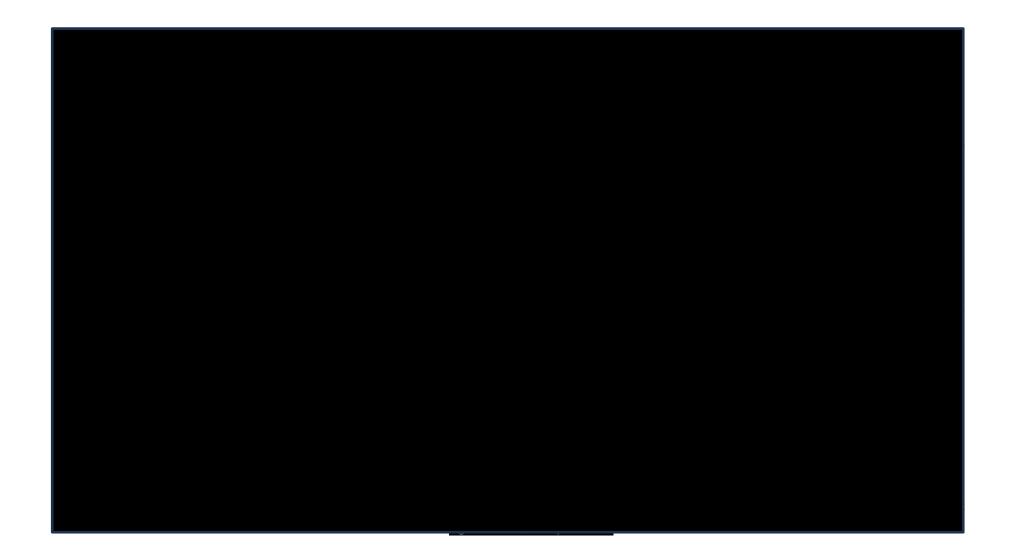






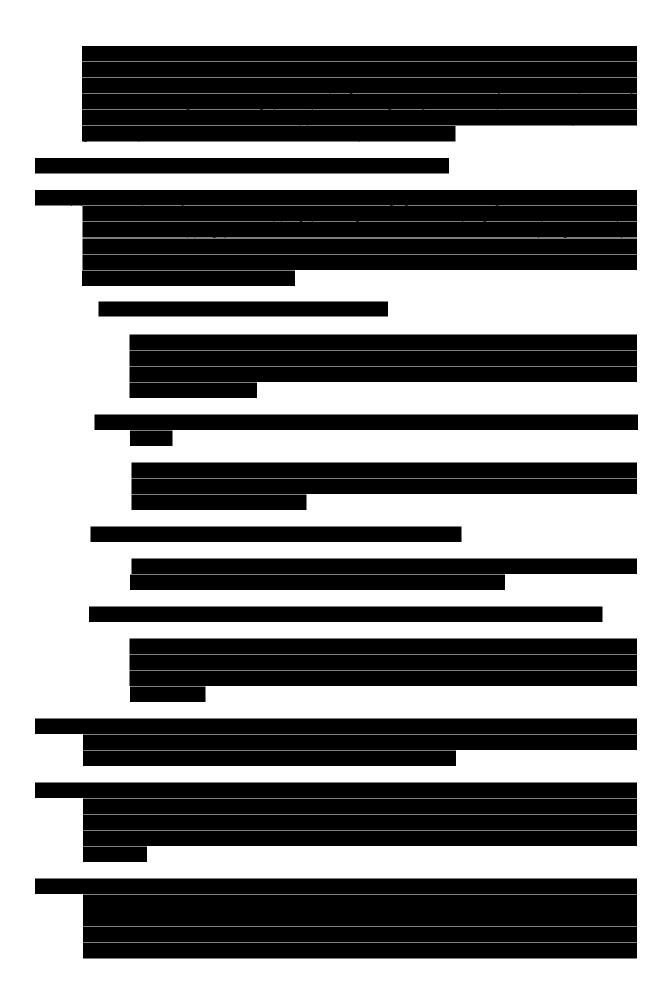




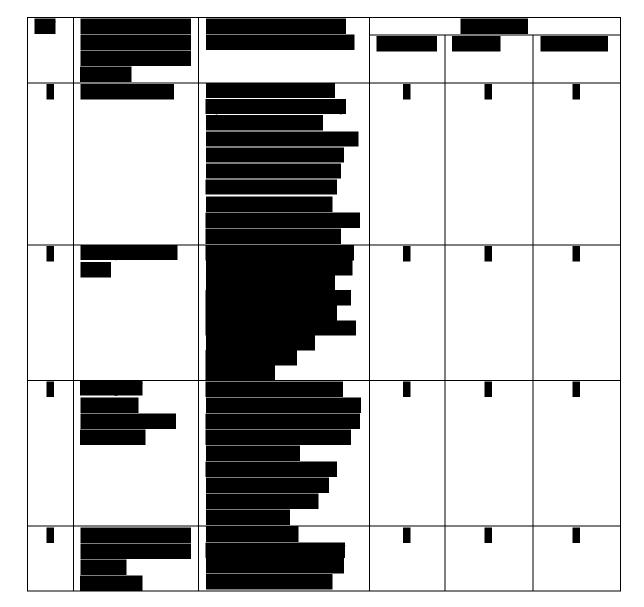












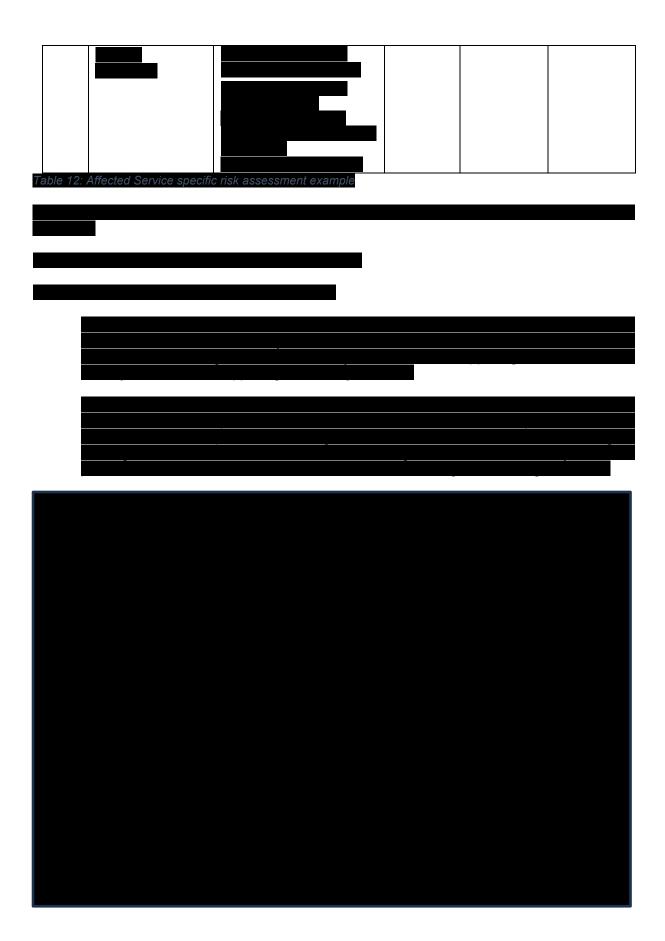
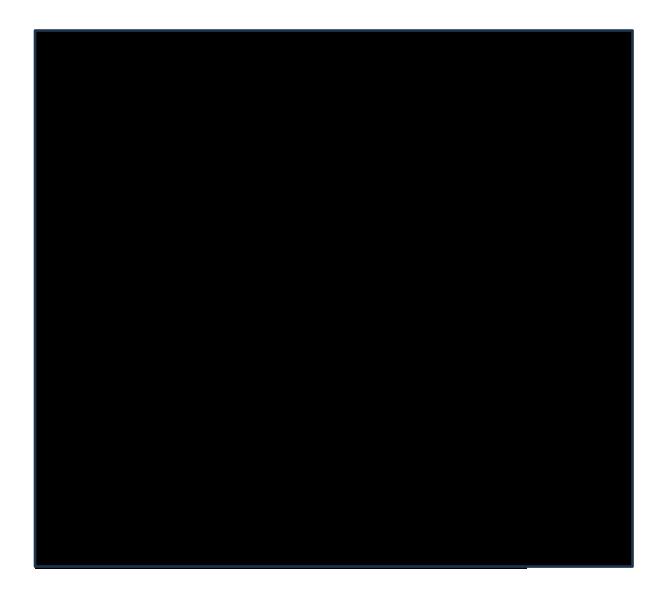



Table 13: Vessel location summary





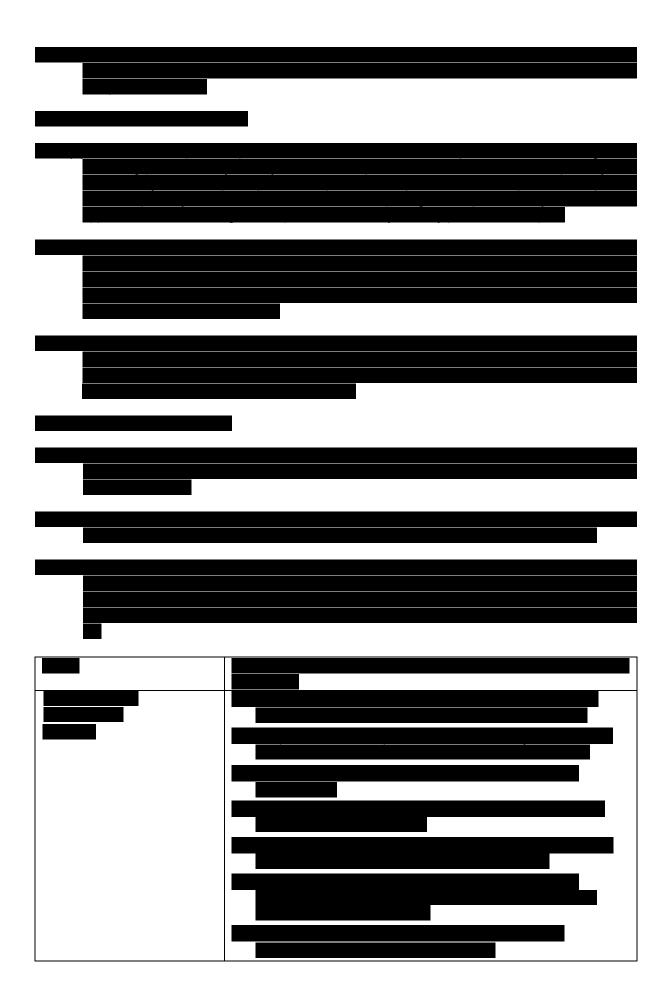
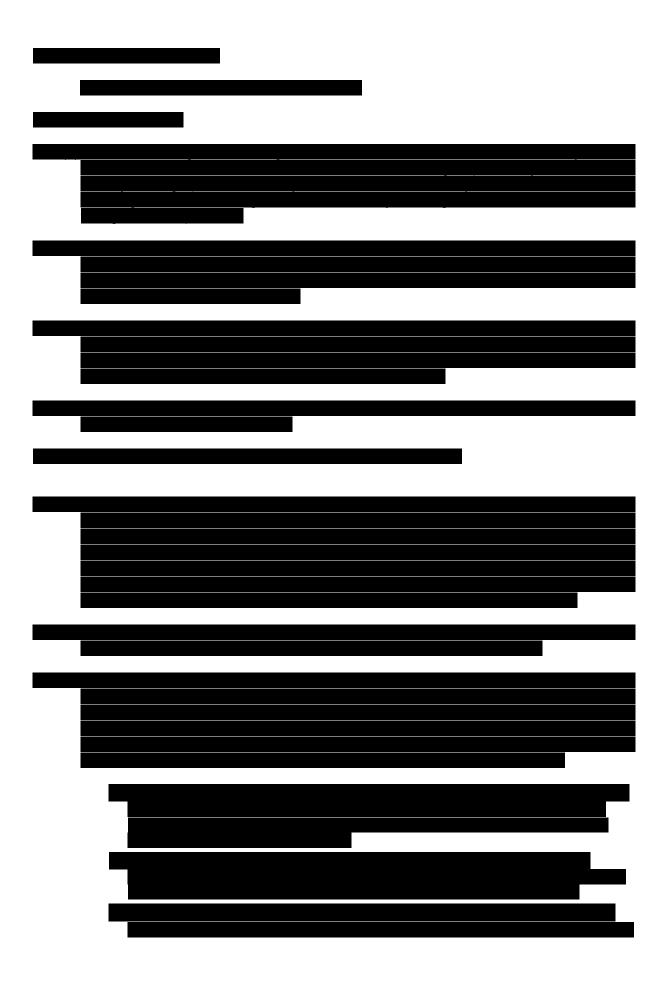
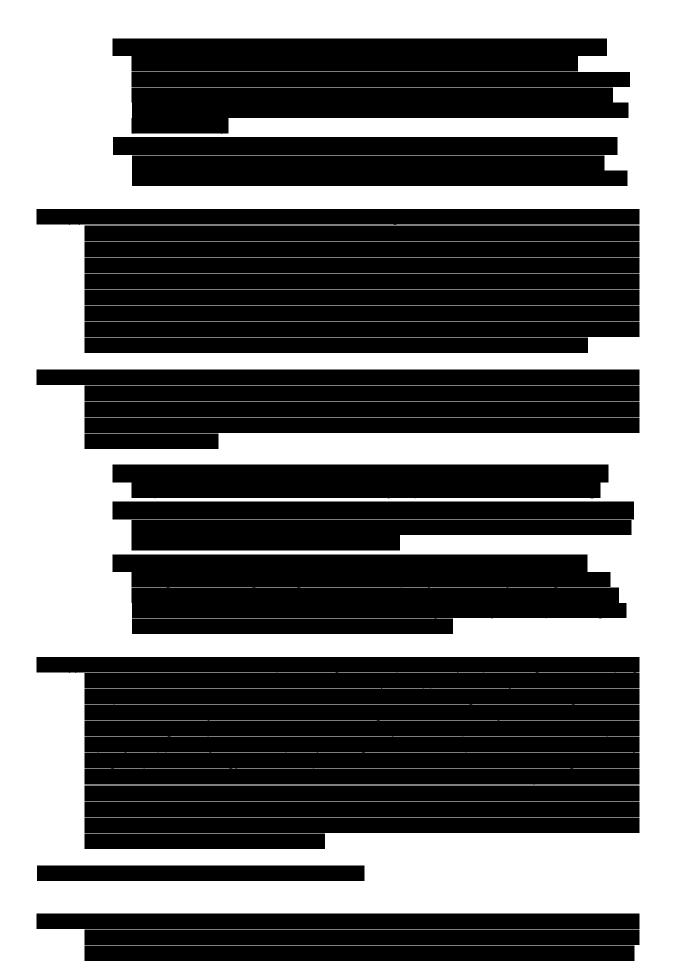
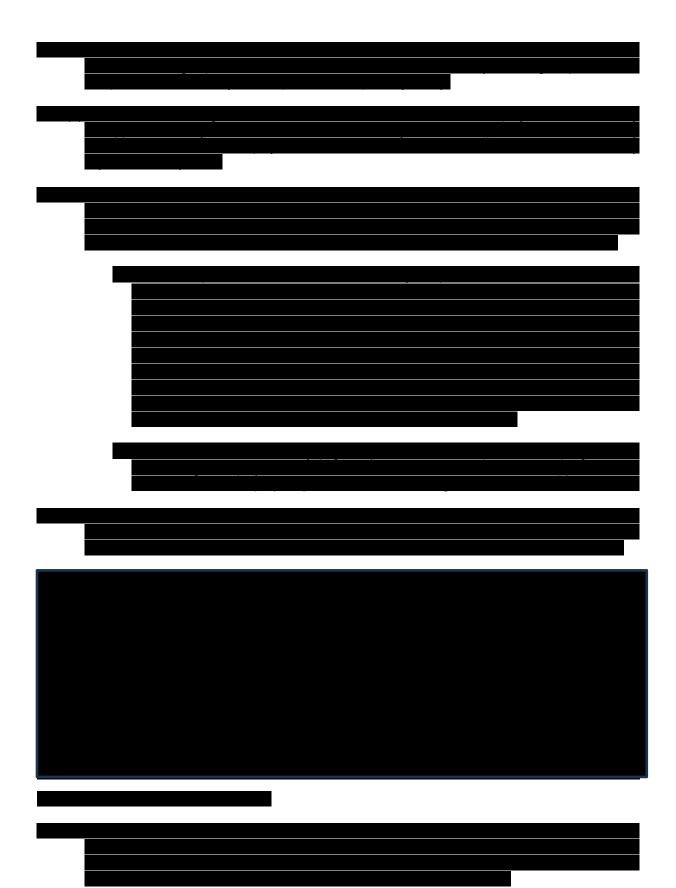




Table 14: elements of each role which cannot be modelled using known volumetrics

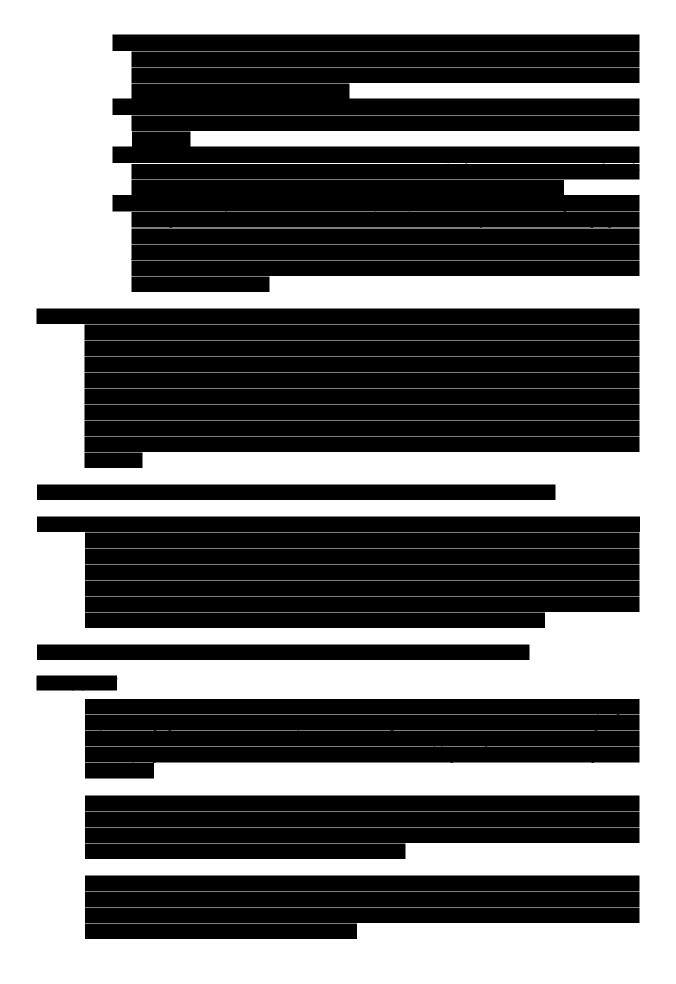


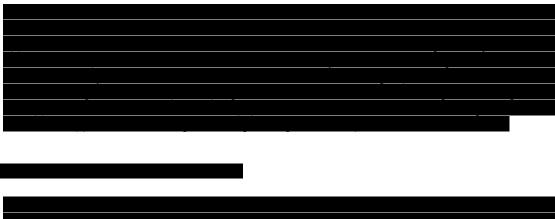






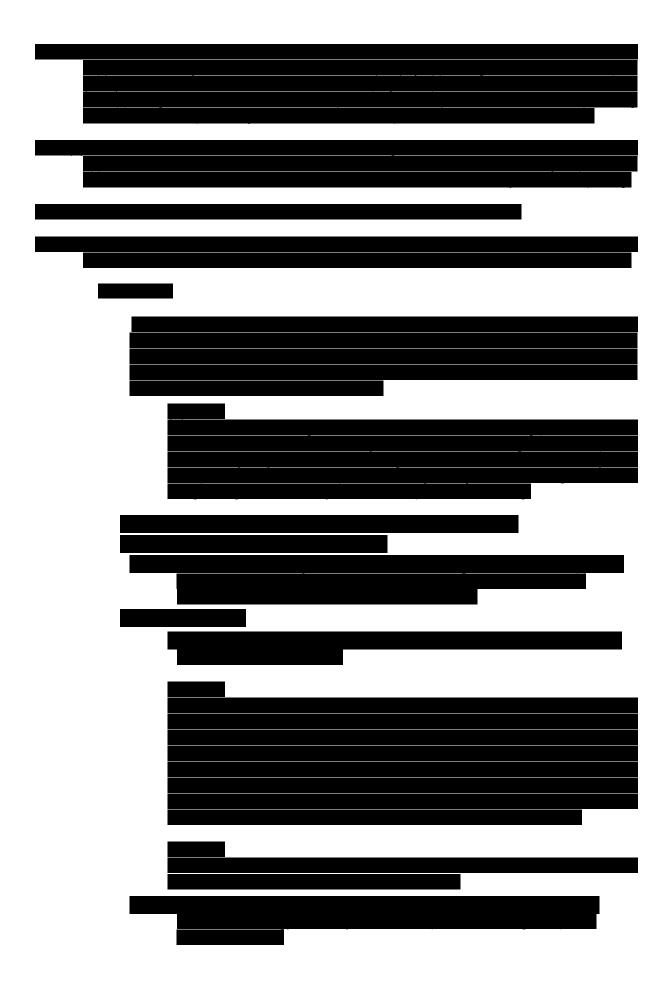


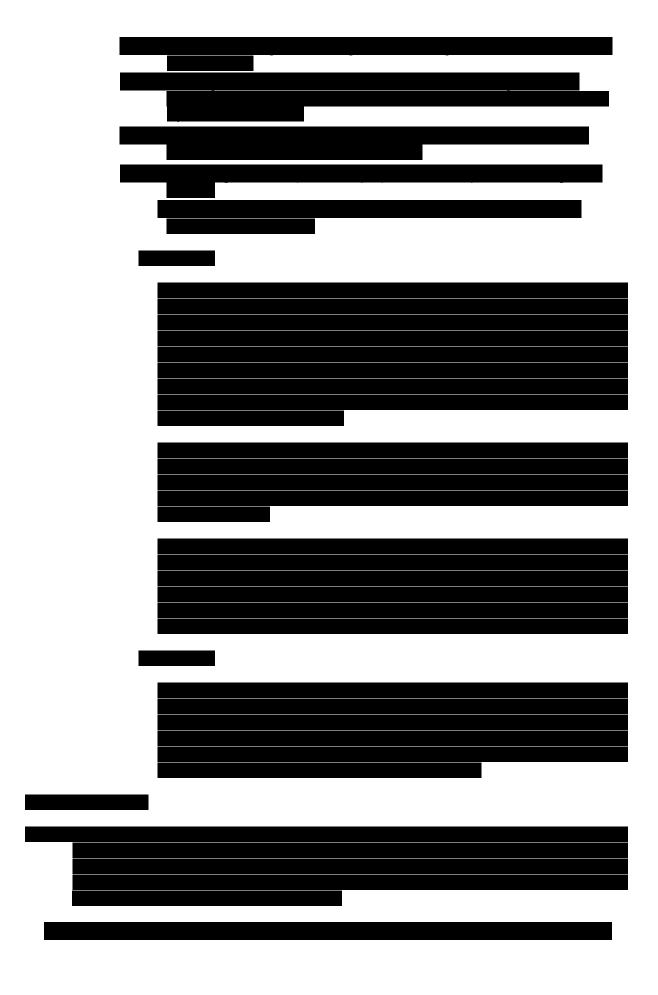


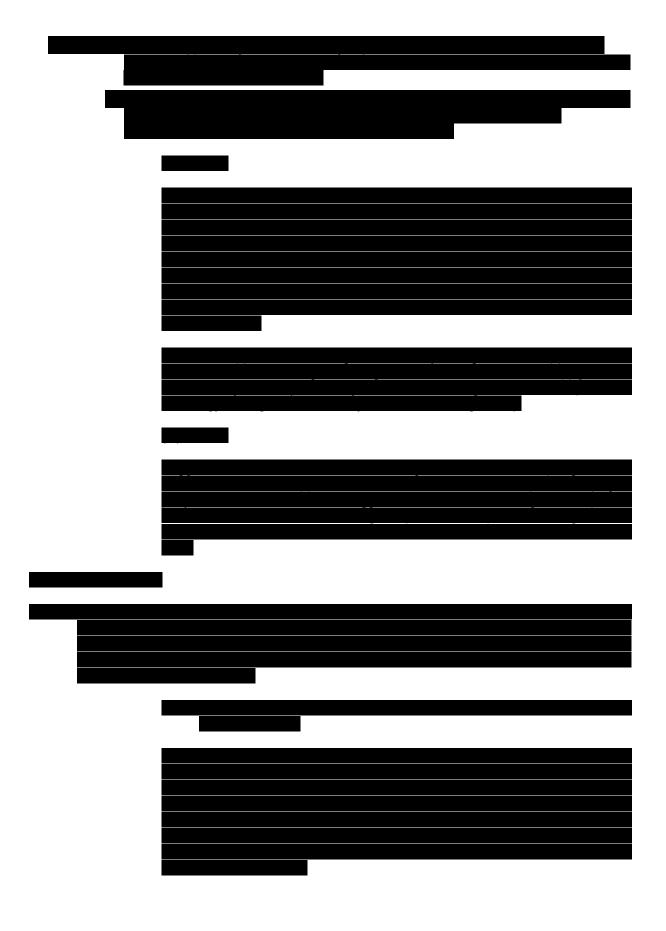


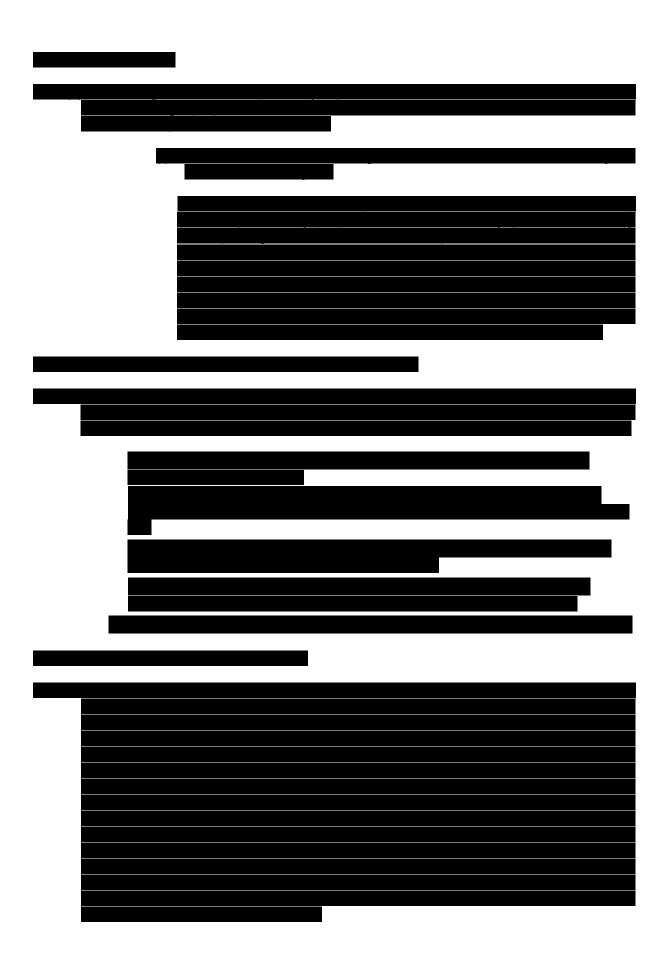












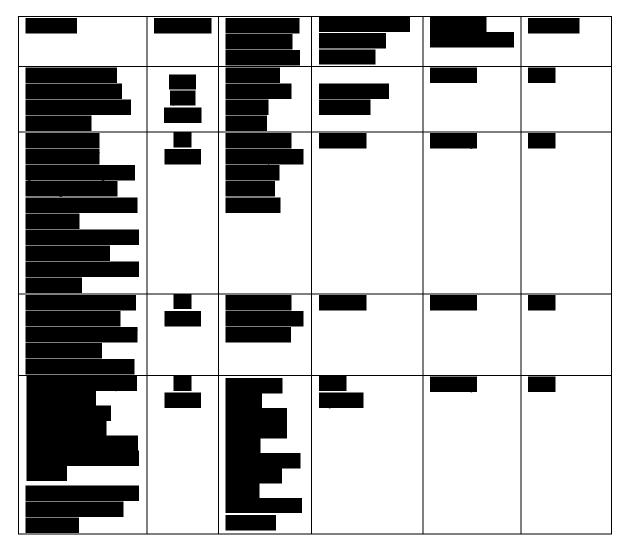
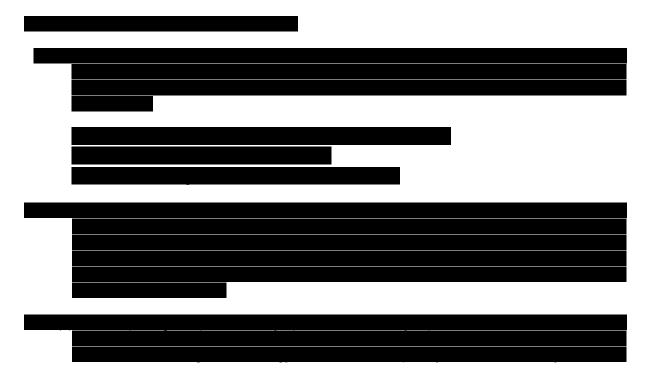
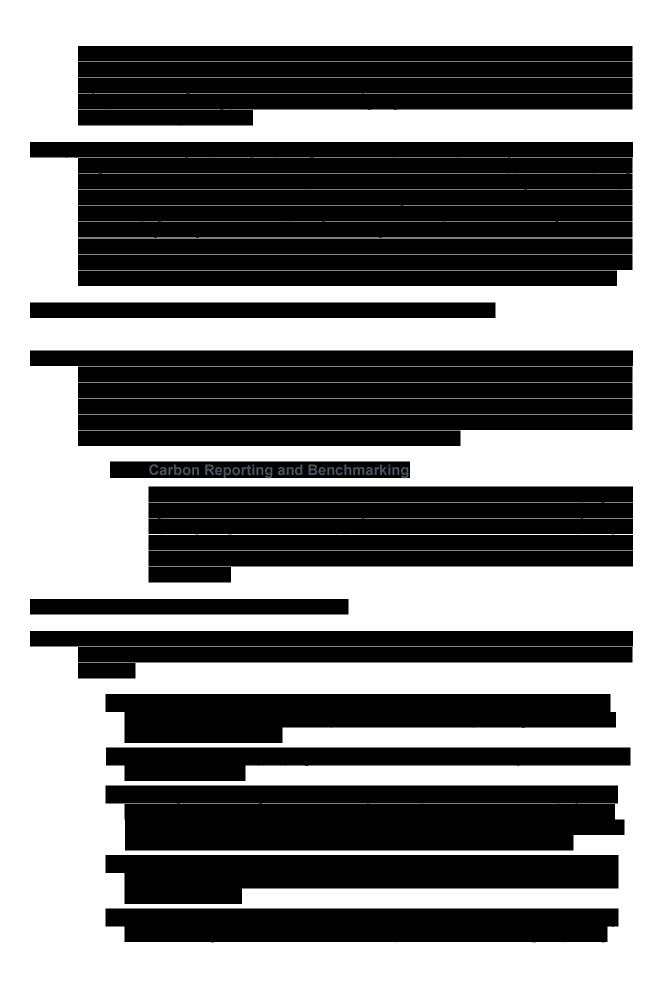
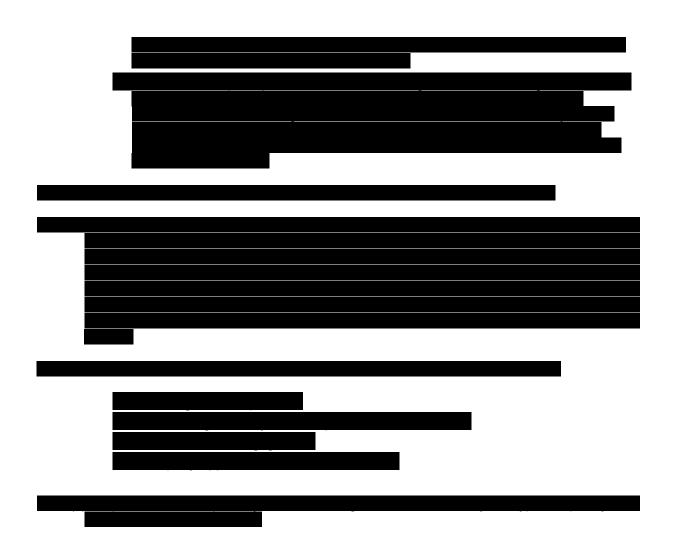
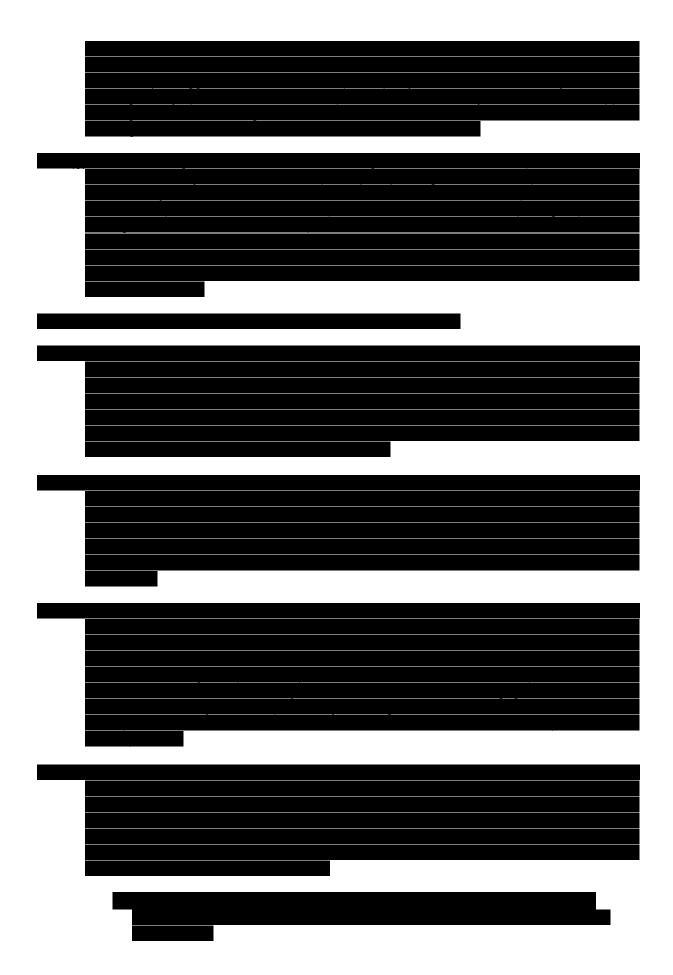


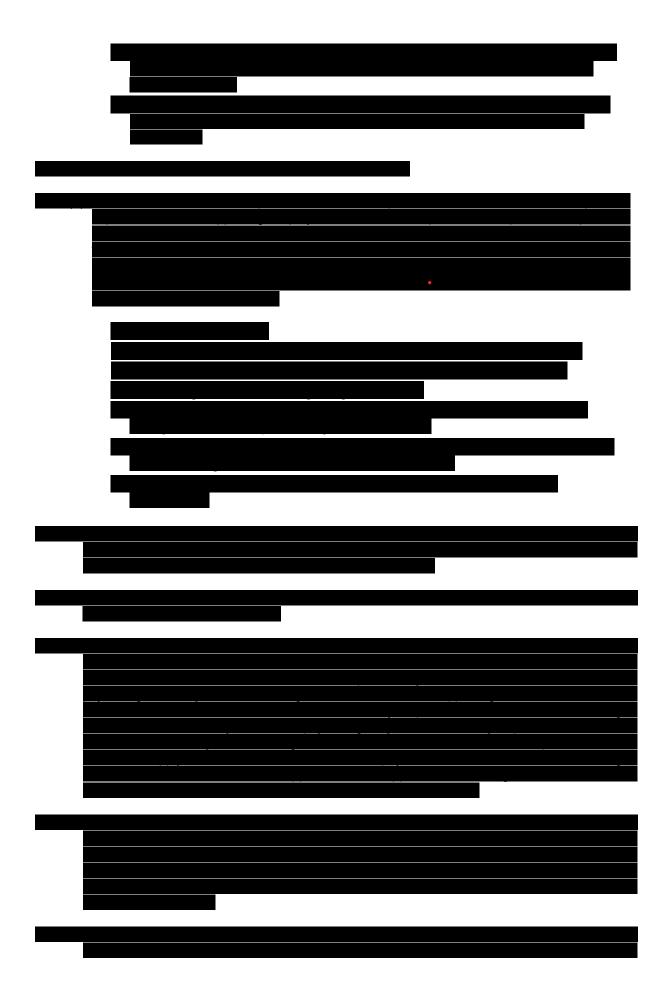
Table 1: some of the key metrics Serco would expect to report against as part of SV

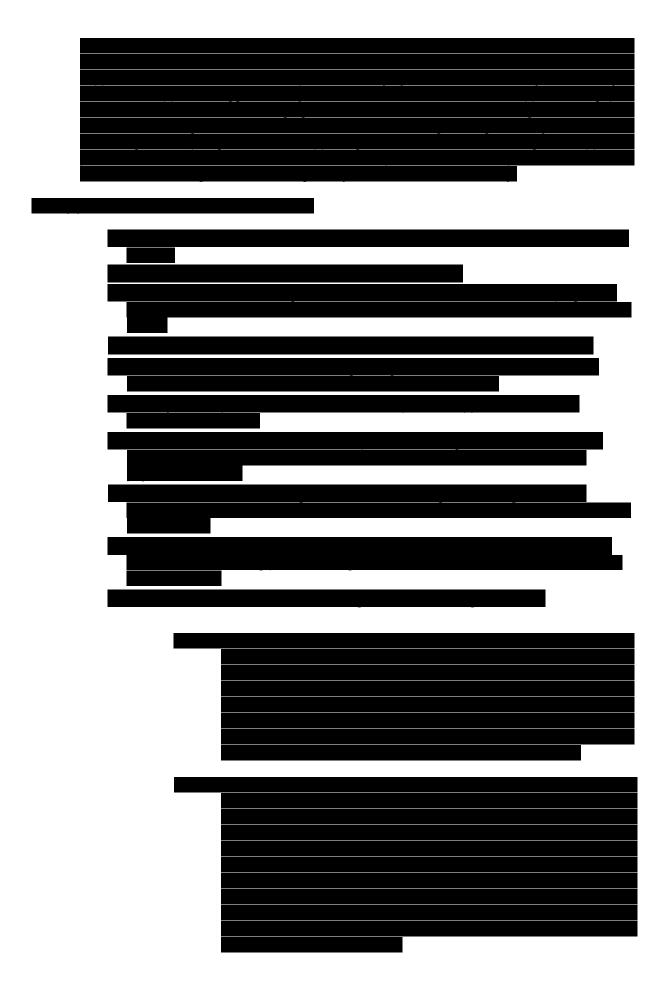




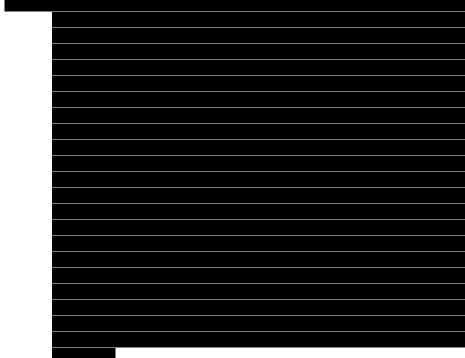


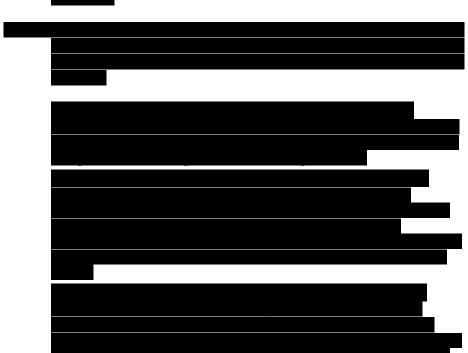


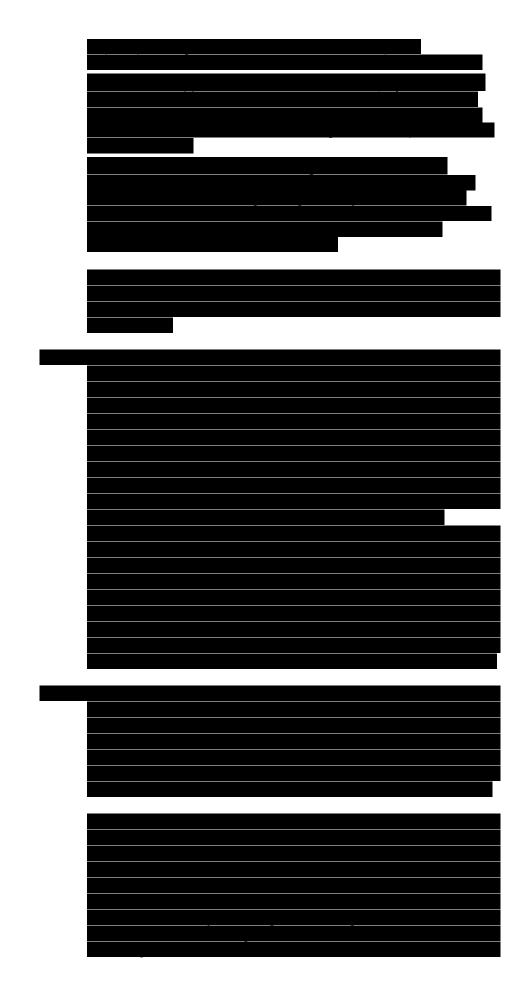






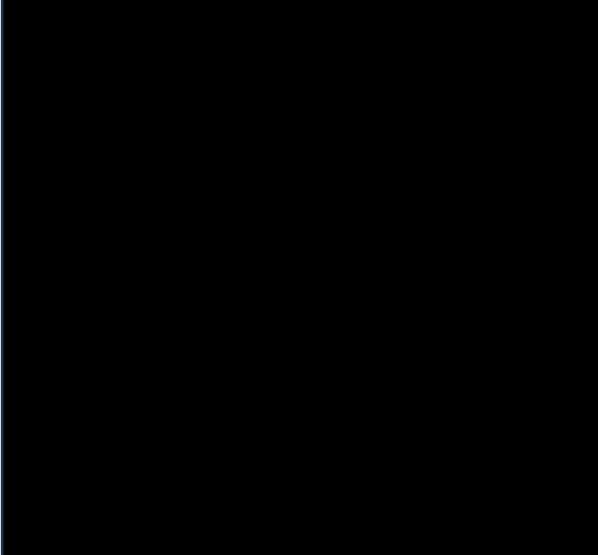




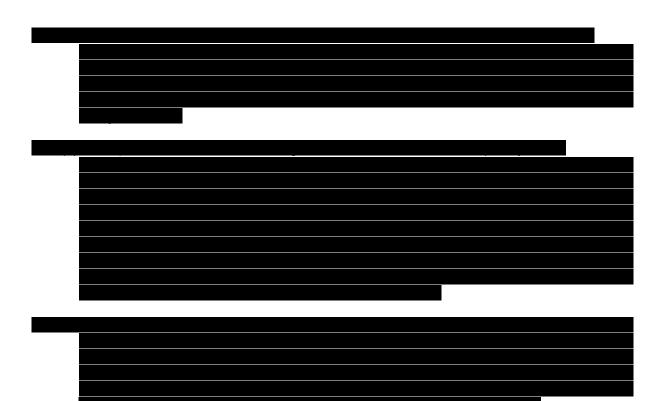




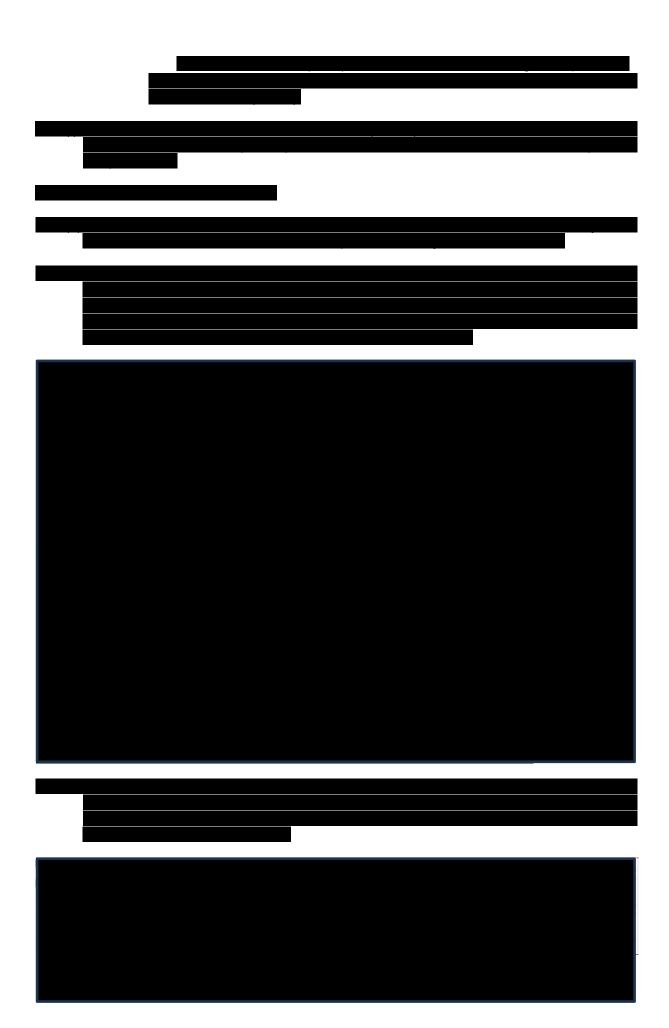


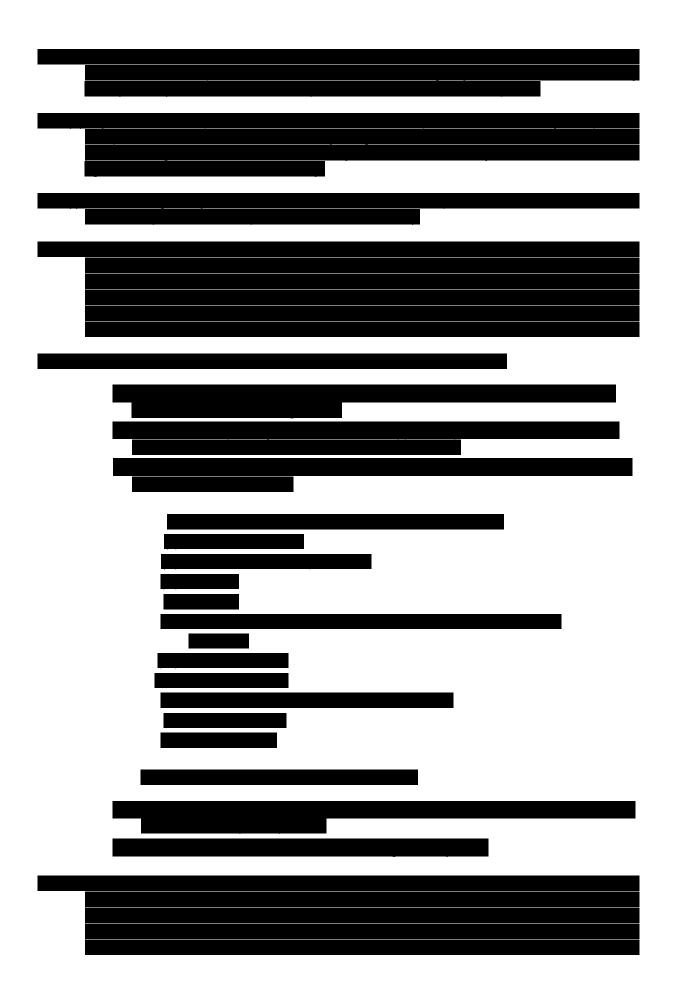


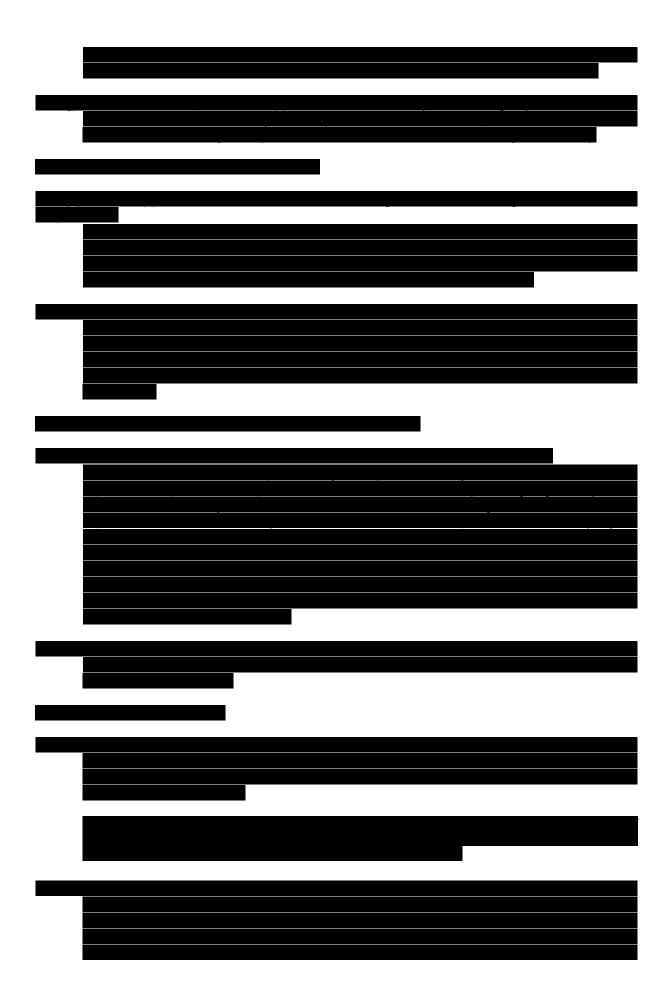


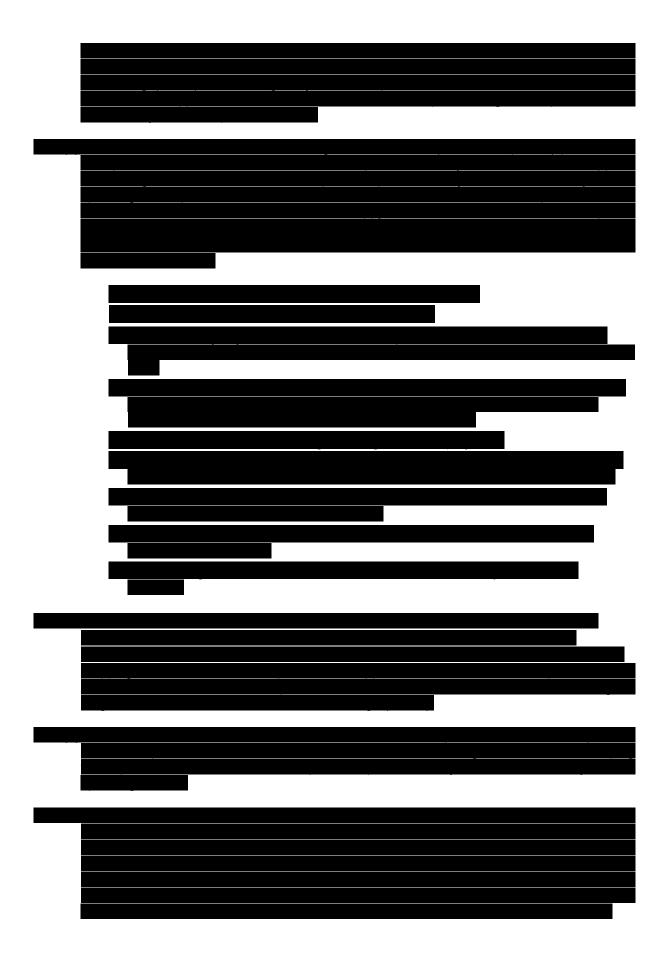


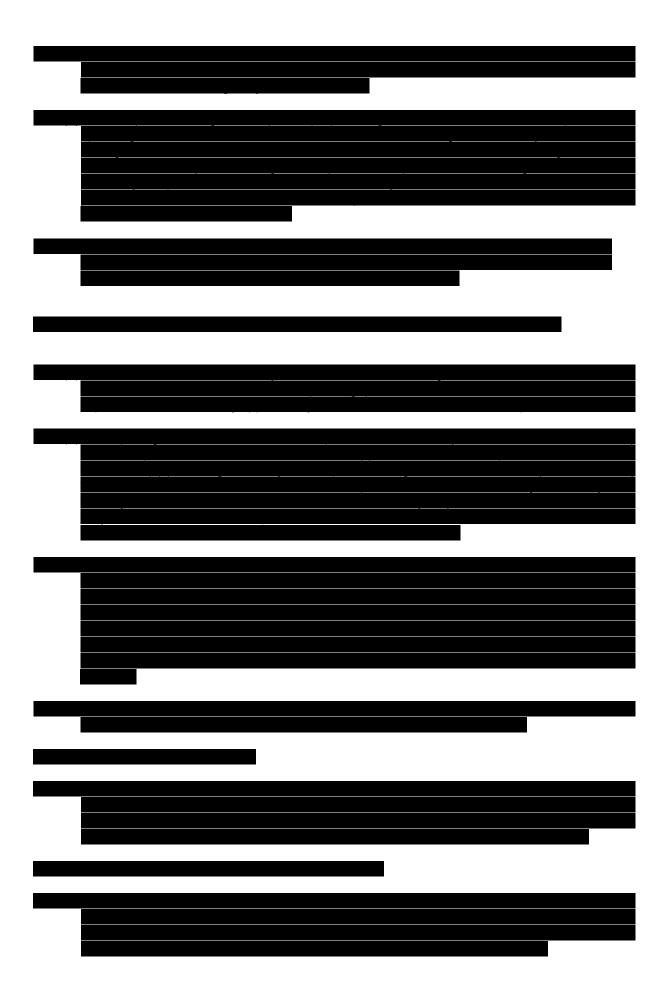


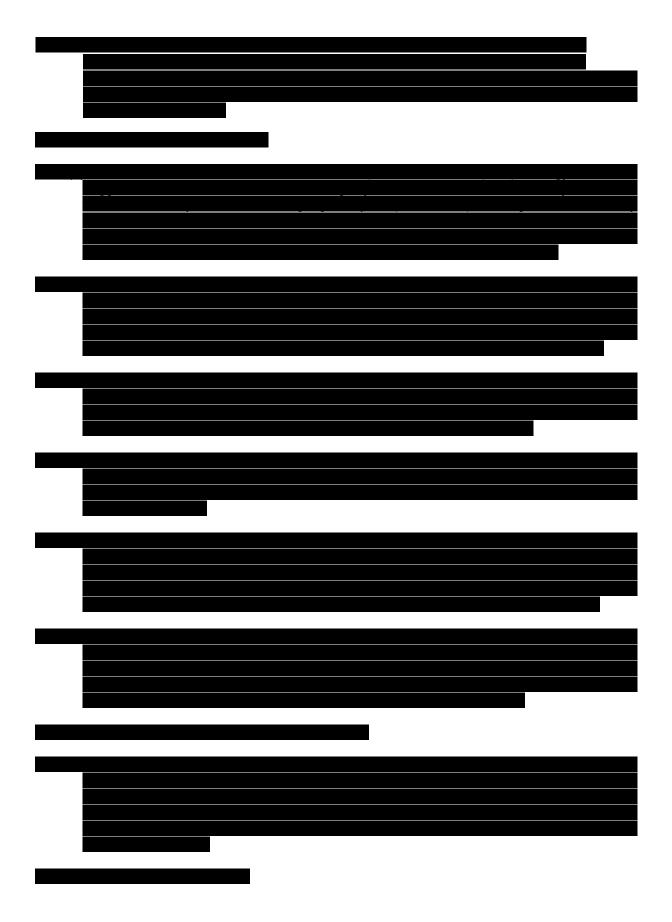


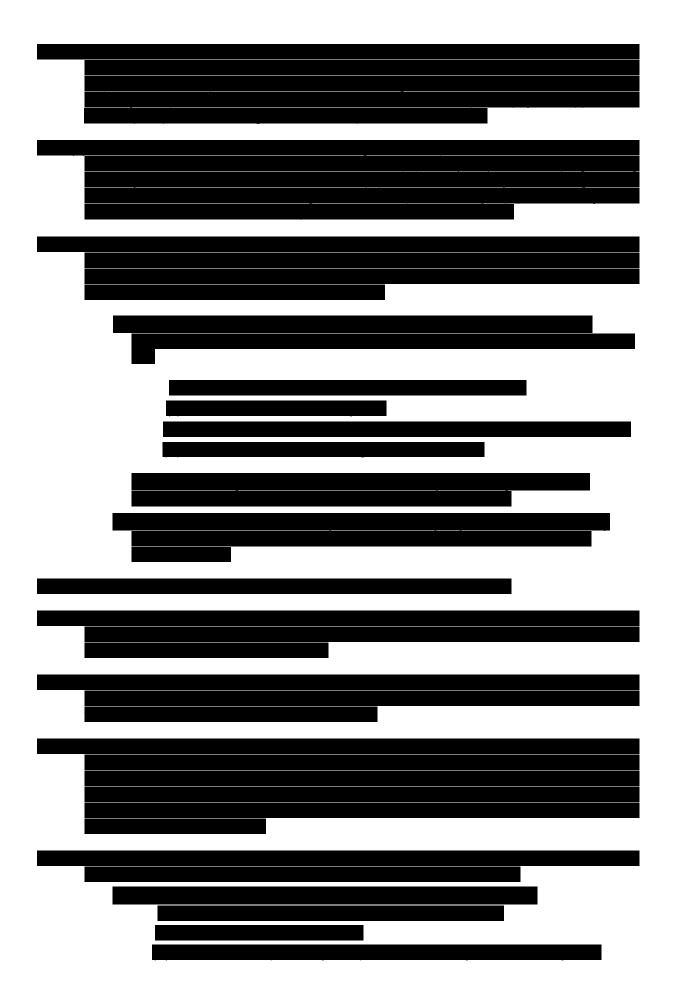


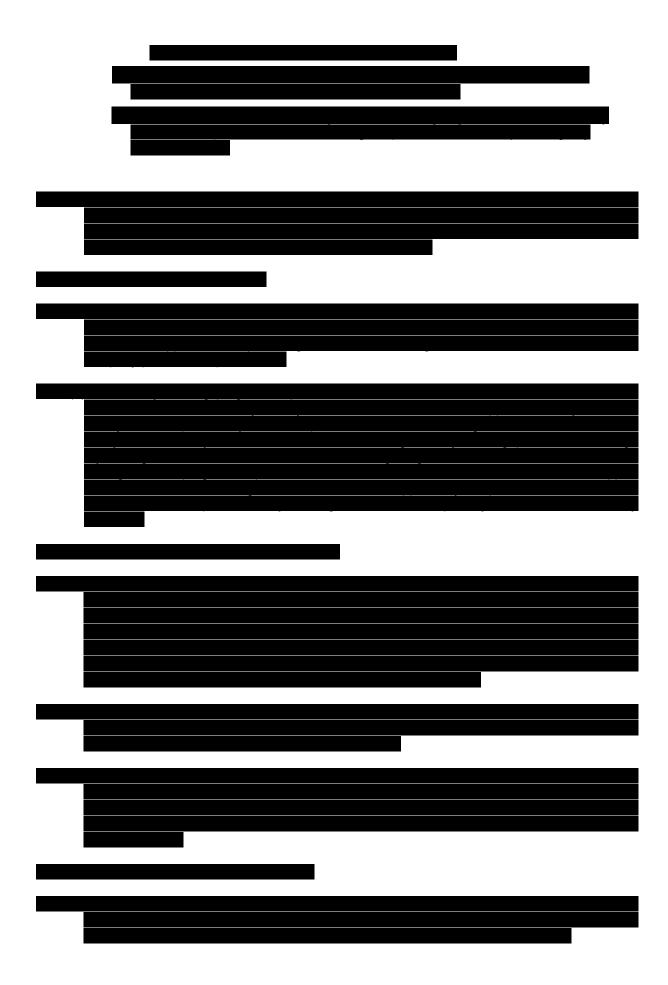




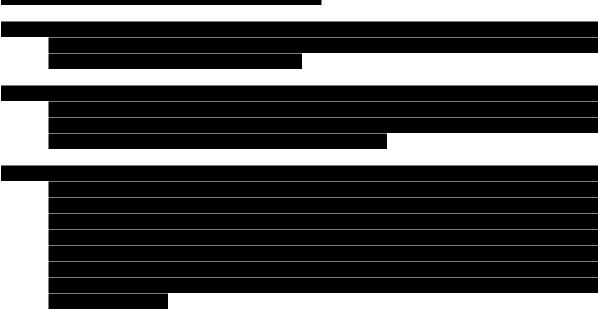


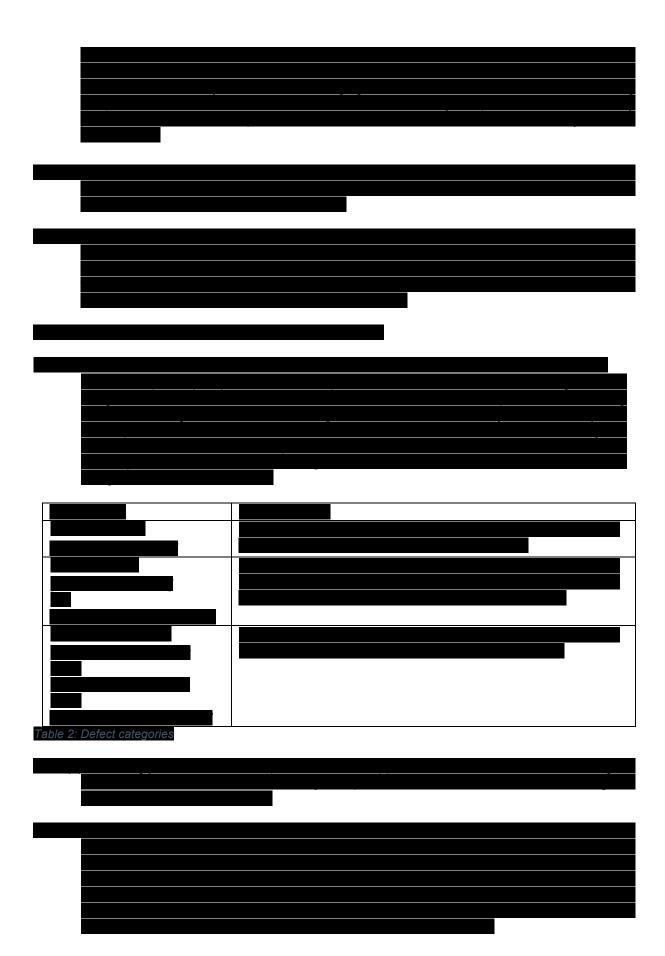




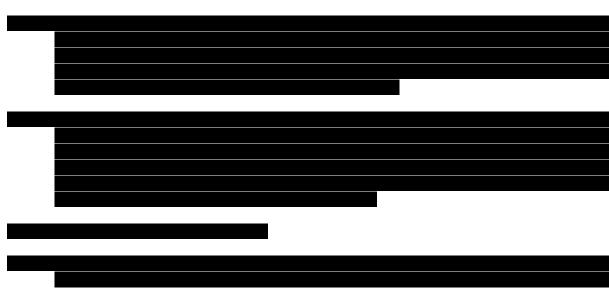
















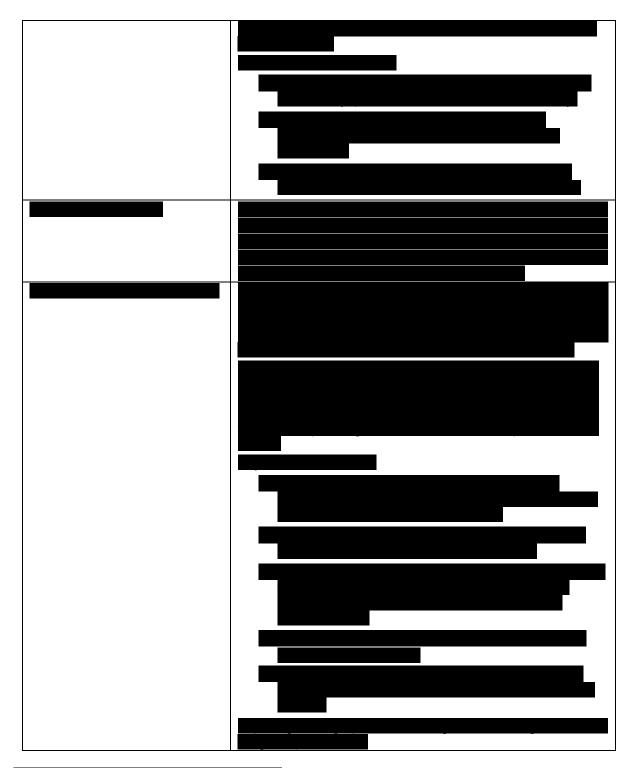
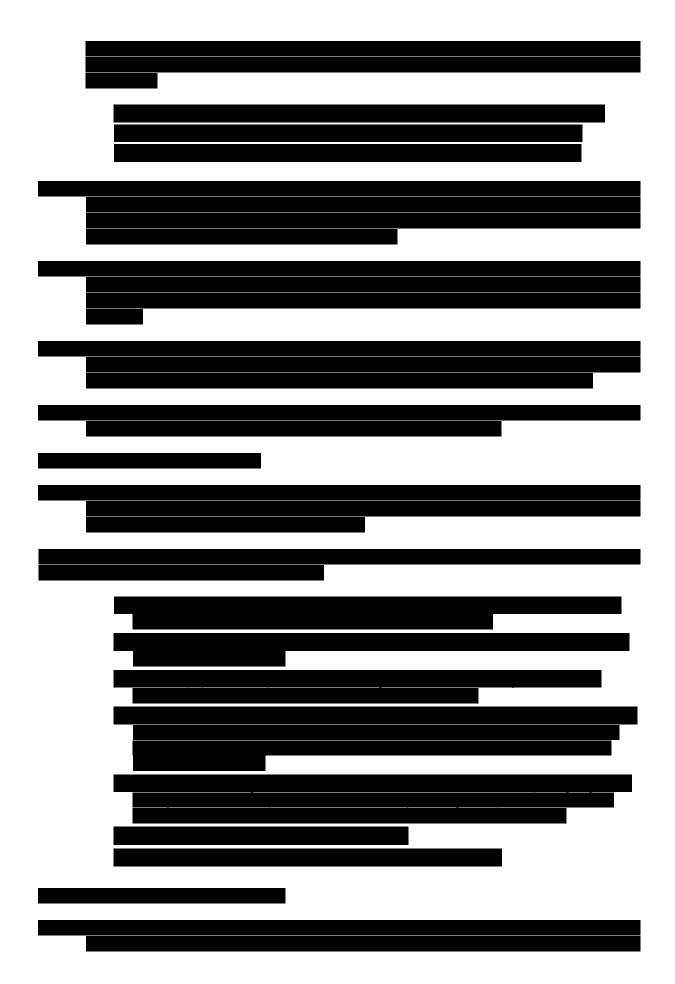
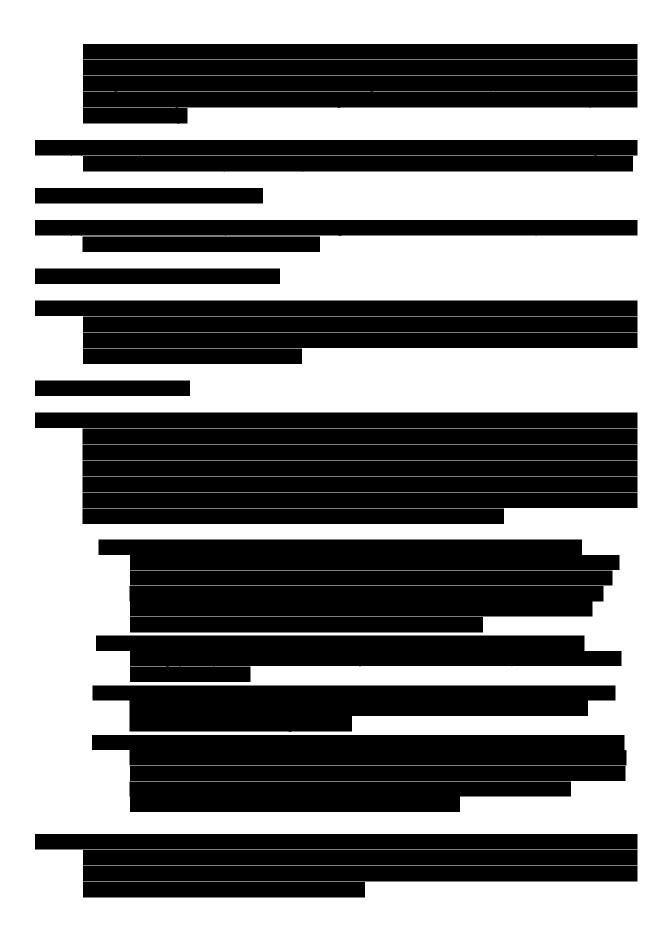
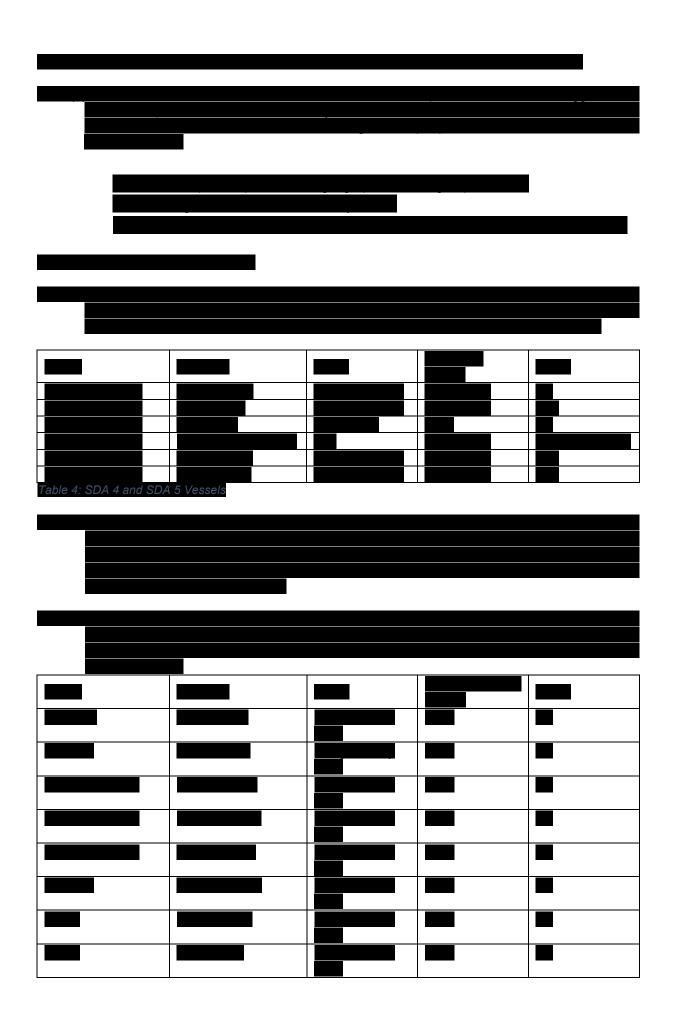


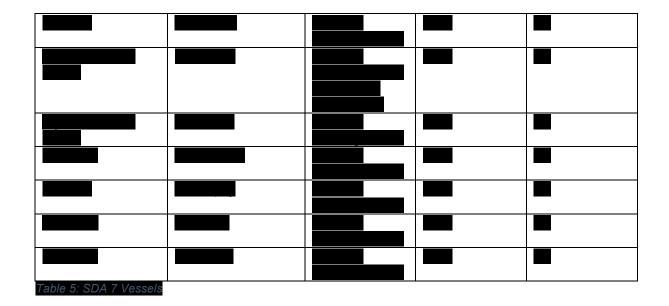
Table 3: Obsolescence management and planning



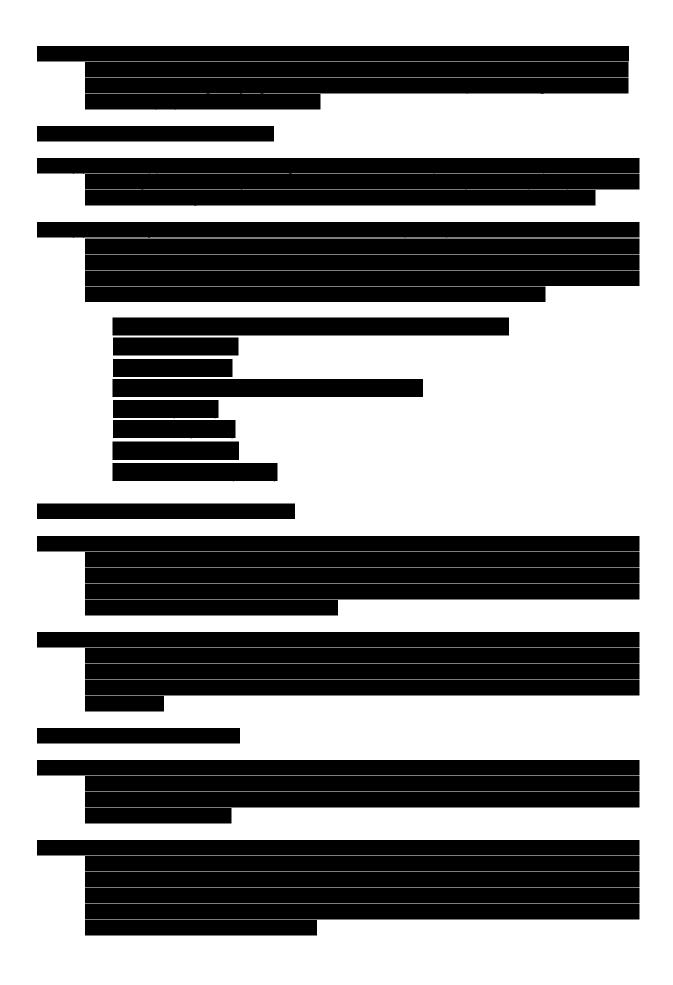


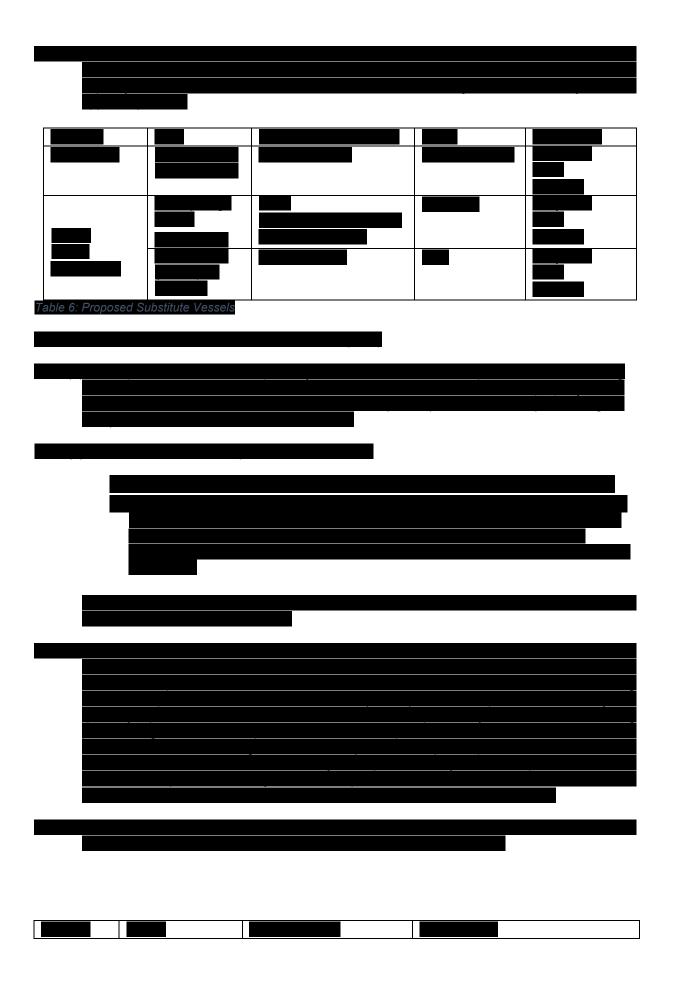












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