

Prior Information Notice (PIN) for the Provision of Liaison and Diversion (L&D) Services in Worcestershire

Bravo Project Ref – project_693 - Liaison and Diversion (L&D) Services Provision for Worcestershire

Duration of the contract: Contract to commence in 2017 and to last until 31.3.19

The contract value:

Based on the current funding, it is anticipated that the value of the contract for provision of L&D services in Worcestershire cannot be more than £1.4 million for the length of the contract i.e. until 31.3.19.

Description of the procurement opportunity:

Arden and Greater East Midlands Commissioning Support Unit (AG CSU), acting on behalf of the NHS England (Health and Justice, North Midlands) (The commissioners) invites expressions of interest (EOI) from suitably qualified and experienced healthcare service providers including third sector organisations, social enterprise and other providers to provide Liaison and Diversion services (L&D) for Worcestershire region. NHS England (Health and Justice, North Midlands) will be the contracting and commissioning authority for L&D.

The service provision will cater for vulnerable individuals of all ages in the offender pathway and help to inform subsequent decisions, about where an individual is best placed to receive treatment, taking into account public safety, safety of the individual and punishment of the offence. This is a new service for the Worcestershire region and the successful provider(s) are expected to be fully operational, providing services from 30 October 2017.

For this service provision AG CSU would like to encourage innovative solutions including consortia, strategic alliances and sub-contracts which will deliver value for money and improved services to patients. The service providers will be required to deliver an outcome based high quality and integrated L&D service operating at various police custodies within Worcestershire and across the Police Force footprint. The L&D service is expected to include provision of below listed features, services, and coordination amongst them. The list is not exhaustive and has been used only for illustration purposes. For full list of services included within L&D service provision please visit following web link.

<https://www.england.nhs.uk/commissioning/wp-content/uploads/sites/12/2014/04/ld-ser-spec-1314.pdf>

1	Case Identification
2	Management of 'Voluntary Attendance Pathway'
3	Management of 'Custodial Attendance Pathway'
4	Screening/Triage
5	<p>Clinical Assessment (including specialist) & Referral service to include:</p> <ul style="list-style-type: none"> • Mental health • Behaviour • Learning disability • Autism • Acquired brain injury • Substance misuse – clinical and psychosocial • Physical health • Speech, language and communication needs • Housing

	• Social care and education
6	Early intervention
7	An all age service
8	Operating at all points of the justice pathway, including pre-custody (for those people interviewed under voluntary attendance), police custody and courts
9	24/7 service with a mixture of core hours agreed to suit operational requirements and out of hours arrangements
10	A range of referral pathways

The commissioners would like to encourage innovation and use of technology within service delivery. They are seeking patient centred solutions for the provision of this service with the following aims:

- Deliver a flexible, high quality and integrated Liaison and Diversion (L&D) Service that meets the needs of Worcestershire region, from the most economically advantageous bidders.
- Find a provider who is able to work effectively and in partnership with all stakeholders, including various offenders managing authorities such as police, judicial authorities (such as courts) and most importantly the offenders and deliver a high quality service within a secure setting.
- Establish contracts for services that have been market tested to represent best quality.

In order to achieve above aims and objectives the successful bidders should pay attention to following facets:

- Quality
- Integration and coordination amongst various services to be provided under L&D
- Sustainability
- Continuous Improvement
- Value
- Patient experience

The providers will be required to establish and maintain best practices and use them for continuous service improvement during the term of the contract. The providers will also need to adopt applicable national guidance.

The procurement relating to this PIN notice will be advertised on Contracts Finder (<https://online.contractsfinder.businesslink.gov.uk/>) and administered/conducted via the AG CSU's e-Tendering portal known as Bravo solutions. Providers wishing to be considered for this opportunity must register with AG CSU's e-Tendering portal by visiting following web link: <https://ardengemcsu.bravosolution.co.uk/web/login.html>

Full details regarding this procurement opportunity will be available there. Once registered, providers must express their interest by taking following steps:

1. Log in within the portal with the username/password,
2. Click on 'View Current Opportunities' sections.
3. Find appropriate project and click on it
4. Click the "Express Interest" button at the top of the page
5. On the next screen please go to 'My Procurement Projects' and click on 'PQQ Open To All Supplier' section,
6. Follow further instructions and provide additional procurement specific information (if required)

It is expected that the procurement opportunity will be advertised around 10th April 2017.

Type of procurement procedure:

The services will be procured as per the Light Touch Regime detailed in Section 7 of the Public Contracts Regulations 2015 ("The Regulations"), using the Open Procedure. It is worth noting here that NHS Arden and

GEM CSU will only be bound by those parts of the Regulations that applies to contracts for Social and Other Specific Services. The Health & Social Care Act 2012; in particular the regulations made under Section 75 will also be taken into consideration.

Award criteria:

The most economically advantageous tender derived using the criteria stated in the specifications of the Invitation to Tender (ITT).

Important Note:

An expression of interest as a result of this PIN notice will not automatically entitle your involvement in any future procurement exercise. Any procurement conducted as a result of this notice will be advertised separately and all organisations wanting to participate will need to respond to the procurement advertisement as and when it is published.

Arden and GEM CSU welcomes and appreciates your organisation's effort for registering interest to participate within the procurement exercise related to this PIN notice, but wish to stress that your involvement at this stage will not carry any commercial advantage in any ensuing procurement process.

Additional Information:

- The contracting Authority intends to use an e-Tendering system for this procurement exercise and reserves the right to use a reverse auction.
- Variant bids may be accepted by AG CSU at their discretion provided that they meet the core requirements set out in the invitation to tender.
- Tenders and all supporting information must be priced in sterling and completed in English (or full translation provided at no cost).
- Any contract entered into, be considered a contract made in England in accordance with English Law and which shall be subject to the exclusive jurisdiction of the English Courts.
- AG CSU or the contracting Authority participating within this procurement exercise shall not be liable for any costs by those expressing an interest or concern for this contract opportunity.
- NHS England (Health and Justice, North Midlands) and AG CSU reserve the right at all times acting in their absolute discretion, not to award a contract, to make changes to the structure, format, procedures, CPV codes and timing of the procurement process and to cancel or vary the process in its entirety or any part of it.