

## Service Order Form

CUSTOMER INFORMATION			
<b>Billing Contact information</b>		<b>Shipping Contact Information</b>	
<b>Contact Name:</b> [REDACTED]		<b>Contact Name (Shipping):</b> [REDACTED]	
<b>Organization:</b> Health Education England		<b>Organization:</b> Health Education England	
<b>Email address:</b> [REDACTED]		<b>Email address:</b> [REDACTED]	
<b>Phone:</b>		<b>Phone:</b>	
<b>Bill-To Address:</b> T73 PAYABLES F485 PHOENIX HOUSE TOPCLIFFE LANE TINGLEY WAKEFIELD - WF3 1WE London United Kingdom		<b>Ship-To Address:</b> T73 PAYABLES F485 PHOENIX HOUSE TOPCLIFFE LANE TINGLEY WAKEFIELD - WF3 1WE London United Kingdom	
<b>Subscription Term Start Date:</b>	July 2, 2023	<b>Subscription Term End Date:</b>	July 1, 2025
<b>Subscription Term:</b>	24 months	<b>Billing Frequency:</b>	Annual
<b>PO required on Invoice:</b>	No	<b>PO Number (If Applicable):</b>	-
<b>Payment Method:</b>	Wire Transfer	<b>Payment Terms:</b>	NET 30
<b>Applicable Tax Registration:</b>	VAT	<b>Tax Registration ID:</b>	[REDACTED]
<b>Is Tax Exempt:</b>	No	<b>GST Registered:</b>	No

Product Instance ID	Product Instance Domain	No. of Users
[REDACTED]	[REDACTED]	[REDACTED]

Type	Item Name	List Price	Net price/Unit	Duration (months)	Quantity	Net Price
Product	Freshdesk Support desk - Estate Annual	GBP [REDACTED]	GBP [REDACTED]	12	[REDACTED]	GBP 67,620
Total Price						GBP 67,620

Total Net Price:	GBP 67,620
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COMMERCIAL TERMS
<ul style="list-style-type: none"><li>The Subscription Term will automatically renew for successive terms unless terminated in accordance with the Terms of this Agreement.</li></ul>

TERMS
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- For any third-party offering or services purchased by a Customer (through the Freshworks Marketplace, provided directly by such third-party, or otherwise facilitated by Freshworks), shall be governed by the applicable customer agreement provided by such third-party and not the Agreement. Customer acknowledges that Freshworks is not responsible for such third party offering or services and Freshworks disclaims all liability resulting from the use of such third-party offering or services. For any third-party offering or services the Customer will have to renew the subscription for such third-party offering or services from the applicable service provider prior to the end of the billing end date.
- The continued activation of Customer's Account is based on the successful payment of the Fees.
- This Service Order Form is governed by the Freshworks Terms of Service found at <https://www.freshworks.com/terms/>, unless Customer has a written Freshworks master services agreement executed between Customer and Freshworks Inc. for the Services purchased hereunder, in which case such written Freshworks master services agreement will govern (in either case, the "Agreement").
- The Freshworks Products listed above may have supplemental terms associated with their use which are available at <https://www.freshworks.com/terms/supplemental-terms/>.
- By signing below, Customer represents that the signor is a duly authorized agent of Customer and hereby waives all claims to the contrary.

Freshworks Inc.		Customer	
Name		Name	
Title		Title	
Signature		Signature	
Date	March 28, 2023   4:15 PM	Date	28/3/2023