

6) Contract Management and Reporting.	17	100	70	3 sheets (6 sides) of A4 sheets inclusive of any graphs, figures and tables.
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Detail your organisation's approach to contract management and how you will meet reporting / relationship requirements:

- How your organisation will meet the requirements outlined in Call-off schedule 20 Specification - Access, Performance and Monitoring; clause 33-39.
- How your organisation will meet all the reporting requirements in a timely manner in accordance with Call-off Schedule 14 Service Levels.

Your organisation's Key resource assigned to this account – account manager and team structure.

Tender Response (Please input your tender response to this question)

Key resource assigned

Our strategic contract lead is REDACTED Under FOIA Section 40 Personal Information at Language Empire. REDACTED Under FOIA Section 40 Personal Information will set out, manage and co-ordinate implementation and operational strategy.

REDACTED Under FOIA Section 43 Commercial Interest

The contract manager will work closely with the Authority to create a REDACTED Under FOIA Section 43 Commercial Interest

REDACTED Under FOIA Section 40 Personal Information

Under FOIA Section 43 Commercial Interest

This structure is a tried and tested way of delivering high-quality cost-effective services with low overheads. REDACTED Under FOIA Section 43 Commercial Interest

REDACTED Under FOIA Section 40 Personal Information

REDACTED Under FOIA Section 43 Commercial Interest

REDACTED Under FOIA Section 40 Personal Information

Timely reporting

One of the principal responsibilities of the contract manager and REDACTED Under FOIA Section 43 Commercial Interest

We will work with you during the implementation stage to understand your preferences for reporting arrangements. Monitoring takes place at linguist level, building to contract level and extending organisation-wide.

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