



Command Support Air Transport (CSAT) Phase 2

Draft Contract Schedule 11 (Acceptance Plan)

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1. Introduction

- 1.1. This Schedule sets out the criteria and the process for Acceptance of the following requirements of the Contract:
 - 1.1.1. the Items of the Schedule of Requirement;
 - 1.1.2. the Contract Deliverable Documents; and
 - 1.1.3. the Military Modifications.
- 1.2. In respect of each Contractor Deliverable, the Contractor shall:
 - 1.2.1. be required to meet the individual Acceptance Criteria in full as detailed within this Schedule 11;
 - 1.2.2. provide written confirmation that the Acceptance Criteria has been fully achieved; and
 - 1.2.3. notify the Authority if the Contractor becomes aware that there is, or there is reasonably likely to be, a delay in meeting the Acceptance Criteria. In such cases, the Contractor shall be required to comply with the Rectification Plan process as defined in Clause 46 of the Contract.
- 1.3. Where the Contractor has declared that the Acceptance Criteria have been fully achieved, the Authority shall commence its Review of the relevant Contractor Deliverable.
- 1.4. Where the Authority agrees that the Acceptance Criteria for a Contractor Deliverable has been fully achieved, the Authority shall give notice in writing to the Contractor confirming the Acceptance Criteria has been fully achieved (the 'Acceptance Notice') in accordance with the timeframes in Schedule 7 (Contract Deliverable Documents).
- 1.5. Where the Authority, in its absolute discretion, considers that the Acceptance Criteria has not been fully achieved, as provided for within the Acceptance Notice pursuant to paragraph 2.4, the Contractor shall be required to comply with the Rectification Plan process in accordance with Clause 46 of the Contract.

2. Items of the Schedule of Requirements

- 2.1. The criteria and the process for Acceptance of the Items of the Schedule of Requirements are as follows:

SoR Item 1 - Contractor Fully Set Up & Operational at RAF Northolt

- 2.2. Acceptance of SoR Item 1 shall occur upon validation and written sign off by the Authority of the Logistics Support Date (LSD) demonstrating full set up of Contractor operations at RAF Northolt in accordance with Schedule 2 (Statement of Requirement).

SoR Item 2 & 3 - Provision of Aircraft In-service Support from 1st Oct 26 to Contract Expiry.

- 2.3. Acceptance of Aircraft In-service Support pursuant to SoR Item 2 shall occur in accordance with the ATL sentencing process defined within Annex 5 (Sentencing Criteria) of this Schedule 11.

SoR Item 4 & 5 - Design & Embodiment of Spiral 1 (Core Military Modifications)

- 2.4. Acceptance of SoR Items 4 & 5 shall occur upon written confirmation by the Authority that the Contractor has fully achieved the Acceptance Review Milestones in accordance with this Schedule and that the Core Military Modifications (Spiral 1) have been successfully embodied onto the Aircraft in accordance with Schedule 2 (Statement of Requirement) of the Contract.

SoR Item 6 & 7 - Contract Extension Options

- 2.5. Following the Authority's exercise of Contract Option 6 or 7, the Contractor is required to deliver the ATLs in accordance with Clause 6. Acceptance of ATLs during Extension period will be in accordance with the sentencing process at Annex 5.

SoR Item 8, 9 & 10 - Design & Embodiment of Spiral 2 (Optional Military Modifications)

- 2.6. Accepted: when the Authority provides written confirmation that the Contractor has fully delivered against its PDR, CDR, TRR and SAR obligations, as per paragraph 3 between the Contractor and Authority and that the Spiral 2 modification(s) has been successfully Designed and Embodied onto the aircraft in accordance with Schedule 2 (Statement of Requirement) and Annex 1.

Schedule of Requirements (SoR) Item 11 (Provision of Training)

- 2.7. Accepted when an authorised representative of the Contractor confirms in writing via Part D of the Emergent Work Tasking Form that training has been completed in accordance with Schedule 2 (Statement of Requirement).
- 2.8. Acceptance will be by counter-signature of Part D by the Authority.

Schedule of Requirements (SoR) Item 12 (Emergent Work)

- 2.9. Acceptance will be as detailed in the Tasking Form and by counter-signature of Part D by the Authority.

3. Contract Deliverable Documents (CDD) - Acceptance Process

- 3.1. In relation to each Contract Deliverable Document as set out in Schedule 7 (Contract Deliverable Documents), the following procedure shall apply:
- 3.1.1. the Contractor shall ensure that each Contract Deliverable Document is provided to the Authority on or prior to the relevant delivery date within Schedule 7 (Contract Deliverable Documents); and
 - 3.1.2. within the Contractor Deliverable Acceptance Review (or such other period as the Parties may agree (acting reasonably)), the Authority shall notify the Contractor (in writing) whether it has any comments or objections in relation to the Contractor Deliverable in question.
- 3.2. If the Authority raises any comments and/or objections to any Contract Deliverable Document, they shall state the reasons for (and shall provide such evidence or other information as may be reasonably necessary to substantiate) such comments and/or objections.

- 3.3. The Contractor acknowledges and agrees that the Contract Deliverable Document Acceptance Process shall not (unless otherwise agreed in writing by the Authority) take place if, in the opinion of the Authority, the Acceptance Criteria in respect of that Review has not been satisfied in full.

4. Military Modifications

- 4.1. In addition to the Acceptance of Contractor Deliverables under Paragraph 1 and Paragraph 2 of this Schedule, and throughout the Contract Period, the Authority will conduct Progressive Assurance of the Contractor's military modification design and development programmes (Spiral 1 and Spiral 2) by means of a series of Acceptance Reviews.
- 4.2. For the purposes of this Schedule 11, "Progressive Assurance" means the Authority's process of continual assessment of the activities undertaken by the Contractor throughout the period of the Contract, in accordance with this Schedule 11 (Acceptance Plan) and the Acceptance Reviews at Paragraph 4 of this Schedule, through which the Contractor demonstrates that the Contractor Deliverables in relation to both the Core and Optional Military Modifications meet the requirements set out in this Contract, and in particular the Statement of Requirement at Schedule 2 to the Contract.
- 4.3. The evidence and acceptance criteria for each Acceptance Review is as defined within the design review acceptance milestones set out within Paragraph 4 of this Schedule 11.

Entry and Exit Criteria

- 4.4. The Contractor shall demonstrate to the Authority the achievement of the applicable Acceptance Review entry criteria, as set out within the relevant design review acceptance milestone, before the Parties may proceed with such review. This will ensure the maturity of the Contractor's evidence and the status of the Contractor's work as a baseline prior to commencing the relevant Acceptance Review.
- 4.5. The Authority may, at its sole discretion, authorise an Acceptance Review to proceed under a concession (i.e. in the event the Contractor fails to meet an entry criteria requirement) so long as, and in the sole opinion of the Authority, the risk associated with any such concession will not materially impact on the objectives and performance of the Acceptance Review. Such concession shall not in any way limit or elevate the Contractor's obligations in respect of the required milestone exit criteria.
- 4.6. The Contractor shall demonstrate to the Authority the achievement of the applicable Acceptance Review exit criteria, as set out within the design review acceptance milestone.
- 4.6.1. The Authority may, at its sole discretion, conclude an Acceptance Review under a concession. Such concession shall not in any way limit or alleviate the Contractor's obligations in respect of the Contract and the Authority may elect to require an amendment to Contract under the Change Procedure to enshrine any changes to the Contract resulting from such concession.
- 4.7. For these Authority-led Acceptance Review meetings, the Contractor shall submit all evidence necessary:
- 4.7.1. to demonstrate and validate that the Contractor's design solution has successfully achieved the Authority's threshold requirements in accordance with Schedule 2 (Statement of Requirement) of the Contract; and

4.7.2. to enable ATEC to provide Release to Service (RTS) recommendations to the Authority.

4.8. The Contractor acknowledges and agrees that any performance shortfalls or concessions identified by the Authority during Progressive Assurance, or the Acceptance Reviews will be subject to a Rectification Plan furnished by the Contractor in accordance with Clause 46 of the Contract.

4.9. To aid the Contractor's understanding of the Acceptance Process a flowchart is provided at Annex 5 to this Schedule 11 (**for information purposes only**).

Acceptance Review Milestones

4.10. The Acceptance Review Milestones for the distinct Spiral 1 and Spiral 2 Design and Embodiment phases are summarised in Table 1 below. The acceptance evidence and criteria are defined within the applicable Milestones as set out within Annex 1 to this Schedule 11.

Milestone Number	Description
M1	Concept Design Review
M2	Preliminary Design Review (PDR)
M3	Critical Design Review (CDR)
M4	Trials Readiness Review (TRR)
M5	V&V Trials Complete
M6	System Acceptance Review (SAR)

Table 1 - Acceptance Review Milestones

Annex 1 Acceptance Review Milestones

1. The Acceptance Review Milestones for the Spiral 1 and Spiral 2 Design and Embodiment phases are as detailed within this Annex 1 and provides the acceptance evidence and 'entry' and 'exit' criteria for each Milestone.

Milestone 1. Concept Design Review Milestone (M1)

Purpose

The purpose of the Concept Design Review is to review the design, submitted by the Contractor to ensure that it meets the SOR (Statement of Requirement) schedule 2 in order to proceed to the Test phase.

Description

A Concept Design Review should be led by the Contractor in consultation with the Authority. At the Concept Design Review the design will be reviewed by the Authority to ensure the technical solution meets the requirements.

Review / Checklist

The Concept Design Review is a handrail for Engineers working on behalf of a Delivery Team, in preparing, performing and sentencing the Concept Design Review for the procured system solution.

Entry Criteria

The entry criteria for Concept Design Review milestone are as follows and must be achieved in full:

1. Detailed design description.
2. Key Design Documentation
3. Contractor Acceptance Case Report submission

Exit Criteria

The exit criteria for Concept Design Review milestone is as follows and must be achieved in full:

1. The system designs and the support system are consistent with the requirements.
2. Contractor Acceptance Case Report acceptance

The review shall be declared a pass when the Authority determines that the design has achieved a maturity state where the ongoing technical risk to procurement is deemed As Low As Reasonably Practical (ALARP).

The review shall be declared a fail, when the Authority determines that there is too much technical risk to move forward with the procurement of this project.

Milestone 2. Preliminary Design Review (PDR) Milestone (M2)

Purpose

The purpose of the Preliminary Design Review (PDR) is to review the Contractor's conceptual design to ensure that the Contractor's planned technical approach will meet the Contract requirements in order to proceed to the Detailed Design phase.

The PDR is a technical assessment that establishes the allocated Baseline of a system to ensure a system is functionally effective. A PDR is conducted before the start of detailed design work and is the first opportunity for the Authority to closely observe the Contractor's system solution design. The PDR intends to assess the design against the system specifications for each checklist item and ensures that each function is achievable.

Description

The PDR is Contractor led review, which shall be observed by the Authority to gain confidence in design development of the proposed system solutions.

The PDR will primarily demonstrate how the evolving design solution addresses the requirements embodied in the Statement of Requirement (SOR) Schedule 2 to demonstrate to the Authority how the design solution will achieve the capability defined by the User Requirements Document (URD). The review shall also identify technical risks and record any appropriate mitigations. The PDR should ensure that suitable enabling systems and services are in place to support the Test, Evaluation and Acceptance activities.

Any Contractor proposed trade-offs will need to be presented, assessed and agreed by the Authority in accordance with the Contractor Acceptance Case Report (DID 33) of Schedule 7 (Contractors Deliverable Documents). The Authority will require a clear understanding of the main requirements that the design will not be compliant with, the impact of non-compliance and any rectification activity.

For Support considerations, guidance is available in the Defence Logistics Framework (DLF) under:

- Maintenance Design. Aligned to the physical design of the item ensuring that the requirements for maintenance are given equal consideration with the design for performance.
- Design and Engineering; Reliability and Maintainability; Assess Reliability Proposal.
- Pre-In-Service Obsolescence Management. This process ensures that the risk of obsolescence is managed as an integral part of design, development, production and in-service support in order to minimise the financial and availability impact of obsolescence.

Review / Checklist

The PDR Checklist is a handrail for Engineers working on behalf of the Authority, in preparing, performing and sentencing the PDR for the procured system solution.

Entry Criteria

The entry criteria for PDR milestone is as follows and must be achieved in full:

1. [As detailed in the PDR checklist Annex 2.];
2. Contractor Acceptance Case Report submission

Exit Criteria

The exit criteria for PDR milestone is as follows and must be achieved in full:

1. [As detailed in the PDR checklist Annex 2];
2. Contractor Acceptance Case Report acceptance

The review shall be declared a pass when Authority determines that the design has achieved a maturity state where the ongoing technical risk to procurement is deemed As Low As Reasonably Practical (ALARP).

The review shall be declared a fail, when the Authority determines that there is too much technical risk to move forward with the procurement of this project.

Milestone 3. Critical Design Review (CDR) Milestone (M3)

Purpose

The purpose of the Critical Design Review (CDR) is to review the detail design to ensure that it meets the requirements in order to proceed to the Test phase.

The CDR is a multi-disciplined technical assessment that establishes the system solution baseline to ensure that the system under review has a reasonable expectation of satisfying the requirements of the SOR (Statement of Requirement) Schedule 2. Incremental CDRs maybe held for each system or subsystem culminating with a product/system level CDR. This review assesses the final design as captured in product specifications has been captured in detailed design documentation.

Description

A CDR should be led by the Contractor in consultation with the Authority. At CDR completion the design will be frozen, and any changes are subject to change request procedure. It shall be done once the detail design is complete and ready to proceed to the test phase. The focus is to ensure the technical solution meets the requirements. This review should ensure that suitable enabling systems and services are in place to support the Test, Evaluation and Acceptance. The Authority's role is to observe the Design Review to gain confidence in design development.

In performing the CDR, the Contractor shall (but not be limited to) confirm that:

- The initial product baseline is complete and describes the detailed design for production, fielding/deployment, operations and support;
- The detailed design, down to the lowest system element level, is expected to satisfy the Contracts SOR within current budget and schedule constraints;
- The set of system elements comprising the detailed design, including all internal and external interfaces, forms a satisfactory basis for proceeding into fabrication, integration and testing of pre-production versions of the system's Hardware Configuration Items (HWCI) and Software Configuration Items (SWCI) with acceptable risk;
- The detailed design of each individual Configuration Item (CI) that is an integral part of the product, can meet the stated performance and engineering specialty requirements of the CI development specifications within budget, schedule, risk, and other programme and system constraints;
- The flow down of requirements from the functional baseline to the lowest-level system detailed design element for each end item in the specification tree is complete and captured in each CI detailed design;
- Bi-directional traceability exists between the source of the functional and allocated baselines and the lowest-level detailed design baselines;
- The detailed designs for all external interfaces to the product satisfy the interface requirements contained in the system external interface control documentation defined in the Contract;
- The detailed designs for all interfaces internal to the product elements satisfy the interface requirements contained in the system internal interface control documentation defined in the Contract;

- Verification requirements to demonstrate achievement of all specified allocated performance characteristics have been documented and agreed with the Authority;
- All design constraints and considerations have been captured and incorporated into the allocated requirements and the detailed design;
- All design items incorporate technologies that have been demonstrated in a relevant environment and can be integrated into product with acceptable risk;
- Critical manufacturing processes that affect the Platform's key characteristics have been identified and their capability to meet design tolerances has been considered in a production-representative environment;
- All Platform hardware element physical architectures and at least 85% of detailed designs are complete;
- Detailed designs are complete for all safety critical HWCIs & SWCIs;
- The software logical and physical architectures and detailed design are complete to the extent specified in the Software Management Plan (CDD 30) for the point in its life cycle at which CDR occurs;
- All key decisions are fully documented, executable and accompanied by sufficient supporting rationale;

For Support considerations, guidance is available in the Defence Logistics Framework (DLF) under:

- Maintenance Design. Aligned to the physical design of the item ensuring that the requirements for maintenance are given equal consideration with the design for performance.
- Design and Engineering; Reliability and Maintainability; Assess Reliability Proposal.
- Pre-In-Service Obsolescence Management. This process ensures that the risk of obsolescence is managed as an integral part of design, development, production and in-service support in order to minimise the financial and availability impact of obsolescence.

Review / Checklist

The CDR Checklist is a handrail for Engineers working on behalf of a Delivery Team, in preparing, performing and sentencing the CDR for the procured system solution.

Entry Criteria

The entry criteria for CDR milestone is as follows and must be achieved in full:

4. [As detailed in the CDR checklist Annex 3];
5. Contractor Acceptance Case Report submission

Exit Criteria

The exit criteria for CDR milestone is as follows and must be achieved in full:

3. [As detailed in the CDR checklist Annex 3];

4. Contractor Acceptance Case Report acceptance

The review shall be declared a pass when the Authority determines that the design has achieved a maturity state where the ongoing technical risk to procurement is deemed As Low As Reasonably Practical (ALARP).

The review shall be declared a fail, when the Authority determines that there is too much technical risk to move forward with the procurement of this project.

Milestone 4. Trial Readiness Review (TRR) Milestone (M4)

Purpose

The purpose of the Trials Readiness Review (TRR) is to ensure the system or solution implementation under review is ready to proceed into formal testing by deciding whether the test procedures are complete and verify their compliance with the Schedule 2 (Statement of Requirement) of the Contract.

Description

A TRR is conducted before each major configuration test, either hardware, software or non-acquire solution.

The focus is to provide assurance that a solution implementation or system has undergone a thorough test process and the evidence is being recorded, including:

- The purpose of the set of tests;
- A Joint Trial and Evaluation Management Plan (JTEMP)in accordance with DID 30 Schedule 7 (Contractor Deliverable Documents) including the procedures that reflect the requirements to be tested;
- What is being tested (subsystem, system, system of systems or other);
- Verification of the Authority's VVRM;
- Provide evidence that the activities involved are appropriately resourced to succeed e.g. suitable facilities and resources are available.

Confirm the configuration of the system or solution under test has been matured and defined to a level that allow test objectives to be met.

Confirm the Project RAIDO against the Programme Evaluation Plan and associated Programme RAIDO.

Ensure the VVRM contains completed and approved test plans for the system and the programme plan contains identification and coordination of required test resources.

Review / Checklist

The TRR Checklist is a handrail for Engineers working on behalf of a Delivery Team, in preparing, performing, and sentencing the TRR for the procured system solution.

- URD;
- SOR;
- Trials Readiness Evaluation;
- Solution Maturation Plan;
- RAIDO update;
- Acceptance by the Authority that the design is ready to proceed to formal testing.

Entry Criteria

The entry criteria for each TRR milestone is as follows and must be achieved in full:

1. Review and ensure that all major actions from the CDR milestone are closed or non-conformities, deficiencies and concessions are documented and agreed;
2. The Authority has received all artefacts as required in Schedule 7 (Contract Deliverables Document) of the Contract as required for TRR and the Authority has agreed that the maturity is suitable for entry to the V&V phase through acceptance of the CDRL;
3. All test definitions and test procedures complete and accepted by the Authority.
4. Definition of the system being tested.
5. Confirmation the test configuration is mature, defined and will allow the test objectives to be met.
6. Confirmation all test resources are available and in place.
7. Risks identified have been reviewed, reduced to an ALARP position and accepted by the Authority.

Exit Criteria

The exit criteria for each TRR milestone is as follows and must be achieved in full:

1. Plans for the next phase are deemed to be realistic and achievable by both the supplier and the Authority and all major actions from have been demonstrated as closed;
2. Plans for the achievement of work for the next phase have been agreed by the DE&S Delivery Team, including the measures to be collected, associated collection methods, analysis techniques and the reporting levels;
3. All risks identified during the course of TRR have been documented and analysed;
4. The Authority and the Contractor concur that the risk level is acceptable to proceed to next phase;
5. All actions to be completed by milestone exit, as identified in the RoADs, have been agreed as closed by both Parties;
6. The content of corrective action plans as identified in the RoADs are agreed by the Authority as being sufficiently complete and unambiguous to enable successful completion of all corrective actions;
7. The TRR chairs jointly agree that all identified topics have been covered and the Authority confirms all TRR Exit Criteria is complete to allow Milestone closure;
8. The RoADs have been written and agreed by the Authority and the Contractor. All actions have been categorised as either to be completed prior to Milestone Exit or are to have agreed corrective actions plans in place.

Milestone 5. V&V Trials Complete Milestone (M5)

Purpose

The culmination of the trials evidence through submission of the Detailed Test Reports (DTR) to the Authority and their subsequent review and acceptance by Authority marking the completion of the contract Verification and Validation (V&V) trials.

Completion of this milestone neither signifies acceptance of the Schedule 2 (Statement of Requirement) requirements by the Authority and may rely on evidence from other verification activities.

Description

To confirm that the prototype(s) has completed all planned V&V trials activities as defined within the Contract in order for the Authority to assess if the trials evidence and any supporting argument is sufficiently complete and comprehensive.

Review / Checklist

The V&V Checklist is a handrail for Engineers working on behalf of a Delivery Team, in preparing, performing and sentencing the V&V for the procured system solution.

Entry Criteria

The entry criteria for the V&V Trials Complete milestone shall be as follows:

- a) All Detailed Test Specifications (DTS) issued and accepted by the Authority;
- b) All V&V trial Trials Readiness Reviews (TRR) completed for all trial events;
- c) V&V trials conducted by the Contractor in accordance with the relevant approved DTS;
- d) Any and all incidents recorded during V&V trials have been sentenced in accordance with the incident sentencing process implemented by the Authority;
- e) Evidence that any design and build changes that have arisen through V&V TRRs have been captured and any impact on the V&V trials events completed has been assessed in consultation with and agreed by the Authority in writing.

Exit Criteria

The exit criteria for the V&V Trials Completed milestone shall be as follows:-

- a) All V&V trial events DTRs submitted and approved by the Authority;
- b) Evidence that test evidence derived from the V&V trials plan is sufficient to demonstrate compliance with the SOR Schedule 2 (Statement of Requirement).;
- c) Planning provision has been made for any repeat or regression tests and such agreement implemented as a concession;
- d) Minutes and Actions from the review are delivered and agreed with the Authority in accordance with the Contract.

Milestone 6. System Acceptance Review (SAR) Milestone (M6)**Purpose**

The purpose of the System Acceptance is a scheduled point in time where the Design Organisation can present the collated Test, Evaluation and Acceptance evidence to the user confirming satisfaction of the SOR (Statement of Requirement) Schedule 2. Support considerations should include the assurance of Technical Documentation.

Description

System Acceptance is the result of progressive testing, evaluation and audit of the design and support procedures throughout the design process.

Review / Checklist

- SOR
- Trials Reports and Analysis
- Certificate of Design
- Contractor Acceptance Case Report(s)
- Authority agreement of any exceptions
- Risk, Assumptions, Issues, Dependencies and Opportunities (RAIDO)

Entry Criteria

The entry criteria for the SAR milestone is as follows and must be achieved in full:

1. All technical documentation required to inform the SAR, including all CDRL artefacts as required in Schedule 7 (Contract Deliverables Document) of the Contract as required for SAR, has been accepted by the Authority;
2. All Contractor Acceptance Case Reports, required to inform the SAR, have been accepted by the Authority;
3. Action items from any previous reviews affecting SAR have been successfully addressed or action plans agreed with the Authority;

Exit Criteria

The exit criteria for the SAR milestone is as follows and must be achieved in full:

1. The RoADs have been written and agreed by the Authority and the Contractor. All actions have been categorised as either to be completed prior to Milestone Exit or are to have agreed corrective actions plans in place.
2. All risks identified during the course of SAR have been documented and analysed.
3. The Authority and the Contractor concur that the risk level is acceptable to proceed to next phase.
4. All actions to be completed by Milestone Exit, as identified in the RoADs, have been agreed as closed by both Parties.

5. The content of corrective action plans as identified in the RoADs are agreed by the Authority as being sufficiently complete and unambiguous to enable successful completion of all corrective actions.
6. The SAR chairs jointly agree that all identified topics have been covered and the Authority confirms all SAR Exit Criteria is complete to allow Milestone closure.
7. Written acceptance by the Authority that the design meets the SOR requirements, or any exceptions are known, recorded as concessions or provisos and accepted by the Authority.

Annex 2 Preliminary Design Review Checklist

1. The Contractor shall demonstrate compliance with the Preliminary Design Review 'Entry Criteria', 'Review Criteria' and 'Exit Criteria' tabs of the excel file supplied with the Contract entitled '20250204 PDR Checklist_v1.0-O' (version 1.0 dated 4 Feb 25).

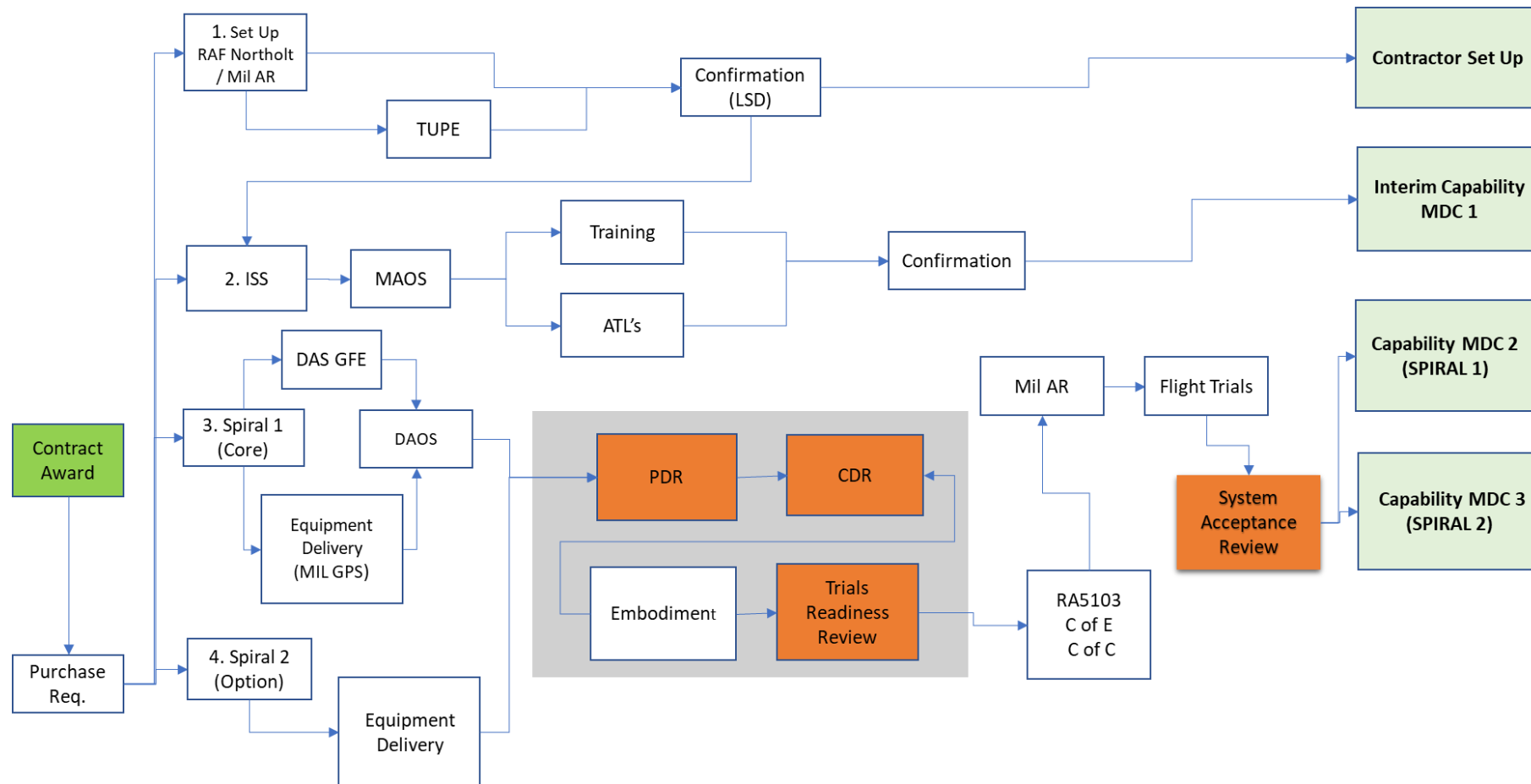
Annex 3 Critical Design Review Checklist

1. The Contractor shall demonstrate compliance with the Critical Design Review 'Entry Criteria', 'Review Criteria' and 'Exit Criteria' tabs of the excel file supplied with the Contract entitled '20250204 CDR Checklist_v1.0-O' (version 1.0 dated 4 Feb 25).

Annex 4 Acceptance Flow Chart

1. The flow chart below, illustrates and provides an overview (For information Only) to how the Acceptance will be achieved by the Authority.

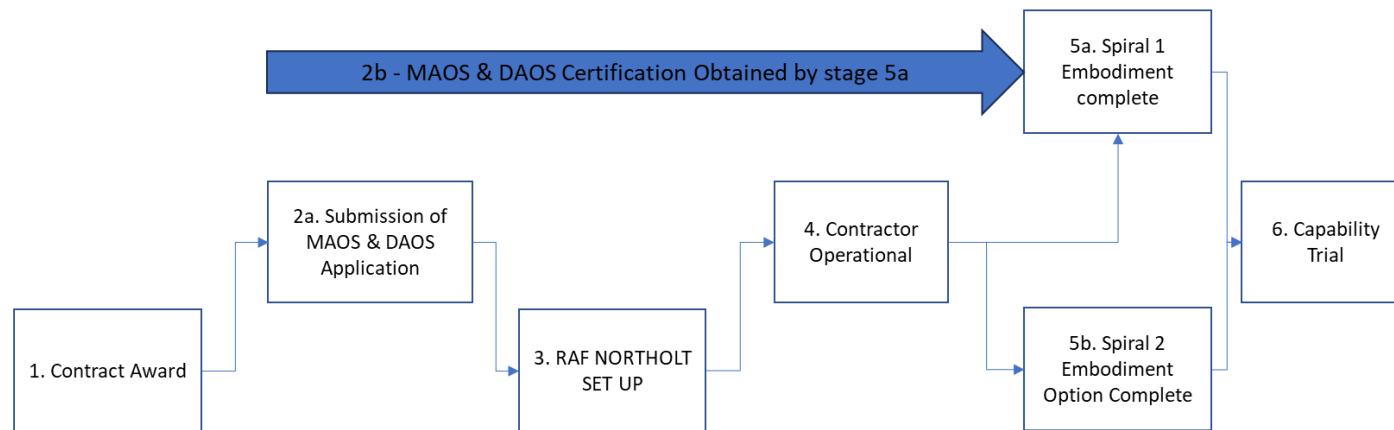
Route to CSAT Ph2 System Acceptance



Contract Milestones

2. The below diagram illustrates the Contract Key Milestones.

Contract Key Milestones



DAOS application to be submitted within 30 days of contract award and achieved within 15 months.

MAOS application to be submitted within three months of contract award and accreditation to be achieved within 15 months.

Annex 5 Availability Sentencing Criteria

1. The Contractor's performance against SoR Item xx shall be assessed against KPI 1 (Delivery Of Services (Aircraft Task Line)) as detailed with Schedule 5 (Performance Management) of the Contract.
2. Performance against KPI 1 shall be measured on a monthly basis in accordance with Schedule 5 (Performance Management) and agreed between the Parties at the daily Aircraft Availability and Status Brief in accordance with Schedule 2 (Statement of Requirement).
3. For the purposes of calculating the Payment Withhold (PW) element of the MSP the Parties shall:
 - a. Calculate the total number of ATLs required to be Available that were not available and where this was not due to a Relief Event in accordance with Condition 15.9 of Schedule 3 within the subject month. Then;
 - b. Multiply this number by the (Non-Variable price per ATL) in Annex 14 To Schedule. Then;
 - c. Multiply this total by 0.5 and this will be the sum that is used for the PW.
4. ATL 1 and ATL 2 delivery should be calculated separately to ensure accuracy of delivery in accordance with Item 10.
5. When calculating the number of ATLs required that were not available for ATL2, the temporary withhold will only apply to the ATLs required to return to above the 80% threshold.
6. In order to agree whether ATLs were Available or Un-available, the Contractor shall report against each ATL required using the sentencing criteria identified in Table "Availability Sentencing Criteria":

Serial	Availability Sentencing Criteria	MSP against SoR Line Items 2 & 3
1	An ATL has Tasks assigned to it. Aircraft Delivered. Aircraft Accepted and completed all the Tasks assigned to the ATL.	Payment due in full.
2	An ATL has no Tasks assigned to it. Aircraft Delivered and Accepted by the Authority.	Payment due in full.
3	Not all the Tasks allocated to an ATL are completed due to the failure of the Contractor to comply with the Contract.	50% of ATL payment withheld.

Serial	Availability Sentencing Criteria	MSP against SoR Line Items 2 & 3
4	Not all Tasks allocated to the ATL are completed by the assigned Aircraft but are completed by the Contractor and the Authority agreeing to use another Available Aircraft.	Payment due in full.
5	None of the Tasks on the ATL are completed due to the failure of the Contractor to comply with the Contract.	50% of ATL payment withheld.
6	ATL not completed due wholly to Authority's failure to provide Government Furnished Assets in accordance with the Contract; a Force Majeure Event; or the Aircraft is Available but the ATL is not completed due to the failure of the Authority to fulfil agreed obligations in accordance with Relief Events (Annex B)..	Payment due in full.
7	An assigned Aircraft has a fault that can be deferred under the MEL. The Contractor's CAMO are content to accept the operating risk. The ATL is completed.	Payment due in full.
8	An assigned Aircraft has a fault that can be deferred under the MEL. The Contractor's CAMO are not content to accept the operational risk. The ATL is not completed.	50% of ATL payment withheld. Dispute Resolution Procedure activated for exceptions.
9	An Aircraft is located away from RAF Northolt and has a fault that can be deferred under the MEL. The Aircraft is not fit to continue with the assigned Task but is fit to return to RAF Northolt. The remaining ATL Tasks are not completed.	There is a proportionate reduction of percentage Withhold dependent on the percentage of Tasks completed against those allocated i.e. the higher the number of tasks completed compared to those allocated the lower the percentage Withhold. Version 2 states 50% of ATL payment withheld
10	A Task departure is delayed due to the action/omissions by the Contractor. The ATL is still completed within the 24-hour period without affecting other/subsequent ATLs. The aircraft captain considers the ATL satisfied.	Payment due in full.

Serial	Availability Sentencing Criteria	MSP against SoR Line Items 2 & 3
11	Task departure is delayed due to the action/omissions by the Contractor. The ATL is not completed within the 24-hour period affecting other/subsequent ATLs. The aircraft captain considers the ATL not fully satisfied.	50% of ATL payment withheld.
12	Local restrictions, beyond those detailed at Annex 10 to Schedule 2, Appendix 3 of Annex 10 to Schedule 3 or relevant TAF, imposed by the Authority that wholly prevent the completion of Tasks on the ATL.	Payment due in full.
13	The ATL is not available for Tasking by the Authority due to contracted maintenance activity as described in accordance with Relief Events Criteria (Annex B) Schedule 5 (Performance).	Payment due in full.

Annex 6 Acceptance Substages Requirements

1. The table below, provides a summary overview (For information Only) of the Acceptance requirements, the Contractor as to provide to the Authority to achieve Acceptance.

NO.	AREA	REQUIREMENT
1	Contractor Operations Set Up	
1.1a	Operation Set Up at RAF Northolt	Transfer of Aircraft to new contractor; Confirmation from Contractor / Sign Off from Authority; TLS Endorsement.
1.1b	Equipment	Confirmation of receipt from Contractor.
1.1c	TUPE (If Applicable)	Written confirmation from Contractor.
2	In-service Support (ISS) & Certification	
2	MAOS	Proof of MAOS application;
2.1a	Training	Proof – Simulator Contract in Place.
2.1b	ATL	Confirmation of ATL (Availability) delivery.
3	Core Military Modifications (Spiral 1)	
3	DAOS & Certification	Proof of DAOS Certification; Certification Program Report agreement; Certification Evidence.
3.1	Embodiment (DAS Mil GPS)	Confirmation of receipt (Mil GPS only); Milestones: PDR, CDR, TRR and SAR.
3.2	Mil AR	Certificate to Release to Service (CRS).
3.3	Embodiment ISS	Confirmation from Contractor.
4	DAOS & Certification	
4	DAOS & Certification	Proof of DAOS Certification; Certification Program Report agreement; Certification Evidence.
4.1	Equipment Purchase	Confirmation of receipt from Contractor.
4.2	Equipment Purchase	Confirmation of receipt from Contractor.

NO.	AREA	REQUIREMENT
4.3	Embodiment Options	Milestones: PDR, CDR, TRR and SAR.
4.4	Embodiment Options	Milestones: PDR, CDR, TRR and SAR.
4.5	Embodiment Options	Milestones: PDR, CDR, TRR and SAR.
	Mil AAR	Certificate to Release to Service (CRS).
5	Training	
5	Training	Proof of completion from the Authority.
6	Emergent Work	
6	Emergent Work	Proof of completion