



Market Engagement Event – Carers Redesign

Hackney Council are looking to refresh and improve the offer for **unpaid adult carers** in Hackney, with a view to going out to market in 2019 as existing contracts come to an end late 2019.

The Council is undertaking this pre-procurement market engagement in relation to all carers services. In order to evaluate options we wish to engage with the market, to understand what would attract and detract providers, should we wish to tender.

Additionally we wish to use this event as an opportunity to consult and get the market's feedback on what an excellent service for adult carers in Hackney would look like.

The core aims of the redesign are as follows:

- Designing a new model of support for carers based on best practice and which is located in the wider context of the carers pathway as it is envisioned in the future.
- Identifying carers, especially hidden carers, and empowering them to access services.
- Meeting the needs of carers through a robust 'carers pathway' in Hackney which provides adult carers with a clear process to requesting and receiving support for their caring needs.
- Supporting carers to continue their caring role and prevent breakdown.
- Ensuring equitable and efficient use of resources.

We would like to invite any interested party to attend the market engagement event on **16th October 2018**, to find out our current thinking and give us feedback.

The venue will be:

St. Joseph's Hospice
Mare Street
E8 4SA

Time – 3:00pm to 4:30pm

To confirm your attendance please email daniel.lilley@hackney.gov.uk or phone us on 020 8356 4711.

We would ask you to note that we can accommodate a maximum of two representatives from each provider.