**Expression of Interest for Supported Living Service to support a complex individual (1008529)**

Cambridgeshire County Council (CCC) are looking to develop a suitable supported living service for a specific individual with Autism.

A service could be jointly developed with individual **1407833** or developed separately

This is an opportunity for:

* **CQC registered home care and supported living services to submit suggestions as to how they could meet the needs and in particular how they would source a suitable property.**
* **Landlords / Housing Providers to submit how they would find a suitable property, how this would be managed and how they would work with a care provider.**
* **Submissions could be made jointly with a care provider and landlord or separately.**

We will consider current properties that could be adapted or plans to purchase and adapt a property.

**Short Description of requirement:**

CCC need to develop a supported living service for an individual to support their move on from a current shared supported living service which does not meet their needs.

A single service accommodation is sought for a male in the City/South/East Cambs due to family and local links. The individual has a supported placement in a local Café in Ely and so needs to be within be within half an hour travel distance Ely as Taxi’s are provided.

Due to anti-social behaviour the individual can be disruptive to live alongside. Consideration should be given about the needs of those living near to the individual if they are known to the LDP.

The individual is sensitive to noise from others and will need accommodation which is sound proofed. Additionally, the individual can make a lot of noise and is likely to continue to have his music/TV on loudly.

**Accommodation Needs:**

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|  | **REQUIREMENT** |
| **Reason for moving from current location** | The individual currently lives in a 1st floor 2 bedroom flat and has his own tenancy. The individual can manage his home environment well with around 1 hours of a support a day.  The individual’s current flat is not ideal due to the layout. |
| **Location** – if particular town specified need to explain why | **the City/South/East Cambs due to family and local links. The individual has a supported placement in a local Café in Ely and so needs to be within be within half an hour travel distance Ely as Taxi’s are provided.** |
| **Ideal Property Type & Layout** | When the individual is challenging to staff, he can block the only exit to the flat and staff are unable to leave safely.  Multiple exists are required.  a ground floor flat or bungalow is required.  The individual does not require a sleep-in member of staff or support at night, but staff do need somewhere to retreat to that is lockable when the individual is anxious. Currently, the 2nd bedroom is used for this purpose.  The individual needs an open plan layout as staff would not be safe supporting in small environments with thin corridors or places they could become trapped. |
| **Outside Space** | A garden would be beneficial |
| **Sleep-in Room** | The individual does not require a sleep-in member of staff or support at night, but staff do need somewhere to retreat to that is lockable when the individual is anxious. Currently, the 2nd bedroom is used for this purpose. |
| **Neighbours and Noise** | The individual struggles with anxiety and can display behaviours that challenge which have breached his tenancy intimidation of neighbours, anti-social and noise and has required support from his current landlord.  The individual does not have a history of damage to the property.  The individual has managed well with clear structures and meetings with housing officers, when needed. |
| **Sharing – can accommodation be shared?** | The individual is not able to live with others and needs self-contained accommodation. |
| **Safety Considerations** | Multiple exist points are required for staff  Awareness of areas that staff could get trapped  Room for staff to lock for safety (currently 2nd bedroom is used for this) |
| **Specialist features / any adaptations** | The individual would benefit from access to support closely available to him possibly via staff present within an office outside of the individual’s accommodation. Additional support may be needed to secure this option remotely via telephone support. |
| **TEC** | The individual would benefit from access to support closely available to him possibly via staff present within an office outside of the individual’s accommodation. Additional support may be needed to secure this option remotely via telephone support. |

**Care and Support Needs:**

**There is a current care provider working with this individual who could continue but CCC are looking at all options about how these needs could be met.**

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| **WHAT** | **REQUIREMENT** |
| **Care model** | Self-contained accommodation is required |
| **Staffing hours** | 1 hour a day |
| **Training Requirements** | Challenging Behaviour  Autism |
| **Day time requirements** | Daily (and throughout the day) in person/telephone support to manage day to day stressors including; organising his week/day, planning timings for activities, reassurance around routines, managing health appointments, managing complaints from the public, joint work with LDP/police/health services  Daily in person support to complete daily living tasks like cleaning, cooking and managing letters (ideally the LDP would like to increase the amount of support the individual has in order to reduce his anxiety, for example; we would like food shopping to be completed for the individual so that he can complete activities that are important to him).  Weekly support to access gym/other community resources  Weekly support to engage in community and develop skills |
| **Other info** |  |

**Pen Picture:**

The individual is, in some ways, an able man who is used to being independent in his community. The individual catches buses by himself and largely spends most of his time without support. The individual receives support to cook meals and manage his money.

The individual attends a local day service and works in a local café, which he enjoys.

However, the individual does sometimes find elements of daily life very difficult to cope with and experiences significant anxiety on a daily basis**.** When anxious he can display behaviours that challenge including, hitting, swearing, shouting and being destructive to his environment. The individual can also self-harm via hitting his head although this is rare.

The individual can be very disruptive to those around him, including threatening and imitating behaviour and can also make threatening and abusive phone cal**ls.** The individual has had his phone removed by the police and now has a TEC phone which can only receive incoming calls.

The individual lacks impulse control meaning that he will continue to be involved in incidents even though he has been told what he can and cannot do. The individual appears to understand this but then is not able to apply this information in the moment.

The individual has significant support from the LDP MDT who largely meet weekly to support the individual’s staff team.

The individual has been assessed as lacking capacity in relation to his care and support. However, has many skills and is able to share his wishes and feelings. The individual is not always compliant with support offered and values choice, control and independence.

**To Express an Interest:**

Complete the questionnaire below and return to [fiona.smitton@cambridgeshire.gov.uk](mailto:Madeleine.Hill@cambridgeshire.gov.uk) by. If you would like to discuss this opportunity please do not hesitate to send an email to fiona.smitton@cambridgeshire.gov.uk with your contact details and she or a colleague will give you a call as soon as possible to discuss.

Closing date 26/11/2021

**Additional information:**

This market testing exercise is not an invitation to tender or a request for formal expressions of interest. This document does not form any part of an invitation to tender. Cambridgeshire County Council and Peterborough City Council is issuing this request for information only. Any supplier invited to present to the Council is doing so to support market research only and to help make any potential procurement process more focused and efficient. No supplier selection or supplier preference is implied.

**Questionnaire:**

Please note: you do not need to resize the table; it will automatically adjust to fit your response.

## Section A: Organisation and Contact Details

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| **Question** | **Response** |
| Name of your organisation |  |
| Registered office (if applicable) |  |
| Trading address (if different from office) |  |
| Name of person whom any queries relating to this questionnaire should be addressed |  |
| Telephone Number(s) |  |
| Email |  |
| Address if different to above |  |
| Address if different to above |  |

## Section B: Questions

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| **Question** |
| **1 General**   1. Which aspects of the supported living service are you interested in providing? 2. Are you applying either jointly in combination with a separate care or housing provider? 3. Would you be willing to work with a different care/housing provider if we can provide a match? |
| **Response** |
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| **2 The property**  2a) How you would source a suitable property, and what are your timescales for doing so?  2b) what is the indicative weekly rent and how would any services or other property related costs be covered? Our expectation is that rent would be affordable to the individual and would not exceed local housing allowance levels.  2c) what support you would require from the local authority to ensure that the proposed property meets the individual’s requirements  2d) Other than a tenancy agreement with the individual, what other contractual /partnership agreements would you expect to be in place with either the care provider, the individual or the local authority? |
| **Response** |
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| **3 The care**  If you are a care provider please indicate:  a) If you are already on a PCC or a CCC framework  b) your CQC status and most recent rating  c) Indicative costs (setting out hourly and/or weekly rates for different types of care such as core care waking nights, sleep-in nights  d) Expereince of providing support to similar individuals and how you would use these skills and knowledge in this case  e) Recruitment plans and timescales for setting up a care service for the individual. |
| **Response** |
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