Order Form

CALL-OFF REFERENCE: CCIT25A03

THE BUYER: HM Treasury

BUYER ADDRESS: 1 Horse Guards Road, London, SW1A 2HQ

THE SUPPLIER: Valtech Limited

SUPPLIER ADDRESS: The Spitfire Building, 71, Collier Street, London,

N1 9BE

REGISTRATION NUMBER: 03127414

DUNS NUMBER: 493796767

SID4GOV ID: TBC

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 4th September 2025

It's issued under the Framework Contract with the reference number CCIT25A03 for the provision of OFSI Case Management Service.

CALL-OFF LOT(S):

Lot 2: Specialist Software Solutions

Crown Copyright 2023

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing, we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2. Joint Schedule 1 (Definitions and Interpretation) RM6285
- 3. Framework Special Terms
- 4. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6285
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 6 (Key Subcontractors)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
 - Joint Schedule 12 (Supply Chain Visibility)
 - Call-Off Schedules for CCIT25A03:
 - Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 3 (Continuous Improvement)
 - Call-Off Schedule 5 (Pricing Details)
 - Call-Off Schedule 6 (ICT Services)
 - Call-Off Schedule 7 (Key Supplier Staff)
 - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
 - Call-Off Schedule 9 (Security)
 - Call-Off Schedule 10 (Exit Management)
 - Call-Off Schedule 13 (Implementation Plan and Testing)
 - Call-Off Schedule 14 (Service Levels)
 - Call-Off Schedule 15 (Call-Off Contract Management)
 - Call-Off Schedule 18 (Background Checks)
 - Call-Off Schedule 20 (Call-Off Specification)
 - Call-Off Schedule 26 (Intellectual Property Rights)
- 5. CCS Core Terms (version 3.0.11)
- 6. Joint Schedule 5 (Corporate Social Responsibility) RM6285
- 7. Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.

Crown Copyright 2023

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery or electronically on accessing Supplier services.

CALL-OFF SPECIAL TERMS

As per Annex A - (Security) Supplier Led Assurance

CALL-OFF START DATE: Thursday 4th September 2025

CALL-OFF EXPIRY DATE: Sunday 3rd September 2028

CALL-OFF INITIAL PERIOD: 3 years

EXTENSION PERIOD: Two (2) periods of one (1) year each

CALL-OFF DELIVERABLES

See details in Call-Off Schedule 20 (Call-Off Specification)

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £681,007

CALL-OFF CHARGES

See details in Call-Off Schedule 5 (Pricing Details)

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

The Authority will raise a purchase order for the maximum value of the contract. The Supplier will invoice for each element of the requirement against the purchase order numbers.

Invoices should be submitted to the below address.

Payment can only be made following satisfactory delivery of pre-agreed work.

BUYER'S INVOICE ADDRESS:

Accounts Payable HM Treasury

Roseberry Court, St Andrew's Business Park, Norwich, NR7 0HS

Redacted Under FOIA 2000, Section 40, Personal Information

Crown Copyright 2023

BUYER'S AUTHORISED REPRESENTATIVE

Name: Redacted Under FOIA 2000, Section 40, Personal Information Title: Redacted Under FOIA 2000, Section 40, Personal Information

Email Address: Redacted Under FOIA 2000, Section 40, Personal Information

Address: Redacted Under FOIA 2000, Section 40, Personal Information

Contact Telephone: Redacted Under FOIA 2000, Section 40, Personal Information

BUYER'S ENVIRONMENTAL POLICY

Not applicable

BUYER'S SECURITY POLICY

Not applicable

SUPPLIER'S AUTHORISED REPRESENTATIVE

Name: Redacted Under FOIA 2000, Section 40, Personal Information Title: Redacted Under FOIA 2000, Section 40, Personal Information

Email Address: Redacted Under FOIA 2000, Section 40, Personal Information

Address: Redacted Under FOIA 2000, Section 40, Personal Information

Contact Telephone: Redacted Under FOIA 2000, Section 40, Personal Information

SUPPLIER'S CONTRACT MANAGER

Name: Redacted Under FOIA 2000, Section 40, Personal Information Title: Redacted Under FOIA 2000, Section 40, Personal Information

Email Address: Redacted Under FOIA 2000, Section 40, Personal Information

Address: Redacted Under FOIA 2000, Section 40, Personal Information

PROGRESS REPORT FREQUENCY

On the first Working Day of each calendar month during the mobilisation period. Further reporting will be agreed on Contract Award.

PROGRESS MEETING FREQUENCY

Quarterly on the first Working Day of each quarter.

KEY STAFF

Name: Redacted Under FOIA 2000, Section 40, Personal Information Title: Redacted Under FOIA 2000, Section 40, Personal Information

Email Address: Redacted Under FOIA 2000, Section 40, Personal Information

Address: Redacted Under FOIA 2000, Section 40, Personal Information

KEY SUBCONTRACTOR(S)

Name: Yexle Limited

Address: Suite 233, Fairborn Drive, Atterbury, Milton Keynes, MK10 9RG, United Kingdom

Contact Telephone: Redacted Under FOIA 2000, Section 40, Personal Information

Crown Copyright 2023

Services to be provided: Appian consultancy, development and support services.

Name: Appian UK Ltd

Address: 20 Fenchurch Street, 25th Floor, London, EC3M 3BY, United Kingdom Contact Telephone: Redacted Under FOIA 2000, Section 40, Personal Information

Services to be provided: Case management cloud platform and associated platform support

COMMERCIALLY SENSITIVE INFORMATION

Supplier's technical proposal Supplier's commercial submission

SERVICE CREDITS

Service Credits will accrue in accordance with Call-Off Schedule 14 (Service Levels).

The Service Credit Cap is: 5% of annual contract spend

The Service Period is: The duration of the contract

A Critical Service Level Failure is: System availability - when the service is not

available at all, the resolution target must be within two hours

ADDITIONAL INSURANCES

Not applicable

GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Call-Off Schedule 4 (Call-Off Tender)

Framework Schedule 6 (Order Form and Call-Off Schedules) Crown Copyright 2023

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	Redacted Under FOIA 2000, Section 40, Personal Information	Signature:	Redacted Under FOIA 2000, Section 40, Personal Information
Name:	Redacted Under FOIA 2000, Section 40, Personal Information	Name:	Redacted Under FOIA 2000, Section 40, Personal Information
Role:	Redacted Under FOIA 2000, Section 40, Personal Information	Role:	Redacted Under FOIA 2000, Section 40, Personal Information
Date:	06/08/2025	Date:	04/09/2025

Framework Schedule 6 (Order Form and Call-Off Schedules) Crown Copyright 2023