

**Schedule 13B -
Publishable Performance Information - Key
Performance Indicator Data Report**

Publishable Performance Information - Key Performance Indicator Data Report

KPI Description*	Rating Thresholds*	Frequency of Measurement	Quarter and Year*	Average for Reporting Period	Rating*	Comment*
No 1.1 – Annual Maintenance Packages – Achieve the Agreed Delivery Date	Good:					
	Approaching Target:					
	Requires Improvement:					
	Inadequate:					
No 1.2 – Annual Maintenance Packages – Defect Rectification	Good:					
	Approaching Target:					
	Requires Improvement:					
	Inadequate:					
No 2.1 – Spares - Responding to Request for Quotes	Good:					
	Approaching Target:					
	Requires Improvement:					
	Inadequate:					
No 2.2 – Spares - Delivery	Good:					
	Approaching Target:					

KPI Description*	Rating Thresholds*	Frequency of Measurement	Quarter and Year*	Average for Reporting Period	Rating*	Comment*
	Requires Improvement:					
	Inadequate:					
No 3.1 – OPDEF responses – Respond to A1 and B1 within 6 calendar days	Good:					
	Approaching Target:					
	Requires Improvement:					
	Inadequate:					
No 3.2 – OPDEF responses – Respond to A2 and B2 within 7 calendar days	Good:					
	Approaching Target:					
	Requires Improvement:					
	Inadequate:					
No 3.3 – OPDEF responses – Complete work according to agreed timeframe	Good*:					
	Approaching Target:					
	Requires Improvement:					
	Inadequate:					
No 4.1 – Reporting – DRACAS and DORCS reports submitted on time	Good*:					
	Approaching Target:					

KPI Description*	Rating Thresholds*	Frequency of Measurement	Quarter and Year*	Average for Reporting Period	Rating*	Comment*
	Requires Improvement:					
	Inadequate:					
No 4.2 – Reporting – Rework within 30 calendar days	Good*:					
	Approaching Target:					
	Requires Improvement:					
	Inadequate:					

KPI Description*	Rating Thresholds*	Frequency of Measurement	Quarter and Year*	Average for Reporting Period	Rating*	Comment*
Social Value KPI (if applicable)	Good:					
	Approaching Target:					
	Requires Improvement:					
	Inadequate:					

*Publishable fields.

Please see the [DEFFORM 539B Explanatory Notes](#) for guidance on completing the KPI Data Report