**Annex A to Schedule 1 – Definitions**

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| **Term** | **Definition** |
| High Risk / High Value | Assets with a high commercial value, assets that cannot be replicated, assets that may be involved with national security, assets that may present hard to the general public. Examples include but are not limited to gemstones, bullion, cash, records marked secret or top secret, firearms, bladed weapons, munitions, illegal drugs, indecent material |
| Day Definite | A guarantee to deliver a shipment by a certain date |
| Time Definite | A guarantee to deliver a shipment by a certain time on a certain date. Examples may include next working day, before noon, before 10AM, before 9AM, within a defined time window (e.g., between 6PM and 7PM) |
| Next Working Day | Typically the days between and including Monday to Friday and do not include public holidays and weekends |
| General Shared User | Shared customer delivery network or warehousing / storage facility. Not restricted to public or private sector customers, not restricted by type of assets or commodities, open to all customers. Common service offering with generally industry standard security or traceability features |
| Semi Dedicated | Shared customer delivery network or warehousing / storage facility. Designed to meet the needs of a specific group public and private sector customers with similar asset types or commodities with common features, requiring for example, temperature / environmental monitoring, specialist handling, enhanced security, bespoke asset tracking |
| Dedicated | Delivery or warehousing / storage facility unique to one single customer created purely for, and bespoke to, the individual customers business requirement |
| 24 / 7 / 365 | Means service availability 24 hours a day, 7 days a week and 365 days a year. Availability constantly and continuously throughout the year with no exceptions (public holidays and weekends for example) |
| Lay Down Facility | A laydown facility is an area used for the receipt, temporary storage, and sometimes for the assembly of construction equipment and other supplies. It may also allow parking and access, and may also provide welfare facilities and utilities |
| Key Supplier |  |
| List X | List X is the term referring to contractors or subcontractors that have been placed on the List X database because they are carrying out work on their own premises that bears a UK Government classification of SECRET or above  <https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/367514/Security_Requirements_for_List_X_Contractors.pdf> |
| Mandatory | This means all the deliverables stated in the Mandatory sections of each Lot that suppliers must be able to provide with corresponding prices and rates. These Mandatory requirements and pricing / rates will be evaluated and will determine the Suppliers who are successful in gaining Supplier Status for the /those specific Lot(s) of this Framework Contract. The only exception is Lot 8 where suppliers are only required to meet one singular Mandatory element of the Lot to be able to progress |
| Non Mandatory | Subject to Suppliers gaining a place on the Framework Contract by meeting the Mandatory requirements – these additional Non Mandatory services can be offered at your discretion and depending on your organisational service offering, be available as solutions and Deliverables for Customers. These Non-Mandatory elements are elective, and will not be subject to evaluation at Framework bid level |