ROUTE AGREEMENT NO: QC81801

ROUTE: 92

#### SCHEDULE I

#### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

- Schedule IA Route Requirements and Route Description
- Schedule IB Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage
- Schedule IC Special Conditions and Variations from Annex B Terms and Conditions
- Schedule ID Minimum Performance Standards

ROUTE AGREEMENT NO: QC81801

ROUTE: 92

## SCHEDULE IA

#### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

## PART 1 – ROUTE REQUIREMENTS

#### 1. Terminal Points

Route number 92 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

#### 2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

#### 3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Greenford Garage (G) Greenford Road Greenford UB6 9AP

#### 4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

ROUTE AGREEMENT NO: QC81801

ROUTE: 92

## SCHEDULE IA

## **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

## PART 2 - ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

## LONDON BUSES - ROUTE DESCRIPTION

## **ROUTE 92: Ealing Hospital - St Raphaels, Drury Way**

Date of Structural Change: 12 November 2022. Date of Service Change: 12 November 2022. Reason for Issue: New Contract.

## STREETS TRAVERSED

**Towards St Raphaels, Drury Way:** Private Road In Ealing Hospital Grounds, Uxbridge Road, U-Turn Through Central Reservation, Uxbridge Road, Greenford Road, Greenford Road, Greenford Road, Rockware Avenue, Oldfield Lane North, Berkeley Avenue, Greenford Road, Sudbury Hill, Harrow Road, Wembley High Road, Wembley Hill Road, Empire Way, Engineers Way, Fifth Way, Fourth Way, Great Central Way, Brent Park Tesco Access Road, Drury Way.

**Towards Ealing Hospital:** Drury Way, Great Central Way, Brent Park Tesco Access Road, Drury Way, Great Central Way, South Way, First Way, Engineers Way, Empire Way, Wembley Hill Road, Wembley High Road, Harrow Road, Greenford Road, Berkeley Avenue, Oldfield Lane North, Western Avenue, Greenford Roundabout, Greenford Road, Uxbridge Road, Private Road In Ealing Hospital Grounds.

## AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

## EALING HOSPITAL GROUNDS, STAND S

Private stand for 1 bus at Stop S in Ealing Hospital grounds in bus bays on west side of hospital building.

Buses proceed from Private Road In Ealing Hospital Grounds direct to stand, departing to Private Road In Ealing Hospital Grounds. Set down in Private Road In Ealing Hospital Grounds, at Stop S (C30 - Ealing Hospital, Last Stop on LOR: C30 -Ealing Hospital) and pick up in Private Road In Ealing Hospital Grounds, at Stop S (C30 - Ealing Hospital, First Stop on LOR: C30 - Ealing Hospital).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	
	scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Ealing Hospital.
OTHER INFORMATION:	Engines must be switched off on stand. Toilet facilities available 24 hours.

## **GREENFORD, IRON BRIDGE (from ST RAPHAELS, DRURY WAY)**

Buses proceed from Greenford Road via Uxbridge Road and U-Turn Through Central Reservation departing to Uxbridge Road. Set down in Greenford Road, at stop UF (17104 - Iron Bridge / Uxbridge Road, Last Stop on LOR: 17104 - Iron Bridge / Uxbridge Road) and pick up in Uxbridge Road, at stop UD (34280 - Iron Bridge, First Stop on LOR: 34280 - Iron Bridge).

AVAILABILITY: At any time. OPERATING RESTRICTIONS: **Turning Poi** BLIND DISPLAY: Greenford, It

At any time. **Turning Point Only - Buses must not stand** Greenford, Iron Bridge.

## GREENFORD, RED LION (from ST RAPHAELS, DRURY WAY)

Public stand for 5 buses in two sections (11 metres and 49 metres) on east side of Windmill Lane commencing 4 metres south of lamp standard No. D.C 678 and extending overall 66 metres south. Overflow stand for 3 buses in three sections (13 metres, 14 metres and 9 metres) on south side of Otter Road. First two sections commencing 1 metre west of No Entry signpost S4 and extending overall 34.5 metres east; third section commencing level with No Entry signpost S3 and extending 9 metres east.

Buses proceed from Greenford Road via Otter Road and Windmill Lane to stand, departing via Windmill Lane and The Broadway to Greenford Road. Set down in Greenford Road, at Stop D (2028 - Ruislip Road East, Last Stop on LOR: 2028 - Ruislip Road East) and pick up in Greenford Road, at Stop W (2029 - Ruislip Road East, First Stop on LOR: 2029 - Ruislip Road East).

At any time.
Unscheduled curtailments only.
No meal relief vehicles to stand at any time.
No ferry vehicles to park on stand at any time.
Greenford Broadway.
Engines must be switched off on stand.

## **GREENFORD STATION**

Public stand for three buses on south side of Rockware Avenue, commencing 40 metres east of the eastern kerbline of Oldfield Lane North and extending 37 metres east.

#### From Ealing Hospital.

Buses proceed from Rockware Avenue direct to stand, departing via Rockware Avenue to Oldfield Lane North. Set down in Rockware Avenue, at Stop JJ (35292 -Rockware Avenue / Greenford Station <> #, Last Stop on LOR: 35292 - Rockware Avenue / Greenford Station <> #) and pick up in Oldfield Lane North, at Stop MM (13152 - Greenford Station <> #, First Stop on LOR: 13152 - Greenford Station <> #).

#### From St Raphael's, Drury Way.

Buses proceed from Oldfield Lane North via Western Avenue, Greenford Roundabout, Greenford Road and Rockware Avenue to stand, departing to Rockware Avenue. Set down in Oldfield Lane North, at Stop MM (13152 - Greenford Station <> #, Last Stop on LOR: 13152 - Greenford Station <> #) and pick up in Rockware Avenue, at Stop JJ (35292 - Rockware Avenue / Greenford Station <> #, First Stop on LOR: 35292 - Rockware Avenue / Greenford Station <> #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Greenford Station.
OTHER INFORMATION:	Engines must be switched off on stand.

## SUDBURY TOWN STATION

Private stand for two buses side by side in the centre of the forecourt of Sudbury Town LUL Station.

#### From Ealing Hospital.

Buses proceed from Harrow Road via Bridgewater Road, Station Approach and Sudbury Town Station Forecourt to stand, departing via Sudbury Town Station Forecourt, Station Approach and Bridgewater Road to Harrow Road. Set down in Harrow Road, at Stop G (2805 - Sudbury & Harrow Road Station #, Last Stop on LOR: 2805 - Sudbury & Harrow Road Station #) and pick up in Harrow Road, at Stop J (1484 - Sudbury & Harrow Road Station #, First Stop on LOR: 1484 - Sudbury & Harrow Road Station #).

#### From St Raphael's, Drury Way.

Buses proceed from Harrow Road via Bridgewater Road, Station Approach and Sudbury Town Station Forecourt to stand, departing via Sudbury Town Station Forecourt, Station Approach and Bridgewater Road to Harrow Road. Set down in Harrow Road, at Stop F (2802 - Bridgewater Road, Last Stop on LOR: 2802 -Bridgewater Road) and pick up in Harrow Road, at stop HA (2806 - Chaplin Road, First Stop on LOR: 2806 - Chaplin Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Sudbury Town.
OTHER INFORMATION:	No scheduled curtailments permitted. Stand
	space is very limited and drivers on Route No. 92
	must depart should another bus in service on
	Route Nos 204 or 245 require the stand.

#### WEMBLEY CENTRAL STATION (from Ealing Hospital)

Buses proceed from Wembley High Road via Harrow Road, Point Place, Argenta Way, North Circular Road Slip Road, North Circular Road and Harrow Road departing to Wembley High Road. Set down in Wembley High Road, at Stop CM (1934 - Wembley Central Station <> #, Last Stop on LOR: 1934 - Wembley Central Station <> #) and pick up in Wembley High Road, at Stop CS (1933 - Wembley Central Station <> #, First Stop on LOR: 1933 - Wembley Central Station <> #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Wembley Central.
OTHER INFORMATION:	TPO will only be used on Wembley events days when there are substantial delays.

## WEMBLEY CENTRAL

#### From Ealing Hospital.

Buses proceed from Wembley High Road via Ealing Road, Montrose Crescent, Station Grove, Union Road and Ealing Road departing to Wembley High Road. Set down in Wembley High Road, at stop CX (3285 - Ealing Road, Last Stop on LOR: 3285 - Ealing Road) and pick up in Wembley High Road, at stop CW (3286 - Ealing Road, First Stop on LOR: 3286 - Ealing Road).

#### From St Raphaels, Drury Way.

Buses proceed from Wembley High Road via Ealing Road, Montrose Crescent, Station Grove, Union Road and Ealing Road departing to Wembley High Road. Set down in Wembley High Road, at stop CS (1933 - Wembley Central Station <> #, Last Stop on LOR: 1933 - Wembley Central Station <> #) and pick up in Wembley High Road, at stop CM (1934 - Wembley Central Station <> #, First Stop on LOR: 1934 - Wembley Central Station <> #).

AVAILABILITY: A OPERATING RESTRICTIONS: T BLIND DISPLAY: W

At any time. **Turning Point Only - Buses must not stand** Wembley Central.

## WEMBLEY, WEMBLEY HILL ROAD [WEST SIDE] (from Ealing Hospital)

Public stand for one bus on west side of Wembley Hill Road, at forward end of bus bay commencing 9 metres south of Linden Avenue, extending 10 metres south. Buses proceed from Wembley Hill Road direct to stand, departing via Wembley Hill Road, Wembley Hill Road (West And North Arms), Wembley Hill Road and Empire Way to Wembley Hill Road. Set down in Wembley Hill Road, at Stop SD (595 -Wembley Stadium Station #, Last Stop on LOR: 595 - Wembley Stadium Station #) and pick up in Wembley Hill Road, at Stop SA (13149 - Wembley Stadium Station #, First Stop on LOR: 13149 - Wembley Stadium Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Wembley Stadium.

#### WEMBLEY TRADING ESTATE (from Ealing Hospital)

Buses proceed from Fourth Way via Great Central Way departing to South Way. Set down in Fourth Way (CW45 - Carey Way, Last Stop on LOR: CW45 - Carey Way) and pick up in South Way (C13 - Third Way, First Stop on LOR: C13 - Third Way).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Wembley Trading Estate.

## NEASDEN, TESCO (from Ealing Hospital)

Private stand for three buses on southwest side of Tesco Superstore Perimeter Road, north of pedestrian access to store.

Buses proceed from Brent Park Tesco Access Road direct to stand, departing to Brent Park Tesco Access Road. Set down in Brent Park Tesco Access Road, at Stop T (37253 - Brent Park Tesco, Last Stop on LOR: 37253 - Brent Park Tesco) and pick up in Brent Park Tesco Access Road, at Stop T (37253 - Brent Park Tesco, First Stop on LOR: 37253 - Brent Park Tesco).

AVAILABILITY: OPERATING RESTRICTIONS: MEAL RELIEFS: FERRY VEHICLES: BLIND DISPLAY:

At any time. Unscheduled curtailments only. No meal relief vehicles to stand at any time. No ferry vehicles to park on stand at any time. Brent Park.

## ST. RAPHAELS ESTATE, DRURY WAY

Public stand for two buses at northern end of bus stop C12 layby on west side of Drury Way, commencing immediately north of access road to Phoenix Arch School. Buses proceed from Drury Way direct to stand, departing to Drury Way. Set down in Drury Way, at stop C (37280 - Ikea Brent Park, Last Stop on LOR: 37280 - Ikea Brent Park) and pick up in Drury Way, at stop A (C12 - Ikea Brent Park / Panther Drive, First Stop on LOR: C12 - Ikea Brent Park / Panther Drive).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 92 should be
	scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	St Raphael's North.
OTHER INFORMATION:	LBSL toilet facilities available at St. Raphael's
	North, Drury Way (24 hours).

**ROUTE AGREEMENT** NO: QC81801

#### ROUTE: 92

## SCHEDULE IB

## WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the "Peak Vehicle Requirement" (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service			Service	Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SDO)	92- 59346- MT-MFSc-1-1	14/11/22	A	16	14	16	6	2,130.76	195	415,498.20
Mondays to Fridays (NSD)	92- 59346- MT-MFHo-1-1	14/11/22	A	14	14	16	6	2,130.76	55	117,191.80
Saturdays & Good Friday	92- 59346- MT-Sa-1-1	12/11/22	A	N/A	16	N/A	6	2,042.88	56	114,401.28
Sundays & Public Holidays*	92- 59346- MT-Su-1-1	13/11/22	A	N/A	12	N/A	6	1,720.40	58	99,783.20
	•			•				Total Scheduled In Service Mileage	364	746,874.48

Excluding Christmas Day and Good Friday See Schedule IIA Part 1 \*

\*\*

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays. The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

#### ROUTE AGREEMENT NO: QC81801

## ROUTE: 92

## SCHEDULE IC

#### SPECIAL CONDITIONS AND VARIATIONS FROM ANNEX B TERMS AND CONDITIONS

1.	Early (claus	6 November 2026	
2.	Spons (claus	No	
3.		le Termination e 27.11 to apply	No
4.		Operator permitted to accept advertising on the vehicles? e 20 of Annex B)	Yes
5.	Incen	tive Provisions – Do the Incentive Provisions apply? (clause 46)	Yes *
	*	For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:	
	"46.	INCENTIVE PROVISIONS	
	46.1	The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the "Incentive Provisions".	
	46.2	The following Contract Extension Criteria provisions shall not apply to this Route Agreement:	
		46.3.1 clause 2 and clause 44.2; and 46.3.2 Schedule IX in its entirety.	
		All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis."	

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services.

- Existing Vehicles The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
- 8. Route Risk Assessment The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 92.
- 9. Contract Price Adjustment applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W x \frac{1}{12} x \sum_{i=1\dots n}^{n-12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P<sub>i+1</sub> = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P<sub>i+13</sub> = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

## ROUTE AGREEMENT NO: QC81801

## ROUTE: 92

## SCHEDULE ID

## MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (7 January 2023 to 15 September 2023)	1.15 minutes Excess Wait Time
Minimum Performance Standard	1.20 minutes Excess Wait Time
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

ROUTE AGREEMENT NO: QC81801

#### **ROUTE: 92**

## **SCHEDULE ID - ATTACHMENT**

OUT DIRECTION Timing		BACK DIRECTION Timing	
Point Code	Stop Name	Point Code	Stop Name
EALGHPS	Ealing Hospital	SRPEDW	Ikea Brent Park / Panther Drive
GNFDRL	Ruislip Road East	NEASTS	Brent Park Tesco
GNFDSN	Rockware Avenue / Greenford Station <> #	WEMBAE	Lakeside Way
SDHLSN	Sudbury Hill Stn <> / Horsenden Ave	WEMBCS	Wembley Central Station <> #
SUHRSN	Rugby Avenue	SUHRSN	Sudbury & Harrow Road Station #
WEMBCS	Wembley Central Station <> #	SDHLSN	Sudbury Hill Station <>
WEMBAE	Lakeside Way	GNFDSN	Greenford Station <> #
		GNFDRL	Ruislip Road East

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## SCHEDULE IIA

## **VEHICLE SPECIFICATION**

This Schedule comprises the following:

- Part 1 Vehicle Description
- Part 2 No longer used

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## **SCHEDULE IIA**

## **PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Volvo B5L Hybrid
Body Manufacturer and Type	WrightBus Gemini 3
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	63 + 1 wheelchair space
Maximum Standing Capacity	29
Maximum Length	10,600mm
Maximum Width	2,550mm
Number of Doors	Тwo
Year of Manufacture	2015
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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#### SCHEDULE IIIA

#### FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

## ROUTE AGREEMENT NO: QC81801 ROUTE: 92 VERSION NO: 00

EFFECTIVE DATE: 12 NOVEMBER 2022

## **SCHEDULE IVA**

## CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- 1. Contract Price £ 4,163,000.00 per annum
- 2. Period Contract Payment £ 320,230.77
- 3. Scheduled In Service Mileage 746,874.48 miles p.a.
- 4. Deduction Figure £ 5.57 per mile
- 5. Date of Tender 26 October 2021
- 6. Contract Price Adjustment The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
- 7. The **Payment Year** commences on the first day of Payment Period 7 (Quarter 3) and ends on the last day of Payment Period 6 (Quarter 2), save where the Initial Payment Year applies.
- 8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 7 January 2023 (Payment Period 11, Quarter 4) to 15 September 2023 (Payment Period 6, Quarter 2).