

**FRAMEWORK AGREEMENT
NO: QC0011**

**ROUTE AGREEMENT
NO: QC83104**

ROUTE: 294

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

**FRAMEWORK AGREEMENT
NO: QC0011**

**ROUTE AGREEMENT
NO: QC83104**

ROUTE: 294

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 294 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Romford Garage (NS)
North Street
Romford
RM1 1DS

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

**FRAMEWORK AGREEMENT
NO: QC0011**

**ROUTE AGREEMENT
NO: QC83104**

ROUTE: 294

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –
As detailed on the attached Route Description.
2. Public Timetable –
As detailed on the attached Public Timetable.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 294: Havering Park, Firbank Road - Noak Hill, Tees Drive

Date of Structural Change: 29 April 2023

Date of Service Change: 29 April 2023

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Noak Hill, Tees Drive: Firbank Road, Turning Circle, Firbank Road, Cornell Way, Lodge Lane, Collier Row Road, Collier Row Lane, Havering Road, North Street, St Edwards Way, Main Road Roundabout, Mercury Gardens, Western Road, Chandlers Way, Eastern Road, South Street, Romford Station Forecourt, South Street, Brentwood Road, The Drill Roundabout, Balgores Lane, Station Road, Station Road Roundabout, Squirrels Heath Lane, Ardleigh Green Road, Squirrels Heath Road, Gubbins Lane, Gooshays Drive, Hilldene Avenue, Dagnam Park Drive, Whitchurch Road, Tees Drive

Towards Havering Park, Firbank Road: Tees Drive, Noak Hill Road, North Hill Drive, Whitchurch Road, Dagnam Park Drive, Hilldene Avenue, Gooshays Drive, Gubbins Lane, Harold Wood Station Forecourt, Gubbins Lane, Squirrels Heath Road, Ardleigh Green Road, Squirrels Heath Lane, Station Road Roundabout, Station Road, Balgores Lane, The Drill Roundabout, Brentwood Road, South Street, Western Road, Mercury Gardens, Main Road Roundabout, St Edwards Way, North Street, Havering Road, Collier Row Lane, Collier Row Road, Lodge Lane, Cornell Way, Firbank Road

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Havering Park, Firbank Road

Public stand for two buses on north side of Firbank Road, commencing at lamp standard No 1 opposite No 1 and extending 22 metres west.

Buses proceed from Firbank Road direct to stand, departing via Collier Row Road, Lodge Lane, Cornell Way to Firbank Road.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 294 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Havering Park.

Collier Row, White Hart Lane (from Noak Hill, Tees Drive)

Buses proceed from Collier Row Road, Melville Road, Lowshoe Lane, White Hart Lane departing to Collier Row Road.

Set down in Collier Row Road, at stop ET (18480 - Collier Row Library) and pick up in Collier Row Road, at stop WE (20575 - White Hart Lane).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Collier Row.

Romford, Hainault Road (from Noak Hill, Tees Drive)

Public stand for two buses on east side of Hainault Road, commencing at a point opposite the party wall of Nos. 21/23 and extending 38 metres north.

Buses proceed from North Street, Eastern Avenue West, Hainault Road to stand, departing via Hainault Road to North Street.

Set down in North Street, at Stop NB (4350 - Cedar Road) and pick up in North Street, at Stop NS (33997 - Romford Bus Garage).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Romford, Parkside Avenue.

Romford, St Edwards Way (from Noak Hill, Tees Drive)

Buses proceed from St Edwards Way, departing to St Edwards Way.
Set down in St. Edwards Way, at Stop H (34116 - Romford Market) and pick up in St. Edwards Way, at Stop G (34094 - Romford Market).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Romford Market.

Romford, St Edwards Way (from Havering Park, Firbank Road)

Buses proceed from St Edwards Way, Main Road Roundabout departing to St Edwards Way.
Set down in St. Edwards Way, at Stop G (34094 - Romford Market) and pick up in St. Edwards Way, at Stop H (34116 – Romford Market).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only – Buses must not stand**

BLIND DISPLAY: Romford Market.

Romford Station, Atlanta Boulevard (from Noak Hill, Tees Drive)

Private stand for 15 buses in marked bays in Bus Parking Area in Atlanta Boulevard on south side of Romford Station.

From Havering Park, Firbank Road

Buses proceed from Western Road, Chandlers Way, Eastern Road, South Street, Romford Station Forecourt, South Street, Atlanta Boulevard to stand, departing via Atlanta Boulevard to South Street.

Set down in Western Road, at Alighting Point (34119 - Western Road) and pick up in South Street, at Stop V (BP240 - Romford Station).

From NOAK HILL, TEES DRIVE

Buses proceed from Brentwood Road, South Street, Atlanta Boulevard to stand, departing via Atlanta Boulevard to South Street.

Set down in South Street, at Alighting Point (18029 - Brentwood Road) and pick up in South Street, at Stop Y (R0591 - Romford Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Romford Station.

Gidea Park Station (from Havering Park, Firbank Road)

Buses proceed from Station Road, Station Road Roundabout, Brentwood Road, The

Drill Roundabout, Brentwood Road, Station Road Roundabout departing to Station Road.

Set down in Station Road, at stop PB (27481 - Gidea Park Station) and pick up in Station Road, at stop PA (18495 - Gidea Park Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Gidea Park Station.

Harold Wood Station, Forecourt (from Havering Park, Firbank Road)

From Havering Park, Firbank Road

Buses proceed from Gubbins Lane departing to Harold Wood Station Forecourt.

Set down in Gubbins Lane, at Stop J (20718 - St Peter's Church) and pick up in Gubbins Lane, at Stop B (18506 - Harold Wood Station).

From NOAK HILL, TEES DRIVE

Buses proceed from Harold Wood Station Forecourt departing to Gubbins Lane.

Set down in Gubbins Lane, at Stop B (18506 - Harold Wood Station) and pick up in Gubbins Lane, at Stop A (29113 - Harold Wood Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Harold Wood.

Gooshays Drive (from Havering Park, Firbank Road)

Buses proceed from Gooshays Drive, Hilldene Avenue, North Hill Drive, Hilldene Avenue departing to Gooshays Drive.

Set down in Gooshays Drive, at Stop GV (25619 - Central Park Leisure Centre) and pick up in Gooshays Drive, at Stop GP (25620 - Central Park Leisure Centre).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Harold Hill, Gooshays Drive.

Noak Hill, Tees Drive

Public stand for three buses on west side of Tees Drive, commencing 20 metres south of the centre of Wincanton Road and extending 36 metres south.

Buses proceed from Tees Drive, Noak Hill Road, North Hill Drive, Whitchurch Road, Tees Drive to stand, departing via Tees Drive, Noak Hill Road, North Hill Drive to Whitchurch Road.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 294 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Noak Hill

**FRAMEWORK AGREEMENT
NO: QC0011**

**ROUTE AGREEMENT
NO: QC83104**

ROUTE: 294

SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	294-60664- IF-MF-1	02/05/23	A	12	11	12	5	1,668.89	250	417,222.50
Saturdays & Good Friday	294-60664- IF-Sa-1	29/04/23	A	N/A	11	N/A	5	1,579.57	56	88,455.92
Sundays & Public Holidays*	294-60664- IF-Su-1	30/04/23	A	N/A	6	N/A	5	1,092.85	58	63,385.30
								Total Scheduled in Service Mileage	364	569,063.72

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

FRAMEWORK AGREEMENT
NO: QC0011

ROUTE AGREEMENT
NO: QC83104
ROUTE: 294

SCHEDULE IC

SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS

- | | |
|---|---------------|
| 1. Early Termination Date
(clause 27.9) | 23 April 2027 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 294.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

FRAMEWORK AGREEMENT
NO: QC0011

ROUTE AGREEMENT
NO: QC83104

ROUTE: 294

SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (24 June 2023 to 31 March 2024)	1.00 minute Excess Wait Time
Minimum Performance Standard	1.00 minute Excess Wait Time
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

FRAMEWORK AGREEMENT
NO: QC0011

ROUTE AGREEMENT
NO: QC83104

ROUTE: 294

SCHEDULE ID – ATTACHMENT

OUT DIRECTION

Timing Point Code Stop Name

HAVPFR	Havering Park
COLRCL	Collier Row Roundabout / Rex Close
ROMFSE	Romford Market
ROMFSN	Romford Station
GIDPSN	Gidea Park Station
HDWDSN	Harold Wood Station
HHILGD	Central Park Leisure Centre

**BACK
DIRECTION
Timing Point
Code**

Stop Name

NHILTD	Wincanton Road
HHILGD	Central Park Leisure Centre
HDWDSN	Harold Wood Station
GIDPSN	Gidea Park Station
ROMFSN	Romford Station
ROMFSE	Romford Market
COLRCL	Collier Row Library

**FRAMEWORK AGREEMENT
NO: QC0011**

**ROUTE AGREEMENT
NO: QC83104**

ROUTE: 294

SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

FRAMEWORK AGREEMENT
NO: QC0011

ROUTE AGREEMENT
NO: QC83104

ROUTE: 294

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	ADL E40D
Body Manufacturer and Type	ADL Enviro 400MMC
Single /Double Deck or Articulated	Double-deck
Upper Deck Air Cooling System	Factory fitted
Minimum Seating Capacity	66 +1 wheelchair space
Maximum Standing Capacity	28
Maximum Length	10,355mm
Maximum Width	2,550mm
Number of Doors	Two
Year of Manufacture	2016
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

**FRAMEWORK AGREEMENT
NO: QC0011**

**ROUTE AGREEMENT
NO: QC83104**

ROUTE: 294

SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

FRAMEWORK AGREEMENT
NO: QC0011

ROUTE AGREEMENT
NO: QC83104

ROUTE: 294

VERSION NO: 00

EFFECTIVE DATE: 29 April 2023

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £2,869,997.00 per annum
 2. Period Contract Payment £220,769.00
 3. Scheduled In Service Mileage 569,063.72 miles p.a
 4. Deduction Figure £5.04 per mile
 5. Date of Tender 24 May 2022
 6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
 7. The **Payment Year** commences on the first day of Payment Period 1 (Quarter 1) and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies.
 8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 24 June 2023 (Payment Period 4, Quarter 2) to 31 March 2024 (Payment Period 13, Quarter 4).
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