**CONTENT SQUARE LTD**

10 Devonshire Square

London

EC2M 4YP

England

United Kingdom

Attn: REDACTED TEXT under FOIA Section 40, Personal Information.

Date: **2nd October 2023**

Contract ref: **CCSO23A10**

Dear REDACTED TEXT under FOIA Section 40, Personal Information.

**Award of contract for the Provision of Session Replay Software**

Further to your submission of a bid for the above Procurement, on behalf Cabinet Office (the “Buyer”), I am pleased to inform you that you ranked first in our evaluation and therefore we would like to award the contract to you.

The call-off contract shall commence 16th day of October 2023 and the Expiry Date will be 14th day of October 2024. The Buyer reserves the option to extend the call-off contract by one (1) period of twelve (12) months. The total contract value shall be £80,000.00 excluding VAT, including all extension options.

This procurement activity was a Direct Award buying process under Commercial Agreement G-Cloud 13 RM1557.13, Lot 2: Cloud Software and the Commercial Agreement Terms and Conditions shall apply. A copy of the contract is provided with this Award Letter and includes those terms and conditions.

Please sign the Call-Off Contract/Terms and Conditions and forward to REDACTED TEXT under FOIA Section 40, Personal Information by 12:00 Wednesday 4th October 2023.

A copy signed on behalf of the Buyer will be returned for your records.

Should you have any queries regarding this or any other matter please do not hesitate to contact me.

Yours sincerely,

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| Signed for and on behalf of **Crown Commercial Service** | |
| Name: REDACTED TEXT under FOIA Section 40, Personal Information. |  |
| Signature: REDACTED TEXT under FOIA Section 40, Personal Information. |  |
| Date: 2nd October 2023 |  |