Order Form

ORDER REFERENCE: C99463

THE BUYER: The Department of Health and Social Care on behalf

Secretary of State for Health and Social Care

BUYER ADDRESS 39 Victoria Street, London SW1H 0EU

THE SUPPLIER: Deloitte LLP

SUPPLIER ADDRESS:

1 New Street Square, London, United Kingdom,

EC4A 3HQ

REGISTRATION NUMBER: OC303675

DUNS NUMBER: 364807771

DPS SUPPLIER REGISTRATION SERVICE ID:

APPLICABLE DPS CONTRACT

This Order Form is for the provision of the Deliverables and dated 29 January 2024. It's issued under the DPS Contract with the reference number RM3764iii for the provision of Cyber Security Services.

DPS FILTER CATEGORY(IES):

Reference: 43056

ORDER INCORPORATED TERMS

The following documents are incorporated into this Order Contract. Where numbers are missing, we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Order Special Terms and Order Special Schedules.
- 2. Joint Schedule 1 (Definitions and Interpretation) RM3764iii
- 3. The following Schedules in equal order of precedence:

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- Joint Schedules for RM3764iii
 - Joint Schedule 1 (Definitions)
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 6 (Key Subcontractors)
 - Joint Schedule 7 (Financial Difficulties)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data) UK GDPR
- Order Schedules for RM3764iii
 - Order Schedule 1 (Transparency Reports)
 - Order Schedule 2 (Staff Transfer)
 - Order Schedule 5 (Pricing Details)
 - Order Schedule 6 (ICT Services)
 - Order Schedule 7 (Key Supplier Staff)
 - Order Schedule 8 (Business Continuity and Disaster Recovery)
 - o Order Schedule 9 (Security) Part A Short Form
 - Order Schedule 10 (Exit Management)
 - Order Schedule 13 (Implementation Plan and Testing)
 - Order Schedule 14 (Service Levels)
 - Order Schedule 15 (Order Contract Management)
 - o Order Schedule 20 (Order Specification)
- 4. CCS Core Terms (DPS version)
- 5. Joint Schedule 5 (Corporate Social Responsibility) RM3764iii
- 6. Annexes A & B to Order Schedule 6
- 7. Order Schedule 4 (Order Tender) as long as any parts of the Order Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.

No other Supplier terms are part of the Order Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

ORDER SPECIAL TERMS

Not Used

ORDER START DATE: 1st March 2024

ORDER EXPIRY DATE: 27th February 2026

ORDER INITIAL PERIOD: 24 months

ORDER OPTIONAL EXTENSION: Up to a total of 36 months,

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DELIVERABLES

Provision of Cyber Security Services for the National Institute of Health and Care Research (NIHR).

See details in Order Schedule 20 (Order Specification).

MAXIMUM LIABILITY

The limitation of liability for this Order Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is

ORDER CHARGES

See details in Order Schedule 5 (Pricing Details)

The total Order Contract value is £5,500,000 for the maximum 60-months duration Order Contract Period.

REIMBURSABLE EXPENSES

See definition of Reimbursable Expenses within Joint Schedule 1 – Definitions.

Expenses will only be reimbursable by the Buyer where:

- 1) Services are charged using a Time and Materials pricing mechanism; and
- 2) The Buyer agrees in writing in advance of the expenses being incurred; and
- 3) In line with the Buyer's travel & expenses policy (See Expenses Policy attached in Order Schedule 5 Pricing Details)

PAYMENT METHOD

Payment will be made via BACS transfer.

All invoices must be sent quoting a valid Purchase Order number provided by the Buyer.

The Buyer's email address for invoice queries is

BUYER'S INVOICE ADDRESS:

39 Victoria Street London SW1H 0EU United Kingdom

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BUYER'S SECURITY POLICY

DHSC Data Protection Policy (May 2023)



DHSC

Data_Protection_Polic

DHSC Information Security Policy (September 2023)



DHSC

information-security-:

DHSC Information Security Standard (August 2022)



DHSC Information Classification and Handling Standard (June 2023)



DHSC

Information-Classifica

DHSC Acceptable Use Policy (June 2023)



SUPPLIER'S AUTHORISED REPRESENTATIVE





PROGRESS REPORT FREQUENCY

Progress Reports must be provided no later than 5 Working Days prior to each Operational Board (Quarterly Service Review Meetings) and as more particularly detailed in Order Schedule 15 (Order Contract Management).

Additional verbal progress reporting must be provided weekly at weekly stand-up meetings, or otherwise in writing where agreed by the Buyer.

PROGRESS MEETING FREQUENCY

Operational Board (Quarterly Service Review Meetings) shall take place quarterly and as more particularly detailed in Order Schedule 15 (Order Contract Management).

KEY STAFF

See details in Order Schedule 7 (Key Supplier Staff).

KEY SUBCONTRACTOR(S)

None

COMMERCIALLY SENSITIVE INFORMATION

See details in Joint Schedule 4 – Commercially Sensitive Information.

SERVICE CREDITS

Service Credits will accrue in accordance with Order Schedule 14 (Service Levels).

The Service Period is one Month.

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ADDITIONAL INSURANCES

Not Used

GUARANTEE

Not Used

SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Order Contract, that it will comply with the social value commitments detailed in Order Schedule 4 (Order Tender) and Order Schedule 13 (Implementation Plan).

The Supplier will report on the following Social Value KPIs on a quarterly basis:

Ref	SV KPI Description	Target	Ratings			
			Good	Approaching	Requires	Inadequate
				target	improvement	mauequate
SVKPI 1	Percentage of contract workforce who participate in wellness programs and initiatives					
SVKPI 2	Monthly Team Survey Feedback Scores					
SVKPI 3	Percentage of all companies in the supply chain under the Contract to have implemented measures to improve the Physical and mental health and wellbeing of employees					

For and on b	ehalf of the Supplier:	For and on behalf of the Buyer:		
Signature:		Signature:		
Name:		Name:		
Role:		Role:		
Date:	08/02/2024	Date:	08/02/2024	